



For The Quarter Ending June 30, 2018

211 San Bernardino County Statistical Update

Data Summary for Quarter Ending June 30, 2018



United Ways serving
San Bernardino County



211 News Items

Text to 898211 with your zip code to access 211 live via text messaging!

Since November 1st, anyone texting to 898211 with a San Bernardino County zip code will get connected to live 211 staff for 24/7 help finding resources using texting.

Stay Tuned...

The online portal for information, 211sb.org, is being redesigned for better response and improved ease of use. It's still raw but you can test the new site at 211sb.com.

211 Statistics in Brief

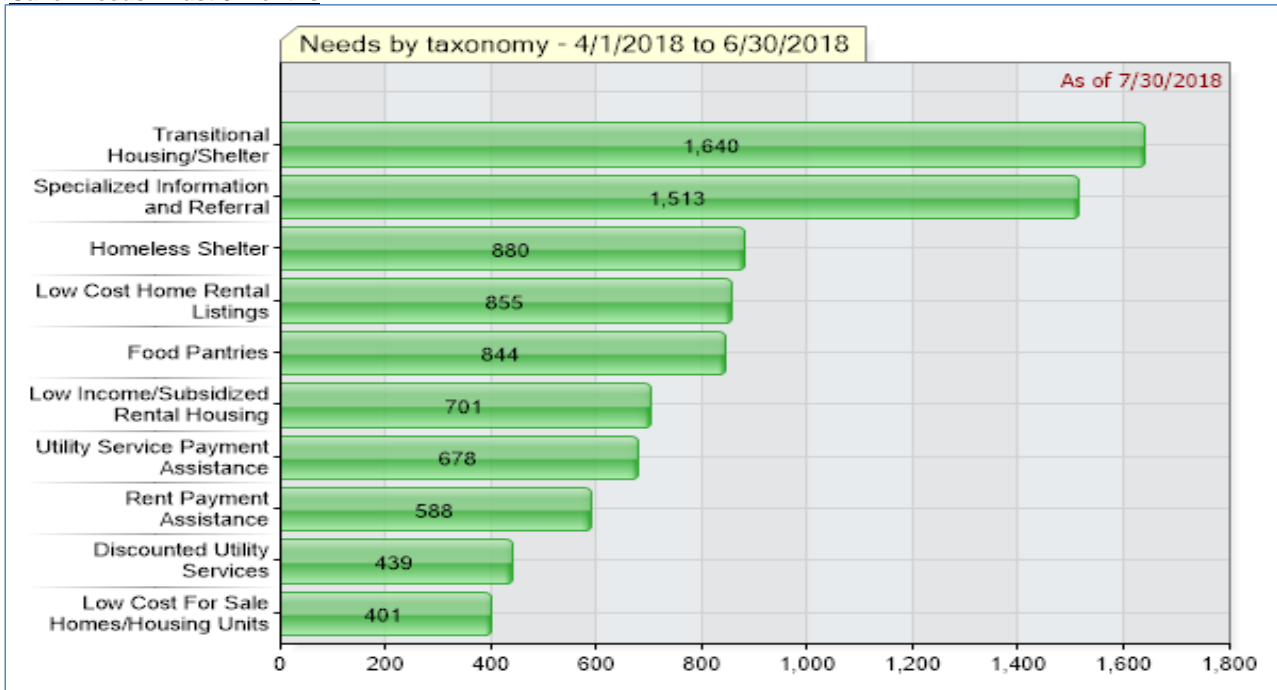
Quarter total referrals to services:	18,316
Total 2017 referrals to services:	35,358
Quarter total for calls answered:	14,893
Total calls answered in 2018:	29,208
Quarter total 211sb.org web portal users:	6,754
Agencies listed in 211 database:	992 (Plus 416 in shared statewide database)
Programs listed in 211 database:	2,924 (Plus 475 in shared statewide database)
Number of Child Abuse calls forwarded through 211:	324
Total 2018 Child Abuse calls through 211:	571
Total Child Abuse calls since December of 2009:	15,449
Percentage of female callers:	75%
Total quarterly number of children in callers' homes:	8,727
Total known number of children under 6 for the quarter:	2,864
Households of more than 9 people for the quarter:	9
Top calling cities in descending order for the quarter:	San Bernardino, Victorville, Ontario, Fontana
Top calling cities/towns per capita in descending order:	San Bernardino, Barstow, Victorville, Adelanto, Ontario, Upland, Colton, Apple Valley, Joshua Tree
Advocacy performed:	
(Past 3 months)	
Adult Abuse	3
Child Abuse	3
Domestic Violence	2
Emergency/911	2
Maternal Health Crisis	0
Reentry Crisis	1
Suicide Call	1

2259 callers (15%) indicated homelessness, 1128 (8%) with disabilities, 188 (1%) served in the military

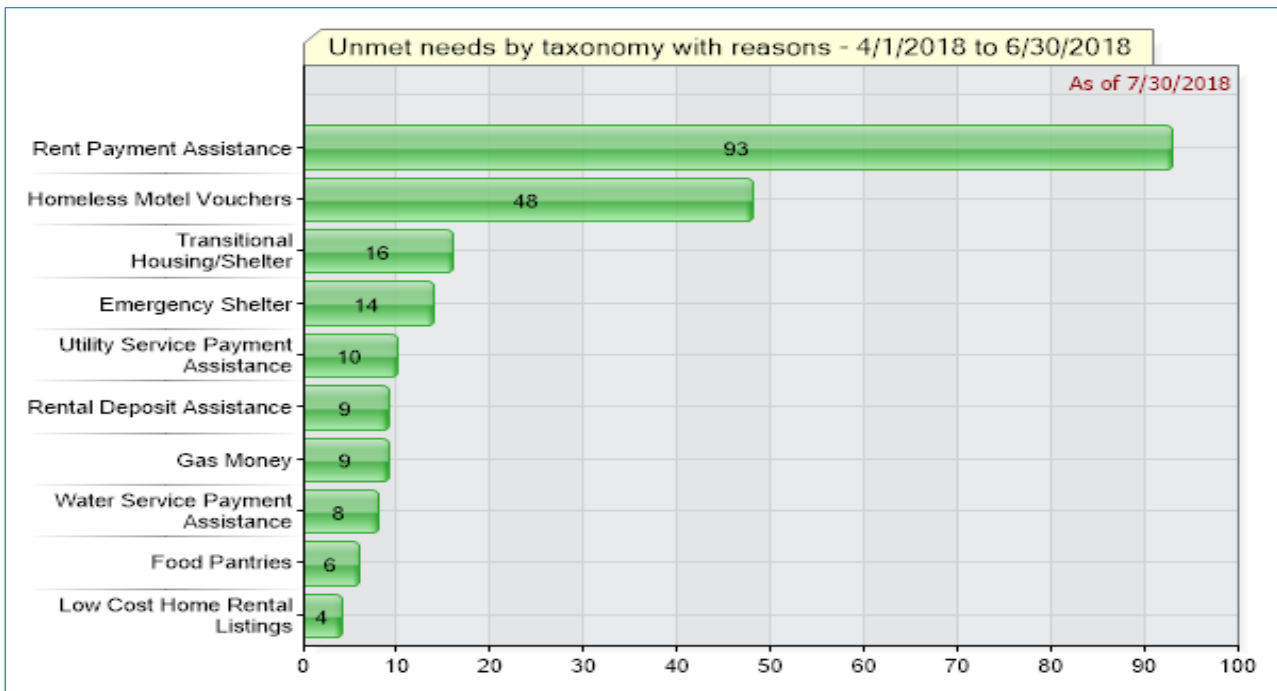
Target Populations:			
(non-overlapping)			
(Past 3 months)			
Homeless	1859	12%	
Disabled	594	4%	
Senior/Aging Adult	405	3%	
Disabled; Homeless	222	1%	
Disabled; Senior/Aging Adult	195		
Served in the U.S. Military	100		
Previously incarcerated	66		
Homeless/ Previously Incarcerated	40		
Disabled; Homeless; Senior/Aging Adult	39		
Homeless; Served in the U.S. Military	31		
Homeless; Senior/Aging Adult	31		

Note that 23 (18%) of veterans were also homeless and 29 (23%) were also disabled.

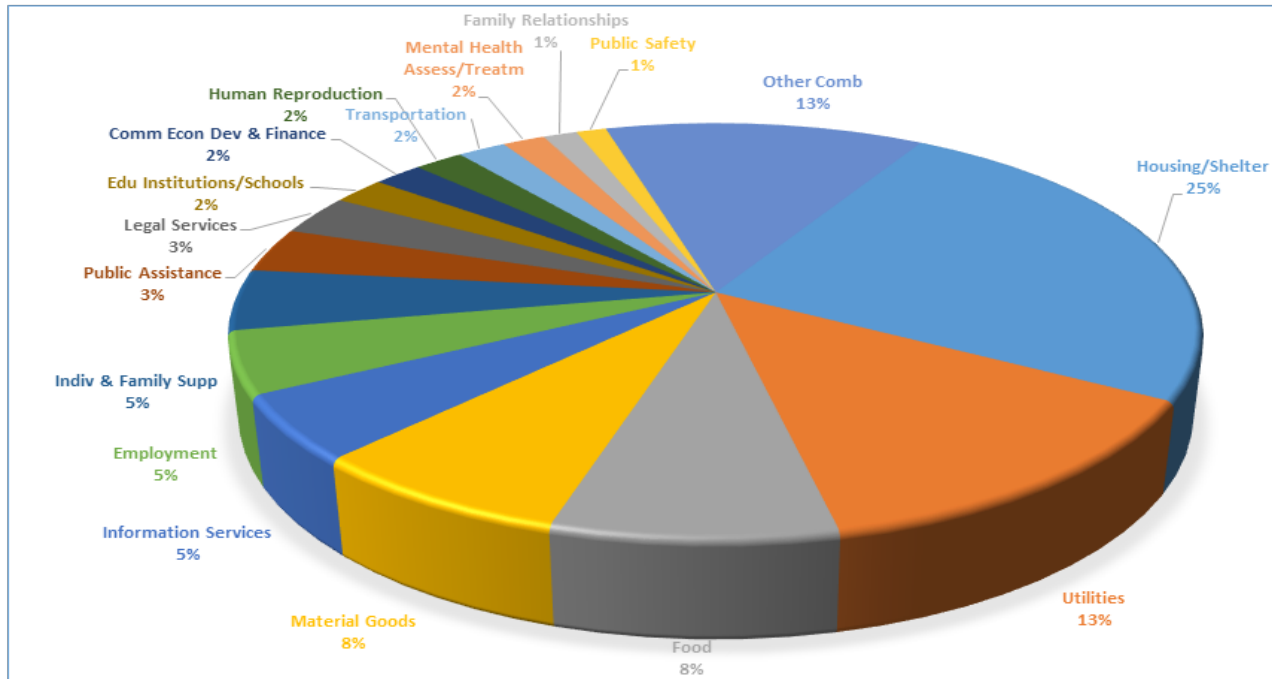
Caller Needs - Past 3 Months



Unmet Needs - Past 3 Months

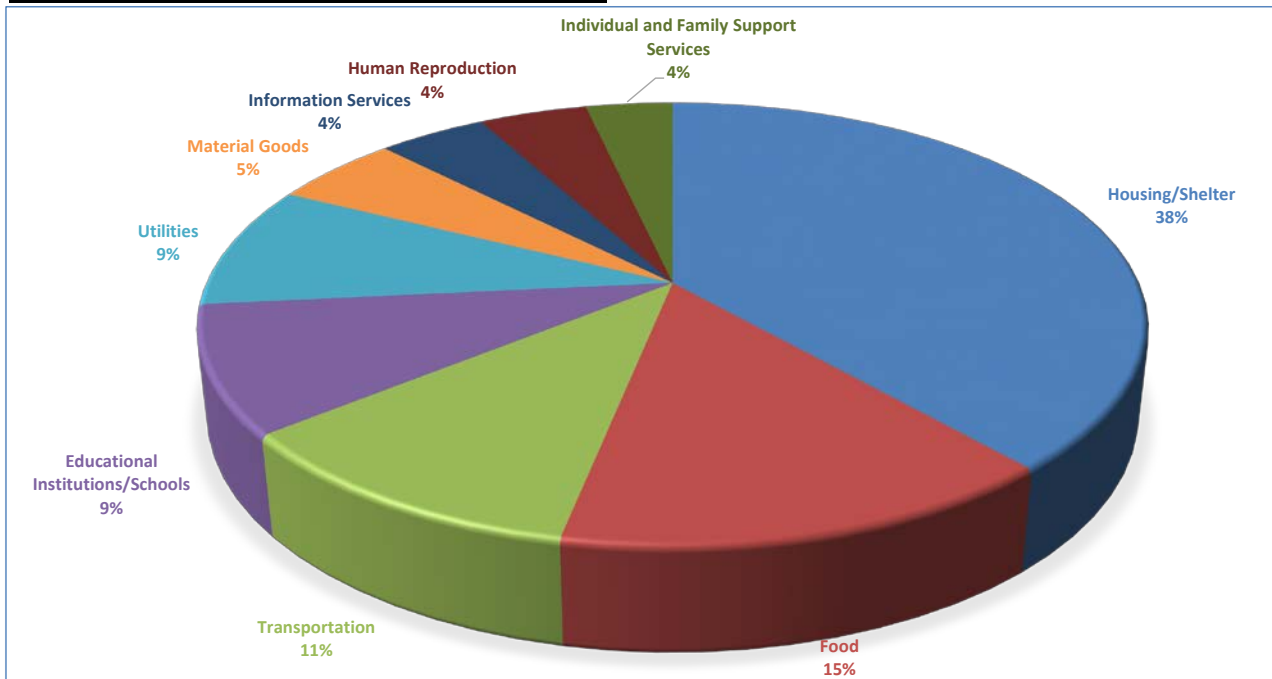


Zero to 5 Families Needs last 3 months

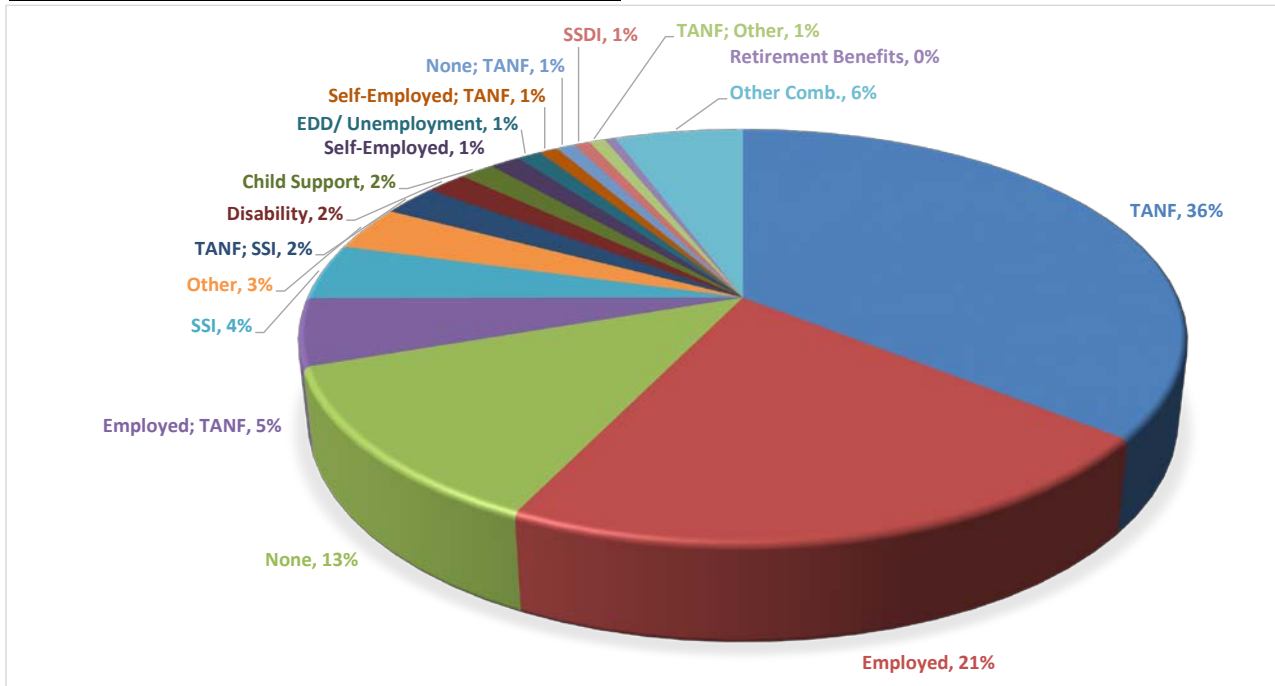


Number of Zero to 5 family calls:	1909	
Zero to 5 callers self identifying as homeless:	493	26% Up from 21%
Zero to 5 callers with Maternal Mental Health needs:	2	
Zero to 5 callers with Mental Health needs:	63	
Zero to 5 callers with Substance Abuse needs:	15	
Zero to 5 callers with domestic Violence needs:	33	
Zero to 5 callers self identifying as disabled:	70	4%

Zero to 5 Families Unmet Needs over the past 3 months



Zero to 5 Families Main Sources of Income last 3 months



Percentage of First 5 families without their own transportation: 35%



Thank You and Be Well!

Gary Madden, Director
 2-1-1 San Bernardino
 909-980-2857 ext 202
gmadden@ieuw.org

And many thanks to our major funders:



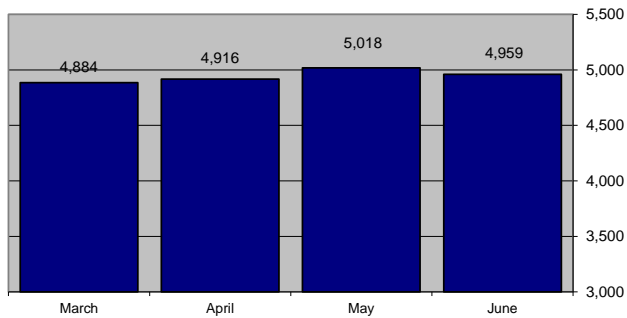
United Ways serving
 San Bernardino County



2-1-1 San Bernardino County

April through June, 2018

Total number of documented calls

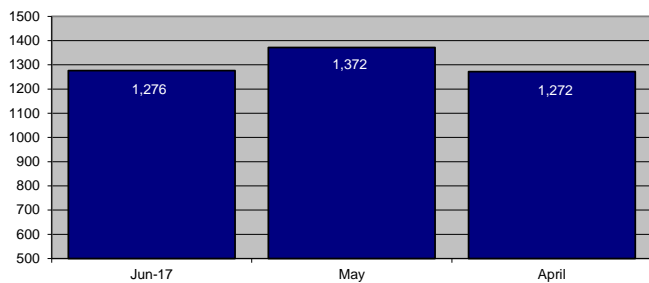


Total countywide number of documented I&R calls**

Month	Total countywide number of documented I&R calls**
June	4,959
May	5,018
April	4,916
March	4,884

** Does not include hangups, wrong numbers, internal, etc.

Total # of callers with children in the households

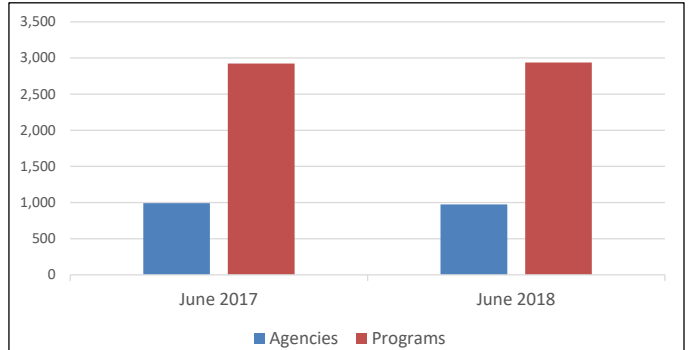


Call totals per # of children in household:

	Jun-17	May	April
0 or unknown	3,683	3,646	3,544
1	479	563	489
2	342	370	333
3	235	227	244
4	120	127	125
5	57	44	49
6	23	31	18
7	15	6	9
8	3	3	3
9	1	1	2
More than 9	1		
Total	1276	1372	1272

Call totals per # of children under 6:

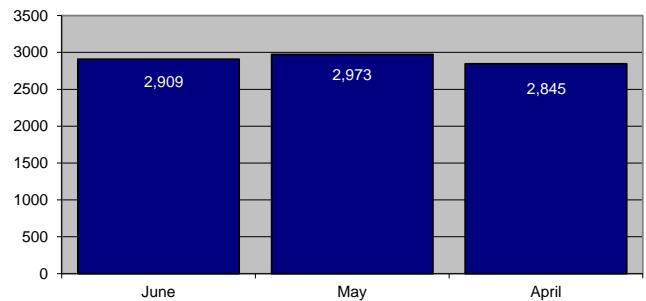
	Jun-17	May	April
0 or unknown	4,333	4,350	4,248
1	396	415	394
2	168	192	151
3	47	50	53
4	12	5	11
5	3	6	6
6			
7			
8			
9			
More than 9			
Total F5 Calls	626	668	615



Agencies	Database totals	Programs
992	Jun-17	2,924
975	June	2,938

(And 400+ additional State & National Resources in statewide database)

Total number of children involved



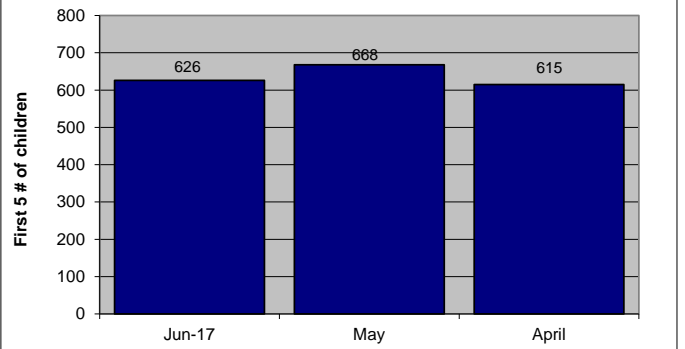
Total Number of Children

Month	Total Number of Children
June	2,909
May	2,973
April	2,845
Percentage of callers w/children	26%

First 5 Calls

Total # First 5 Children represented this quarter	2,864
Total number of calls this Quarter	14,893
Total # of First 5 Calls	1909
Percentage of F5 calls	13%

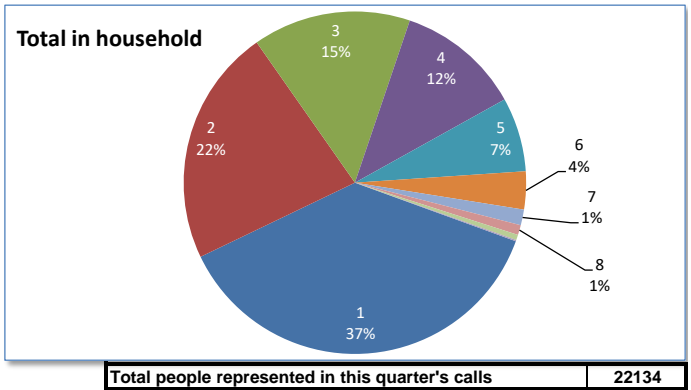
Total number of children under 6



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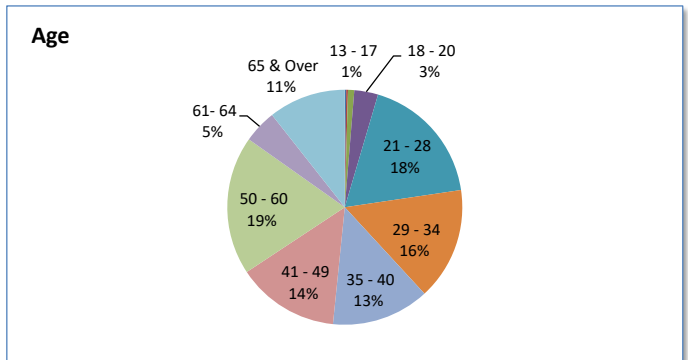
Total # in household:			
	Jun-17	June	April
Unknown (not in chart)	2,392	2,359	2,368
1	958	941	939
2	575	617	573
3	383	407	397
4	301	343	291
5	180	192	203
6	92	79	86
7	38	48	33
8	24	18	17
9	13	12	5
9+	3	2	4
Total	2567	2659	2548

NA
37%
22%
15%
12%
7%
4%
1%
1%
1%
0%

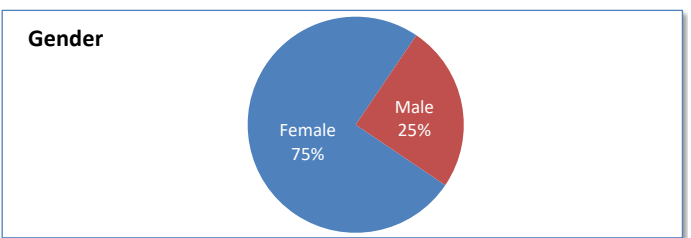


Total people represented in this quarter's calls **22134**

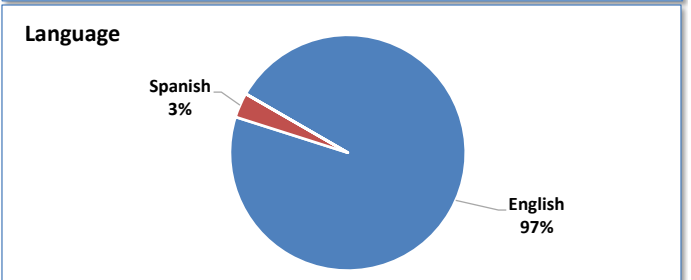
Age:			
	Jun-17	June	April
0 - 5	4	4	4
6 - 12	5	8	4
13 - 17	18	19	16
18 - 20	68	73	69
21 - 28	376	390	389
29 - 34	322	340	296
35 - 40	280	317	309
41 - 49	293	338	309
50 - 60	397	422	380
61 - 64	95	108	107
65 & Over	221	197	241
Total	2079	2019	1883



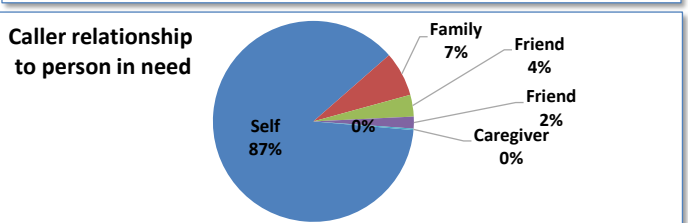
Gender			
	Jun-17	June	April
Female	3020	3086	2900
Male	1005	1005	985
Other	1	2	1
Transgender			
Undisclosed	933	1359	1004
Total	4,959	5,018	4,916



Language			
	Jun-17	June	April
English	4789	4821	4754
Spanish	169	193	161
Arabic	1	2	1



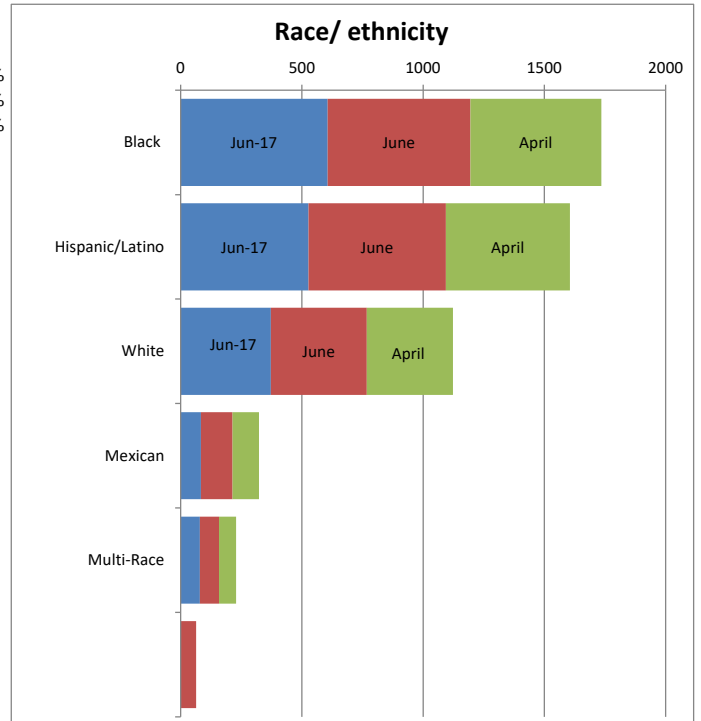
Caller relationship to person in need:			
	Jun-17	June	April
Self	3240	3218	3079
Family	267	234	279
Professional/Agency	130	129	110
Friend	71	71	84
Caregiver	9	4	6
Disaster			



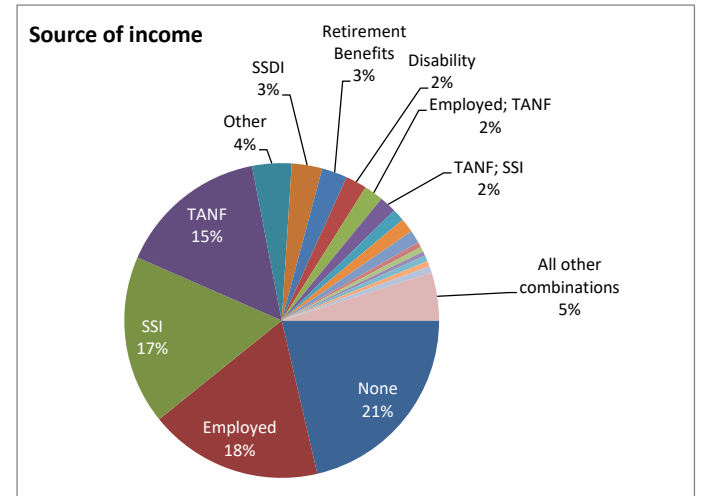
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Race/ ethnicity			
	Jun-17	June	April
Black	606	589	540
Hispanic/Latino	527	567	511
White	372	396	355
Mexican	84	130	109
Multi-Race	79	79	71
Other	60	64	51
Declined to answer	48	56	62
Mexican-American	30	36	24
Central American	14	13	19
Native American	14	15	16
Asian	6	11	8
Pacific Islander	7	6	7
Filipino	1	8	3
Spanish	4	3	2
Hawaiian	3	2	4
Puerto Rican	7	1	
Japanese		5	3
South American	3		3
Asian-Indian	1	2	2
Cuban	3	1	
Laotian	1	2	
Cambodian	2		1
Samoan	1	2	
Chinese	2		
Korean	1		1
Unknown	3083	3030	3124
Total Known	1876	1988	1792

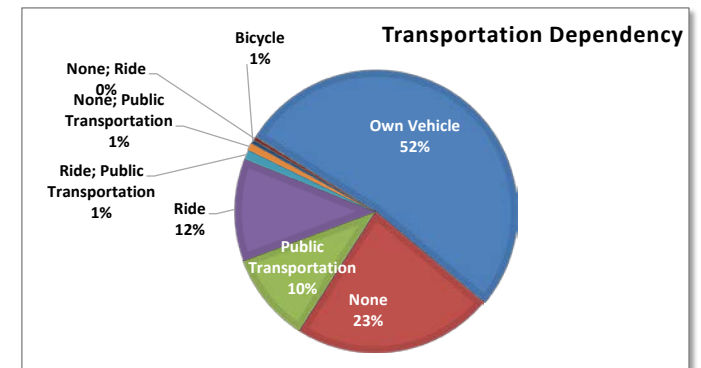
32%
28%
20%
4%
4%
3%
3%
2%



Sources of income:			
	Jun-17	June	April
None	539	611	545
Employed	450	463	466
SSI	438	429	417
TANF	389	424	381
Other	102	103	76
SSDI	79	61	77
Retirement Benefits	66	69	71
Disability	55	77	52
Employed; TANF	50	52	45
TANF; SSI	44	40	38
EDD/ Unemployment	32	60	29
Employed; SSI	37	26	21
Retirement Benefits; SSI	33	25	22
Self-Employed	14	30	34
Child Support	13	20	24
Other; SSI	11	13	24
SSI; SSDI	16	7	22
Disability; SSI	14	9	4
TANF; Other	17	2	6
All other combinations	124	123	115

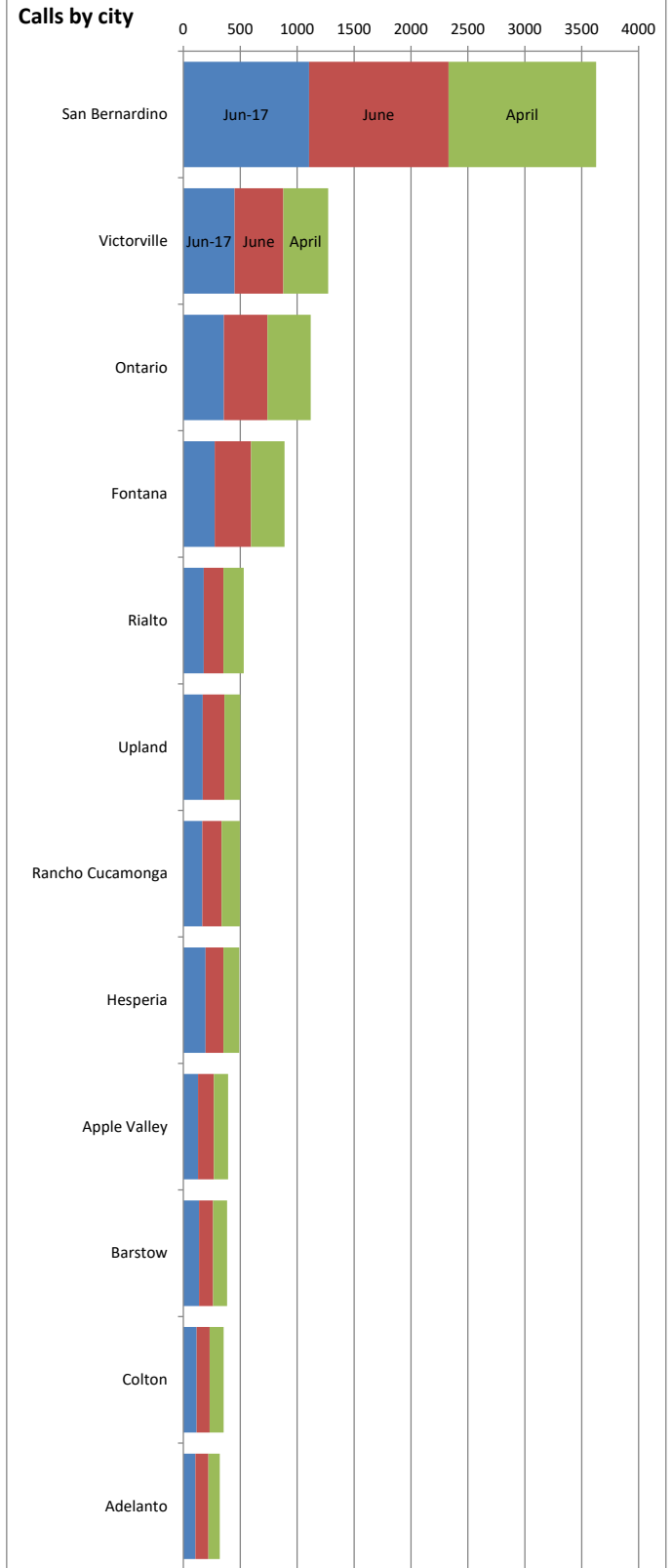


Transportation dependency:			
	Jun-17	June	April
Own Vehicle	978	1112	966
None	430	487	440
Public Transportation	193	215	175
Ride	218	140	150
Ride; Public Transportation	21	25	29
None; Public Transportation	16	15	10
Bicycle	8	7	9
None; Ride	7	5	10
Bicycle; Public Transportation	2	9	4
None; Own Vehicle	6	2	3
Other combinations	13	9	12



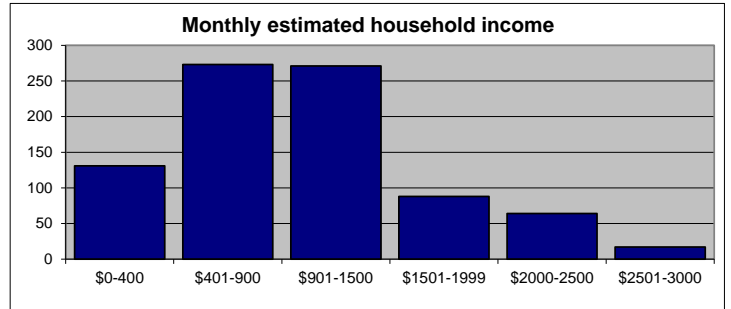
2-1-1 San Bernardino County

Calls per city/town			
City	Jun-17	June	April
San Bernardino	1104	1226	1296
Victorville	451	427	394
Ontario	356	384	379
Fontana	276	319	294
Rialto	180	172	178
Upland	171	190	140
Rancho Cucamonga	167	170	159
Hesperia	196	157	138
Apple Valley	129	140	124
Barstow	139	122	124
Colton	117	114	123
Adelanto	106	114	100
Redlands	97	95	108
Highland	113	61	76
Yucaipa	52	43	65
Chino	49	41	48
Loma Linda	50	40	35
Montclair	38	35	38
Twentynine Palms	48	40	22
Bloomington	29	41	35
Yucca Valley	25	29	34
Phelan	15	15	15
Mentone	20	10	15
Joshua Tree	6	15	20
Chino Hills	16	10	8
Big Bear Lake	9	15	5
Lucerne Valley	13	8	8
Del Rosa	9	9	10
Crestline	9	8	9
Grand Terrace	7	5	13
Needles	15	4	6
Big Bear City	7	8	9
Running Springs	9	4	6
Muscoy	5	7	6
Twntynine Plm	4	6	7
Wrightwood	2	6	3
Pinon Hills	4	4	2
Lake Arrowhead	4	2	3
Helendale	3	5	1
Devore Heights	4	2	3
Sugarloaf		3	5
Fawnskin	4	3	
Yermo	2	3	2
Landers	1	5	1
Newberry Springs	2	3	2
Etiwanda	3	3	1
Blue Jay	5	1	
Trona	4	2	
Forest Falls		4	2
Morongo Valley	1	2	2
Oro Grande		4	1
Oak Hills	2	1	2
Cedarpines Park	2	1	1
Lytle Creek		1	3
Bryn Mawr	3		1
EI Mirage	1	2	
Daggett	1	2	
Baker	1	1	
Spring Valley Lake	1	1	
Cedar Glen		2	
Outside County or Unknown	872	871	834

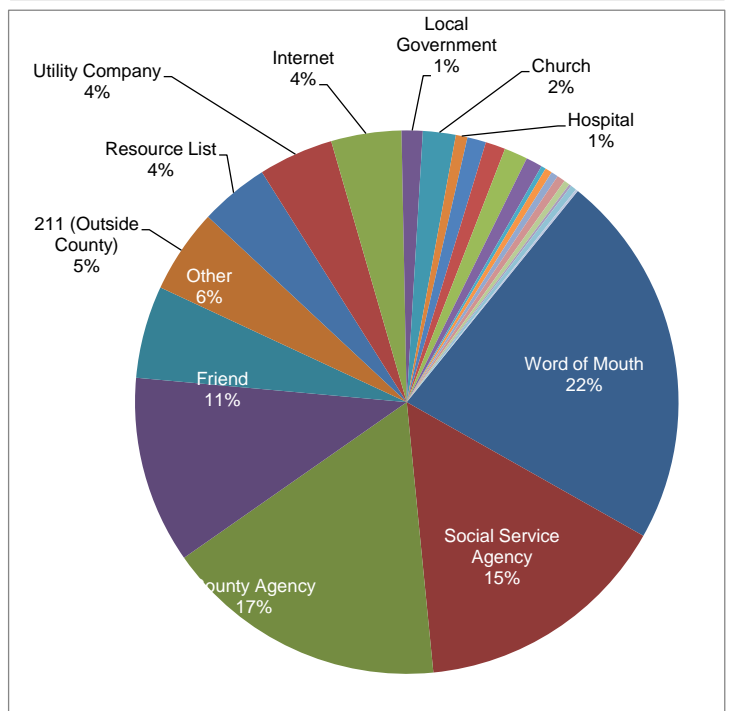


2-1-1 San Bernardino County

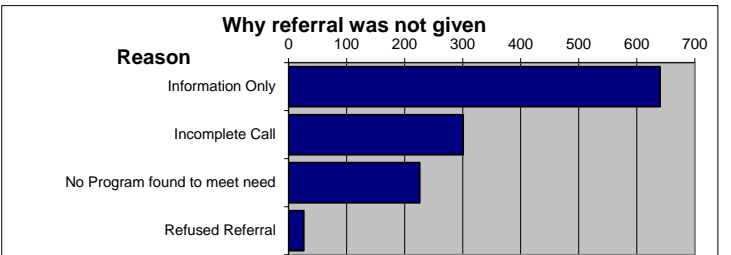
Monthly estimated household income			
\$0-400	131	121	103
\$401-900	273	239	239
\$901-1500	271	229	225
\$1501-1999	88	100	91
\$2000-2500	64	48	49
\$2501-3000	17	10	16
\$3001-3500	6	10	13
\$3501-4000	5	2	2
\$4001-4500	1		5
\$4501-5000		3	1
\$5501-6000	1	1	1
\$6001+	2	1	1



How caller learned about 2-1-1			
	Jun-17	June	April
Word of Mouth	321	337	272
Social Service Agency	219	213	198
County Agency	242	222	150
Friend	160	144	125
Other	79	68	48
211 (Outside County)	72	59	61
Resource List	59	70	49
Utility Company	64	51	59
Internet	60	45	47
Local Government	18	26	31
Church	28	12	17
Hospital	10	17	21
Brochure	16	23	9
School	17	17	8
Doctor Office/Clinic	20	13	8
Law Enforcement	14	13	5
Get Connected/ Cefl Fliers	4	6	17
Referral Card	6	10	8
SCE Cutoff Notice (Edison)	6	6	10
Billboard	7	4	5
Veterans Organization	5	3	6
Radio	2	5	2
Other I&R	5	2	1
WDD/AGCC		6	
Cable TV	2	2	1
Newspaper		2	1
411	1	1	
Phone Book			2
911		1	1
Crisis Line	1	1	
Return Caller (not incl. in chart)	819	756	956



Why referral not given			
Reason	Jun-17	June	April
Information Only	640	632	516
Incomplete Call	301	300	296
No Program found to meet need	226	251	207
Refused Referral	26	44	37
Chronic Caller/Abusive Caller	12	22	21

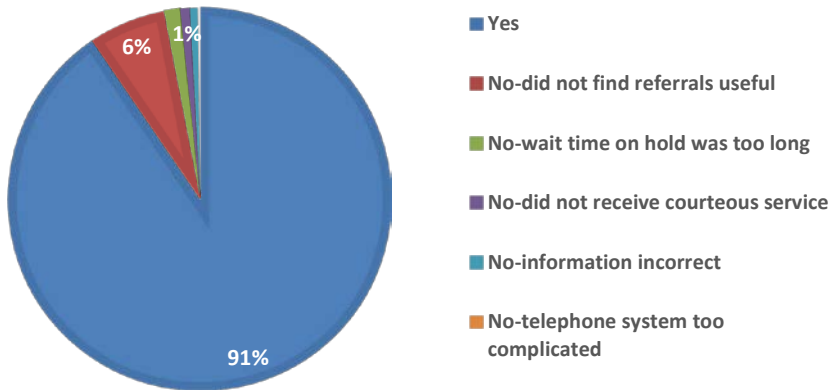


211 San Bernardino County Report

Callback Survey Responses

Callback Surveys of 2018 - 510 respondents

Contacted Agencies

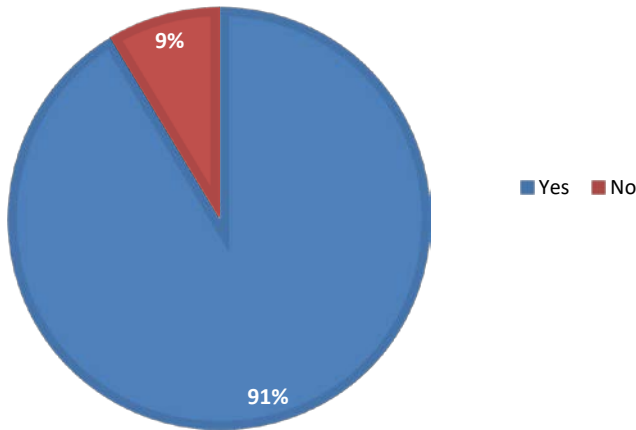


Among those who gave responses other than "No response":

95% of callers were satisfied with the services received from 211.

91% reported that referrals received from 211 were accurate.

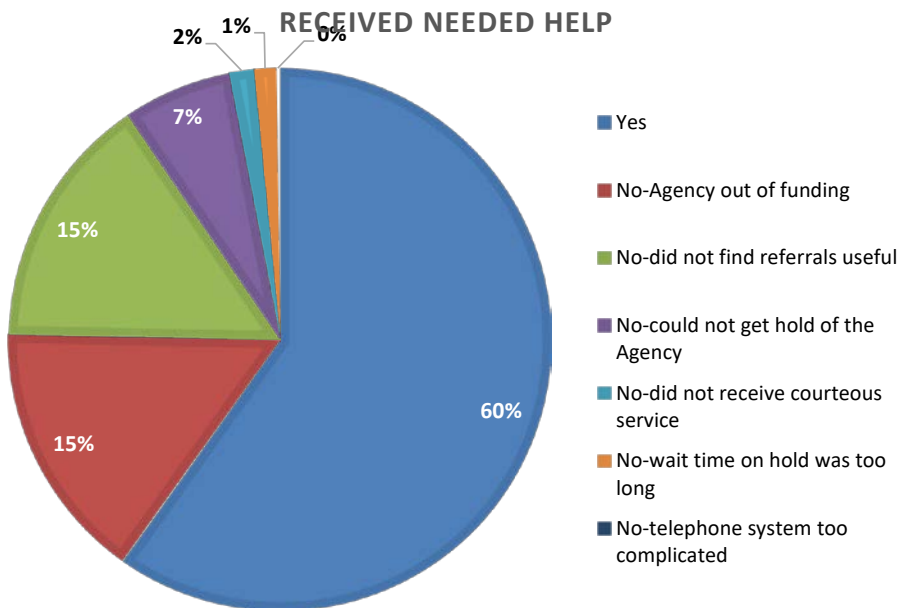
REFERRALS WERE ACCURATE



91% actually contacted the resources referred by 211.

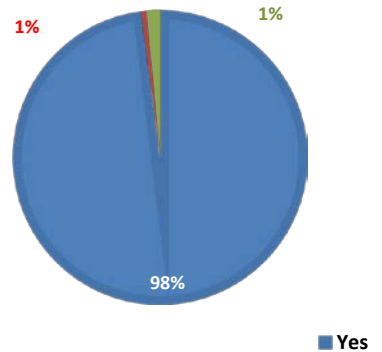
60% report receiving the needed help. More than half of those who were not helped indicated that the agencies referred were out of funding.

RECEIVED NEEDED HELP



98% report that they would call 211 again if they need additional help.

Will use 211 service again



211 Referrals

April - May - June 2018 Referrals

Agency / Program	Referral Totals
2-1-1 Bay Area	1
2-1-1 Information and Referral	1
2-1-1 Fresno/Madera County	1
2-1-1 Information and Referral	1
2-1-1 Kern County	6
2-1-1 Information and Referral	6
2-1-1 Los Angeles County	201
2-1-1 Information and Referral	201
2-1-1 Orange County	26
2-1-1 Information and Referral	26
2-1-1 San Bernardino County	1282
2-1-1 San Bernardino County	2
211 Veterans Helpline	23
CalFresh and Medi-Cal Application Assistance	151
Children and Family Helpline	14
Pathways Homes	1032
Preschool Services Helpline	22
Re-entry Helpline	38
2-1-1 San Diego	5
Information and Referral	5
2-1-1 Santa Barbara County	2
2-1-1 Information and Referral	2
211.ORG	15
211.org	15
211VetLink	1
211 Trip Planner	1
29 Palms Community Food Pantry & Outreach Ministries	4
Community Food Pantry	4
3Ps Christian Ministries	7
Food Pantry	7
A Place for Mom	10
Elder Care Referral	10
Ability Counts	4
Community Employment	4
ABILITY TOOLS (AT)	4
Assistive Technology Network	4
Able Mediation and Counseling Services	8
Anger Management Classes	2
Parenting Skill Classes	4
Domestic Violence/Batterers Intervention	2
Abundant Living Family Church	100
Food Pantry	92
Pastoral Counseling Services	8
Accelerating Ministries	12
Food Pantry	12
ACT Family Counseling Services	6
Counseling Services	6
Active Church	6
Manna Food Cupboard	6
Adelanto Community Resource Center	27
Food Pantry	27
Adventist Community Team Services	10
Meals on Wheels	8
ACTS Transit	1

211 Referrals

JOB Program	1
Aegis Treatment Centers	18
Methadone Replacement Therapy	18
AIDS Healthcare Foundation	1
AIDS Program	1
Alcoholics Anonymous	6
Alcoholics Anonymous	6
ALERT 1	1
Alert 1	1
Alliance Human Services Foster Family	1
Foster Parent Recruiting and Training Services	1
Al-Shifa Clinic	20
Dental Clinic	16
Medical Clinic	4
Alta Vista South	2
Independent Study	1
Homestudy	1
Alzheimer's Greater Los Angeles	2
Alzheimers Information and Referral	1
Direct Assistance	1
AMERICAN ASSOCIATION ON INTELLECTUAL AND DEVELOPMENTAL DISABILITIES	1
AAIDD Support Services	1
AMERICAN CANCER SOCIETY	3
Road to Recovery Cancer Patient Services (211CA)	3
American Cancer Society - Riverside	1
Education and Support	1
AMERICAN CIVIL LIBERTIES UNION (ACLU)	2
Civil Rights Advocacy	2
AMERICAN DENTAL ASSOCIATION (ADA)	2
Dental Care Information and Referral	2
AMERICAN DIABETES ASSOCIATION (ADA)	1
Diabetes Support Services	1
AMERICAN ELDER CARE RESEARCH ORGANIZATION	2
Eldercare Financial Resource Locator Tool	2
AMERICAN FOUNDATION FOR SUICIDE PREVENTION (AFSP)	2
Suicide Prevention	2
American Lung Association in California - San Bernardino	1
Freedom From Smoking Online Clinic	1
American Red Cross - Inland Empire Chapter	9
Disaster Recovery Services	7
Armed Forces Services	2
Amputee Connection of Redlands	1
Amputee Resource Information and Support Group	1
AMTRAK	1
Bus and Train services	1
Annual Credit Report Request	3
Annual Credit Report	2
Fraud Victim Assistance	1
Another Way	2
Emergency Clothing Allowance	2
Apple Valley Fire Protection District	5
CPR and First Aid Classes	5
Apple Valley Unified School District	1
Public Education	1
Appointed Time Centers Ministry	3
Creative Minds Learning Center	2

211 Referrals

12-Step Group and Support Services	1
Archibald Library	1
Computer Classes	1
Armed Services YMCA	2
Thrift Store	1
Bread Program	1
Arrowhead Regional Medical Center	21
CPR Instruction	4
Hospital Services	10
Postpartum Support Group	4
Emergency Department	1
Breathmobile	1
Breastfeeding Classes	1
Ascend Hospice	1
Bereavement	1
Asian-American Resource Center	2
Interpreting and Translation Services	2
Aspiranet	4
Transitional Housing Program Plus	3
Aftercare Program	1
Assistance League of Redlands	5
Dental Center	5
Assistance League of San Bernardino	5
Operation School Bell	3
Children's Dental Center	2
Assistance League of the Foothill Communities	1
Dental Center	1
Associated Clinical Therapists	18
Counseling Services	18
Autism Society Inland Empire	2
Autism Information and Referral	2
Avector	8
Transitional Housing	8
Baldy View ROP	1
Baldy View ROP Courses	1
Barstow Community Hospital	1
Hospital Services	1
Barstow Free Methodist Church	23
Neighborhood Food Pantry	23
Barstow Police Department	2
Police Department	2
Bear Valley Community Hospital	1
First 5 Education and Resource Center	1
Behavioral Awareness Center of San Bernardino County	14
Anger Management	1
Counseling Services	13
Benevolent Animal Rescue Committee	3
Animal Rescue Committee	3
Better Business Bureau	10
Complaint Department	10
BETTER HEARING INSTITUTE	1
Hearing Informational Line	1
Bienestar Human Services	5
LGBT Outreach	1
Community Service	2
LGBT Peer Counseling	1

211 Referrals

HIV Counseling & Testing	1
Big Bear Fire Department	2
CPR AED & First Aid Certification	2
Big Brothers Big Sisters of the Inland Empire	2
Mentoring	2
BILATERAL SAFETY CORRIDOR COALITION (BSCC)	1
Human Trafficking Hotline	1
Bill Martin Park	1
Summer Lunch Program	1
Blindness Support Services	1
Support Services	1
Boys & Girls Club of Fontana	5
Project Lean	2
Summer Day Camp	3
Boys & Girls Club of Greater Redlands-Riverside	3
Summer Day Camp	2
Spring Day Camp	1
Boys & Girls Club of San Bernardino	8
Day Camp	8
Boys & Girls Club of the Hi Desert	1
Summer Breakfast Program	1
Boys Republic	6
Residential Treatment	2
Community-Based Residential Program	2
Day Treatment	2
BOYS TOWN NATIONAL HOTLINE	5
Boys Town National Hotline	5
Budget Mobile LifeLine	1
Free Cell Phones & Cell Phone Service	1
Building A Generation	10
Counseling Services	9
First 5 Nurturing Parenting Classes	1
CALIFORNIA ASSOCIATION FOR ADULT DAY SERVICES (CAADS)	1
Adult Day Services Advocacy	1
California Department of Aging	3
California Care Network	3
CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES	3
Child Support Services Information	3
CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS	1
Department of Consumer Affairs	1
California Department of Corrections and Rehabilitation	3
Parole and Community Services Division	1
Prisoner Locator Services	2
CALIFORNIA DEPARTMENT OF CORRECTIONS AND REHABILITATION (CDCR)	1
CDCR Services Center	1
CALIFORNIA DEPARTMENT OF FOOD AND AGRICULTURE	1
Farmers' Market Nutrition Program	1
CALIFORNIA DEPARTMENT OF FORESTRY AND FIRE PROTECTION (CAL FIRE)	1
Cal Fire Recruitment	1
CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES (DHCS)	14
Denti-Cal	3
Every Woman Counts	2
Medi-Cal Access Program (MCAP)	1
Medi-Cal Member and Provider Helpline	8
CALIFORNIA DEPARTMENT OF HUMAN RESOURCES	1
State Human Resources	1

211 Referrals

CALIFORNIA DEPARTMENT OF INDUSTRIAL RELATIONS (DIR)	2
Division of Occupational Safety and Health (DOSH)	1
Worker's Comp Information & Assistance Unit	1
California Department of Insurance - San Bernardino	8
Low Cost Auto Insurance	8
CALIFORNIA DEPARTMENT OF JUSTICE	1
Americans with Disabilities Act (ADA)	1
California Department of Motor Vehicles	16
DMV Services	12
Driver Safety Branch	1
Motor Vehicles Department (DMV)	3
CALIFORNIA DEPARTMENT OF PUBLIC HEALTH	5
Vital Records	3
Health Care Licensing and Certification	1
Office of Problem Gambling	1
CALIFORNIA DEPARTMENT OF REHABILITATION	5
Disability Rehabilitation Services (DOR)	5
CALIFORNIA DEPARTMENT OF SOCIAL SERVICES	2
Report Welfare Fraud	2
CALIFORNIA DEPARTMENT OF TRANSPORTATION	1
Caltrans	1
CALIFORNIA DEPARTMENT OF VETERANS AFFAIRS	2
CalVet	1
CalVet Home Loans	1
California Highway Patrol - Inland Division	17
Freeway Patrol Service	12
TELL-CHP	4
Child Passenger Safety Seat Inspections	1
CALIFORNIA HOSPICE AND PALLIATIVE CARE ASSOCIATION	1
Hospice & Palliative Care Support	1
CALIFORNIA HOUSING FINANCE AGENCY	1
Home Loans Assistance	1
California Lions Friends in Sight	10
Free Sight Clinic	10
CALIFORNIA OFFICE OF SYSTEMS INTEGRATION	1
Electronic Benefit Transfer Project	1
CALIFORNIA POISON CONTROL SYSTEM (CPCS)	1
Poison Control Center	1
California Public Utilities Commission	4
Assurance Wireless	4
California Public Utilities Commission - Los Angeles	17
LifeLine Telephone Service	13
California Public Utilities Commission	2
Telephone Company Complaints	2
CALIFORNIA PUBLIC UTILITIES COMMISSION (CPUC)	39
California LifeLine Telephone/Wireless Programs	32
Utility Regulation and Complaints	7
CALIFORNIA REGISTRY	21
California Registry	21
California Room and Board Advisory Coalition	10
Shared Housing	10
California Smokers' Helpline	1
Smoking Cessation Program	1
CALIFORNIA STATE EMPLOYMENT DEVELOPMENT DEPARTMENT (EDD)	7
State Disability Insurance	1
Unemployment Insurance (UI)	6

211 Referrals

California State University San Bernardino	1
Counseling Services	1
CALIFORNIA VICTIM COMPENSATION BOARD	1
California Victim Compensation Program (CVCP)	1
California Vision Foundation	6
Vision Foundation	6
CALIFORNIA VOLUNTEERS	1
AmeriCorps	1
Call for Life Pregnancy Help Center	5
Crisis Pregnancy Center	5
Camp Fire Inland Southern California	5
Hold on to Health	1
Summer Camp	3
Operation Kids Camp	1
CANCER CARE	2
Co-Payment Assistance	2
Canyon Ridge Hospital	3
Hospital Services	3
CARECONNECT USA	15
Bankruptcy Advice Helpline	3
Debt Counseling Helpline	1
Mortgage Payment Loans	11
Career Institute	1
Workforce Innovation and Opportunity Act	1
Carolyn E Wylie Center	1
Postive Parenting Program	1
Carolyn Owens Community Center	5
Counseling Services	2
High Five	1
Batterers Treatment	2
Carter Branch Library	1
Summer Reading Program	1
Casa Colina Hospital and Centers for Healthcare	2
Transitional Living Center	1
Adult Day Health Care	1
Castle Rock Christan Fellowship Baptist Church	76
Food and Groceries	76
Catholic Charities - High Desert	168
Housing and Support Services	72
Clothing Referrals	1
Utility Assistance	65
Food Assistance	9
Prescription Service	4
Advocacy and Referrals	7
Clothes Items	5
Case Management	5
Catholic Charities - Ontario	288
Case Management	4
Utility Assistance	119
Housing and Support Services	80
Clothing Referrals	1
Clothes/Household Items	42
Food Assistance	22
Funeral Referral	7
Life Skills / Parenting Classes	4
Prescription Service	6

211 Referrals

Citizenship Workshop / One-on-one Services	3
Catholic Charities - San Bernardino	784
Clothes/Household Items	192
Prescription Service	12
Refugee & Immigration Services	9
Utility Assistance	306
Housing and Support Services	181
Food Assistance	34
Advocacy and Referrals	8
Case Management	10
Funeral Program	23
Citizenship Workshop	6
Disaster Recovery Services	3
Cedar House Life Change Center	82
Outpatient Therapy and Counseling Program	3
Residential Treatment	10
DUI Program	1
Adult Residential Services	9
Adult Outpatient Drug Free Program	7
Adults with Children Residential Services	5
Drug and Alcohol Detoxification	47
Center for Effective Life Transitions	4
Anger Management	2
Batterer's Intervention Program	1
Individual Couples and Family Therapy Services	1
Center for Employment Training	3
Truck Driver Training	2
Automotive Specialist	1
Center for Individual Development	1
Sunshine Club	1
Center for Oral Health	2
Early Smiles	2
Center of Refuge Counseling Agencies	12
Individual Counseling	3
Couple Counseling	4
Loss and Grief Counseling	2
Youth Wellness and Intervention	3
Center on Deafness Inland Empire	3
General Services	3
Centers for Medicare and Medicaid Services	1
Nursing Home Compare	1
Central City Lutheran Mission	193
Counseling Services	8
Food Distribution	17
English as a Second Language	1
Mens Shelter	163
Permanent Supportive Housing	1
After School Tutoring	2
Arts and Crafts	1
Central Detention Center	1
Detention Center	1
Chaffey Community College	4
English as a Second Language	1
Community College	3
Chaffey Joint Union High School District	1
Chaffey Adult School	1

211 Referrals

Child Advocates of San Bernardino County	1
Court Appointed Special Advocates	1
Child Care Resource Center	39
Resource and Referral Subsidized Child Care	37
First 5 Family Literacy	1
Disaster Child Care Referrals	1
Childhelp USA	5
Child Abuse Hotline	5
CHILDREN WITH ATTENTION DEFICIT DISORDER (CHADD)	4
National Resource Center on ADHD	4
Chino Neighborhood House	28
Clothes Closet	2
Food Pantry	26
Chino Senior Center	5
Home Delivered Meals	2
Senior Transportation	2
Prescription Assistance through Community Help	1
Chino Valley Independent Fire District	1
CPR Instruction	1
Chino Valley Unified School District	2
English as a Second Language	1
Health Center	1
Chino Valley YMCA	3
Shower Facilities	3
Christian and Missionary Alliance Church	5
Clothing Giveaway	5
Christian Counseling Service	1
Parent Child Interaction Therapy	1
Christian Development Center	1
USDA Food Distribution	1
Church of the Valley	13
Food Pantry	13
City of Adelanto	2
City Hall	2
City of Barstow	1
City Clerks Office	1
City of Barstow Fire Protection District	1
Sandbag Program	1
City of Calimesa	1
City Hall	1
City of Chino	5
Counseling Services	4
Splash Pad and Swimming	1
City of Chino Hills	1
Public Works	1
City of Colton	8
City Hall	3
Police Department	4
Preschool Programs	1
City of Colton Fire Department	1
Fire and Rescue	1
City of Fontana	11
City Hall	6
Community Services and Recreation	2
Emergency Grant Program	1
Passport Services	2

211 Referrals

City of Grand Terrace	1
City Hall	1
City of Hesperia	2
City Hall	2
City of Highland	2
City Hall	2
City of Loma Linda	1
City Hall	1
City of Loma Linda Fire Department	1
Emergency Medical	1
City of Montclair	14
City Hall	1
Montclair Medical Clinic	11
Senior Transportation	1
Sharps Disposal Program	1
City of Ontario	8
City Hall	4
Household Hazardous Waste	2
Code Enforcement	2
City of Ontario Fire Department	1
CPR and First Aid Classes	1
City of Rancho Cucamonga	8
City Hall	5
Community Services	2
Rancho Cucamonga Police Department	1
City of Rancho Cucamonga Fire Department	1
CPR and First Aid Certification	1
City of Redlands	4
City Hall	1
Public Works	1
Senior Transportation	1
Electronic Waste Recycling	1
City of Rialto	4
City Hall	2
Housing Division	2
City of San Bernardino	17
City Hall	12
Sharps Disposal	1
Home Repairs	4
City of Twentynine Palms	1
City Hall	1
City of Upland	3
City Hall	3
City of Victorville	12
City Hall	3
Community Services	1
Senior Home Repair Program	7
Owner Occupied Rehabilitation Loan	1
City of Yucaipa	2
City Hall	2
CityLink	182
Food Pantry	67
English as a Second Language	5
Identification Vouchers	21
Rapid Rehousing	18
Homeless Prevention/Rapid-Re-Housing	71

211 Referrals

Clinica Medica Familiar	2
Presumptive Eligibility	1
Child Health Disability Prevention	1
COALITION OF CALIFORNIA WELFARE RIGHTS ORGANIZATIONS (CCWRO)	3
Public Benefits Assistance	3
Co-Dependents Anonymous	1
Co-Dependent Support Groups	1
Colton Clinical Services	2
Outpatient Substance Abuse Treatment	2
Colton Joint Unified School District	2
Parenting Skill Classes	2
Community Action Partnership of San Bernardino County	517
Food Bank	5
Individual Development Accounts (IDA)	1
Energy Education and Environmental Services Department	504
Springboard Workshops	7
Community Assistance Program	24
English as a Second Language	2
Food Warehouse	21
Community Assistance	1
Community Connect	103
2-1-1 Riverside County	103
Community Health Action Network	33
Parent Resource Center	31
GED Classes	2
Community Health Systems	37
Dental Clinic	3
Medical Clinic	2
Optometry Services	10
Dental and Medical Services	14
Behavioral Health Clinic	8
COMMUNITY HELPLINE	2
Community Helpline	2
Community Senior Services	9
Volunteer Driver Program	3
Enrichment Center Adult Day Program	4
Senior Companion Service	1
Senior Helpline	1
Community Services Ministries	9
Community Health Fair	9
CONGRESS OF CALIFORNIA SENIORS	1
Congress of California Seniors	1
Connect 2 Compete	1
Internet Service	1
CONSUMER ACTION	4
Consumer Information	4
Contra Costa Crisis Center	1
Grief Counseling	1
Copper Mountain College	1
GED Test Preparation	1
Corona Norco Rescue Mission	38
Transitional Living Program	38
County of San Bernardino Children's Network	3
Screening Assesment Referral and Treatment	1
Child Abuse Prevention Council	2
County of San Bernardino Department of Veterans Affairs	23

211 Referrals

Veterans Claims Assistance	14
Veterans Homes	1
Home Improvements and Structural Alterations Grant	1
Veterans Pensions	1
Health Care	1
Temporary Residence Assistance Grant	3
Veterans Photo ID Card Program	2
County of San Bernardino Preschool Services Department	43
Early Head Start	6
Support Services	1
Head Start	35
State Preschool Services	1
County of San Bernardino Public Works	1
Transportation	1
County of San Bernardino Regional Parks	3
Swimming	3
Covered California	17
California Health Insurance	7
Covered California Marketplace	10
Credit.org	4
Credit Counseling	4
Crest Forest Senior Citizens Club	1
Senior Center	1
Cristo La Roca Ministries	1
Brown Bag Food Program	1
Crystal Meth Anonymous	1
Crystal Meth Anonymous	1
Cucamonga Christian Fellowship Compassion Center	17
Clothes Closet	8
USDA Food Distribution	1
CCF Compassion Center Food Pantry	8
Curbside Community Center	1
Food Distribution	1
Cypress Community Center	3
Youth Anger Management Classes	1
Cognitive Life Skills	1
Cool Places to Go	1
David & Margaret Youth and Family Services	20
Residential Treatment	1
Transitional Housing Program	12
Emergency Shelter Program	6
Community Based Education	1
DaVita	1
Support Groups	1
Delmann Heights Community Center	3
USDA Food Distribution	1
Head Start	1
Community Center	1
Denti-Cal Referral Line	2
Dental Hotline	2
Department of Rehabilitation Inland Empire District	9
Vocational Rehabilitation	6
Independent Living	3
Depression and Bipolar Support Alliance	1
Information Referrals and Advocacy	1
DEPRESSION AND BIPOLAR SUPPORT ALLIANCE (DBSA)	2

211 Referrals

DBSA Support Services	2
Desert Manna	169
Clothes Closet	4
Cold Weather Shelter	6
Emergency Shelter	68
Food Pantry	26
Soup Kitchen	2
Edison Electric Assistance Fund	63
Desert Mountain Children's Center	1
Children's Intensive Services	1
Desert Sanctuary	14
Haley House Domestic Violence Shelter	7
Community Resource Center	3
Bus Passes	4
Desert Valley Hospital	2
Hospital Services	1
Breastfeeding Information Line	1
Didi Hirsch Psychiatric Service	10
Suicide Prevention Center	10
Dignity Health - Community Hospital of San Bernardino	30
Behavioral Health Services	3
Health Education Classes	2
Hospital	6
Breastfeeding Center	1
Community Health Navigator	18
DISABILITY RIGHTS CALIFORNIA	5
Support Services	5
Disability Rights Legal Center	1
Disability Rights Legal Center	1
Disabled American Veterans	1
Veterans Transportation	1
Don Day Community Center	1
Swimming Pool	1
DONATE CAR FOR CHARITY	5
Car Donation	5
Dore Centers	1
Learning Difficulties and Attention Deficits	1
Dorothy A Quesada Community Center	2
English as a Second Language	2
DOVES of Big Bear Valley	20
Domestic Violence Shelter	19
Domestic Violence Programs	1
Dynamics for Victims and Supportive Services	12
Anger Management	7
Parenting and Co-Parenting Classes	3
Court Advocacy	1
Domestic Violence Education	1
East Valley Community Health Center	6
General Medical Services	6
Easter Seals Southern California	8
Early Head Start	2
Child Development Center	5
Head Start	1
EI Sol Neighborhood Educational Center	6
English as a Second Language	1
Healthy Children and Resilient Families	5

211 Referrals

Employment Development Department	119
CalJobs Employment Services	78
State Disability Insurance	3
Unemployment Insurance	11
Job Services	14
Bus Passes	8
Youth Employment Opportunity Program	5
Empowered Living Community Outreach	17
Clothes Distribution	12
Soup Kitchen	5
Epilepsy Foundation of Greater Los Angeles	1
Epilepsy Information and Advocacy Support Services	1
Family Assistance	77
Anger Management Classes	9
Domestic Violence Program Services	45
Food Pantry	10
Parenting Skill Classes	7
Diapers	2
Court Ordered Supervised Visitation	1
Medical Equipment	3
Family Service Agency of San Bernardino	38
Anger Management	12
Individual and Family Therapy	9
Outpatient Mental Health Treatment	1
Older Adults Community Services	2
Mental Health and Case Management	2
Outpatient Mental Health clinic	12
Family Service Association	10
Counseling Services	1
Garden Drive Apartments	7
First 5 Nurturing Children & Families Program	1
Older Adults Program Services	1
Family Service Association of Redlands	572
Clothes Closet	6
Emergency Food	27
Parenting Skill Classes	2
Soup Kitchen	5
English as a Second Language	1
Surplus Food	8
Employment Classes	2
Rapid Rehousing	113
Emergency Motel Vouchers	260
Rental Assistance	148
Federal Bureau of Investigation	2
Investigations	2
FEDERAL EMERGENCY MANAGEMENT AGENCY: REGION IX (FEMA)	1
Disaster Response	1
FEDERAL TRADE COMMISSION (FTC)	1
National Do Not Call Registry	1
Feed My Sheep	49
Emergency Food Pantry	49
Fifth Street Senior Center	1
Senior Companions	1
First Baptist Church Hesperia	6
Good Shepherd Clothing Ministry	5
Grief Share	1

211 Referrals

First Christian Church	15
Food Pantry	15
First Church of the Nazarene	277
Clothes Closet	72
Food Pantry	152
Hot Meals	11
Free Clinic	3
Shower Facility	39
First Presbyterian Church	73
USDA Food Distribution	73
Fontana Community Senior Center	3
Senior Transportation	2
Fitness Activities	1
Fontana Counseling and Recovery Center	11
Counseling Services	11
Fontana Lewis Library & Technology Center	5
Basic Computer Classes	2
Resume Building Workshop	3
Fontana Police Department	8
Fontana Police	8
Fontana Rehabilitation Workshop	1
Disabilities work program	1
Fontana Unified School District	2
English as a Second Language	1
GED Preparation Classes	1
Food for Life Ministry	20
Food for Life	20
Foothill AIDS Project	1
Case Management	1
Foothill Family Shelter	255
Harolds Help Desk	92
Transitional Housing	130
Foothill Family Thrift Store	31
Harold Cares About Your Future	2
Frazee Community Center	30
Clothes Closet	21
Food Distribution	1
Hot Meals	2
Veterans Sober Living Transitional Homes	5
Hygiene Kits	1
FrontSight Military Outreach	1
Veterans Companionship and Support Group	1
GAMBLERS ANONYMOUS	1
Support Services	1
George Gibson Senior Center	2
Senior Center	2
George White Senior Center	3
Home Delivered Meals	3
Global One Development Center	7
Transitional Age Youth Housing	7
Golden Shore Medical	10
Pediatric and Children Services	9
Women Wellness	1
Gonzales Community Center	1
Swimming Pool	1
Good Steward Day Care	18

211 Referrals

Child Care Service	18
GoodFaith Medical Transportation	1
Non-Emergency Medical Transportation	1
Goodwill Southern California	224
Career Resource Center	187
Youth Opportunity Programs	2
Goodwill Retail Stores	14
Inland Empire Veteran Employment Program	8
Bus Passes	11
Computer Skill Classes	2
Grace Vargas Senior Center	4
Home Delivered Meals	2
Senior Center	2
Grand Terrace Branch Library	2
Basic Computer Classes	1
English as a Second Language	1
Grand Terrace Senior Center	2
Home Delivered Meals	2
GREYHOUND BUS LINES	1
Bus Services	1
GRID Alternatives	1
Solar Job Training	1
Hannahs House	1
Foster Care and Adoptions	1
Health Advocates	1
Health Advocates	1
HEALTH WELL FOUNDATION	6
Financial Assistance Services	6
Hearts & Lives	2
Information and Referral	2
Help Hope Live	6
Medical Expenses	6
Helping Hands Pantry	17
Food Distribution	15
USDA Food Distribution	2
Helping Hands Transportation	7
Non-Emergency Medical Transportation	7
Heritage Neighborhood Center	3
Swimming Pool	3
HeroCare	1
Military Assistance	1
Hesperia Branch Library	1
Cool Places to Go	1
Hesperia Unified School District	4
GED Classes	1
Elementary Tutoring	1
Early Childhood Parenting	1
GED Testing Preparation and Testing	1
Hi Desert Medical Center	1
Cool Places to Go	1
HICAP of Riverside and San Bernardino County	3
HICAP Medicare Counseling	3
High Desert Child Adolescent and Family Services Center	26
Anger Management	7
Counseling Services	6
Drug Testing	4

211 Referrals

Adult Outpatient Drug Free Program	2
Youth Outpatient Services	1
Parenting/Child Abuse Classes	6
High Desert Homeless Services	317
Emergency Shelter	302
Bus Passes	15
High Desert New Beginnings	4
Job Search and continuing Education	4
High Desert Pregnancy Clinic	8
Family Resource Center	8
High Desert Transitional Living Connection	42
Clothes Closet	5
Food Pantry	32
USDA Food Distribution	1
Job Search	4
Highland Family YMCA	1
Day Camp	1
Highland Sam J. Racadio Library and Environmental Learning Center	5
Job Preparation and Job Search	3
Parenting Skill Classes	1
Storytime and Crafts	1
Highland Senior Center	10
Senior Transportation	8
Senior Fitness Activities	1
Cool Places to Go	1
HIRE OUR HEROES	1
Veteran Employment Assistance	1
Holy Family Catholic Church	27
Food Pantry	27
HomeStrong USA	12
Foreclosure Prevention	1
HomeStrong's Heroes Home Repair Program	6
Unemployment Mortgage Assistance	5
Hootman Senior Center	1
Senior Center	1
Hope Homes	4
Sober Living Homes	4
House of Ruth	108
Counseling Services	7
Domestic Violence Shelter	1
Domestic Violence Shelters	77
Emergency Hotline	14
Transitional Living	9
Housing Authority of the County of San Bernardino	270
Mainstream Program	49
Public Housing	146
Senior Housing	33
Veterans Affairs Supportive Housing Program (VASH)	11
Shelter Plus Care Program	17
Fraud Reporting	2
Career and Technology Centers	7
Housing Opportunities for People With AIDS	5
Housing Opportunities Collaborative Inland Empire	872
Credit Counseling	2
Foreclosure Intervention	1
Fair Housing	8

211 Referrals

Rental Listing	851
Housing Information and Referral	8
Financial Well Being	1
Homebuyer Education	1
Howard M Rowe Branch Library	2
Storytime and Crafts	1
Cool Places to Go	1
Humane Society of San Bernardino Valley	11
Veterinary Clinic	11
Humanity Center 4 Change	3
Humanity Center 4 Change - Counseling Services	3
Hutton Community Center	3
Home Delivered Meals	2
USDA Food Distribution	1
Identity Theft Resource Center	2
Identity Theft Victim Resources	2
IE511	5
Freeway Service Patrol	3
Rideshare	1
Traffic and Travel Information	1
Iglesia Cristiana Misionera Supremo Llamamiento	40
Food Pantry	30
Clothing Closet	10
Immaculate Conception Church Dinner Hour Ministries	2
Soup Kitchen	1
USDA Food Distribution	1
Impression Healthcare Services	1
Crisis Intervention Counseling	1
Inland Behavioral and Health Services	21
Dental Services	5
Westside Counseling Center	8
PC1000 Drug Diversion Program	2
Adult Outpatient Drug Free Program	5
Inland Family Community Health Center	1
Inland Caregiver Resource Center	19
Caregivers Information and Referral	5
Respite Care	9
Adult Day Care	3
Education and Training	1
Family Consultation/Care Planning	1
Inland Counties Legal Services	312
Legal Assistance	303
Housing Law Services Center	2
Free Citizenship	1
Senior Assistance	6
Inland Empire Health Plan	69
Child Passenger Safety Seats	16
Nurse Advice Line	10
Community Resource Center	8
IEHP Member Services	33
Diabetes Self Management	2
Inland Empire Healthcare Training Institute	1
CPR Training	1
Inland Empire Job Corps	1
Job Training	1
Inland Empire Latino Lawyers Association	83

211 Referrals

Legal Assistance and Counseling	83
Inland Empire United Way	7
United Way 211 Community Information Center	1
MyFreeTaxes	3
ieVolunteers	3
Inland Empire Womens Business Center	2
Business Counseling	1
Training	1
Inland Fair Housing and Mediation Board	239
Education and Outreach	8
Senior Services	35
HUD Approved Counseling Agencies	6
Mortgage Delinquency and Default Resolution Counseling	1
Fair Housing	186
Homebuyer and Home Purchase Counseling	1
Workshops and Outreach	2
Inland Family Community Health Center	15
Dental Services	5
Medical Services	8
Family Pact	2
Inland Regional Center	13
Case Management	13
Inland Valley Hope Partners	95
Food Pantry	21
Family Stabilization Program	72
Rapid Re-housing	2
Inland Valley Humane Society and S.P.C.A	7
Veterinary Care Center	3
Animal Care & Control	3
Licensing Service	1
Inland Valley Recovery Services	149
Detoxification	45
Family Counseling	32
Domestic Violence Intervention	4
Youth Enrichment Services	11
Adult Outpatient Services	13
Adolescent Outpatient Services	3
Adult Residential Services	15
Recovery and Aftercare Services	1
Adults with Children Residential Services	8
Parent Project Classes	4
Transitional Sober Living	13
InnovAge Greater California (PACE)	2
All Inclusive Care	2
Internal Revenue Service - San Bernardino	7
Internal Revenue Service	4
Identity Theft	2
Go Direct	1
INTERNAL REVENUE SERVICES (IRS)	2
Taxpayer Assistance	2
International Legal Center	24
Legal Services	22
Legal Document Preparation	2
Internet Service Providers	18
arcZip	2
Copper.net	3

211 Referrals

DSL Extreme	2
Frontier Broadband	6
AT&T	3
Spectrum	2
James L Brulte Senior Center	2
Home Delivered Meals	1
Senior Services	1
Joshua Tree Community Center	6
USDA Food Distribution	1
Legal Aid	4
Senior Luncheon	1
Joshua Tree National Park	1
Campgrounds	1
Judson Baptist Church	48
Food Pantry	48
Justice for Homicide Victims	1
Justice for Homicide Victims	1
Kaiser Permanente Medical Center	3
Hospital Services	1
Behavioral Health	1
Healthier Living	1
Knowledge and Education for Your Success	25
Veteran Homeless Prevention	12
Veteran Rapid Rehousing	13
LaSalle Medical Associates	17
Health Clinic	17
League of United Latin American Citizens	1
Educational Service Center	1
Learning Ally	1
AutoTextbooks	1
Legal Aid Society of San Bernardino	134
We Salute	17
Legal Aid Society of San Bernardino	117
Libreria del Pueblo	3
Immigration Legal Services	3
Life Community Development	44
Transitional Housing	43
Transitional Housing for Veteran Women	1
LifeStream	1
Blood Donation	1
Lighthouse Social Service Center	50
Transitional Living	2
Family Stabilization Rapid Rehousing	5
Veteran Homeless Prevention	30
Veteran Rapid Rehousing	12
Hope for Heroes Permanent Supportive Housing	1
Living Waters Senior Residential Facility	1
Living Waters Senior Residential Facility	1
LOCKS OF LOVE: HAIR DONATIONS	1
Hair Donations	1
Loma Linda Marriage & Family Therapy Clinic	17
Individual Counseling/Therapy	6
Marriage and Family Therapy	11
Loma Linda Senior Center	1
Senior Center	1
Loma Linda University Behavioral Health	4

211 Referrals

Behavioral Medicine Center	1
General Counseling Services	2
Marriage & Family Counseling	1
Loma Linda University Behavioral Health Institute Office	13
Psychological Services Clinic	13
Loma Linda University Medical Center	14
School of Dentistry	10
Heart Failure Clinic	1
Loma Linda University PossAbilities	1
Always In My Heart	2
Loveland Church	5
USDA Food Distribution	5
Loving Care In-Home Services	1
In-Home Assistance/Respite Care	1
LSS Community Care	3
Our Children Project	2
Batterers Intervention	1
Lucerne Valley Domestic Violence Outreach	2
Anger Management Classes	1
Counseling	1
Luque Community Center	5
USDA Food Distribution	1
Neighbor Helping Neighbor	4
Lutheran Church of the Desert	5
Community Food Pantry	5
Lytle Creek Community Center	3
Cool Places to Go	3
MARCHEX	10
Free 411 - Directory Assistance	10
Marijuana Anonymous World Services	1
Marijuana Anonymous	1
Martha's Village and Kitchen	1
Emergency Assistance	1
Marys Mercy Center	244
Saint Joseph Clothes Closet	30
Showers	25
Veronicas Home of Mercy	57
Marys Table	19
Emergency Food Bag Program	5
Marys Children Program	108
Matrix Institute	7
Adolescent Outpatient Services	6
Adult Outpatient Drug Free Program	1
Meals On Wheels - Barstow	4
Home Delivered Meals	4
Meals On Wheels - Montclair	4
Home Delivered Meals	4
Meals On Wheels - Redlands	4
Home Delivered Meals	4
Meals On Wheels - Upland	1
Meals on Wheels	1
MEDICAL BOARD OF CALIFORNIA	4
Medical Board	4
MEDICARE	4
Medicare Helpline	4
MEDICARE RIGHTS CENTER	1

211 Referrals

National Medicare Helpline	1
Mental Health Systems	40
DUI Program	5
Therapeutic Behavioral Services	1
Adult Outpatient Services	4
Adolescent Outpatient Services	1
Transitional Aged Youth Center	1
Probationers Recovering through Intervention and Drug Education	1
Peer Support Programs	1
AOD Case Management	1
Transitional Age Youth Center	25
Mercy House	358
Guadalupe Residence	9
Support Groups	1
Access Center - Ontario	101
Transitional Housing	247
Metrolink	3
Metrolink Travel Information	3
Metropolitan Family Medical Clinics	41
Family and Community Medicine	26
Pediatric and Children Services	8
Family Planning	7
Mexican Consulate	5
Consular Services	5
Michelle's Place Breast Cancer Resource Center	1
Resource Center	1
Military OneSource	1
Non-Medical Counseling Services	1
MILITARY ONESOURCE (MOS)	1
Short-term Solution Counseling	1
Miller Fitness Center and Park	2
Swimming Pool	2
MISS FOUNDATION	1
ISS Foundation Online Bereavement Support Group Forums	1
MODEST NEEDS	6
Self-Sufficiency Grant	6
Molina Healthcare	2
Molina Health Plan	2
MONEY MANAGEMENT INTERNATIONAL (MMI)	2
Financial Management and Credit Counseling Services	2
Montclair Hospital Medical Center	1
Hospital Services	1
Montclair Police Department	1
Police Department	1
Montclair Senior Center	6
Legal Assistance	4
USDA Food Distribution	1
Handy Helper	1
Morongo Basin Community Health Center	2
Health Clinic	2
Morongo Basin Transit Authority	3
Ready Ride	3
Morongo Basin Unity Home	13
Domestic Violence Shelter	10
Transitional Housing	3
Moses House Ministries	26

211 Referrals

Case Management	1
The Boutique	24
Mentors of Moms	1
MOTHERTOBABY CALIFORNIA	1
MotherToBaby California	1
Mountain Area Regional Transit Authority	2
Public Transportation	2
Mountain Communities Boys & Girls Club	1
Homework and Tutoring	1
Mountain Communities Senior/Community Center	1
Community Center/Senior Center	1
Mountain Community Hospital	2
Rural Health Clinic	2
Mountain Counseling and Training	12
Anger Management Classes	3
Parenting Classes	1
Recovery Program	1
Domestic Violence Classes	4
Success First	1
General Counseling	2
Mountain View Child Care	8
Kidship-Preschool and Pediatric Day Health	6
Circlebrook Facility	1
Totally Kids Rehabilitation Hospital	1
Mountain View Family Development	32
Food Pantry	30
Disaster Food Pantry	2
Narcotics Anonymous	12
Narcotics Anonymous Support Group	5
Narcotics Anonymous - Eastern Inland Empire	2
Narcotics Anonymous - Greater Mojave Area (High Desert)	2
Narcotics Anonymous - Southern California Region	3
National Alliance on Mental Illness	4
Support Groups	2
Information and Referral Helpline	2
National Association for the Advancement of Colored People	1
Discrimination Assistance	1
National Center for Missing & Exploited Children	1
Cyber Tipline	1
National Center for Victims of Crime	1
Information and Resources	1
National Community Renaissance of California	891
Affordable Housing	891
NATIONAL COUNCIL ON ALCOHOLISM AND DRUG DEPENDENCE (NCADD)	7
Alcoholism and Drug Dependence Helpline	7
NATIONAL COUNCIL ON PROBLEM GAMBLING (NCPG)	1
Problem Gambling Helpline	1
NATIONAL DOMESTIC VIOLENCE HOTLINE	21
National Domestic Violence Hotline	21
NATIONAL HOSPICE AND PALLIATIVE CARE ORGANIZATION	1
Provider Referral Service	1
National Human Trafficking Hotline	1
National Human Trafficking Hotline	1
NATIONAL INSTITUTE OF MENTAL HEALTH (NIMH)	3
Mental Health Information and Education	3
NATIONAL ORGANIZATION FOR RARE DISORDERS (NORD)	1

211 Referrals

Rare Disorders Information Line	1
National Pesticide Information Center	2
National Pesticide Information Center	2
NATIONAL RESTAURANT ASSOCIATION	1
Servsafe	1
NATIONAL SUICIDE PREVENTION LIFELINE	8
National Suicide Prevention Lifeline (& Veteran Suicide Prevention Hotline)	8
NATIONAL VETERANS FOUNDATION (NVF)	1
Veteran Support	1
Needles Area Transit	1
Dial-A-Ride	1
Neighborhood Housing Services of the Inland Empire	17
Home Maintenance Education	6
Down Payment Assistance	1
Home Buyer Education & Financial Fitness	1
One on One Counseling	9
Neighborhood Partnership Housing Services	1
Foreclosure Counseling	1
Neighborhood Vineyard Church	3
Food Pantry	3
New Creation Behavioral Healthcare Foundation	76
Detoxification	54
Mens Residential Treatment	11
Women's Residential Treatment	7
Outpatient Treatment	4
New Day Recovery Center	42
Child Abuse Treatment Program	12
Anger Management Program	7
Counseling Services/Victims of Crimes	17
Parenting Group	1
Batterers Intervention Program	3
Sex Offender Treatment Program	2
NEW EYES FOR THE NEEDY INC. (NEFTN)	2
Eyeglasses Distribution	2
NEW HOPE CRISIS COUNSELING HOTLINE	3
Crisis Telephone Counseling	3
New Hope Village	29
Housing and Services for Homeless Families	28
New Hope Too	1
New Life Chapel	2
Food Distribution	2
Northtown Housing Development	10
Computer Classes	3
Homeownership Program	5
College Scholarship Program	2
Office of Emergency Services	2
TENS (Telephone Emergency Notification System)	2
Office of the Attorney General	1
Bureau of Medi-Cal Fraud and Elder Abuse	1
Olive Branch Counseling Center	62
Anger Management and Domestic Violence	17
Drug and Alcohol Counseling	8
Individual Counseling	13
Parenting and Co-Parenting Classes	8
Bereavement Counseling	5
Family Counseling	10

211 Referrals

Addictive Behavior	1
Omnitrans	74
Access Service	48
Omnitrans	13
Transportation Reimbursement Escort Program (TREP)	6
Discount Summer Youth Fare	2
NexTrip	5
ONESIGHT	3
Give the Gift of Sight Services	3
ONLINE PARENTING PROGRAMS	2
Co-Parenting Classes	2
Ontario Police Department	4
Police Department	4
Ontario Senior Center	12
Home Delivered Meals	1
Social Services	4
Cool Places to Go	1
Computer Literacy	1
Phone Assurance Line for Seniors	1
Silvers STARS	4
Ontario/Montclair YMCA	3
Afterschool Program	3
Ontario-Montclair School District	2
Family Solutions	1
Postpartum Depression Information	1
Operation Grace	122
Womens Shelter	122
Operation Hope	3
Home Buyers Program	3
Operation New Hope	8
Education Program	6
Workforce Training Center	1
Life Skills Classes	1
Operation Provider	24
Food Pantry	3
Utility Assistance	21
Operation Safehouse	9
Runaway Shelter	3
Main Street Transitional Living	5
Harrison House	1
Option House	105
Domestic Violence Shelter	96
Parenting Classes	4
Community Education	3
Courthouse Family Violence Outreach	2
Orenda Foundation Veterans Project	2
Transitional Housing	2
Oro Grande School District	1
Public Education	1
OTHER BAR - NATIONAL HOTLINE THE	2
Support Group for Legal Professionals	2
Our Lady of Hope	6
Soup Kitchen	6
Our Lady of the Desert	22
Food Pantry	22
Outreach Nation	15

211 Referrals

Clothes Closet	1
Food Pantry	14
Outward Bound West	1
Outward Bound	1
Overeaters Anonymous	1
Support Group	1
Ovitt Family Community Library	3
Basic Computer Classes	1
Cool Places to Go	1
Veteran Resource Center	1
Pacific Clinics	7
Family Resource Center	1
Mental Health Services	1
Donations Accepted	5
Pacific Lifeline	41
Transitional/Long-Term Shelter	41
Parents Anonymous - San Bernardino	4
Parenting Skill Classes	3
Parenting Skill Class	1
ParentzatWork	5
ParentzatWork	5
Parktree Community Health Center	18
Dental Care	5
Dentistry	4
Health Center	9
Parkview Community Hospital Medical Center	1
Bariatric Support Group	1
Path of Life Ministries	1
Family Shelter	1
Patton State Hospital	1
Hospital Services	1
Paul A Biane Library	1
Back 2 Basics	1
Paul Villasenor Branch Library	1
Back 2 Basics	1
Peer Driven Room & Board Advisory Coalition of San Bernardino County	52
Information and Referral	52
People Against Childhood Trauma	5
Supervised Visitation	1
Parents United	1
Court Ordered Therapy	3
Peoples Care Autism	4
Consultations and Training	1
Parent Education	1
Applied Behavior Analysis	2
Percy Bakker Center	2
Garden Club	2
Perris Hill Senior Center	4
Senior Center	3
Cool Places to Go	1
Phoenix Foundation	3
Burial Expense Assistance	3
Planned Parenthood of Orange and San Bernardino Counties	12
Family Planning	6
Women's Health	1
HIV/AIDS and STD Testing	3

211 Referrals

General Health Care	2
Point of Grace Christian Fellowship	9
Clothes Closet	4
Food Pantry	5
Pomona Unified School District	12
Childcare Resource and Referral	12
Pomona Valley Hospital Medical Center	1
Lactation Center	1
Pomona Valley Workshop	2
Adult Development Center	1
Round About Senior Services	1
POSTPARTUM SUPPORT INTERNATIONAL (PSI)	1
Postpartum Support International Warmline (PSI)	1
Pregnancy and Family Resource Center	33
Resource Center	33
Prescription Assistance	1
Prescription Assistance	1
Project Life Impact	9
Veterans Food Giveaway	9
Project Sister Family Services	3
Crisis Intervention Hotline	3
Proteus	9
Energy Services	9
Provisional Accelerated Learning (PAL) Center	3
Youth Job Training and Job Placement Assistance	3
PTSD UNLIMITED	1
PTSD Helpline	1
Putting Kids First	1
Parenting Course	1
QUEST RESOURCE HOLDING CORPORATION	1
Earth911	1
RAINN	1
National Sexual Assault Hotline	1
Rancho Cucamonga and Fontana YMCA	2
Before and After School Child Care	1
Camp Oakes Resident Camp	1
Rancho Cucamonga Family Resource Center	77
Clothes Closet	43
Family Resource Center	5
Food Pantry	29
Rancho Cucamonga Police Department	2
Police Department	2
RAPE ABUSE AND INCEST NATIONAL NETWORK (RAINN)	1
National Sexual Assault Hotline	1
REACH	2
USDA Food Distribution	2
Reach Out	4
Community Education	1
First 5 Nurturing Parenting Class	1
Adult Crossroads	2
Reach Out Morongo Basin	4
Minor Home Repairs	3
Medical Transportation	1
Redlands Community Center	2
Legal Services	1
Senior Transportation	1

211 Referrals

Redlands Community Hospital	12
Hospital Services	5
Family Clinic	7
Redlands Day Nursery	12
Child Care	12
Redlands Police Department Recreation Bureau	3
Enrichment Classes	1
Redlands Police Department	1
Youth Coalition Teen Committee	1
Redlands Unified School District	1
Adult School	1
Restoration House of Refuge	65
Transitional Housing	61
USDA Food Distribution	4
Restoring Hope	2
Clothes Closet	2
Rialto Branch Library	4
Citizenship Classes	3
Homework Buddies	1
Rialto Child Assistance	5
Food Pantry	5
Rialto Family Health Services	3
Moving Forward Child Development	3
Rialto Police Department	3
Police Department	3
Rim Family Services	3
DUI - PC1000 Education	1
Mobile Resource Center	2
Riverside Community Hospital	1
Hospital Services	1
Riverside County Housing Authority	2
Section 8 Housing	2
Riverside County Latino Commission on Alcohol and Drug Abuse Services Inc.	1
Women's Recovery Home	1
Rock Church & World Outreach Center	38
Food Pantry	37
GED Preparation Classes	1
Rolling Start	155
Housing	66
Information and Referral	45
Personal Assistance	4
Support Groups / Workshop	8
Independent Living Skills	12
Peer Advising	1
Assistive Technology	13
Technical Assistance	3
Systems and Individual Advocacy	3
Rose of Sharon	35
Pregnancy Resource Center	3
Baby Items	32
Ruben Campos Community Center	8
Neighborhood Multipurpose Centers	1
Swimming Pool	4
Cool Places to Go	3
Rudy C Hernandez Community Center	10
Neighborhood Multipurpose Centers	3

211 Referrals

Swimming Pool	4
Homework Helpers	1
Cool Places to Go	2
Running Springs Assembly of God	4
Food Ministry	4
Sahaba Initiative	71
Food Pantry	57
Resource Center	1
Counseling	13
Salem Christian Homes	1
Supported Living Services	1
Samaritan Counseling Center	4
Counseling Services	4
Samaritans Helping Hand	166
Clothing Voucher	11
Emergency Food Assistance	43
Food Pantry	22
Water Payment Assistance	68
Bus Passes	22
San Antonio Regional Hospital	10
Educational Suite	1
Hospital Services	2
Urgent Care	3
Cancer Caregivers	1
Cancer Support Group	2
Family Care Center	1
San Bernardino City Unified School District	10
Adult School	3
Public Education	1
Child Development Program	2
First 5 Family Resource Center	1
GED Preparation Classes	1
California School Age Families Education (Cal-Safe)	1
The Parenting Center	1
San Bernardino Community Church	1
USDA Food Distribution	1
San Bernardino Community Service Center	9
Immigration Legal Services	9
San Bernardino County Animal Care and Control	35
Animal Services	23
Spay and Neuter Voucher Program	9
Dead Animal Pick-up	3
San Bernardino County Bar Association	89
Attorney Information and Referral Service	88
Arbitration Service	1
San Bernardino County Children and Family Services	50
Foster Care	5
Placement Resources Division	8
Child Abuse Hotline	37
San Bernardino County Coroners Office	1
Coroner Services	1
San Bernardino County Department of Aging and Adult Services	352
Adult Protective Services	47
In Home Supportive Services	88
Family Caregiver Support	4
Senior Information and Assistance Program	162

211 Referrals

Senior Nutrition Services	27
Senior Community Service Employment Program	19
Multipurpose Senior Services	2
Long-Term Care Ombudsman	2
Senior Scam Alerts	1
San Bernardino County Department of Behavioral Health	286
Alcohol and Drug Services	24
Community Crisis Response Team	34
The Access Unit	55
Agewise Program	3
Crisis Walk-In Clinic	16
Transitional Age Youth	15
Centralized Children's Intensive Case Management Services	5
Adult Outpatient Drug Free Program	2
Substance Abuse Treatment and Education Services	6
Clubhouses	3
Walk-In Clinics	20
Housing and Employment Program	2
Counseling Center	58
Homeless Outreach Support Team	7
Screening Assessment and Referral Center(SARC)	3
Homeless Program	32
Recovery Based Engagement Support Teams	1
San Bernardino County Department of Child Support Services	3
Child Support Services	3
San Bernardino County Department of Community Development and Housing	64
Information and Referral	64
San Bernardino County Department of Probation	8
Anger Management	3
Probation	4
Drug and Alcohol Classes - Juveniles	1
San Bernardino County Department of Public Health	152
Immunizations	6
Reproductive Health Centers	4
Tuberculosis Control Program	1
Vector Control	14
Women Infants and Children (WIC)	27
Alcohol and Drug Abuse Prevention Program	3
Prenatal Clinic	2
Public Health Clinics	42
Food Handler Training and Test	3
Environmental Health	4
Child Health and Disability Prevention	1
Breast Pump	1
Black Infant Health	2
Health Promotion and Education	1
HIV Prevention Program	2
BONUS	7
Car Seat Safety	29
Childhood Lead Poisoning Prevention and Renovation	1
Epidemiology	1
Mother Infant Support Team	1
San Bernardino County District Attorney	13
Bureau of Victim Services	3
San Bernardino County District Attorney's Office	5
Victim Compensation Claims	5

211 Referrals

San Bernardino County Fire Protection District	1
Household Hazardous Materials	1
San Bernardino County Land Use Services Department	22
Code Enforcement Division	22
San Bernardino County Office Of The Assessor-Recorder-County Clerk	29
County Clerk	4
The Assessor	4
The Recorder	21
San Bernardino County Public Authority	3
In-Home Supportive Services Registry	3
San Bernardino County Public Defender	4
Public Defenders Office	1
Record Expungement Assistance	3
San Bernardino County Registrar of Voters	3
Voting Information	3
San Bernardino County Sheriffs Department	48
Juvenile Intervention Program (JIP)	19
Law Enforcement	22
Detention Facilities	3
Homeless Outreach and Proactive Enforcement	4
San Bernardino County Superintendent of Schools	3
Counseling and Early Intervention	3
San Bernardino County Transitional Assistance Department	280
C4Yourself	7
CalFresh (Food Stamp Program)	100
CalWORKs Program	87
Health Care Options	1
Medi-Cal Program	63
The General Relief Program	14
Child Care Programs	4
Foster Care Program	1
EBT Reporting (Lost or Stolen)	3
San Bernardino Family YMCA	4
Afterschool Program	2
Swimming	2
San Bernardino Fatherhood	4
24/7 Dads Parenting	4
San Bernardino Police Department	12
Police Department	12
San Bernardino Sexual Assault Services	2
Sexual Assault Program	2
San Bernardino Valley College	1
Foster & Kinship Care Education	1
Saving Grace Homes	3
Sober Living Transitional Assistance	3
Scherer Senior Center	2
Home Delivered Meals	2
Serene Pathways Counseling	1
Victim of Crime Counseling	1
Service Center for Independent Life	6
Personal Assistance Referrals	5
Special Needs Information and Referrals	1
Set Free Christian Fellowship	9
Transitional Living Program	7
EFAP - USDA Food Distribution	2
Seville Park	1

211 Referrals

Park and Recreation	1
Shield Healthcare	2
Shield Healthcare	2
Sisters of Soul Youth and Family	9
Counseling Services	9
Social Action Community Health System	39
Dental Care	8
Parenting Skill Classes	4
Primary Health Care	11
HIV/AIDS Care	1
First 5 Family Resource Center	2
Community Resource Center Computer Lab	4
SAC Health System Clinic	5
Postpartum Depression Support Group	2
Behavioral Health Care	2
Social Hazard Awareness Research and Education	54
Food Pantry	22
Parenting Skill Classes	3
Job Training and Placement	28
Reentry Workshops	1
Social Security Administration	53
Social Security	53
SOCIAL SECURITY ADMINISTRATION (SSA)	5
Social Security Retirement Benefits	2
Social Security Services	3
South Coast Community Services	9
School Aged Treatment Services	1
Student Assistance Program	2
Childrens Intensive Services	2
Mental Health Clubhouse	1
General Mental Health	2
Community Wholeness and Enrichment Program	1
Southern California Edison	67
California Alternate Rates for Energy	22
Community Energy Partnership - Home Energy Efficiency Tune-Ups	35
Energy Management Assistance	5
Medical Baseline	4
Scholars Program	1
Southern California Gas Company	4
CARE	1
Energy Savings Assistance Program	3
Southwest Gas Company	69
California Alternate Rates for Energy	28
Deferred Payment Program	4
Medical Baseline Program	3
Energy Efficiency Weatherization Program	34
Special Angels Group Facilities	59
Transitional Housing	20
Elderly Residential Care	13
Room and Board	26
St Bernardine Medical Center	12
Hospital Services	4
Health Education Classes	4
Grief and Loss Support Groups	2
Emergency Department	1
Orthopedics	1

211 Referrals

St John of God Health Care Services	38
Detoxification	14
Residential Substance Abuse Treatment	8
Sober Living Homes	14
Adult Outpatient Drug Free Program	2
St Joseph Health St Mary Medical	6
Hospital Services	2
First 5 Family Resource Center	1
Bright Future Mobile Services	2
Mommy and Me	1
St Pauls United Methodist Church	12
Food Pantry	12
St. John's Community Success Center	23
Standing Community Services	20
Youth Outreach	3
St. Paul African Methodist Episcopal Church	1
Thanksgiving Baskets	1
STATE BAR OF CALIFORNIA	2
State Bar Attorney Complaint Hotline	2
STATE INDEPENDENT LIVING COUNCIL (SILC)	1
State Independent Living Council	1
Steps 4 Life Community Services	114
Supervised Treatment After Release	16
Traditional Sober Supportive Housing - Women with Children	53
Traditional Sober Transitional Housing - Men with Children	8
Transitional Supportive Sober Housing - Single Adults	37
Superior Court of California County of San Bernardino	30
Criminal Court	4
Family Court	9
Probate Court	6
Traffic Court	1
Small Claims Court	1
Juvenile Court	1
Civil Limited and Unlimited Cases	2
Civil Court/Unlawful Detainer	3
Self Help Resource Center	3
Susan G Komen - Inland Empire	1
Cancer Information and Referral	1
Swapping Mamas	4
Clothes Closet	4
Teen Challenge of Southern California	1
Drug Education and Prevention Outreach	1
Temple Community Outreach	3
Bag of Groceries	3
TENANTS TOGETHER	1
Tenant Rights Hotline	1
The Best Hope 4U	6
Counseling and Reentry Services	6
THE FAMILY NETWORK INC (TFN)	2
Adoption & Foster Care Services	2
The Lighthouse of Restoration	15
Children Clothing Closet	3
Single Mothers Rock	8
Reentry Hygiene Care Package	3
School Supplies	1
The Lords Table	11

211 Referrals

Soup Kitchen	11
The Mom and Dad Project	3
Car Seat Program	3
The Salvation Army - Barstow	50
Emergency Food Assistance	22
Southwest Gas Assistance	28
The Salvation Army - Ontario	23
Disaster Recovery Services	1
Food Pantry	9
Soup Kitchen	13
The Salvation Army - Redlands	79
Electric and Gas Assistance Fund (EAF & GAF)	45
Emergency Food Box	20
Shower Facilities	8
Laundry Facilities	6
The Salvation Army - San Bernardino	809
Emergency Shelter	499
Food Giveaway	7
Soup Kitchen	88
Transitional Living Center	215
The Salvation Army - Victor Valley	292
Disaster Recovery Services	1
Food Assistance	70
Southwest Gas Energy Share	218
Homeless Take Out Lunch	3
The Salvation Army Service Extension	45
Food Pantry	10
Utility Assistance	35
The Sober Living Network	6
Internet Information and Referral Service	6
The Spirit of Freedom Drug and Alcohol Program	7
Christian Intervention Program	7
The Unforgettables Foundation	9
Burial Assistance	9
The Way Station	9
Food Assistance	8
USDA Food Distribution	1
The White House Healing Center	20
Transitional Housing	20
Time for Change Foundation	445
Sweet Dreams House	283
Phoenix Square Affordable Housing	9
Mt. View House	153
TODEC Legal Center	8
Pro Bono Attorney Clinic	8
Total Commitment Consulting Services	6
Anger Management Classes	3
Parenting Classes	3
Town of Apple Valley	5
CPR Instruction	4
Swimming	1
Town of Yucca Valley	1
Summer Day Camp	1
Travelers Aid of the Inland Empire	18
Airport Travelers Assistance	18
Tri-City Mental Health Center	3

211 Referrals

Adult Outpatient Services	2
Child and Family Outpatient Services	1
Tri-County Dental Society	1
Give Families a Smile	1
Twentynine Palms Branch Library	1
Adult Literacy Program	1
Twentynine Palms Park and Recreation	3
Summer Lunch Program	1
Summer Breakfast Program	2
UNITED STATES ARMY	1
Army Recruiting Office	1
UNITED STATES CENTERS FOR DISEASE CONTROL AND PREVENTION (CDC)	3
Centers for Disease Control and Prevention	2
Natural Disasters and Severe Weather	1
United States Department of Education	1
Federal Student Aid	1
UNITED STATES DEPARTMENT OF HEALTH AND HUMAN SERVICES	1
AIDS Information Center	1
United States Department of Labor	8
Labor and Employment Law	8
United States Department of Veterans Affairs	4
Bus Passes	1
Homeless Veteran Hotline	3
United States Post Offices	9
Postal Services	9
United States Veterans Initiative	36
Case Management	2
Veteran Homeless Prevention	25
Veterans Rapid Rehousing	7
Employment Assistance	2
Upland Animal Shelter	6
Pet Adoption	1
Animal Foster Care	4
Spay/Neuter	1
Upland Church of Christ	12
Food Pantry	12
Upland Public Library	1
Tax Aide	1
Upland Unified School District	1
English as a Second Language	1
US Citizenship and Immigration Services	2
Citizenship and Immigration Services	2
US House of Representatives	1
Local Representatives	1
Valley Star Community Services	22
Basic Computer Classes	2
Family Resource Center	1
Mental Health Services	7
Postpartum Support Group	1
Valley Star Crisis Walk-in Center	7
Active Parenting	3
New Mommy Support Group	1
Veterans Affordable Housing	3
Affordable Housing	3
Veterans Health Administration - United States Department of Veterans Affairs	1
Veterans Affairs Medical Center	1

211 Referrals

Veterans Park	1
Summer Lunch Program	1
VICTIMS OF CRIME RESOURCE CENTER	2
Victims of Crime Information Center	2
Victor Community Support Services - San Bernardino	2
Therapeutic Behavioral Services	2
Victor Community Support Services - Victorville Campus	7
Transitional Aged Youth	3
Ready Set Go	3
Family Resource Center (FRC)	1
Victor Community Support Services - West San Bernardino	18
Family Resource Center	3
Computer Classes	1
School Aged Treatment Services	1
Early Intervention Counseling	7
Pre-Employment Skills	1
Nurturing Parenting Class	4
Children's Intensive Services	1
Victor Elementary School District	1
Public Education	1
Victor Valley College	5
English as a Second Language	2
Community College	3
Victor Valley Community Services Council	2
Senior Needs	1
Alternative Sentencing Program	1
Victor Valley Domestic Violence	19
Domestic Violence Shelter	16
Referral Services for a "A Better Way"	3
Victor Valley Family Resource Center	94
Family Resource Center	5
Transitional Housing	81
Parenting Education	4
Reentry Transitional Housing	4
Victor Valley Rescue Mission	81
Clothes Closet	9
Cold Weather Shelter	28
Food Pantry	40
Soup Kitchen	2
Life Recovery Program	2
Victor Valley Transit Authority	25
Direct Access	21
Victor Valley Transit Authority	4
Victorville City Library	2
Cool Places to Go	2
Victorville Senior Citizens Club	1
Senior Citizens Club	1
Vida Life Ministries	31
Clothes Closet	10
Food Pantry	18
Immigration Services	3
Visiting Nurse Association of the Inland Counties	4
Therapy Services	3
Disease Management	1
VNA Hospice & Palliative Care of Southern California - Claremont	1
Adult Bereavement	1

211 Referrals

Vocational Improvement Program	5
Supported Employment Program	1
Direct Placement	3
PVSA Services	1
Volunteer Income Tax Assistance (VITA)	34
VITA	34
Volunteers of America Southwest	19
Child Care	15
Early Head Start	2
Full and Half Day Preschool	2
Walden Family Services	4
First 5 Nurturing Parenting Class	2
Baby Steps	2
Way World Outreach Ministry	382
Soup Kitchen	9
Utility Assistance	373
Wayfinder Family Services	1
Davidson Program for Independence	1
WE TIP	1
Bullying Helpline	1
Well of Healing Mobile Medical Clinic	1
Mobile Health Care	1
West End Family Counseling Services	12
Department of Behavioral Health Outpatient Services	10
Screening Assessment Referral and Treatment	1
Older Adult Community Services	1
West Valley Detention Center	4
Detention Center	4
Whitney Young Family Health Clinic	13
Dental Services	7
Medical Services	6
Women Who Matter Too	155
Shared Living House	155
X_ KEEP YOUR HOME CALIFORNIA	11
Mortgage Reinstatement Assistance Program (MRAP)	9
Unemployment Mortgage Assistance (UMA)	2
YMCA of the East Valley	1
School Age Care	1
Yucaipa Seventh-day Adventist Church	9
Food Pantry	9
Grand Total	19243

211 Referrals

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