



For The Quarter Ending March 31, 2020

211 San Bernardino County Quarterly Update

211 Data Summary for Quarter Ending March 31, 2020



United Ways serving
San Bernardino County



211 News Items

211 has text messaging capabilities, live M-F 8am-5pm! People simply text their zip code to 898211.

COVID-19 Resource & Information Guide: <https://211sb.org/news/covid-19-resource-information-guide/>

ConnectIE.org... check it out!

A partnership between 211, IEHP, IEHIO (Inland Empire Health Information Organization), and CVHIP (the Desert Healthcare District) has created ConnectIE.org for easy web-based resource information access.

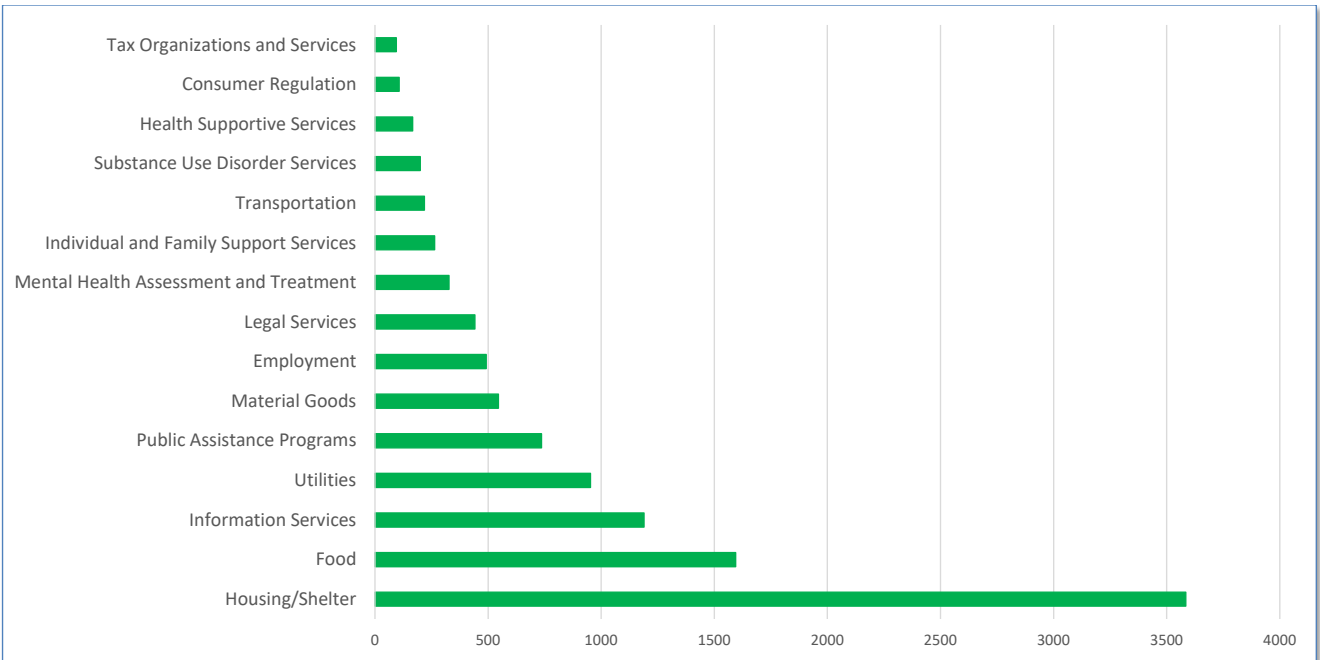
211 Statistics in Brief

Quarter total referrals to services:	23,597		
Total 2019 referrals to services:	87,166		
Quarter total for 'regular' 211 calls & texts answered:	15,599		
Total calls & texts answered in 2019:	62,347		
Quarter total 211sb.org web portal users:	14,784	(14,784 for the year)	
Agencies listed in 211 database:	984	(Plus 400+ in shared statewide database)	
Programs listed in 211 database:	2,853	(Plus 1,000+ in shared statewide database)	
Agencies / Programs in 211 database verified during the quarter:	64 / 243		
Number of Child Abuse calls forwarded through 211:	224		
Total 2019 Child Abuse calls through 211:	1490		
Total Child Abuse calls since December of 2009:	17,769		
Percentage of female callers:	65%		
Total quarterly number of children in callers' homes:	6,774		
Total known number of children under 6 for the quarter:	1,994		
Households of more than 9 people for the quarter:	12		
Top calling cities in descending order for the quarter:	San Bernardino, Victorville, Ontario, Fontana Barstow , San Bernardino, Victorville, Adelanto, Lucerne Valley, Joshua Tree, Highland, Ontario, Colton, Apple Valley, Yucca Valley, Hesperia, Rialto		
Top calling cities/towns per capita in descending order:			
Advocacy performed: (Past 3 months)	Adult Abuse	1	
	Child Abuse	0	
	Domestic Violence	4	
	Emergency/911	1	
	Maternal Health Crisis	0	
	Reentry Crisis	56	
	Suicide Call	0	
Target Populations: (overlapping) (Past 3 months)	Homeless	2982	19%
	Disabled	1359	9%
	Senior/Aging Adult	820	5%
	At Risk of Homelessness	654	4%
	Served in the U.S. Military	303	2%
	Other	298	2%
	Dislocated Worker *	272	2%
	Previously incarcerated	258	2%
	Victim of Domestic Violence	103	1%
	* (Laid off, displaced homemaker, previously self-employed)		

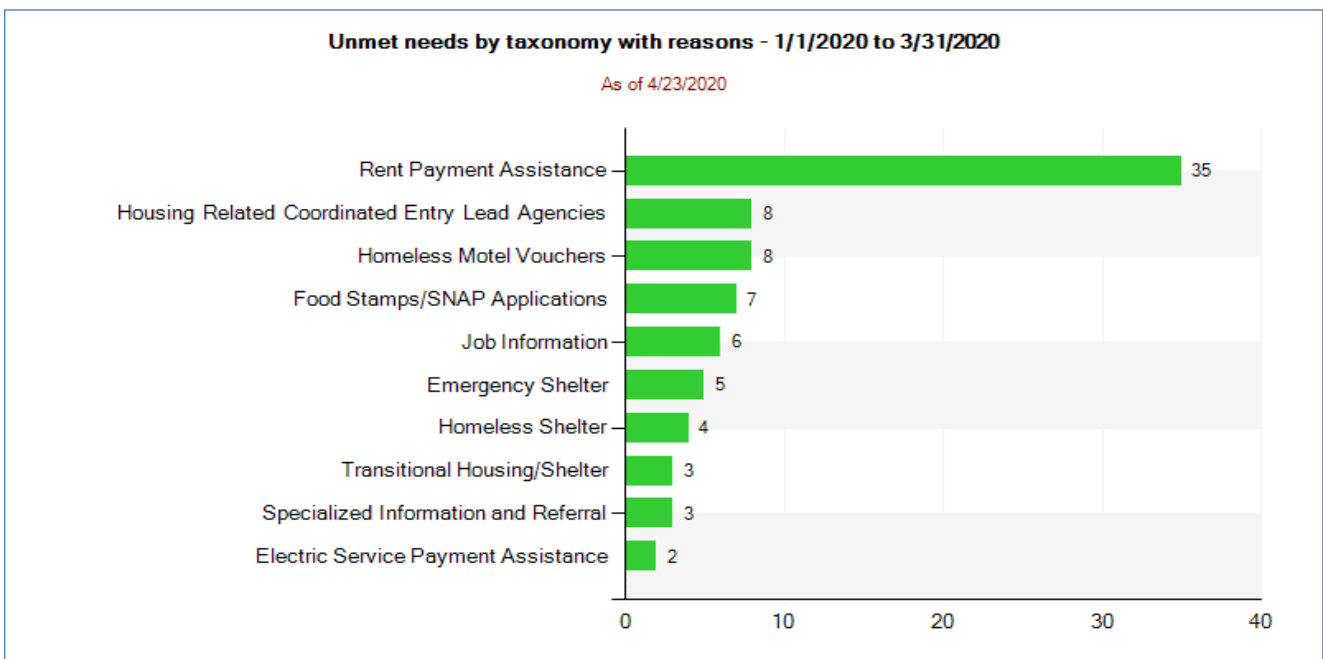
Note that 97 (32)% of veterans were also homeless or at risk and 85 (28%) were also disabled.

Of the 3,986 callers who shared transportation dependency, only 50% have their own vehicle.

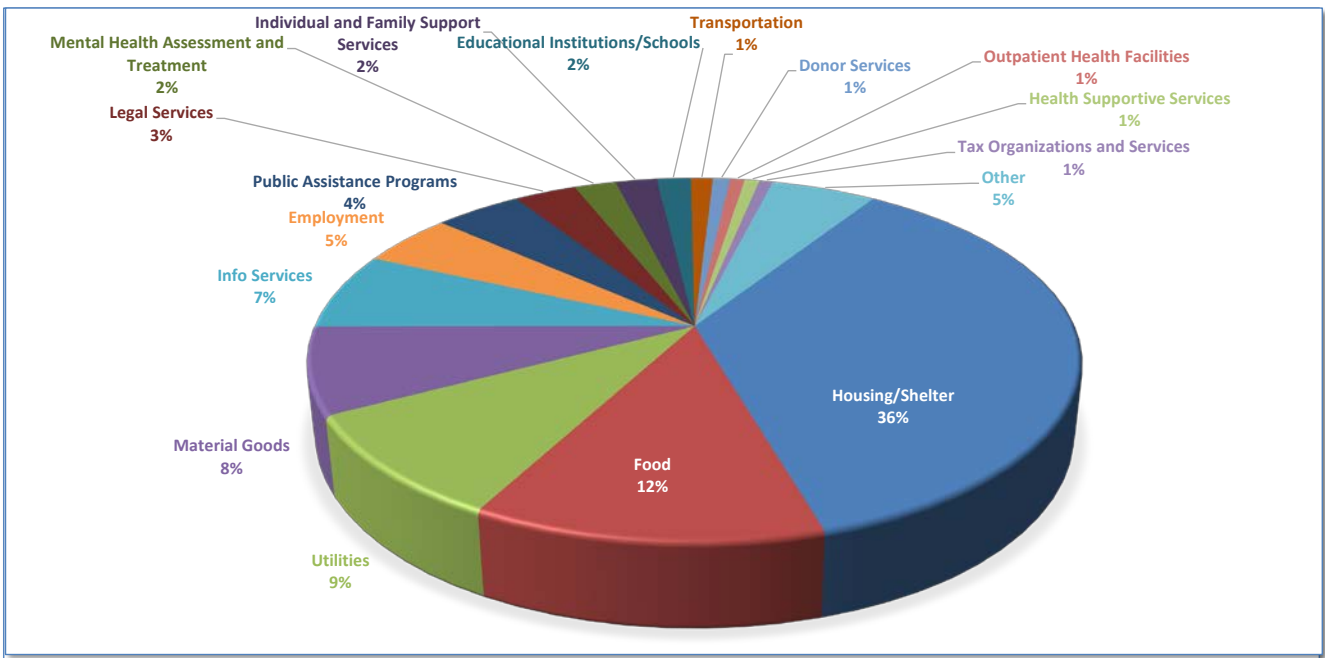
Caller Needs - Past 3 Months



Unmet Needs - Past 3 Months



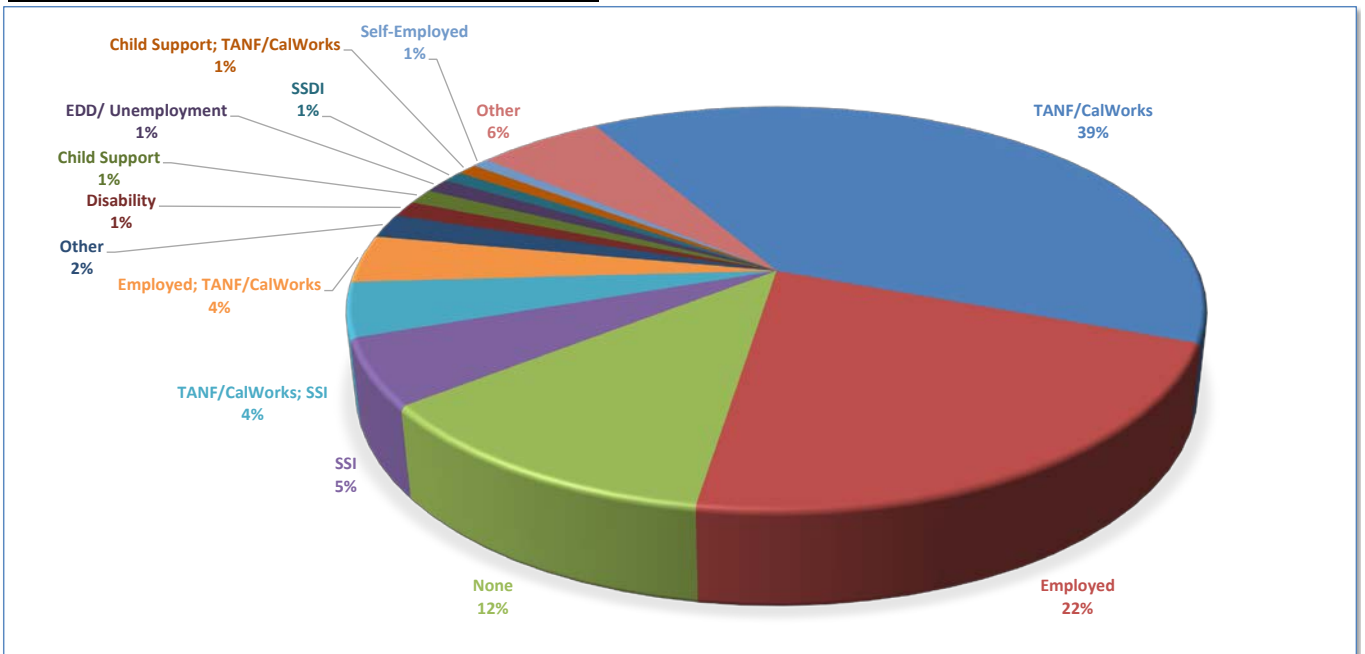
Zero to 5 Families' Needs



Number of Zero to 5 family calls: **1410**

Zero to 5 callers self identifying as homeless or at risk:	632	45%	
Zero to 5 callers with Maternal Mental Health needs:	1		
Zero to 5 callers with Mental Health/Addictions needs:	124	9%	
Zero to 5 callers with Domestic Violence needs:	47	3%	47% Increase !
Zero to 5 callers self identifying as disabled:	67	5%	
Homeless:	498		

Zero to 5 Families Main Sources of Income last 3 months



Percentage of First 5 families without their own transportation: **44%**



Until next quarter,

Thank You and Be Well!

Gary Madden, Director
2-1-1 San Bernardino
909-980-2857 ext 202
gmadden@ieuw.org

And many thanks to our major funders:



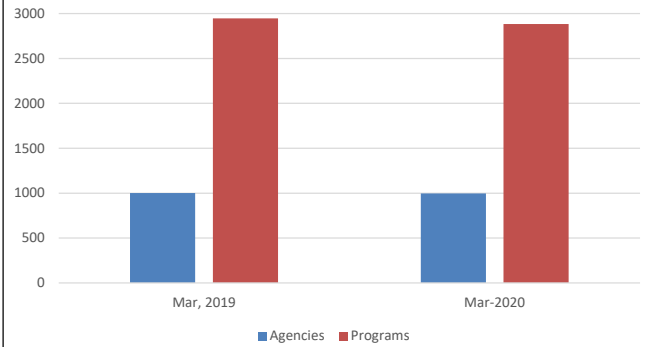
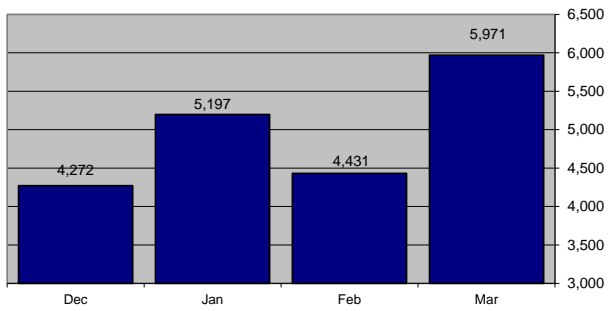
United Ways serving
San Bernardino County



2-1-1 San Bernardino County

January through March, 2020

Total number of documented calls



Total countywide number of documented I&R calls & texts**

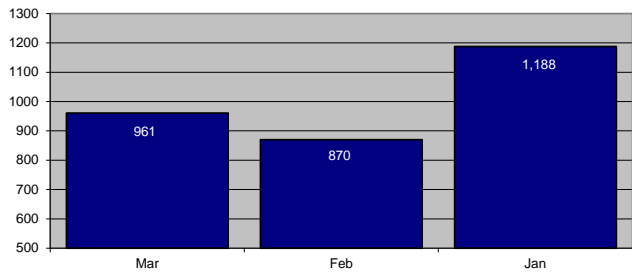
Mar	5,971
Feb	4,431
Jan	5,197
Dec	4,272

Agencies	Database totals	Programs
1,002	Mar-2019	2,946
997	Mar-2020	2,883

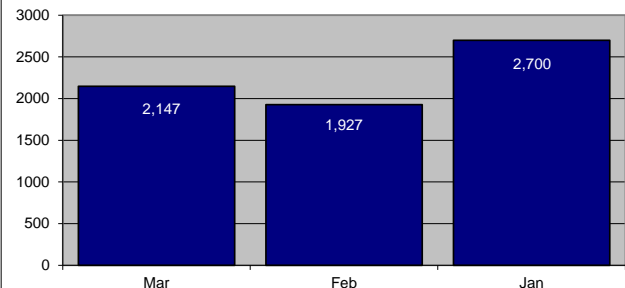
(And 400+ additional State & National Resources in statewide database)

** Does not include hangups, wrong numbers, internal, etc.

Known # of callers with children in the households



Known number of children involved



Call totals per # of children in household:

	Mar	Feb	Jan
0 or unknown	5,010	3,561	4,327
1	352	320	443
2	289	240	323
3	170	186	220
4	80	76	112
5	43	30	55
6	22	12	20
7	2	5	6
8	1	1	6
9	2		2
More than 9			1
Total	961	870	1188

Total Known Number of Children

Mar	2,147
Feb	1,927
Jan	2,700
Percentage of callers w/children	16%

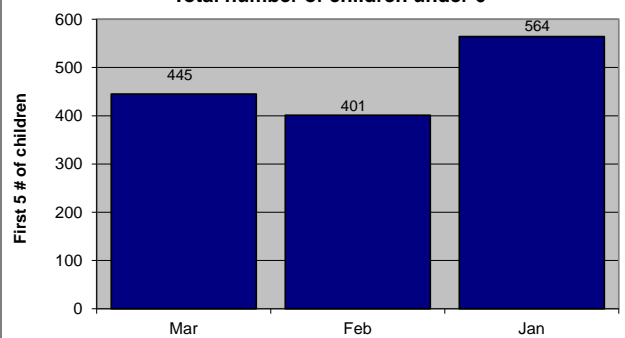
First 5 Calls

Known # of First 5 Children this quarter	1,994
Total number of calls this Quarter	15,599
Total # of First 5 Calls	1410
Percentage of F5 calls	9%

Known totals per stated # of children under 6:

	Mar	Feb	Jan
0 or unknown	5,526	4,030	4,796
1	291	290	378
2	126	84	132
3	21	24	45
4	7	1	8
5			1
6		2	
7			
8			
9			
More than 9			
Total F5 Calls	445	401	564

Total number of children under 6

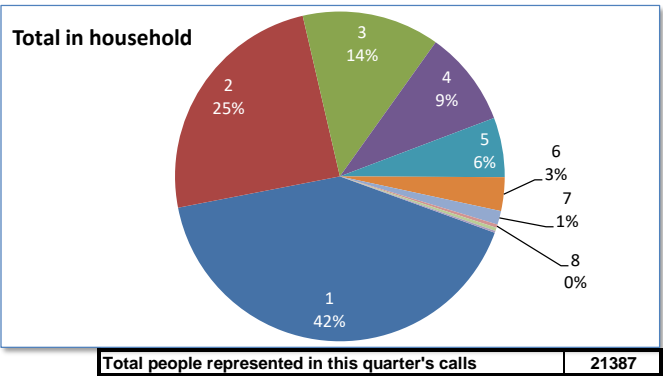


2-1-1 San Bernardino County

Total # in household:

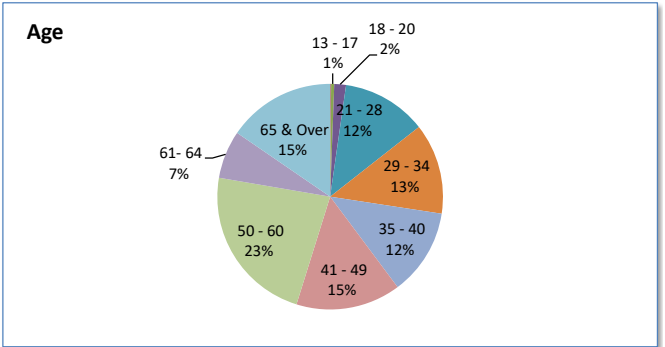
	Mar	Feb	Jan
Unknown (not in chart)	3,215	2,232	2,469
1	1141	973	1108
2	673	465	610
3	372	290	399
4	258	214	256
5	161	139	178
6	91	73	103
7	37	31	33
8	9	8	25
9	9	5	10
9+	5	1	6
Total	2756	2199	2728

NA
41%
24%
13%
9%
6%
3%
1%
0%
0%



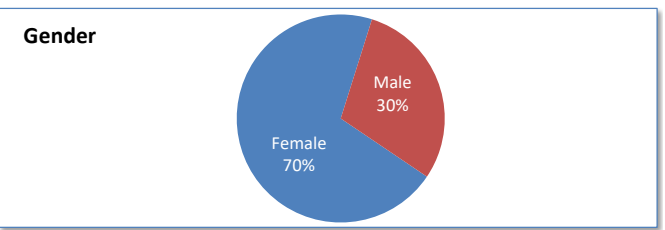
Age:

	Mar	Feb	Jan
0 - 5	1	4	1
6 - 12	3	2	3
13 - 17	13	18	11
18 - 20	49	41	61
21 - 28	355	347	433
29 - 34	380	276	379
35 - 40	362	309	386
41 - 49	439	368	386
50 - 60	668	437	545
61 - 64	201	134	137
65 & Over	451	225	258
Total	2922	1936	2342



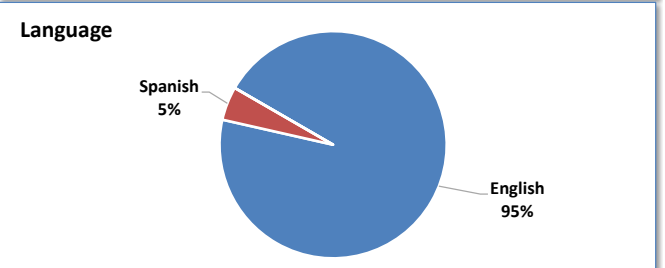
Gender

	Mar	Feb	Jan
Female	3094	2426	2970
Male	1300	1041	1257
Other			
Transgender			
Undisclosed	1,232	1189	1058
Total	5,971	4,431	5,197



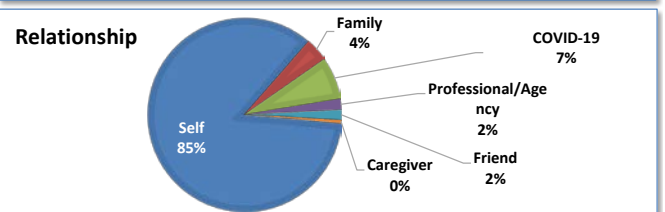
Language

	Mar	Feb	Jan
English	5685	4256	4992
Spanish	286	174	204
Korean		1	1



Caller relationship to person in need:

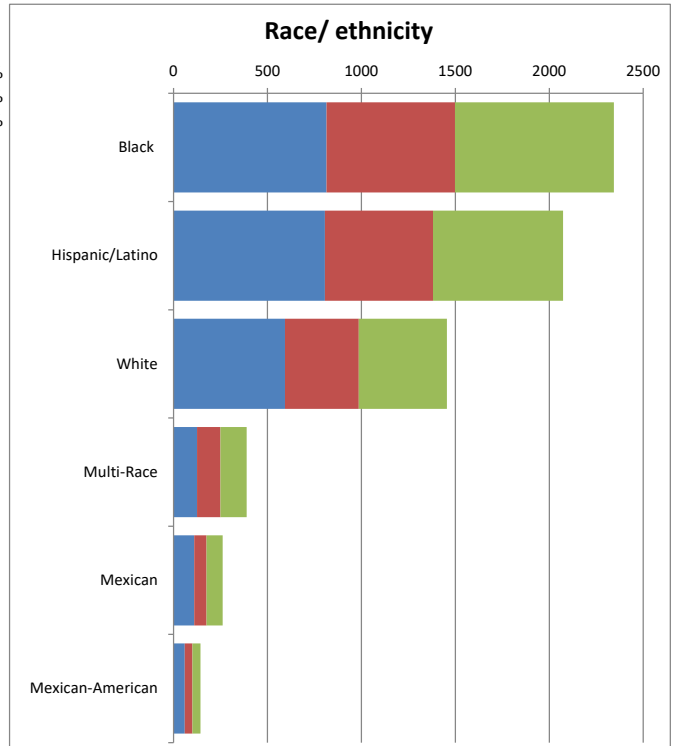
	Mar	Feb	Jan
Self	3614	3047	3545
Family	167	145	200
COVID-19	304		
Professional/Agency	76	52	73
Friend	70	49	64
Caregiver	22	16	18



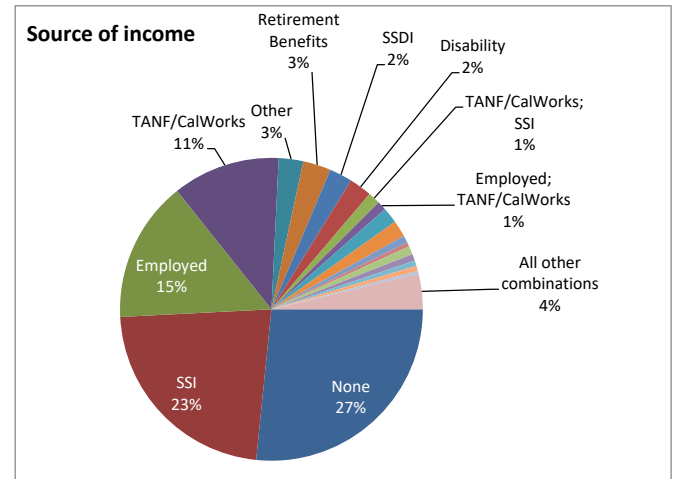
2-1-1 San Bernardino County

Race/ ethnicity			
	Mar	Feb	Jan
Black	814	684	846
Hispanic/Latino	806	575	692
White	593	393	469
Multi-Race	125	125	139
Mexican	110	65	86
Mexican-American	60	40	43
Other	38	34	60
Declined to answer	41	27	30
Native American	29	13	19
Asian	21	4	11
Central American	13	5	14
Pacific Islander	3	6	9
Filipino	4	4	7
South American	4	4	7
Puerto Rican	3	5	5
Asian-Indian	3	3	3
Samoan	4	2	2
Cambodian	4	3	
Spanish	3	3	
Guamanian	3	1	1
Chinese	1	2	1
Cuban	2	1	1
Vietnamese	2	2	
Japanese		1	2
Hawaiian		1	
Unknown	3285	2428	2750
Total Known	2686	2003	2447

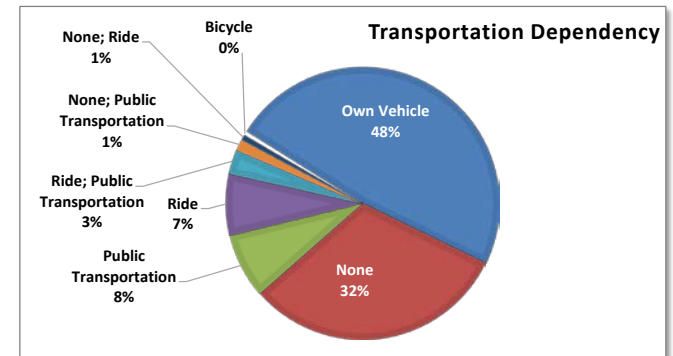
30%
30%
22%
5%
4%
2%
1%
2%



Sources of income:			
	Mar	Feb	Jan
None	740	546	629
SSI	628	427	490
Employed	420	410	467
TANF/CalWorks	319	291	378
Other	73	62	76
Retirement Benefits	83	54	59
SSDI	68	59	66
Disability	67	33	52
TANF/CalWorks; SSI	36	34	51
Employed; TANF/CalWorks	27	36	44
EDD/ Unemployment	47	22	36
Self-Employed	49	26	20
SSI; SSDI	22	17	24
Employed; SSI	12	16	30
Retirement Benefits; SSI	25	10	22
Other; SSI	20	17	12
Child Support	16	13	15
Disability; SSI	16	5	5
None; Employed	8	10	8
All other combinations	105	96	122

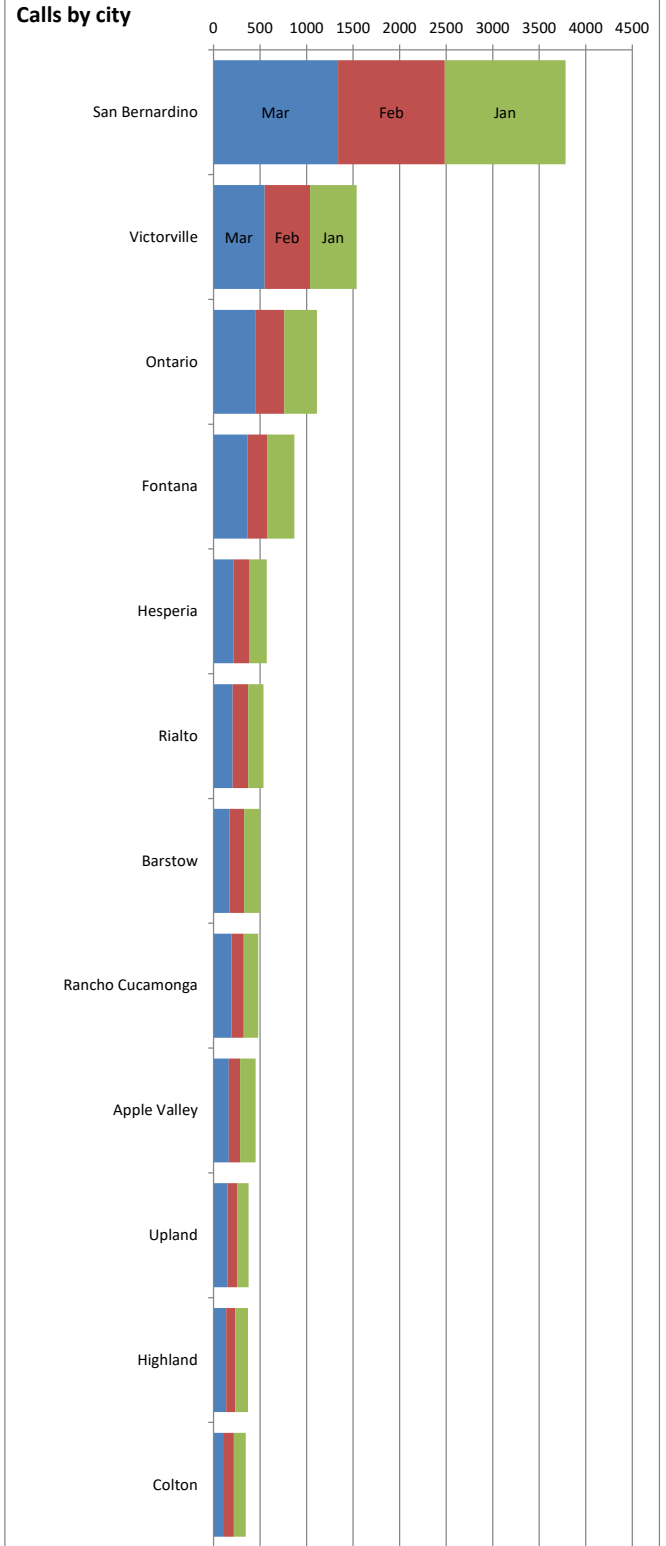


Transportation dependency:			
	Mar	Feb	Jan
Own Vehicle	896	615	752
None	582	468	510
Public Transportation	143	154	186
Ride	134	92	107
Ride; Public Transportation	54	41	27
None; Public Transportation	24	32	26
None; Ride	12	14	12
Bicycle	5	9	4
Own Vehicle; Ride	5	2	8
None; Own Vehicle	2	7	2
Other combinations	11	14	18



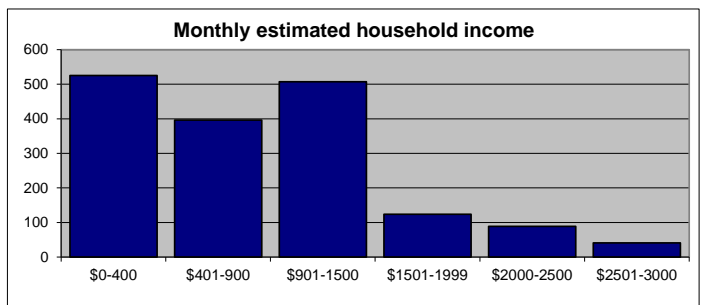
2-1-1 San Bernardino County

Calls per city/town			
City	Mar	Feb	Jan
San Bernardino	1339	1147	1298
Victorville	549	488	501
Ontario	449	312	351
Fontana	363	213	292
Hesperia	216	164	192
Rialto	206	166	164
Barstow	172	157	173
Rancho Cucamonga	195	129	156
Apple Valley	164	122	167
Upland	149	108	120
Highland	136	98	136
Colton	113	105	129
Adelanto	117	96	125
Redlands	135	72	113
Riverside	101	67	78
Chino	98	55	65
Montclair	79	34	61
Yucaipa	60	56	45
Yucca Valley	63	32	34
Loma Linda	44	37	39
Bloomington	50	25	30
Twentynine Palms	44	24	29
Chino Hills	37	10	25
Phelan	31	13	16
Joshua Tree	23	18	16
Lucerne Valley	24	11	15
Grand Terrace	13	18	13
Crestline	20	11	8
Big Bear City	13	9	11
Mentone	8	11	9
Ridgecrest	3	4	18
Muscoy	12	4	4
Helendale	6	6	6
Big Bear Lake	8	3	6
Base Line	6	3	7
Alta Loma	13	1	1
Pinon Hills	6	5	4
Twntynine Plm	5	2	6
Newberry Springs	5	2	5
Lake Arrowhead	5	2	3
Needles	4	3	3
Santa Fe Springs	1	1	8
Fawnskin	2	6	1
Big Bear	4	1	4
Oak Hills	3	4	2
Running Springs	3	3	2
Trona	2	2	4
Etiwanda	4	3	
Del Rosa	6	1	
Landers	4		2
Morongo Valley	2	1	3
Yermo	4	2	
Wrightwood	3		2
Twin Peaks	3	2	
North Loma Linda	1	2	2
Lytle Creek	3	1	
Sugarloaf	3		1
Lake Gregory	3	1	
Blue Jay	3	1	
Baker		3	
Other, Outside County or Unknown	833	554	692

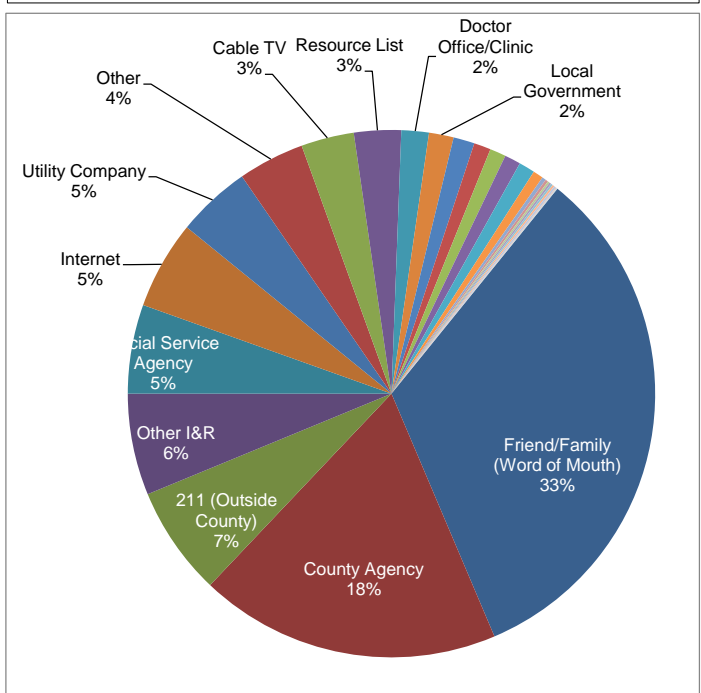


2-1-1 San Bernardino County

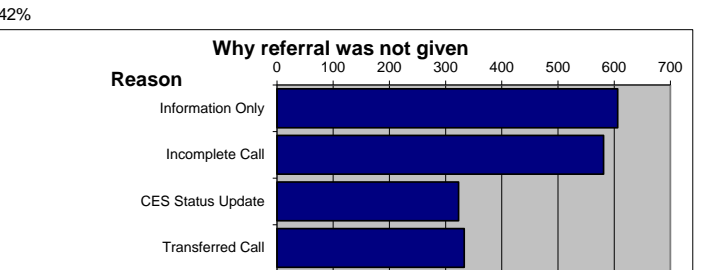
Monthly estimated household income			
\$0-400	525	440	444
\$401-900	396	305	354
\$901-1500	507	335	434
\$1501-1999	124	89	107
\$2000-2500	89	63	69
\$2501-3000	41	30	25
\$3001-3500	11	12	12
\$3501-4000	7	7	11
\$4001-4500	2	7	4
\$4501-5000	3	3	1
\$5501-6000	2	2	3
\$6001+	2	1	



How caller learned about 2-1-1			
	Mar	Feb	Jan
Friend/Family (Word of Mouth)	543	344	477
County Agency	264	228	276
211 (Outside County)	125	100	54
Other I&R	74	85	100
Social Service Agency	108	47	72
Internet	101	51	73
Utility Company	48	59	82
Other	54	45	70
Cable TV	129	4	2
Resource List	31	43	46
Doctor Office/Clinic	36	11	23
Local Government	36	10	17
Law Enforcement	18	14	22
Church	19	10	14
Hospital	16	10	15
Brochure	24	9	8
School	13	13	15
Veterans Organization	9	6	11
Referral Card	3	1	6
Newspaper	4	1	2
Get Connected/ Cef Fliers	1	1	3
Billboard	2	1	2
Radio	4		1
Crisis Line	2	1	2
SCE Cutoff Notice (Edison)		1	4
Parole/Probation Officer	2		
Social Worker	1		
WDD/AGCC		1	
Phone Book	1		
Return Caller (not in chart)	2018	1669	1978
Unknown (not in chart)	1886	2467	2673



Why referral not given			
Reason	Mar	Feb	Jan
Information Only	606	501	543
Incomplete Call	581	334	446
CES Status Update	323	461	543
Transferred Call	333	257	360
No Program found to meet need	188	148	184
Chronic Caller/Abusive Caller	42	50	29
Refused Referral	39	38	34

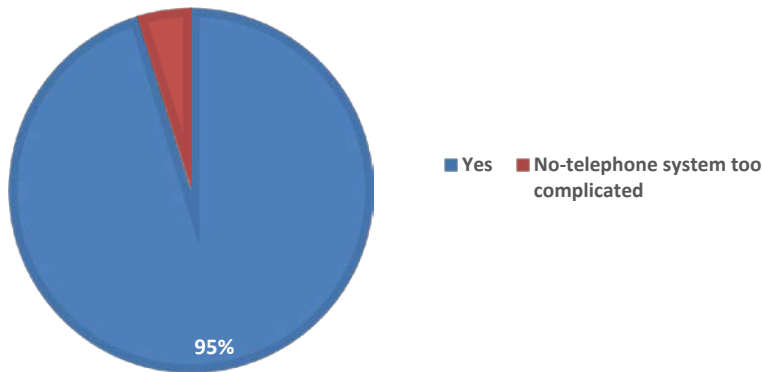


211 San Bernardino County Report

Random Callback Survey Responses

2020 Callback Surveys of 21 respondents

Contacted Agencies



Because of COVID-19 we were only able to performed 21 callback surveys this quarter.

for those who gave responses other than "No response":

90% of callers were satisfied with the services received from 211.

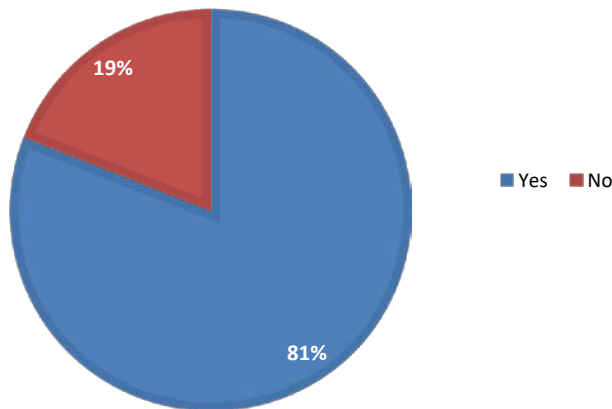
81% reported that referrals received from 211 were accurate.

95% actually contacted the resources referred by 211.

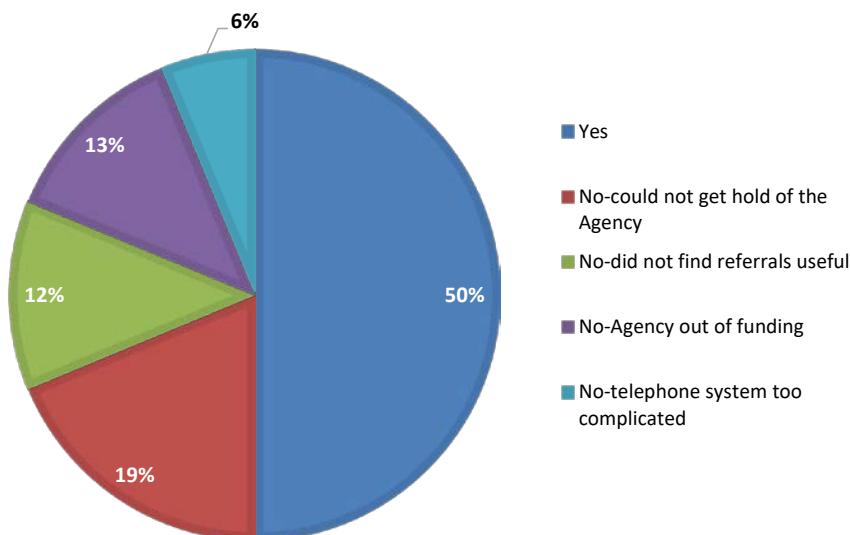
50% report receiving the needed help. 19% could not connect with the agencies. 12.5% said referrals were not useful. 12.5% said agencies were out of funding. 6% indicated that the telephone system was too complicated.

100% report that they would call 211 again if they need additional help.

REFERRALS WERE ACCURATE



RECEIVED NEEDED HELP



Will use 211 service again



211 Call Center Metrics: January - March 2020

Direction	Skill Name	Queued	Inbound Handled	Abandons	% Abandon	Avg Speed Of Answer	Inqueue Time	ACD Time	Avg Abandon Time	Outbound Handled	Inbound	Handle Time
Inbound	Aging Adults	46	35	11	24%	00:04:34	02:58:12	05:01:03	00:01:40		46	04:58:16
Inbound	Breast Feeding	13	4	9	69%	01:11:46	05:01:54	00:22:12	00:01:39		13	00:23:26
Inbound	CA 211 English	108	49	59	55%	00:08:20	14:31:59	05:57:00	00:07:52		108	06:15:50
Inbound	CA 211 Spanish	14	6	8	57%	00:09:45	02:46:15	00:40:39	00:13:28		14	00:42:37
Inbound	CES	648	345	218	34%	04:14:19	1665:24:58	41:43:41	00:11:39		648	42:42:39
Inbound	Child Abuse Transfer	713								713		
Inbound	Food Assistance	1883	1376	480	25%	00:22:16	678:37:02	145:11:39	00:18:20		1883	149:28:32
Inbound	Homeless Assistance	7810	6275	1429	18%	00:13:09	1643:29:56	850:13:58	00:07:06		7810	874:12:58
Inbound	IEUW Covid State line - Eng	7	3	4	57%	00:00:30	00:02:59	00:01:25	00:00:22		16	00:01:51
Inbound	IEUW Covid State line - Spn	1		1	100%		00:00:07		00:00:07		1	
Inbound	IEUW_CalFresh	147	6	19	13%	00:00:23	01:19:15	03:34:34	00:04:03		147	03:34:34
Inbound	Pre School Services	305	154	132	43%	09:27:55	1504:01:31	04:06:13	00:06:45		305	03:32:36
Inbound	Reentry Services	886	17	99	11%	00:00:19	08:14:32	03:37:20	00:04:56		886	03:38:09
Inbound	San Bernardino COVID Xfer	1109		1109	100%		00:01:44		00:00:00		1109	
Inbound	San Bernardino English	9597	6893	2557	27%	00:16:09	2152:26:18	711:14:26	00:05:14		13675	734:22:47
Inbound	San Bernardino Spanish	2076	1099	957	46%	00:19:31	474:22:46	155:11:00	00:06:35		2076	160:01:42
Inbound	Veterans Services	1909	1377	501	26%	00:41:11	1069:29:45	105:18:36	00:05:12		1909	115:38:02
Outbound	San Bernardino outbound							573:36:14		5745		539:50:19
Grand Total		27226	17604	7582						6458	30600	2,634 hrs
	* These queues are performed mostly by outbound calling.											

211 Referrals

2020 January - March Referrals

Agency / Program	Referral Totals
211 Bay Area	1
Information and Referral	1
211 Fresno/Madera County	1
211 Information and Referral	1
211 Humboldt	1
211 Information and Referral	1
211 Kern County	3
Information and Referral	3
211 Los Angeles County	243
2-1-1 Information and Referral	70
Information and Referral	173
211 Orange County	27
2-1-1 Information and Referral	8
Information and Referral	19
211 Sacramento County	1
2-1-1 Information and Referral	1
211 San Bernardino County	2450
211 Veterans Helpline	56
Children and Family Helpline	5
Preschool Services Helpline	14
Reentry Helpline	74
211 San Bernardino County	7
CalFresh Application Assistance	470
211 CAREERS	412
Pathways Home	1405
211 Ride	7
211 San Diego	12
Information and Referral	12
211 Sonoma County	2
211 Sonoma County	2
211 Ventura County	1
211 Ventura County	1
211.ORG	3
211.org	3
29 Palms Community Food Pantry & Outreach Ministries	1
USDA Food Distribution and Food Pantry	1
3Ps Christian Ministries	17
Food Pantry	17
A Caring Touch Care Service	2
Caregiving and Companionship	2
A Place for Mom	4
Elder Care Referral	4
Able Mediation and Counseling Services	27
Anger Management Classes	6
Counseling Services	14
Parenting Skill Classes	1
Domestic Violence/Batterers Intervention	1
Supervised Visitation	1
Co-Parenting Skill Classes	4
Abundant Living Family Church	130
Counseling Services	8
Food Pantry	122
ACT Family Counseling Services	32
Counseling Services	32
Active Church	14
Manna	14
Adelanto Community Resource Center	57
Food Pantry	57
Adelanto Senior Citizen Club	16
Food Pantry	16
ADVOKIDS	1
Telephone Support Hotline	1
AFFORDABLE HOUSING	54
Affordable Housing	54
Agape Christian Fellowship	14
Food Pantry	14
AIM High Sober Living	15
Sober Living	15
AI-Anon Family Groups	1
Support Groups	1
Alcoholics Anonymous	2
Alcoholics Anonymous	2
Al-Shifa Clinic	17
Dental Clinic	8
Medical Clinic	9
ALZHEIMER'S DISEASE AND RELATED DISORDER ASSOCIATION	1
Alzheimer Helpline	1
Alzheimer's Greater Los Angeles	2
Alzheimers Information and Referral	2
AMERICAN ASSOCIATION OF RETIRED PERSONS (AARP)	2
AARP	1
AARP Tax Aide	1
American Cancer Society - Riverside	4
Education and Support	4
AMERICAN CIVIL LIBERTIES UNION (ACLU)	1
Civil Rights Advocacy	1
American Heart Association - Riverside	1
Public Education and Public Advocacy	1
American Lung Association in California - San Bernardino	2
Helpline Support	1
Stop Smoking Program	1
American Red Cross - Desert to The Sea Region	3

211 Referrals

Disaster Service Center	2
Disaster Cycle Services	1
Another Way	4
Emergency Clothing Allowance	4
Anti-Recidivism Coalition	1
Monthly Support Meeting	1
Armed Services YMCA	6
Food Bank	5
Thrift Store	1
Arrowhead Regional Medical Center	11
CPR Instruction	3
Hospital Services	5
Postpartum Support Group	1
Emergency Department	1
Mobile Medical Clinic	1
Ascend Hospice	2
Bereavement	1
Bridge classes	1
Asian-American Resource Center	2
Interpreting and Translation Services	1
Homework After School Program	1
Aspiranet	3
Transitional Housing Program Plus	3
Assistance League of Redlands	5
Dental Center	5
Assistance League of San Bernardino	7
Operation School Bell	5
Children's Dental Center	2
Assistance League of the Foothill Communities	2
Operation School Bell	1
Dental Center	1
Assure Pregnancy Clinic	1
Bridges Parenting Education and Support	1
Autism Society Inland Empire	1
Autism Information and Referral	1
Avector	25
Transitional Housing	25
Barstow Police Department	1
Police Department	1
Barstow Senior Center	1
Senior Services	1
Barstow Senior Nutrition	19
Home Delivered Meals	15
Congregate Meals	4
Barstow Unified School District	2
Pre-K Program	1
Adult Evening High School	1
Bear Valley Community Hospital	2
Financial Assistance Program	2
Behavioral Awareness Center of San Bernardino County	12
Anger Management	2
Counseling Services	10
Better Business Bureau	8
Complaint Department	8
Bienestar Human Services	3
Community Service	3
BILATERAL SAFETY CORRIDOR COALITION (BSCC)	1
Human Trafficking Hotline	1
Borrego Health	11
Dental Care	3
Access Clinic	2
Primary Care	4
Coronavirus Triage Hotline	2
Boys & Girls Club of Fontana	2
Homework Assistance	2
Boys Republic	4
Residential Treatment	2
Community-Based Residential Program	2
Bridge Church of the Nazarene	51
Lifeline Ministries	51
Buddhist Tzu Chi Foundation	1
VITA	1
Building A Generation	1
Counseling Services	1
CALAVERAS COUNTY DEPARTMENT OF HEALTH AND HUMAN SERVICES PUBLIC ASSISTANCE	1
CalWORKs	1
CALAVERAS CRISIS CENTER	1
Domestic Violence Hotline	1
CALIFORNIA BUREAU OF AUTOMOTIVE REPAIR	1
Vehicle Community Assistance Program	1
CALIFORNIA COALITION TO ABOLISH SLAVERY AND TRAFFICKING (CAST)	1
CAST Hotline	1
California Conservation Corps - San Bernardino	2
Training and Education Program	2
CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS	1
Department of Consumer Affairs	1
CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS BUREAU OF AUTOMOTIVE REPAIR	5
Consumer Assistance Program	5
California Department of Corrections and Rehabilitation	1
Parole and Community Services Division	1
CALIFORNIA DEPARTMENT OF FAIR EMPLOYMENT AND HOUSING (DFEH)	6
DFEH Support Services	6
CALIFORNIA DEPARTMENT OF FRANCHISE TAX BOARD (FTB)	1
Franchise Tax Board (FTB)	1
CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES (DHCS)	5

211 Referrals

Denti-Cal	1
Medi-Cal Member and Provider Helpline	3
Medi-Cal Access Program (MCAP)	1
CALIFORNIA DEPARTMENT OF INDUSTRIAL RELATIONS (DIR)	2
Worker's Comp Information & Assistance Unit	2
California Department of Insurance	7
California Low Cost Automobile Insurance Program	6
Office of the Ombudsman	1
CALIFORNIA DEPARTMENT OF INSURANCE (CDI)	1
Consumer Services	1
CALIFORNIA DEPARTMENT OF JUSTICE	2
Missing Persons Unit	1
Americans with Disabilities Act (ADA)	1
California Department of Motor Vehicles	12
DMV Services	10
Motor Vehicles Department (DMV)	2
CALIFORNIA DEPARTMENT OF MOTOR VEHICLES (DMV) INYO COUNTY	1
DMV Services	1
CALIFORNIA DEPARTMENT OF PARKS AND RECREATION	1
Parks Information and Reservation	1
CALIFORNIA DEPARTMENT OF REHABILITATION	1
Disability Rehabilitation Services (DOR)	1
CALIFORNIA DEPARTMENT OF SOCIAL SERVICES	1
Report Welfare Fraud	1
CALIFORNIA DEPARTMENT ON AGING	1
Department of Aging	1
California Highway Patrol - Inland Division	6
Freeway Patrol Service	6
CALIFORNIA HOSPICE AND PALLIATIVE CARE ASSOCIATION	1
Hospice & Palliative Care Support	1
CALIFORNIA HOUSING FINANCE AGENCY	3
Home Loans Assistance (CalHFA)	3
CALIFORNIA INDIAN MANPOWER (CIMC)	1
American Indian Community Advancement	1
California Lions Friends in Sight	4
Sight Clinic	4
California Public Utilities Commission - Los Angeles	9
LifeLine Telephone Service	2
California Public Utilities Commission	6
California Telephone Access Program	1
CALIFORNIA PUBLIC UTILITIES COMMISSION (CPUC)	33
California LifeLine Telephone/Wireless Programs	28
Utility Regulation and Complaints	5
CALIFORNIA REGISTRY	15
California Registry	15
California Room and Board Advisory Coalition	45
Shared Housing	45
CALIFORNIA RX CARD	1
Prescription Savings Card	1
CALIFORNIA STATE CONTROLLER'S OFFICE	2
Property Tax Postponement (PTP)	2
CALIFORNIA STATE DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION (CCLD)	2
Community Care Licensing	2
CALIFORNIA STATE EMPLOYMENT DEVELOPMENT DEPARTMENT (EDD)	15
Unemployment Insurance (UI)	15
CALIFORNIA STATE GOVERNOR'S OFFICE	1
Governor Gavin Newsom	1
California State University San Bernardino	2
Project Rebound	2
CALIFORNIA VICTIM COMPENSATION BOARD	2
California Victim Compensation Program (CVCP)	2
Call for Life Pregnancy Help Center	5
Call for Life Pregnancy Help Center	5
CANCER CARE	2
Co-Payment Assistance	2
Canine Support Teams	1
Specially Trained Service Dogs	1
Canyon Ridge Hospital	2
Hospital Services	1
Assessment and Referral	1
Care Advocates	23
Room and Board	23
CARECONNECT USA	3
Debt Counseling Helpline	1
Discount Prescription Assistance	1
Bankruptcy Advice Helpline	1
Career Institute	1
Workforce Innovation and Opportunity Act	1
Carolyn E Wylie Center	1
Autism Spectrum Treatment	1
Carolyn Owens Community Center	1
Batterers Treatment	1
Casa Colina Hospital and Centers for Healthcare	1
Outpatient Rehabilitation	1
Catholic Charities San Bernardino and Riverside Counties	2028
Prescription Service	8
Utility Assistance	909
Housing and Support Services	439
Food Assistance	399
Funeral Program	23
Rapid Rehousing	1
Disaster Recovery Services	6
Case Management Advocacy and Referrals	21
Clothing and Household Items	200
Clothing Referrals	8

211 Referrals

Refugee & Immigration Services and Citizenship Workshops	13
Transportation Assistance	1
Cedar House Life Change Center	76
Outpatient Therapy and Counseling Program	1
DUI Program	1
Adult Outpatient Drug Free Program	4
Adult Residential Treatment	60
Oasis House	5
Withdraw Management	5
Center for Disease Control and Prevention	3
Center for Disease Control National Hotline	1
National HIV STD and Hepatitis Testing	2
Center for Effective Life Transitions	23
Anger Management	9
Individual Couples and Family Therapy Services	12
Drug and Alcohol Intervention	2
Center for Employment Training	6
Automotive Specialist	6
Center for Nonprofit Management	1
Nonprofit Development Program	1
Center for Oral Health	2
Early Smiles	2
Center for Youth and Community Development	2
USDA Food Distribution	1
Recreation Activities	1
Centers of Refuge Counseling	6
Anger Management Classes	1
Support Groups	1
Youth Wellness and Intervention	4
Central City Lutheran Mission	443
Food Distribution	1
Mens Shelter	432
Community Meal	9
Motel/Hotel Voucher	1
Chaffey Joint Union High School District	3
Chaffey Adult School	3
Charity Cars	3
Vehicle Donation	3
Chasing 7 Dreams	2
E Kammpp	2
Child Care Resource Center	47
Resource and Referral Subsidized Child Care	36
Disaster Child Care Referrals	4
Kaleidoscope Play and Learn	4
Early Head Start Child Care Partnership	2
Emergency Child Care Bridge	1
Child Find of America	3
Parent Help	3
Childhelp	4
Child Abuse Hotline	2
Foster Family and Adoption	2
CHILDREN'S DEFENSE FUND (CDF)	1
Childrens Defense Fund	1
Chino Neighborhood House	46
Clothes Closet	3
Food Pantry	43
Chino Senior Center	6
Home Delivered Meals	5
Prescription Assistance through Community Help	1
Chino Valley Medical Center	1
Living with Diabetes	1
Chino Valley Unified School District	2
Health Center	1
EXCEL Program	1
Chino Valley YMCA	8
Shower Facilities	8
Christian and Missionary Alliance Church	14
Clothing Giveaway	14
Christian Counseling Service	1
Parent Child Interaction Therapy	1
Christian Development Center	8
USDA Food Distribution	2
Parenting Classes/Support Groups	1
Clothing Giveaway	4
Joshua Project	1
Citadel Community Development	84
Employment Resources	19
Self Sufficiency Program	4
Transitional Housing Services	61
City of Adelanto	1
Public Works	1
City of Colton	8
Police Department	1
Homeless Prevention	4
Rapid Rehousing	3
City of Fontana	7
City Hall	1
Public Works	1
Emergency Grant Program	4
Housing Rehabilitation Program	1
City of Hesperia	2
City Hall	1
Public Works	1
City of Loma Linda	1
City Hall	1

211 Referrals

City of Montclair	31
Montclair Medical Clinic	8
Tax Preparation	2
Rental Assistance and Motel Vouchers	21
City of Ontario	5
City Hall	4
Community Improvement	1
City of Ontario Fire Department	3
CPR and First Aid Classes	1
Sandbag Program	2
City of Rancho Cucamonga	2
City Hall	1
Rancho Cucamonga Police Department	1
City of Redlands	5
City Hall	2
Senior Transportation	1
Licenses/Permits	1
Animal Control	1
City of Rialto	4
City Hall	1
Police Department	2
Housing Division	1
City of San Bernardino	21
City Hall	2
Food Distribution	2
Police Department	5
Senior Companion Program	2
Owner Occupied Housing Rehabilitation Program	6
Senior Centers	2
Center for Individual Development	2
City of Upland	3
City Hall	2
Recreation & Community Services	1
City of Victorville	13
City Hall	8
Mortgage Assistance Program	2
Senior Home Repair Program	1
Public Works	1
Owner Occupied Rehabilitation Loan	1
CityLink	233
Food Warehouse	112
Homeless Prevention	57
Identification Vouchers	4
Rapid Rehousing	7
Community Assistance	1
Community Assistance Program	52
Clare Matrix	11
Adult Outpatient Drug Free Program	2
Medication Assisted Treatment Program	8
Court Supervised Drug Treatment	1
Cleavage Club Breastfeeding Support Group	1
Breastfeeding Support	1
Clinica Medica Familiar	8
Child Health Disability Prevention	5
Immigration Physicals	2
Presumptive Eligibility	1
COALITION OF CALIFORNIA WELFARE RIGHTS ORGANIZATIONS (CCWRO)	1
Public Benefits Assistance	1
Coalition to Abolish Slavery & Trafficking	1
Shelter	1
Co-Dependents Anonymous	1
Co-Dependent Support Groups	1
COMMUNITY ACTION PARTNERSHIP OF COLUSA GLENN AND TRINITY COUNTIES	2
Home Energy Assistance Program (HEAP)	2
Community Action Partnership of San Bernardino County	1373
Food Bank	36
Energy Education and Environmental Services Department	759
Family Development Program	560
Volunteer Income Tax Assistance	18
Community Connect	184
2-1-1 Riverside County	58
211 Riverside County	126
Community Health Action Network	36
Parent Resource Center	34
GED Classes	1
CX3	1
Community Health Center	1
Childhood Immunizations	1
Community Health Systems	29
Dental Clinic	1
Medical Clinic	8
Optometry Services	3
Dental and Medical Services	9
Behavioral Health Clinic	5
Vaccine Clinic	2
Women's Health Clinic	1
COMMUNITY HELPLINE	6
Community Helpline	6
Community Services Ministries	25
Community Health Fair	25
Community Warehouse	50
Food Pantry	50
CompCare Medical Group	1
Medical Center	1
Consulate of Mexico - San Bernardino	4

211 Referrals

Consular Services	4
Corona Norco Rescue Mission	19
Transitional Living Program	19
COUNTY OF DEL NORTE DEPARTMENT OF HEALTH AND HUMAN SERVICES PUBLIC ASSISTANCE/EMPLOYMENT & TRAINING BRANCH	1
CalWORKs	1
County of San Bernardino Children's Network	2
Screening Assessment Referral and Treatment	2
County of San Bernardino Department of Veterans Affairs	16
Veterans Claims Assistance	5
Veterans Homes	1
Home Improvements and Structural Alterations Grant	4
Veterans Pensions	3
Veterans Photo ID Card Program	1
Veterans Cemetery Information	1
Health Care	1
County of San Bernardino Preschool Services Department	35
Early Head Start	15
Support Services	2
Head Start	13
State Preschool Services	2
First Time Pregnant Mothers (LIFT)	3
County of San Bernardino Regional Parks	1
Campgrounds	1
Covered California	9
California Health Insurance	4
Covered California Marketplace	2
Ombuds Office	3
COVIA	1
Well Connected	1
Credit.org	8
Credit Counseling	8
Crestline First Baptist Church	9
Mountain Help	9
Cristo La Roca Ministries	1
Brown Bag Food Program	1
CROSSROADS MINISTRY	3
Shelter and Transitional Housing	3
Crystal Meth Anonymous	1
Crystal Meth Anonymous	1
Cucamonga Christian Fellowship Compassion Center	41
Clothes Closet	5
Food Pantry	34
USDA Food Distribution	2
Curbside Community Center	30
Food Distribution	30
CVS Pharmacy	1
Prescription Delivery Service	1
Cypress Community Center	1
Community Center	1
David & Margaret Youth and Family Services	2
Transitional Housing Program	2
DEL NORTE SENIOR CENTER	1
Low Income Household Energy Assistance Program (LIHEAP)	1
Department of Rehabilitation Inland Empire District	6
Vocational Rehabilitation	5
Independent Living	1
Desert Manna	206
Clothes Closet	7
Food Pantry	55
USDA Food Distribution	1
Edison Electric Assistance Fund	143
Desert Mountain Children's Center	2
Student Assistance Program	1
Early Identification Intervention Services	1
Desert Sanctuary	17
Haley House Domestic Violence Shelter	12
Community Resource Center	4
Domestic Violence Outreach Office	1
Desert Valley Hospital	2
Financial Assistance	1
Breastfeeding Information Line	1
Didi Hirsch Mental Health Services	10
Suicide Prevention Center	10
Dignity Health - Community Hospital of San Bernardino	25
Behavioral Health Services	1
Hospital	5
Community Health Navigator	18
Safe Surrender	1
DISABILITY RIGHTS CALIFORNIA	15
Support Services	15
Disability Rights Legal Center	3
Disability Rights Legal Center	3
Disabled American Veterans	2
Veterans Transportation	2
Divine Connections HOPE	3
Domestic Violence Support	3
DOMESTIC VIOLENCE SHELTER HARRINGTON HOUSE	1
Domestic Violence Shelter	1
DONATE CAR FOR CHARITY	3
Car Donation	3
Dorothy A Quesada Community Center	2
Computer Lab	1
Health and Fitness	1
Doves of Big Bear Valley	19
Domestic Violence Shelter	19

211 Referrals

Drug Alternative Program	1
Drug Alternative Program	1
Dynamics for Victims and Supportive Services	13
Anger Management	5
Parenting and Co-Parenting Classes	4
Batterer Treatment	1
Domestic Violence Education	1
Court Advocacy	1
Monitored Visitation	1
East Valley Community Health Center	2
General Medical Services	1
Women's Health	1
Easter Seals Southern California	4
Early Head Start Center-Based	3
Early Head Start Home-Based	1
Ecclesia Christian Fellowship	45
Food Pantry	41
Soup Kitchen	3
USDA Food Distribution	1
EI Sol Neighborhood Educational Center	2
Healthy Children and Resilient Families	2
EMOTIONS ANONYMOUS	1
Emotions Anonymous Support Groups	1
Employment Development Department	66
CalJobs Employment Services	15
State Disability Insurance	1
Unemployment Insurance	48
Youth Employment Opportunity Program	1
Paid Family Leave	1
Empowered Living Community Outreach	22
Clothes Distribution	15
Soup Kitchen	7
Empowering Success Now	5
Empowering Success Now	1
Business and Technology Institute	1
Youth Programs	3
Equal Employment Opportunity Commission	1
Employment Discrimination Assistance	1
EQUALITY CALIFORNIA	2
LGBT Advocacy	2
Fairplex Child Development Center	2
Fairplex Child Development Center	2
Families Anonymous	2
Drug and Alcohol Support Groups	2
Family Assistance Program	91
Anger Management Classes	5
Clothing	25
Our House	4
Restraining Order Court Support	4
Domestic Violence Support Group	3
Community Center	7
Court Ordered Supervised Visitation	1
Budgeting and Finance Class	1
Hope House	37
Parenting Skills Classes	4
Family Service Agency of San Bernardino	52
Anger Management	6
Individual and Family Therapy	26
Outpatient Mental Health Clinic	10
Nurturing Children and Families Parenting Class	1
Fontana At Risk Youth Groups	8
Mental Health and Case Management	1
Family Service Association	6
Senior Nutrition Services	6
Family Service Association of Redlands	401
Anger Management Classes	1
Clothes Closet	4
Emergency Food	40
Showers	11
Soup Kitchen	13
Surplus Food	32
Homeless Prevention	3
Rapid Rehousing	16
Emergency Motel Vouchers	165
Rental Assistance	116
Federal Bureau of Investigation	2
Investigations	2
FEDERAL TRADE COMMISSION (FTC)	1
Identity Theft Reporting and Recovery	1
Feed My Sheep	149
Clothes Closet	11
Emergency Food Pantry	129
Food Delivery COVID19	9
Fire and Burn Foundation	1
Emergency and Special Assistance Fund	1
First Baptist Church	2
Food Pantry	2
First Baptist Church Hesperia	8
Good Shepherd Clothing Ministry	8
First Christian Church	25
Food Pantry	25
First Church of the Nazarene	262
Clothes Closet	57
Food Pantry	131
Hot Meals	21

211 Referrals

Free Clinic	1
Shower Facility	52
First Presbyterian Church	143
USDA Food Distribution	44
Emergency Bag Food Distribution	99
Fontana Community Senior Center	2
Senior Transportation	2
Fontana Counseling and Recovery Center	7
Counseling Services	7
Fontana Police Department	8
Fontana Police	7
Police Cadet Program	1
Fontana Unified School District	2
Public Education	1
COVID-19 School Meals	1
Food for Life Ministry	38
Food for Life	38
Foothill AIDS Project	23
Case Management	1
Homeless Prevention	4
Rapid Rehousing	1
Emergency Housing Assistance	15
Mental Health and Substance Abuse Counseling	2
Foothill Family Shelter	194
Harold's Help Desk	109
Foothill Family Thrift Store	9
Harold Cares About Your Future	1
Stepping Stones	75
Fox Family Services	8
Job Readiness	7
Transportation Services	1
FreedomPop	10
Low Cost Cell Phone and Internet Service	10
FREEING AMERICAN CHILDREN FROM EXPLOITATION AND SEXUAL SLAVERY (FACESS)	2
FACESS Support Services	2
Friends of Upland Animal Shelter	2
Animal Foster Care	1
Education and Volunteering	1
Genders & Sexualities Alliance Network	1
Gay Straight Alliance	1
GEO	1
Reentry Services	1
George Gibson Senior Center	2
Senior Center	2
George White Senior Center	23
Home Delivered Meals	23
Global One Development Center	5
Transitional Age Youth Housing	5
Gods Hand Extended	67
Gods Hand Extended	67
Good Steward Day Care	4
Child Care Service	4
GoodFaith Medical Transportation	6
Non-Emergency Medical Transportation	6
Goodwill Southern California	67
Career Resource Center	55
Youth Opportunity Programs	1
Goodwill Retail Stores	9
Bus Passes	1
Computer Skill Classes	1
Grace Vargas Senior Center	1
Senior Luncheon	1
Greater Hope Foundation for Children	6
Counseling Services	1
Parenting Classes	1
Supervised Visitation Center	1
Anger Management	1
Live Scan Services	2
Habitat for Humanity San Bernardino	3
Habitat For Humanity	3
HCV ADVOCATE	1
Hepatitis C Support Project	1
Health Advocates	1
Health Advocates	1
HEALTH WELL FOUNDATION	5
Financial Assistance Services	5
Hearts & Lives	1
Community Counseling	1
Help Hope Live	10
Medical Expenses	10
Helping Hands Pantry	30
Food Distribution	28
USDA Food Distribution	2
Helping Hands Transportation	13
Non-Emergency Medical Transportation	13
Hesperia Recreation and Park District	2
Garden Club	1
Park and Recreation Center	1
Hesperia Unified School District	2
GED Preparation Classes	1
Nutrition Classes	1
HICAP of Riverside and San Bernardino County	1
HICAP Medicare Counseling	1
High Desert Child Adolescent and Family Services Center	15
Anger Management	2

211 Referrals

Counseling Services	7
Parenting Classes	4
Intensive Outpatient Treatment	1
Youth Outpatient Treatment	1
High Desert Homeless Services	607
Clothes Closet	21
Emergency Shelter	436
Showers	10
Rapid Rehousing	1
Victor Valley Community Warming Shelter	139
High Desert New Beginnings	2
Job Search	2
High Desert Phoenix Foundation	1
Burial Expense Assistance	1
High Desert Second Chance	13
USDA Food Distribution	2
Emergency Food Pantry	11
High Desert Transitional Living Connection	77
Clothes Closet	19
Food Pantry	55
USDA Food Distribution	3
Higher Ground Christian Intervention	1
Intervention Program	1
Holy Family Catholic Church	55
Food Pantry	55
HomeStrong USA	20
Foreclosure Prevention	1
Debt Consolidation	2
Unemployment Mortgage Assistance	16
Heroes Home Repair Program	1
Hope Homes	9
Sober Living Homes	9
House of Ruth	76
Counseling Services	3
Domestic Violence Shelters	54
Emergency Hotline	10
Transitional Living	6
Legal Advocacy Program	3
Housing Authority of the County of San Bernardino	228
Mainstream Program	27
Public Housing	128
Senior Housing	29
Veterans Affairs Supportive Housing Program (VASH)	17
Shelter Plus Care Program	26
Career and Technology Centers	1
Huerta Del Valle	4
Community Supported Agriculture Program	4
HUMAN RESPONSE NETWORK (HRN)	8
Domestic Violence Services	5
Homeless Assistance and Emergency Services	3
Humane Society of San Bernardino Valley	7
Veterinary Clinic	7
Hutton Community Center	1
Senior Center	1
Identity Theft Resource Center	1
Victim Resources	1
IE Rebound Reentry Services	7
Legal Services	2
Court Approved Intervention Programs	3
Peer to Peer Mentorship	2
IE511	2
Freeway Service Patrol	2
Iglesia Cristiana Misionera Supremo Llamamiento	68
Soup Kitchen	7
Clothing Closet	14
Emergency Food Boxes	47
Immaculate Conception Church Dinner Hour Ministries	8
Soup Kitchen	6
USDA Food Distribution	2
Immigration Center for Women and Children	1
Immigration Legal Services	1
Inland Behavioral and Health Services	12
Dental Services	8
Adult Outpatient Drug Free Program	4
Inland Caregiver Resource Center	6
Caregivers Information and Referral	1
Respite Care	1
Adult Day Care	3
Family Consultation/Care Planning	1
Inland Counties Legal Services	226
Legal Assistance	198
Free Citizenship	2
Senior Assistance	3
Housing Law	23
Inland Empire Comprehensive Treatment Centers	5
Outpatient Substance Abuse Treatment	5
Inland Empire Family Life Institute	2
Co-Parenting and Relationship Classes	2
Inland Empire Health Plan	51
Nurse Advice Line	3
Community Resource Center	9
IEHP Member Services	37
Psychiatry Walk-In Clinic	1
Strong 4 Life	1
Inland Empire Healthcare Training Institute	3

211 Referrals

CPR Training	2
Healthcare Employment Training	1
Inland Empire Job Corps	1
Job Training	1
Inland Empire Latino Lawyers Association Inc.	40
Legal Assistance and Counseling	38
Expungement Project	2
Inland Empire Lighthouse for the Blind	2
School for the Blind	2
Inland Empire United Way	6
Bus Passes	5
ieVolunteers	1
Inland Fair Housing and Mediation Board	199
Senior Services	21
HUD Approved Counseling Agencies	2
Mortgage Delinquency and Default Resolution Counseling	7
Mortgage Foreclosure Information	2
Fair Housing	163
Homebuyer and Home Purchase Counseling	4
Inland Family Community Health Center	15
Dental Services	5
Medical Services	6
Family Pact	1
Pregnant and Postpartum Counseling Service	3
Inland Housing Solutions	1
Rapid Rehousing	1
Inland Regional Center	8
Case Management	8
Inland Valley Hope Partners	206
Food Pantry	60
Homeless Prevention	4
Rapid Re-housing	1
Our House Family Shelter	141
Inland Valley Humane Society and S.P.C.A	1
Animal Care & Control	1
Inland Valley Recovery Services	104
Detoxification	16
Family Counseling	19
Adult Outpatient Services	6
Parent Project Classes	1
Transitional Sober Living	20
Adult Residential Services	33
Adults with Children Residential Services	9
Inner Vision Ministry	47
Faith Based Transitional Living	47
InnovAge Pace	1
All Inclusive Care	1
INSTITUTE ON AGING (IOA)	2
The Friendship Line	2
Internal Revenue Service - San Bernardino	6
Internal Revenue Service	4
Identity Theft	2
INTERNAL REVENUE SERVICES (IRS)	4
Taxpayer Assistance	4
Internet Service Providers	41
arcZip	3
Copper.net	5
DSL Extreme	2
Frontier Broadband	3
AT&T Access	8
Juno	2
Localnet	2
NetZero	4
Spectrum	5
Basic ISP	7
INYO COUNTY HEALTH AND HUMAN SERVICES DEPARTMENT AGING AND SOCIAL SERVICES	1
Adult Protective Services (APS)	1
INYO COUNTY HEALTH AND HUMAN SERVICES DEPARTMENT BEHAVIORAL HEALTH	2
Mental Health Crisis Hotline	2
Isaiah's Rock	7
Food Distribution	7
Jack Bulik Teen Center	1
Anger Management Classes	1
James L Brulte Senior Center	11
Home Delivered Meals	11
John Viola LCSW	1
Counseling Services	1
Joshua Tree Community Center	3
Legal Aid	3
Judson Baptist Church	107
Food Pantry	107
Kaiser Permanente Medical Center	4
Hospital Services	2
Smoking Cessation	1
Private Lactation Consultation	1
Knotts Family Agency	1
Foster Family Agency	1
Knowledge and Education for Your Success	14
Rapid Rehousing	2
Veteran Rapid Rehousing	6
Veterans Homelessness Prevention	6
Koinonia Family Services	1
Foster and Adoption Services	1
La Leche League - Inland Empire	1
Breastfeeding Information and Support	1

211 Referrals

LaSalle Medical Associates	17
Health Clinic	16
Pediatric Medicine	1
LASSEN SENIOR SERVICES	2
Senior Services	2
Legal Aid Society of San Bernardino	51
Access to Justice Clinic	38
Employment Law Clinic	3
We Salute Rialto	10
LGBT National Help Center	2
LGBT Senior Hotline	1
National Youth Talkline	1
LGBT NATIONAL HELP CENTER	4
LGBT National Hotline	4
Libreria del Pueblo	2
Immigration Legal Services	2
Life Community Development	9
Reentry Transitional Housing	2
Veterans Transitional Housing	7
Lifeway Church Ministries	2
USDA Food Distribution	2
LIGHT FOR SENIORS	1
Seniors Financial Care	1
Lighthouse of Restoration	44
Children Clothing Closet	7
Reentry Hygiene Care Package	14
School Supplies	1
The Lighthouse of Restoration	22
Lighthouse Social Service Centers	24
Transitional Living	10
Family Stabilization Rapid Rehousing	2
Veteran Homeless Prevention	10
Veteran Rapid Rehousing	2
LIVE VIOLENCE FREE	7
Domestic Violence Services	7
Loma Linda Branch Library	1
Adult Literacy Program	1
Loma Linda University Behavioral Health	46
Behavioral Medicine Center	26
Substance Abuse Recovery and Wellness	13
Counseling and Family Sciences Clinic	7
Loma Linda University Medical Center	6
School of Dentistry	5
Moms on the Move	1
Loveland Church	1
Jubilee Pantry	1
Lucerne Valley Domestic Violence Outreach	2
Anger Management Classes	1
USDA Food Distribution	1
Lucerne Valley Senior Center	1
Senior Center	1
Lupus International	1
Lupus Support Groups	1
Lupus Support Network	1
Autoimmune Diseases Support Group	1
Luque Community Center	37
USDA Food Distribution	3
Neighbor Helping Neighbor	34
Lutheran Church of the Desert	23
Community Food Pantry	23
Lutheran Social Services of Southern California	3
Therapeutic Behavioral Services	1
Probation: Juvenile Anger Management Substance Abuse Truancy Petty Theft	1
Early Identification Intervention and Screening	1
Making a Difference Association (MADA)	10
Counseling Services	5
Parenting Skill Classes	3
Domestic Violence Classes	2
MARCHEX	6
Free 411 - Directory Assistance	6
Mary Vagle Nature Center	1
Urban Ecology Program	1
Marys Mercy Center	242
Food Pantry	1
Saint Joseph Clothes Closet	17
Showers	47
Veronicas Home of Mercy	64
Marys Table	22
Marys Children Program	91
Meals On Wheels - Montclair	9
Home Delivered Meals	9
Meals On Wheels - Redlands	14
Home Delivered Meals	14
Meals On Wheels - Upland	12
Meals On Wheels	12
MEDICAL BOARD OF CALIFORNIA	1
Medical Board	1
Medi-Cal Dental Program	1
Toll Free Beneficiary Line	1
MEDICARE	4
Medicare Helpline	4
MENTAL HEALTH ASSOCIATION OF SAN FRANCISCO (MHASF)	3
Peer Run Warm Line	3
Mental Health Systems	18
DUI Program	2

211 Referrals

Therapeutic Behavioral Services	1
Adult Outpatient Services	5
Central Valley Prevention Program	1
Ontario One Stop Transitional Age Youth Center	9
Mercy House	351
Guadalupe Residence	4
Support Groups	1
Access Center - Ontario	68
Transitional Housing	278
Metrolink	3
Metrolink Travel Information	3
Metropolitan Family Medical Clinics	34
Family and Community Medicine	26
Pediatric and Children Services	7
Family Planning	1
Michelle's Place Cancer Resource Center	4
Pink Ribbon Assistance Program	4
MISS FOUNDATION	1
ISS Foundation Online Bereavement Support Group Forums	1
Mission City Community Network Clinics	2
Medical and Behavioral Health Clinic	2
MODEST NEEDS	2
Self-Sufficiency Grant	2
Molding Hearts Foundation	13
Runaway Shelter	4
Transitional Shelter	9
Molina Healthcare	4
Molina Health Plan	4
MONEY MANAGEMENT INTERNATIONAL (MMI)	2
Financial Management and Credit Counseling Services	2
Montclair Police Department	1
Police Department	1
Montclair Senior Center	7
Legal Assistance	4
USDA Food Distribution	1
Senior Luncheon	1
Handy Helper	1
Morongo Basin Haven	1
Information and Referral Service	1
Morongo Basin Unity Home	10
Domestic Violence Shelter	8
Transitional Housing	2
Moses House Ministries	2
Case Management	1
First 5 Nurturing Parents Program	1
Mountain Area Regional Transit Authority	1
Public Transportation	1
Mountain Communities Senior/Community Center	2
Community Center/Senior Center	2
Mountain Counseling and Training	2
General Counseling	1
Probation and Enrichment Counseling	1
Mountain View Family Development	112
Food Pantry	111
Mountain View Christian Preschool & Kindergarten	1
Mountains Community Hospital	3
Rural Health Clinic	1
Rural Dental Clinic	2
Narcotics Anonymous	4
Narcotics Anonymous - Eastern Inland Empire	1
Narcotics Anonymous - Southern California Region	3
National Alliance on Mental Illness Inland Valley	3
Peer to Peer Support Group	1
Family Support Groups	2
National Alliance on Mental Illness Pomona Valley	4
Information and Referral Helpline	3
Monthly Event	1
National Center for Victims of Crime	1
Information and Resources	1
National Community Renaissance of California	639
Affordable Housing	639
NATIONAL DOMESTIC VIOLENCE HOTLINE	32
National Domestic Violence Hotline	32
NATIONAL HOSPICE AND PALLIATIVE CARE ORGANIZATION	1
Provider Referral Service	1
National Institute of Mental Health (NIMH)	1
Mental Health Information and Education	1
NATIONAL ORGANIZATION FOR VICTIM ASSISTANCE	1
NOVA-National Hotline	1
NATIONAL STROKE ASSOCIATION	1
National Stroke Support	1
NATIONAL SUICIDE PREVENTION LIFELINE	1
National Suicide Prevention Lifeline (& Veteran Suicide Prevention Hotline)	1
Native American Resource Center	1
Information and Referrals	1
Neighborhood Housing Services of the Inland Empire	9
Down Payment Assistance	2
Home Buyer Education & Financial Fitness	2
One on One Counseling	4
Home Ownership	1
Neighborhood Partnership Housing Services	5
Foreclosure Counseling	3
Home Ownership	1
Homebuyer Education Class	1
Neighborhood Vineyard Church	23

211 Referrals

Food Pantry	23
New Beginnings United Methodist Church	44
USDA Food Distribution	3
Clothing Closet	33
City Mission	8
New Creation Behavioral Healthcare Foundation	85
Detoxification	24
Mens Residential Treatment	24
Outpatient Treatment	4
Womens Residential Treatment	32
New Creation College	1
New Day Recovery Center	29
Counseling Services	16
Child Abuse Treatment Program	6
Anger Management Program	5
Parenting Group	1
Batterers Intervention Program	1
NEW HOPE CRISIS COUNSELING HOTLINE	13
Crisis Telephone Counseling	13
New Hope Village	17
New Hope Too	1
New Hope Village	16
New Life Chapel	109
Emergency Food	108
Food Distribution	1
New Life Christian Mens Home	1
Men's Residential Program	1
Newberry Springs Service Association	2
Family Center	2
NONPROFIT FINANCE FUND	1
Organizational & Nonprofit Development Services	1
Northtown Housing Development	4
Computer Classes	1
Community Service Opportunities	3
Office of Emergency Services	2
TENS (Telephone Emergency Notification System)	2
Office of the Attorney General	1
Check Cashing Permits	1
Olive Crest	1
Safe Families for Children	1
Omnitrans	34
Access Service	30
Omnitrans	3
Taxi/Lyft RIDE Program	1
ONESIGHT	1
Give the Gift of Sight Services	1
ONLINE PARENTING PROGRAMS	1
Co-Parenting Classes	1
Ontario Police Department	2
Police Department	2
Ontario Senior Center	7
Social Services	4
Senior Luncheon	2
Silvers STARS	1
Operation Grace	127
USDA Food Distribution	3
Womens Shelter	124
Operation Provider	277
Food Pantry	19
Utility Assistance	258
Operation Safehouse	12
Runaway Shelter	2
Main Street Transitional Living Program	10
Opossum Society of the United States	1
Opossum Information and Education	1
Option House Administration	79
Domestic Violence Shelter	69
Parenting Classes	2
Domestic Violence Support Group	3
Courthouse Family Violence Outreach	4
Options to Change Lives	1
Orenda Veterans Project	6
Transitional Housing	6
Our Lady of Hope Catholic Church	13
Soup Kitchen	13
Our Lady of the Desert Catholic Church	64
Alcoholics Anonymous	1
Food Pantry	62
Al-Anon	1
Outreach Nation Clinic	17
Anger Management	3
Parenting Classes	5
Mental Health Counseling	9
Pacific Clinics	3
Family Resource Center	2
Donations Accepted	1
Pacific Lifeline	28
Transitional Housing	28
Parents Families & Friends of Lesbians & Gays	2
Support Group/Advocacy	2
Parents Anonymous - San Bernardino	5
Parent Education	5
PARENTS ANONYMOUS INC	1
National Parent Helpline	1
ParentzatWork	4

211 Referrals

ParentatWork	4
Parktree Community Health Center	24
Behavioral Health Services	6
Dental Care	7
Health Center	11
Patton State Hospital	1
Hospital Services	1
Paul Villaseñor Branch Library	1
Back 2 Basics	1
Peer Driven Room & Board Advisory Coalition of San Bernardino County	80
Information and Referral	80
Peoples Care Autism	1
Applied Behavior Analysis	1
Planned Parenthood of Orange and San Bernardino Counties	5
Family Planning	1
HIV/AIDS and STD Testing	1
General Health Care	3
PLUMAS COUNTY DEPARTMENT OF SOCIAL SERVICES	1
Public Guardian	1
PLUMAS RURAL SERVICES	1
Childcare Resource and Referral	1
Pomona Community Health Center	2
Pediatric Care	2
Pomona Unified School District Child Development (Resource and Referral)	1
Childcare Resource and Referral	1
Pomona Valley Hospital Medical Center	1
Urgent Care Center	1
POSTPARTUM SUPPORT INTERNATIONAL (PSI)	1
Postpartum Support International Warmline (PSI)	1
Pregnancy and Family Resource Center	23
Resource Center	23
Prescription Assistance	3
Prescription Assistance	3
Project Boon	2
IVRS Christmas Event	2
Project Life Impact	1
Past	1
Provisional Accelerated Learning Center	1
USDA Food Distribution	1
Putting Kids First	1
Co-Parenting Course	1
Rancho Cucamonga and Fontana YMCA	4
Senior Transportation	2
Before and After School Child Care	2
Rancho Cucamonga Family Resource Center	80
Food Pantry	58
Community Closet	22
Rancho Cucamonga Police Department	1
Police Department	1
RAPE ABUSE AND INCEST NATIONAL NETWORK (RAINN)	1
National Sexual Assault Hotline	1
REACH	43
Food Assistance	40
USDA Food Distribution	3
Reach Out	3
First 5 Nurturing Parenting Class	1
BLOCK Drop-in Center	2
Reach Out Morongo Basin	5
Family Caregiver Support	1
Minor Home Repairs	2
Medical Transportation	2
Redeemer Lutheran Church	27
Food of the Vine	27
Redlands Community Center	11
Home Delivered Meals	9
Senior Center	1
Legal Services	1
Redlands Community Hospital	1
Hospital Services	1
Redlands Day Nursery	4
Child Care	4
Reentry Clinical Housing and Support Services	4
Housing and Support Services	3
Reentry Clinical Housing and Support Services	1
Restoration House of Refuge	308
Transitional Housing	302
USDA Food Distribution	6
Restoring Hope	7
Homeless Assistance	7
ReWritten	1
Core	1
Rialto Child Assistance	12
Food Pantry	12
Rim Family Services	1
Prevention Programs	1
RISE Interpreting	1
American Sign Language Interpretation	1
Rise of a Fallen Angel	89
Food Pantry	89
River of Life	54
Neighborhood Food Pantry	54
Rock Church & World Outreach Center	82
Food Pantry	82
Rock n Our Disabilities Foundation	5
Rock n Our Disabilities	5

211 Referrals

Rolling Start	224
Information and Referral	41
Support Groups / Workshop	3
Computer Classes	1
Assistive Technology	14
Technical Assistance	5
Systems and Individual Advocacy	3
Housing Referrals	125
In-Home Supportive Services	27
Independent Living Skills and College Prep	2
LGBTQ Support Group	2
Peer Advising	1
Rose of Sharon	47
Pregnancy Resource Center	1
Baby Items	46
RSVP West Valley of San Bernardino County	1
Retired and Senior Volunteer Program	1
Running Springs Assembly of God	11
Food Ministry	11
SAC Health System	41
Dental Care	13
Family Resource Center	4
Parenting Skill Classes	2
Community Resource Center Computer Lab	1
SAC Health System Clinic	5
Behavioral Health Care	3
Federally Qualified Health Center	13
SAFE PLACE	1
Txt 4 Help	1
Sahaba Initiative	121
Food Pantry	109
Counseling	11
Path to Peace	1
Salem Christian Homes	1
Supported Living Services	1
Salvation Army of San Bernardino County	708
Electric and Gas Assistance Fund (EAF & GAF)	11
Emergency Shelter	4
Food Pantry	88
Soup Kitchen	137
Shower Facilities	10
Laundry Facilities	3
Salvation Army Adult Rehabilitation Center	4
Hospitality Living Center	451
Samaritan Counseling Center	9
Counseling Services	9
San Antonio Regional Hospital	7
Hospital Services	2
Urgent Care	3
Emergency Department	1
Cancer Support Group	1
San Bernardino City Unified School District	10
Public Education	4
State Preschool Program	1
USDA Food Distribution	1
English as a Second Language	2
Access To Learning for All Students	2
San Bernardino Community Church	1
USDA Food Distribution	1
San Bernardino Community Service Center	1
Immigration Legal Services	1
San Bernardino County Animal Care and Control	13
Animal Services	10
Spay and Neuter Voucher Program	1
Deceased Animals	1
Animal Abuse and Neglect Reporting	1
San Bernardino County Bar Association	44
Attorney Information and Referral Service	44
San Bernardino County Children and Family Services	28
Foster Care	5
Placement Resources Division	2
Child Abuse Hotline	21
San Bernardino County Department of Aging and Adult Services	416
Adult Protective Services	90
In Home Supportive Services	56
Family Caregiver Support	1
Senior Information and Assistance Program	145
Agewise Program	2
Senior Nutrition Services	118
Senior Community Service Employment Program	3
Senior Scam Alerts	1
San Bernardino County Department of Behavioral Health	249
Community Crisis Response Team	23
The Access Unit	81
Crisis Walk-In Clinic	5
Adult Outpatient Drug Free Program	8
Walk-In Clinics	43
Homeless Outreach Support Team	1
San Bernardino One Stop Transitional Age Youth Center	12
Crisis Residential Treatment Center	6
Mentally Ill Homeless Program	1
Screening Assessment and Referral Center (SARC)	34
Substance Use Disorders and Recovery Services	30
Supervised Treatment After Release	1
Access Unit	4

211 Referrals

San Bernardino County Department of Child Support Services	7
Child Support Services	4
Compromise of Arrears Program	1
Paternity Establishment	2
San Bernardino County Department of Community Development and Housing	291
Affordable Housing List	291
San Bernardino County Department of Probation	7
Adult Probation	4
Youth Anger Management	1
Youth Drug and Alcohol Classes	1
Juvenile Probation	1
San Bernardino County Department of Public Health	152
Women Infants and Children (WIC)	12
Environmental Health	3
Car Seat Safety	8
Clinic Operations	32
Health Promotion and Education	1
California Children's Services	1
Coronavirus General Information	95
San Bernardino County District Attorney	5
Bureau of Victim Services	1
San Bernardino County District Attorney's Office	2
Victim Compensation Claims	2
San Bernardino County Fire Protection District	33
Fire and Rescue	1
Sandbag Program	1
Coronavirus Public Information Line	31
San Bernardino County Land Use Services Department	21
Code Enforcement Division	21
San Bernardino County Library	1
Library Services	1
San Bernardino County Office Of The Assessor-Recorder-County Clerk	12
County Clerk	1
The Recorder	11
San Bernardino County Public Authority	10
In-Home Supportive Services Registry	10
San Bernardino County Public Defender	6
Public Defenders Office	4
Post Conviction Relief	1
Post Conviction Relief	1
San Bernardino County Sheriffs Department	36
Juvenile Intervention Program (JIP)	9
Law Enforcement	12
Detention Facilities	1
Homeless Outreach and Proactive Enforcement	9
Police Misconduct Reporting	2
Victim Information and Notification Everyday	1
Safe Return Program	2
San Bernardino County Superintendent of Schools	6
Counseling and Early Intervention	4
Student Services Counseling Center	2
San Bernardino County Transitional Assistance Department	450
C4Yourself	13
CalFresh (Food Stamp Program)	296
CalWORKs Program	71
Medi-Cal Program	51
Child Care Programs	3
EBT Reporting (Lost or Stolen)	2
Cash Aid Program for Immigrants	1
General Relief	13
San Bernardino Family YMCA	1
Afterschool Program	1
San Bernardino National Forest Association	1
Visitor Information Center	1
San Bernardino Sexual Assault Services	5
Sexual Assault Program	5
San Bernardino Valley College	1
Shower Access	1
San Bernardino Westside Christian Center	100
Bags of Hope	37
Food and Clothing	63
Saving Grace Homes	11
Sober Living Transitional Home	11
Scherer Senior Center	8
Home Delivered Meals	7
KEY Seminars and Educational Classes	1
SCHEU Family YMCA of Upland	3
Preschool	3
SEIU United Long Term Care Workers Union	4
Referral Program	4
Self Determination Initiative	2
Reentry Workshops	2
Service Center for Independent Life	1
Benefits Assistance	1
SEX ADDICTS ANONYMOUS (SAA)	2
Support Groups	2
Shield Healthcare	2
Shield Healthcare	2
SIERRA COUNTY HEALTH AND HUMAN SERVICES	1
Behavioral Health	1
Simply Sales and Solutions	3
Assurance Wireless Phones	3
Sisters of Soul Youth and Family	42
Anger Management Classes	1
Counseling Services	12

211 Referrals

Food Distribution	27
Supervised Visitation	2
Social Security Administration	29
Social Security	29
SOS Yahweh Charity Resources	32
Food Pantry	32
South Coast Air Quality Management	1
Air Quality Complaints	1
South Coast Community Services	11
School Aged Treatment Services	1
Student Assistance Program	3
General Mental Health	4
Community Wholeness and Enrichment Program	1
Childrens Intensive Services	2
Southern California Edison	16
California Alternate Rates for Energy	4
Community Energy Partnership - Home Energy Efficiency Tune-Ups	9
Energy Management Assistance	1
Medical Baseline	2
Southern California Gas Company	5
CARE	2
Energy Savings Assistance Program	3
Southern California Service Corp	8
Community Alternative Service	8
Southwest Gas Company	22
California Alternate Rates for Energy	6
Deferred Payment Program	6
Energy Efficiency Weatherization Program	10
Sowing Seeds for Life	1
Food Pantry	1
Special Angels Group Facilities	65
Transitional Housing	18
Elderly Residential Care	11
Room and Board	36
St Bernardine Medical Center	7
Hospital Services	3
Health Education Classes	2
Grief and Loss Support Groups	1
Orthopedics	1
St John of God Health Care Services	338
Detoxification	11
Residential Substance Abuse Treatment	11
Sober Living Homes	7
Adult Outpatient Drug Free Program	1
Residential Rehabilitation for Parents with Young Children	1
Samaritans Helping Hand Bus Passes	9
Samaritans Helping Hand Clothing and ID Vouchers	22
Samaritans Helping Hand Food Pantry	51
Samaritans Helping Hand Utility Assistance	225
St Joseph Health St Mary Medical	2
Mommy and Me	1
Cardiac Awareness	1
St. Anne's Transitional Home for Soldiers	9
Veterans Transitional Housing	9
St. John's Community Success Center	49
Standing Community Services	49
Steps 4 Life Community Services	40
Traditional Sober Supportive Housing - Women with Children	7
Traditional Sober Transitional Housing - Men with Children	2
Transitional Supportive Sober Housing - Single Adults	9
Homeless Housing	22
Student Jibe	2
Peer Guidance	2
Summit Payee Services	1
Representative Payee Services	1
Superior Court of California County of San Bernardino	13
Criminal Court	3
Probate Court	1
Civil Limited and Unlimited Cases	1
Civil Court/Unlawful Detainer	1
Self Help Resource Center	2
Family Law Court	3
Small Claims Court	2
SUSANVILLE SALVATION ARMY THE	2
Emergency Assistance	2
Swapping Mamas	3
Clothes Closet	3
TALK ABOUT CURING AUTISM	2
Autism Information	2
Teen Challenge of Southern California	3
Turning Point	3
Telecare	3
Crisis Stabilization Unit	3
Temple Community Outreach	108
Hot Meals	19
Bag of Groceries	89
TENANTS TOGETHER	1
Tenant Rights Hotline	1
The Blessing Center	5
Medical Clinic	4
General Dentistry	1
The Lords Table	35
Soup Kitchen	31
USDA Food Giveaway	4
The Olive Branch Development and Empowerment	23

211 Referrals

Anger Management Classes	1
Clothes Closet	12
Food Pantry	3
Parenting Classes	1
Domestic Violence Classes	5
Dinner For Kids	1
The Salvation Army - Ontario	45
Food Pantry	10
Soup Kitchen	16
Emergency Food Pantry	16
Homework Assistance	1
Sack Lunches	2
The Salvation Army - Victor Valley	513
Disaster Recovery Services	1
Food Pantry	143
Southwest Gas Energy Share	365
Homeless Take Out Lunch	4
The Sober Living Network	11
Internet Information and Referral Service	11
The Spirit of Freedom Drug and Alcohol Program	1
Christian Intervention Program	1
The Unforgettables Foundation	4
Burial Assistance	4
The Way Station	30
Food Assistance	30
THINK Together	1
Elementary Expanded Learning	1
Time for Change Foundation	578
Sweet Dreams House	255
Phoenix Square Affordable Housing	7
Mountain View House	33
Mountain View House	277
Re- entry Positive Futures I and II	6
TODEC Legal Center	42
Pro Bono Attorney Clinic	41
AB 60	1
Together We Rise	1
Housing Assistance	1
Town of Apple Valley	1
Town Hall	1
TREVOR PROJECT THE	1
The Trevor Project Crisis Intervention and Prevention Resources	1
Tri-City Mental Health Center	1
Adult Outpatient Services	1
Twentynine Palms Senior Center	5
Home Delivered Meals	5
Unicare Community Health Center	4
Medical Services	4
Unidos Por La Musica	52
Community Center	1
Bags of Hope	51
United States Department of Education	1
Federal Student Aid	1
UNITED STATES DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT(US-HUD)	1
Department of Housing and Urban Development	1
United States Department of Labor	8
Labor and Employment Law	8
United States Department of Veterans Affairs	1
Homeless Veteran	1
United States Veterans Initiative	53
Case Management	4
Veteran Homeless Prevention	42
Veterans Rapid Rehousing	3
Veteran Permanent Supportive Housing	3
US VETS Workforce Development Program	1
UNIVERSITY OF CALIFORNIA SAN DIEGO. CANCER CENTER (CSH)	1
California Smokers Helpline (CSH)	1
Upland Church of Christ	41
Food Pantry	41
Upland Public Library	3
Tax Aide	3
Upland Unified School District	2
Counseling Services	1
Adult Education	1
Uplift Family Services	3
Autism Spectrum Disorder	3
UReach	15
Meals On Wheels	15
US Citizenship and Immigration Services	3
Citizenship and Immigration Services	3
Valley Star Community Services	20
Postpartum Support Group	1
Active Parenting	3
Crisis Residential Treatment Center	4
The Stay	1
Crisis Walk-in Center	1
Promoting Resilience in African American Children	2
Adult Full Service Program	8
Venerable House	46
Mr Telephone Man	4
12 Step Meetings	3
Men's Transitional Housing	24
TAY Transitional Living	15
Veterans Affordable Housing	18
Affordable Housing	18

211 Referrals

Veterans Health Administration - United States Department of Veterans Affairs	3
Veterans Affairs Medical Center	3
VFW NATIONAL HOME FOR CHILDREN	1
Family Program	1
VICTIMS OF CRIME RESOURCE CENTER	1
Victims of Crime Information Center	1
Victor Community Support Services - San Bernardino	3
Early Identification Intervention Services	1
Screening Assessment Referral and Treatment	2
Victor Community Support Services - Victorville	12
Family Resource Center	1
Transitional Age Youth Services	11
Victor Community Support Services - West San Bernardino	12
Parenting Classes	2
School Aged Treatment Services	2
Early Intervention Counseling	8
Victor Valley College	4
English as a Second Language	1
Student Assistance	3
Victor Valley Community Services Council	29
Seniors Needs	18
Emergency Food and Transportation COVID 19	11
Victor Valley Domestic Violence	12
Domestic Violence Shelter	11
Referral Services	1
Victor Valley Family Resource Center	25
Family Resource Center	9
Reentry Transitional Housing	13
Rental Assistance	3
Victor Valley Global Medical Center	3
Emergency Department	2
Charity Care and Financial Assistance	1
Victor Valley Rescue Mission	185
Clothes Closet	23
Food Pantry	137
Soup Kitchen	12
Life Recovery Program	6
Mobile Shower Program	7
Victor Valley Transit Authority	13
Direct Access	10
Victor Valley Transit Authority	2
B-V Link	1
Victorville Senior Citizens Club	4
Senior Citizens Club	4
Vida Life Ministries	31
Food Distribution	31
Villa de Ninos Center - Mexican American Opportunity Foundation	1
Preschool	1
VNA Hospice & Palliative Care of Southern California	1
Home Health Care	1
VNA Hospice and Palliative Care of Southern California	1
Adult Bereavement	1
Voice of the Desert	5
Strong Me Counseling Services	5
Volunteer Income Tax Assistance (VITA)	67
VITA	67
Volunteers of America Pomona	82
Hope for Homes	82
Volunteers of America Southwest	15
Child Care	6
Early Head Start	9
VSP VISION CARE	1
Eye Care Voucher Program	1
Way World Outreach Ministry	305
Anger Management	6
Soup Kitchen	26
Utility Assistance	255
DMV Reduced Fee ID Voucher	18
WE TIP	2
Bullying Helpline	1
Crime Reporting Hotline	1
West End Family Counseling Services	7
Department of Behavioral Health Outpatient Services	7
White House Healing Center	12
Transitional Housing	12
Whitney Young Family Health Clinic	9
Dental Services	8
Medical Services	1
WILD IRIS FAMILY COUNSELING AND CRISIS CENTER	1
Domestic Violence Shelter	1
Women Who Matter Too	91
Shared Living House	91
Workforce Development Board	15
Employment Services	15
YMCA of the East Valley	1
School Age Care	1
YUBA COUNTY HEALTH AND HUMAN SERVICES DEPARTMENT	1
California Work Opportunity and Responsibility to Kids	1
Yucaipa Family Assistance	35
Food Pantry	28
Diapers	7
Yucaipa Seventh-day Adventist Church	31
Food Pantry	25
Clothing Closet	6
Z_FRONTIER COMMUNICATIONS	1

211 Referrals

Lifeline Program	1
Z_KEITH V MORRIS ATTORNEY AT LAW	1
General Legal Assistance	1
Zion Community Foundation	100
Transitional Housing	100
Grand Total	23597