



For The Quarter Ending September 30, 2018

211 San Bernardino County Statistical Update

211 Data Summary for Quarter Ending September 30, 2018



United Ways serving
San Bernardino County



211 News Items

Text to 898211 with your zip code to access 211 live via text messaging!

Since November 1st of 2017, anyone texting to 898211 and entering a San Bernardino County zip code will get connected to live 211 staff for 24/7 help finding resources using texting.

Stay Tuned...

The online portal for information, 211sb.org, is being redesigned for better response and improved ease of use. It's still raw but you can test the new site at 211sb.com.

211 Statistics in Brief

Quarter total referrals to services:	21,427														
Total 2018 referrals to services:	54,601														
Quarter total for calls & texts answered:	16,572														
Total calls & texts answered in 2018:	45,780														
Quarter total 211sb.org web portal users:	6,580 (Unreliable web data, corrected soon)														
Agencies listed in 211 database:	1,000 (Plus 403 in shared statewide database)														
Programs listed in 211 database:	2,944 (Plus 458 in shared statewide database)														
Number of Child Abuse calls forwarded through 211:	217														
Total 2018 Child Abuse calls through 211:	788														
Total Child Abuse calls since December of 2009:	15,666														
Percentage of female callers:	76%														
Total quarterly number of children in callers' homes:	11,021														
Total known number of children under 6 for the quarter:	2,062														
Households of more than 9 people for the quarter:	37														
Top calling cities in descending order for the quarter:	San Bernardino, Victorville, Ontario, Fontana														
Top calling cities/towns per capita in descending order:	Barstow, San Bernardino, Victorville, Adelanto, Colton, Lucerne Valley, Apple Valley, Highland, Ontario, Upland Yucca Valley														
Advocacy performed: (Past 3 months)	<table border="0" style="margin-left: 20px;"> <tr> <td>Adult Abuse</td> <td style="text-align: right;">14</td> </tr> <tr> <td>Child Abuse</td> <td style="text-align: right;">3</td> </tr> <tr> <td>Domestic Violence</td> <td style="text-align: right;">11</td> </tr> <tr> <td>Emergency/911</td> <td style="text-align: right;">0</td> </tr> <tr> <td>Maternal Health Crisis</td> <td style="text-align: right;">1</td> </tr> <tr> <td>Reentry Crisis</td> <td style="text-align: right;">30</td> </tr> <tr> <td>Suicide Call</td> <td style="text-align: right;">1</td> </tr> </table>	Adult Abuse	14	Child Abuse	3	Domestic Violence	11	Emergency/911	0	Maternal Health Crisis	1	Reentry Crisis	30	Suicide Call	1
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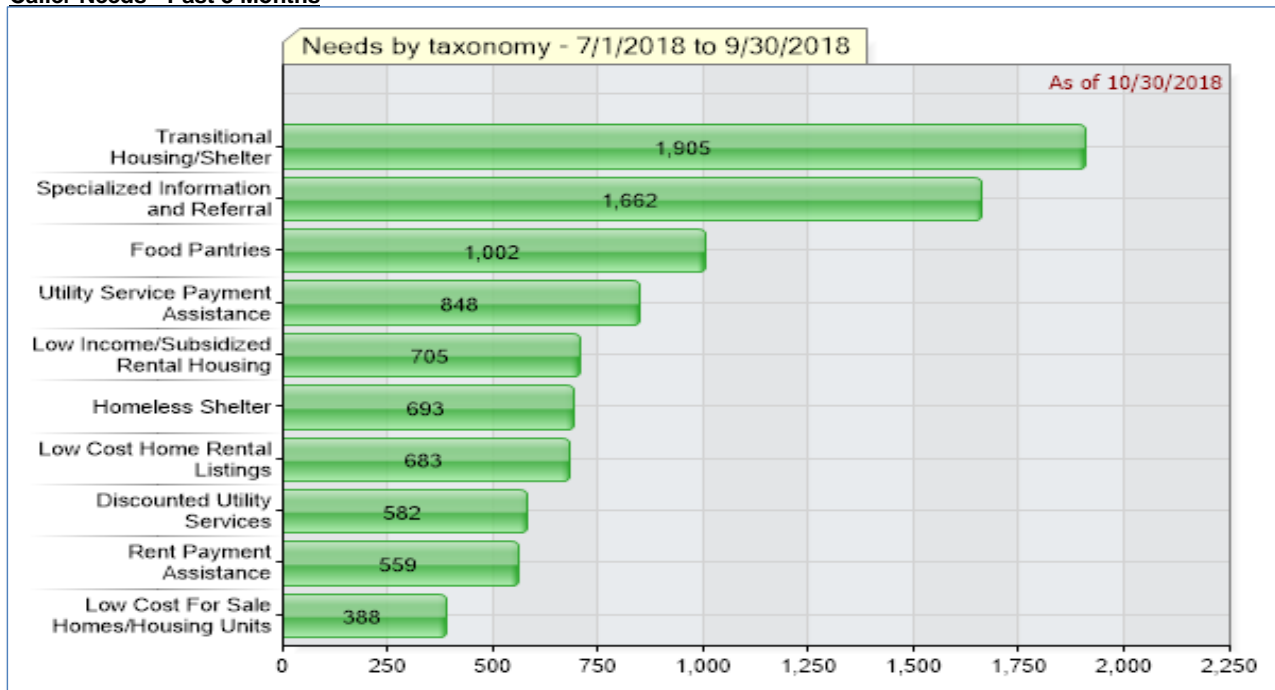
2819 callers (17%) indicated homelessness, 1327 (8%) with disabilities, 265 (2%) served in the military

Target Populations: (non-overlapping) (Past 3 months)	<table border="0" style="margin-left: 20px;"> <tr> <td>Homeless</td> <td style="text-align: right;">2196</td> <td style="text-align: right;">13%</td> </tr> <tr> <td>Disabled</td> <td style="text-align: right;">629</td> <td style="text-align: right;">4%</td> </tr> <tr> <td>Senior/Aging Adult</td> <td style="text-align: right;">403</td> <td style="text-align: right;">2%</td> </tr> <tr> <td>Disabled; Homeless</td> <td style="text-align: right;">288</td> <td style="text-align: right;">2%</td> </tr> <tr> <td>Disabled; Senior/Aging Adult</td> <td style="text-align: right;">255</td> <td></td> </tr> <tr> <td>Served in the U.S. Military</td> <td style="text-align: right;">125</td> <td></td> </tr> <tr> <td>Homeless; Previously incarcerated</td> <td style="text-align: right;">56</td> <td></td> </tr> <tr> <td>Homeless; Senior/Aging Adult</td> <td style="text-align: right;">55</td> <td></td> </tr> <tr> <td>Previously incarcerated</td> <td style="text-align: right;">54</td> <td></td> </tr> <tr> <td>Homeless; Served in the U.S. Military</td> <td style="text-align: right;">51</td> <td></td> </tr> <tr> <td>Disabled; Homeless; Senior/Aging Adult</td> <td style="text-align: right;">41</td> <td></td> </tr> </table>	Homeless	2196	13%	Disabled	629	4%	Senior/Aging Adult	403	2%	Disabled; Homeless	288	2%	Disabled; Senior/Aging Adult	255		Served in the U.S. Military	125		Homeless; Previously incarcerated	56		Homeless; Senior/Aging Adult	55		Previously incarcerated	54		Homeless; Served in the U.S. Military	51		Disabled; Homeless; Senior/Aging Adult	41	
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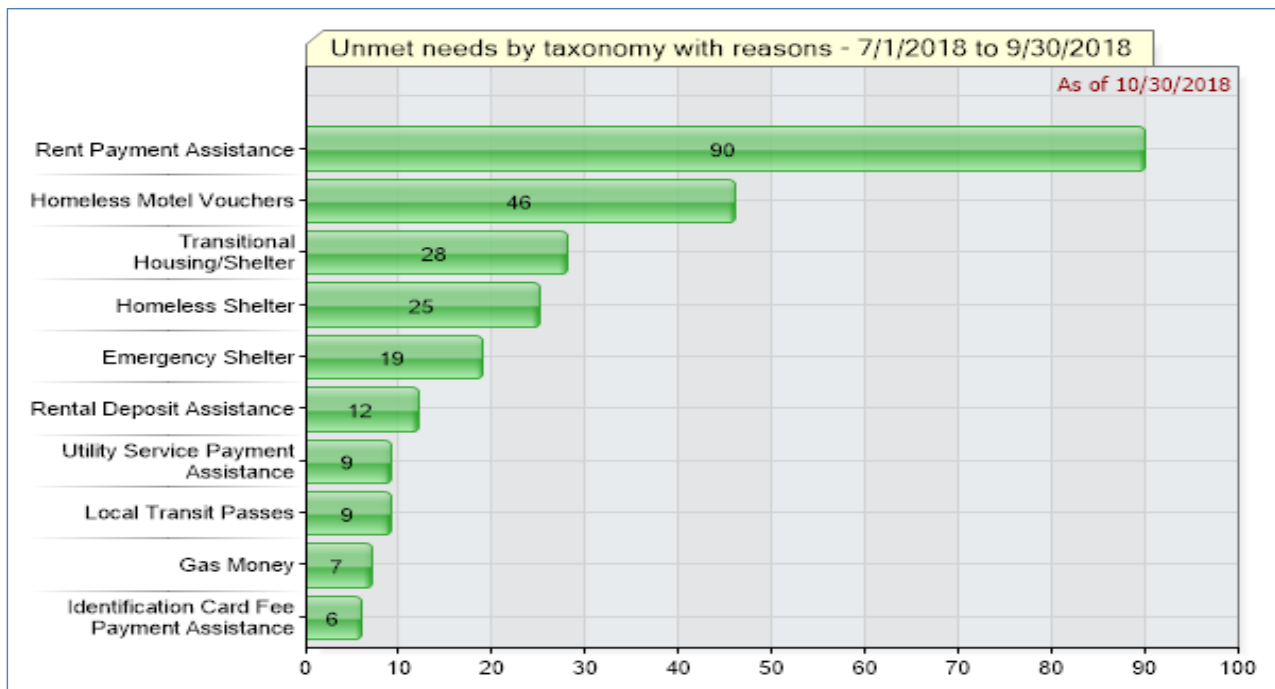
Note that 76 (29%) of veterans were also homeless and 65 (25%) were also disabled.

Of the 6600 callers who shared transportation dependency, only 55% have their own vehicle.

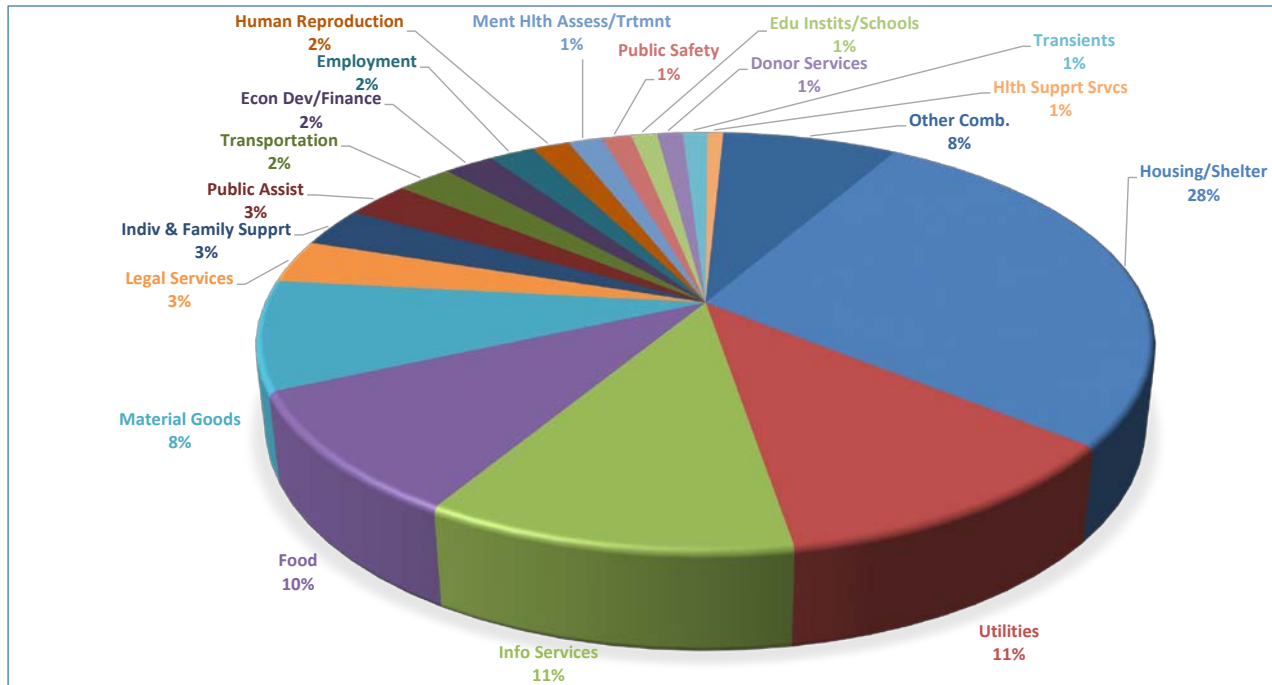
Caller Needs - Past 3 Months



Unmet Needs - Past 3 Months



Zero to 5 Families' Needs last 3 months



Number of Zero to 5 family calls:

1751

Zero to 5 callers self identifying as homeless: 656 37% Up from 28%

Zero to 5 callers with Maternal Mental Health needs: 2

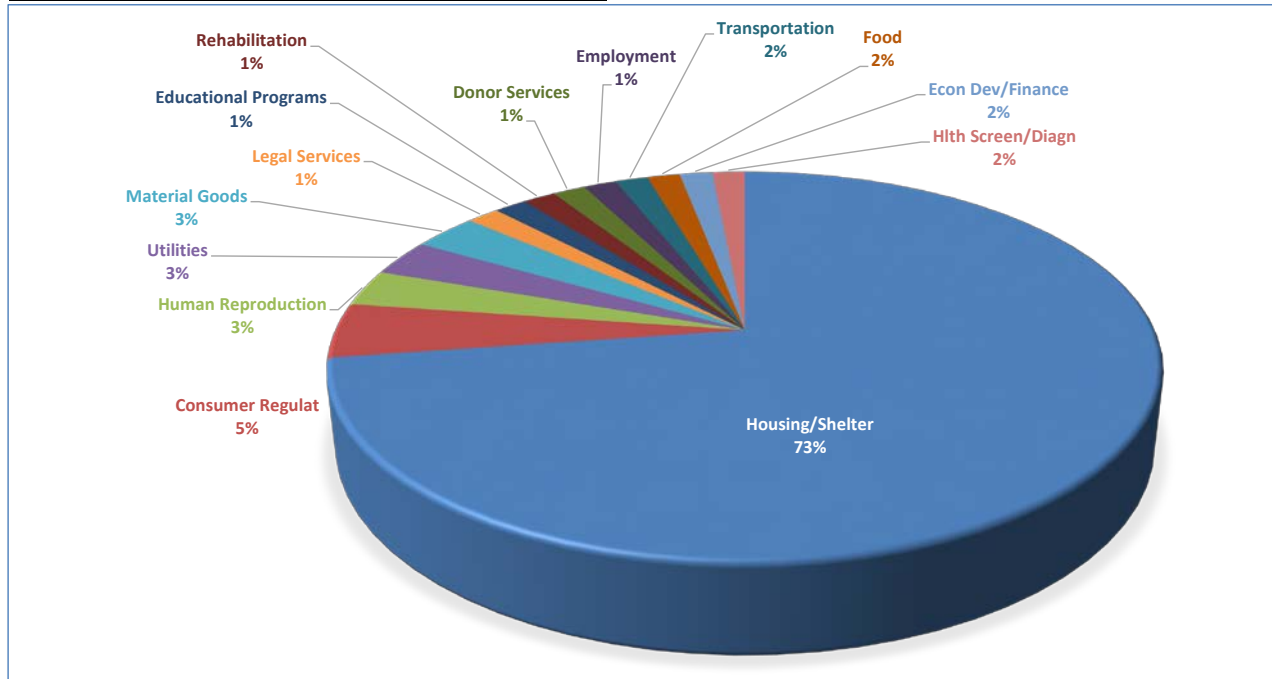
Zero to 5 callers with Mental Health needs: 63 4%

Zero to 5 callers with Substance Abuse needs: 15

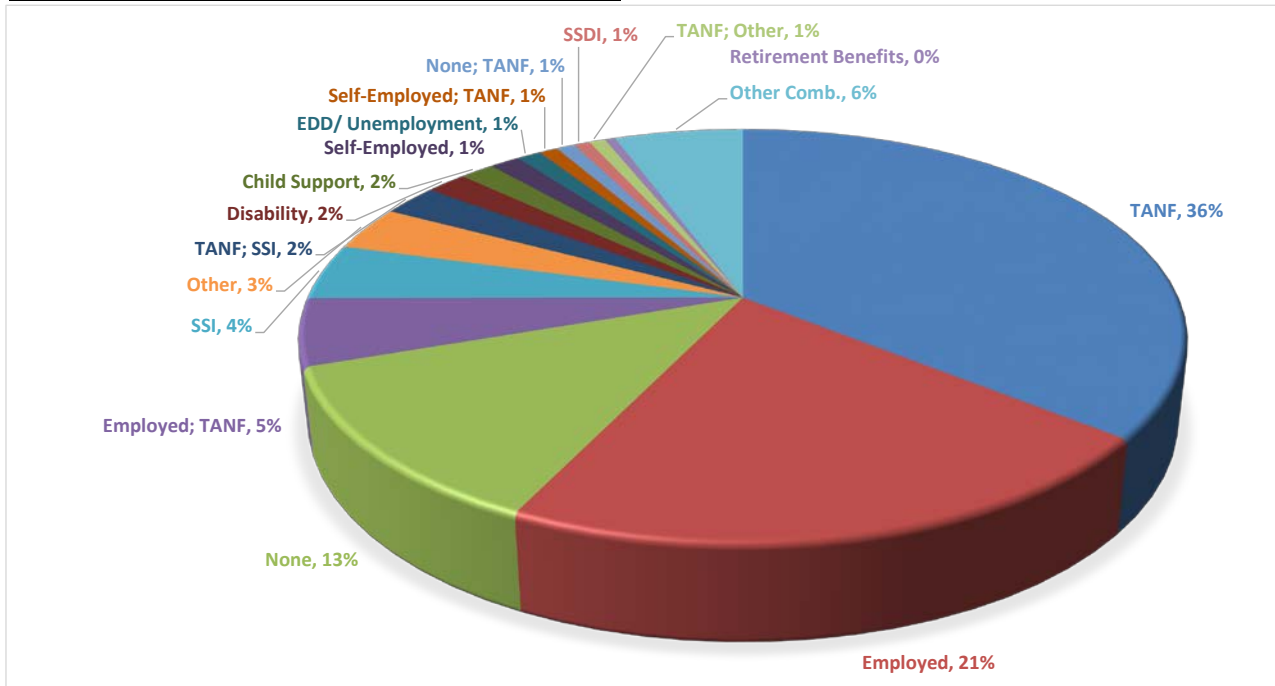
Zero to 5 callers with domestic Violence needs: 33

Zero to 5 callers self identifying as disabled: 145 8%

Zero to 5 Families Unmet Needs over the past 3 months



Zero to 5 Families Main Sources of Income last 3 months



Percentage of First 5 families without their own transportation: 36%



Thank You and Be Well!

Gary Madden, Director
 2-1-1 San Bernardino
 909-980-2857 ext 202
gmadden@ieuw.org

And many thanks to our major funders:



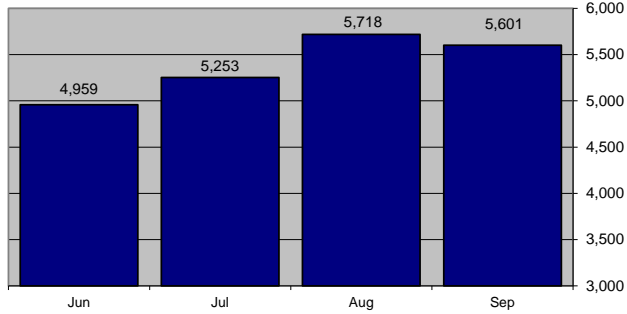
United Ways serving
 San Bernardino County



2-1-1 San Bernardino County

July through September, 2018

Total number of documented calls

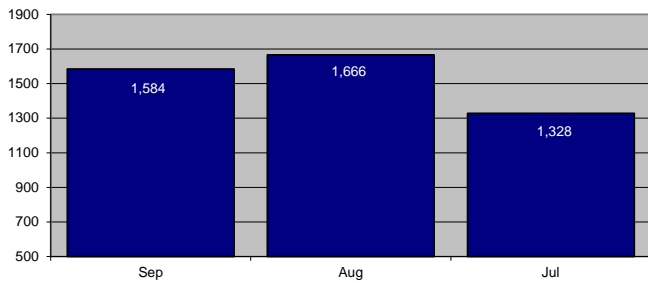


Total countywide number of documented I&R calls**

Sep	5,601
Aug	5,718
Jul	5,253
Jun	4,959

** Does not include hangups, wrong numbers, internal, etc.

Known # of callers with children in the households

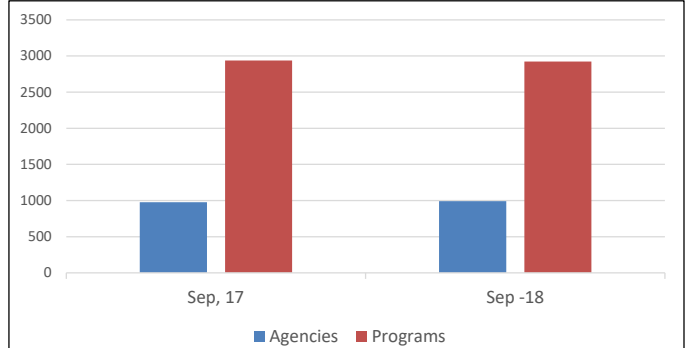


Call totals per # of children in household:

	Sep	Aug	Jul
0 or unknown	4,017	4,052	3,587
1	501	550	417
2	454	453	369
3	324	334	271
4	175	166	157
5	80	94	64
6	22	44	27
7	14	12	12
8	4	7	6
9	2	2	4
More than 9	8	4	1
Total	1584	1666	1328

Known totals per stated # of children under 6:

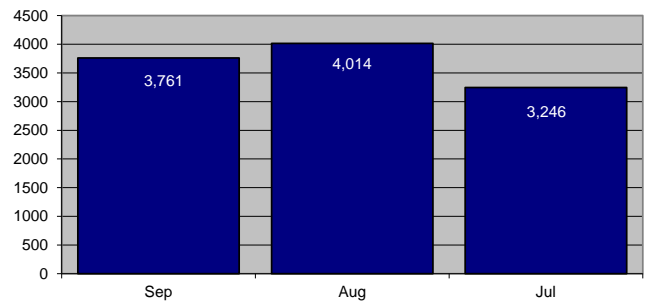
	Sep	Aug	Jul
0 or unknown	5,011	5,066	4,601
1	512	548	437
2	63	86	60
3	10	15	9
4	5	2	3
5		1	
6			
7			
8			
9			
More than 9			
Total F5 Calls	590	652	509



Agencies	Database totals	Programs
978	Sep-17	2,937
992	Sep-18	2,924

(And 400+ additional State & National Resources in statewide database)

Known number of children involved



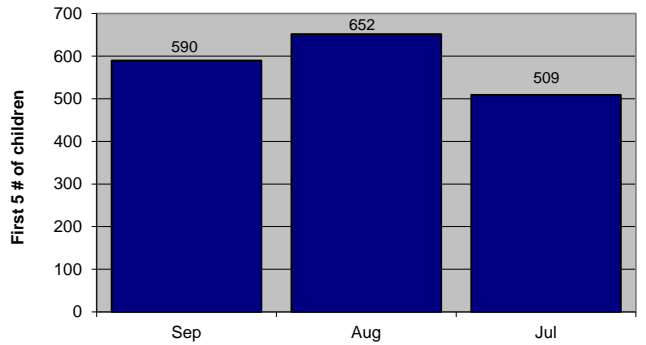
Total Known Number of Children

Sep	3,761
Aug	4,014
Jul	3,246
Percentage of callers w/children	28%

First 5 Calls

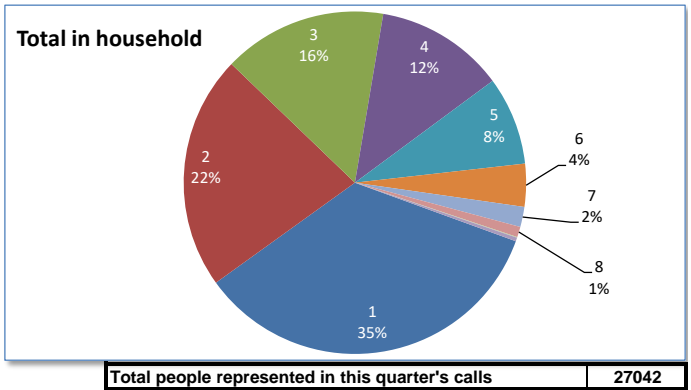
Known # of First 5 Children this quarter	2,062
Total number of calls this Quarter	16,572
Total # of First 5 Calls	1751
Percentage of F5 calls	11%

Total number of children under 6



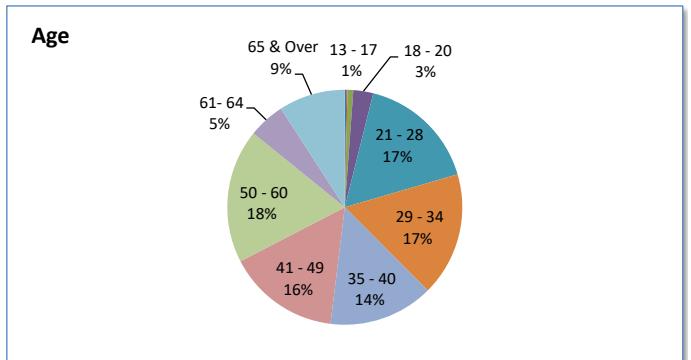
2-1-1 San Bernardino County

Total # in household:			
	Sep	Aug	Jul
Unknown (not in chart)	2,440	2,350	2,522
1	1091	1133	975
2	699	794	607
3	489	522	382
4	386	384	327
5	264	267	213
6	128	141	123
7	60	69	51
8	31	32	28
9	2	15	12
9+	11	11	13
Total	3161	3368	2731

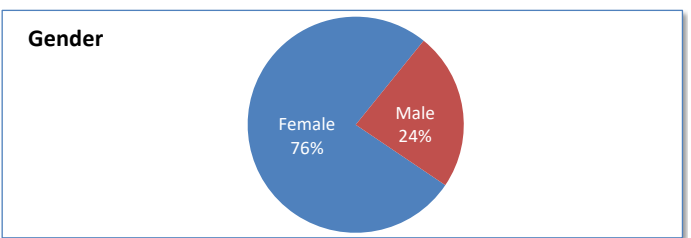


Total people represented in this quarter's calls **27042**

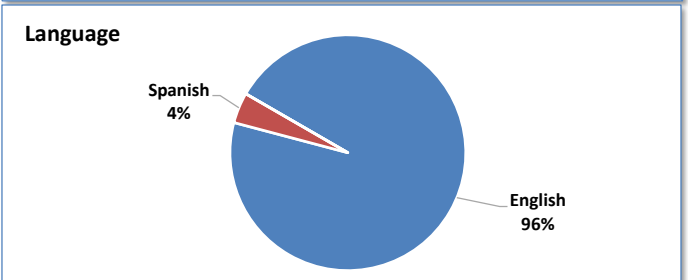
Age:			
	Sep	Aug	Jul
0 - 5	6	11	4
6 - 12	4	6	3
13 - 17	22	25	8
18 - 20	75	67	64
21 - 28	455	488	387
29 - 34	468	421	345
35 - 40	396	410	264
41 - 49	424	456	345
50 - 60	506	527	431
61 - 64	138	143	108
65 & Over	251	243	178
Total	2745	2554	1959



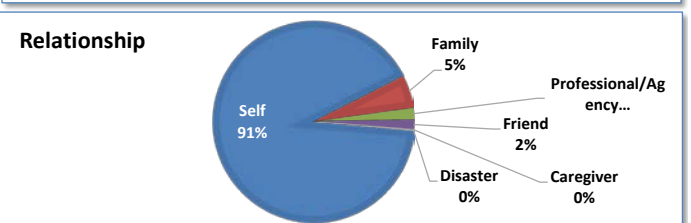
Gender			
	Sep	Aug	Jul
Female	3437	3636	3168
Male	1063	1068	999
Other	1	2	1
Transgender			
Undisclosed	1,100	1359	1004
Total	5,601	5,718	5,253



Language			
	Sep	Sep -18	Jul
English	5365	5473	5034
Spanish	236	243	218
Arabic		2	1

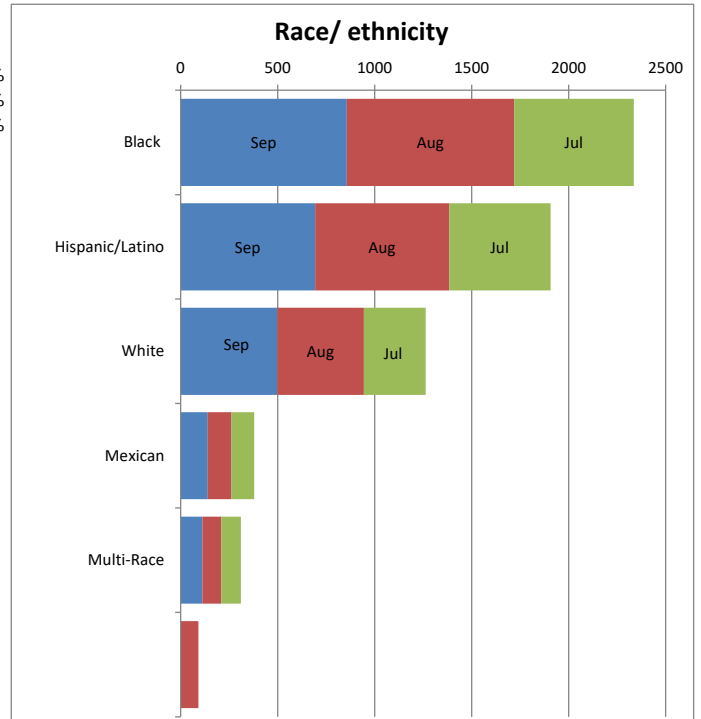


Caller relationship to person in need:			
	Sep	Aug	Jul
Self	4723	4752	4324
Family	275	269	229
Professional/Agency	103	133	106
Friend	76	97	94
Caregiver	8	6	6
Disaster		1	1

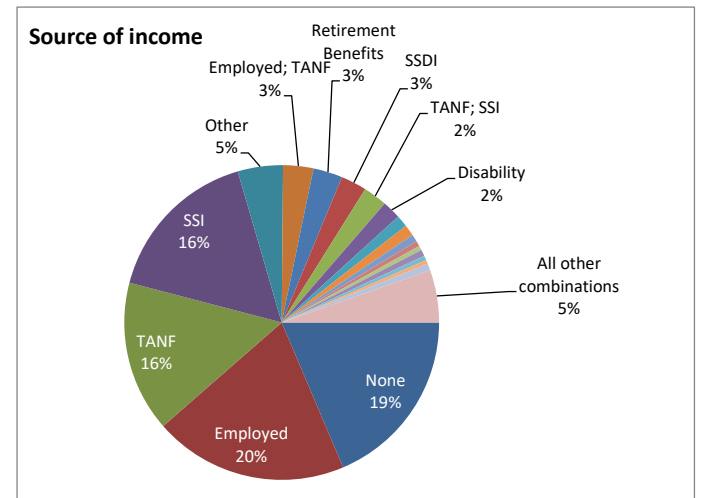


2-1-1 San Bernardino County

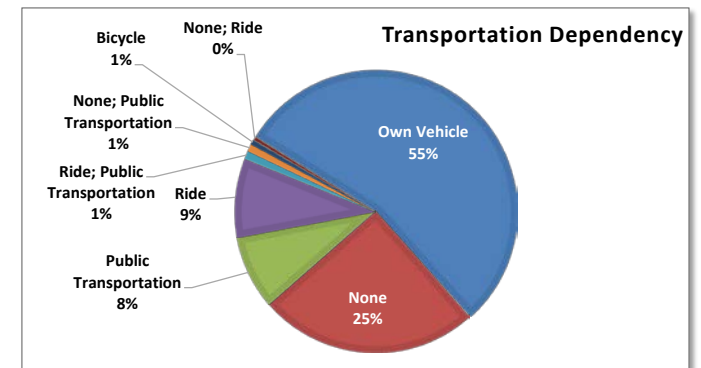
Race/ ethnicity				
	Sep	Aug	Jul	
Black	857	862	617	33%
Hispanic/Latino	693	691	523	27%
White	498	447	318	19%
Mexican	140	122	117	5%
Multi-Race	112	98	101	4%
Declined to answer	91	92	85	4%
Mexican-American	60	57	61	2%
Other	51	50	48	2%
Native American	21	20	23	
Asian	15	13	8	
Pacific Islander	14	14	5	
Central American	9	6	12	
South American	4	8	5	
Puerto Rican	9	4	1	
Hawaiian	1	3	6	
Cambodian	3	3	4	
Asian-Indian	1	3	5	
Filipino	4	2	3	
Cuban	1	2	5	
Samoan	1	2	3	
Spanish	1	1	2	
Japanese	3	1		
Vietnamese		3	1	
Chinese	1		1	
Laotian	1		1	
Unknown	3010	3214	3298	
Total Known	2591	2504	1955	



Sources of income:			
	Sep	Aug	Jul
None	569	596	592
Employed	610	637	501
TANF	474	528	426
SSI	502	548	358
Other	142	165	121
Employed; TANF	95	94	56
Retirement Benefits	92	79	58
SSDI	81	72	75
TANF; SSI	75	53	49
Disability	58	61	52
EDD/ Unemployment	37	44	43
Employed; SSI	35	48	29
Self-Employed	23	29	21
Retirement Benefits; SSI	17	36	15
Child Support	14	23	19
None; TANF	20	14	14
Other; SSI	15	14	10
Employed; Other	12	12	15
TANF; Other	21	9	4
All other combinations	165	155	107

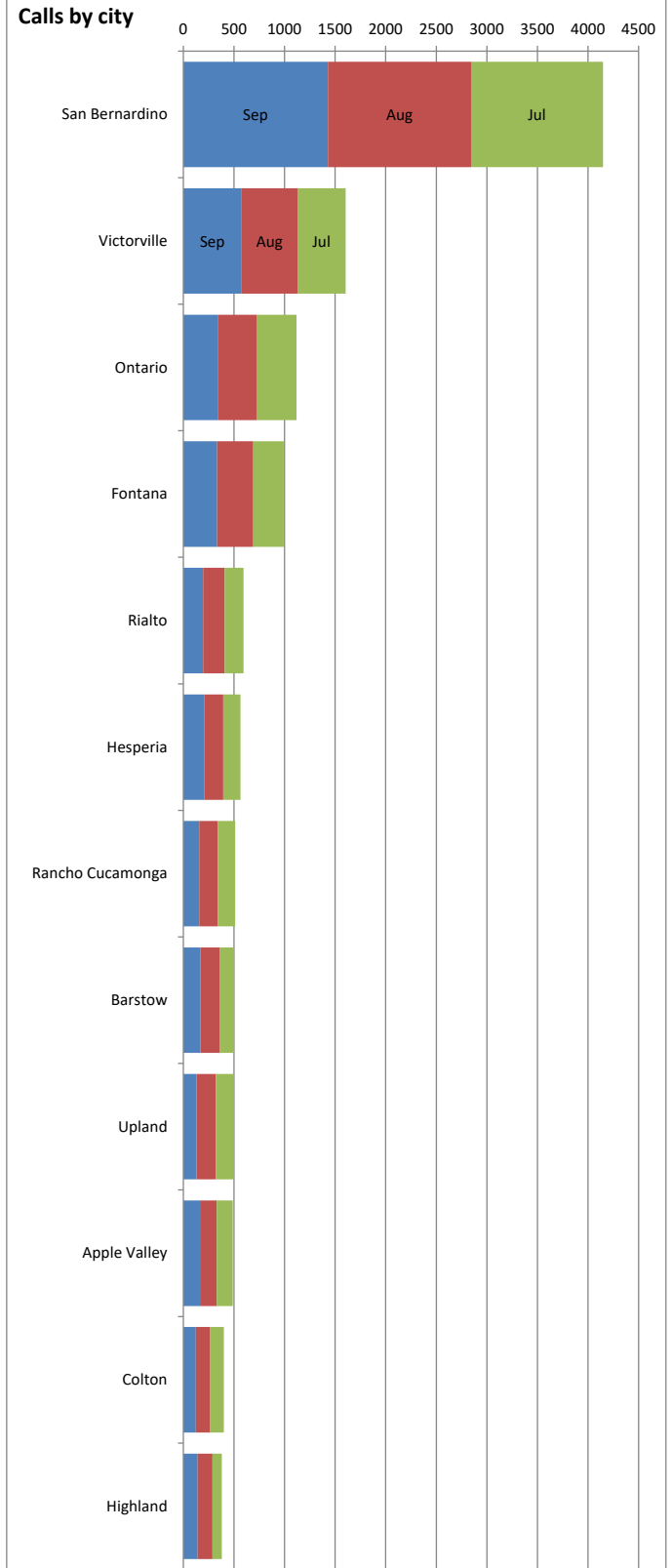


Transportation dependency:			
	Sep	Aug	Jul
Own Vehicle	1276	1278	1017
None	590	600	449
Public Transportation	199	243	161
Ride	209	179	130
Ride; Public Transportation	22	26	19
None; Public Transportation	21	32	13
Bicycle	13	11	15
None; Ride	9	13	6
Own Vehicle; Public Transportation	2	10	4
None; Ride; Public Transportation	3	9	2
Other combinations	12	17	10



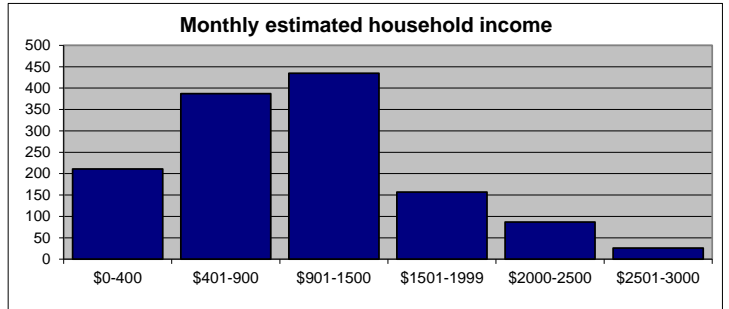
2-1-1 San Bernardino County

Calls per city/town			
City	Sep	Aug	Jul
San Bernardino	1430	1415	1304
Victorville	576	553	476
Ontario	340	383	395
Fontana	335	356	301
Rialto	195	213	187
Hesperia	209	185	170
Rancho Cucamonga	157	184	172
Barstow	170	192	141
Upland	132	190	171
Apple Valley	173	157	158
Colton	123	142	135
Highland	141	147	93
Adelanto	119	132	106
Redlands	109	105	89
Chino	65	58	56
Montclair	58	52	49
Bloomington	44	63	44
Yucaipa	49	48	44
Yucca Valley	52	42	44
Loma Linda	48	42	33
Twentynine Palms	37	41	37
Grand Terrace	19	22	16
Mentone	30	8	12
Chino Hills	21	13	15
Joshua Tree	12	20	9
Lucerne Valley	16	16	9
Big Bear City	18	15	5
Phelan	11	7	20
Crestline	15	9	7
Running Springs	9	6	5
Big Bear Lake	5	3	10
Twntynine Plm	6	4	7
Needles	7	6	3
Landers	9	3	2
Pinon Hills	9	4	1
Helendale	3	3	6
Lake Arrowhead	4	6	1
Big Bear	3	6	1
Yermo	4	2	3
Twin Peaks		2	6
Oro Grande	3	2	3
Muscoy	3	3	1
Morongo Valley	3	3	1
Sugarloaf	2	2	
Oak Hills	3	1	
Patton	4		
Hinkley	1	1	1
El Mirage	1	1	1
Skyforest	1	2	
Wrightwood		1	2
Trona	1	1	1
Lytle Creek	2	1	
Silver Lakes	1	1	1
Baker		2	
Cadiz	1		1
Arrowhead Farms	1		1
Fawnskin		2	
Newberry Springs	2		
Forest Falls	1	1	
Daggett	2		
Outside County or Unknown	806	839	897

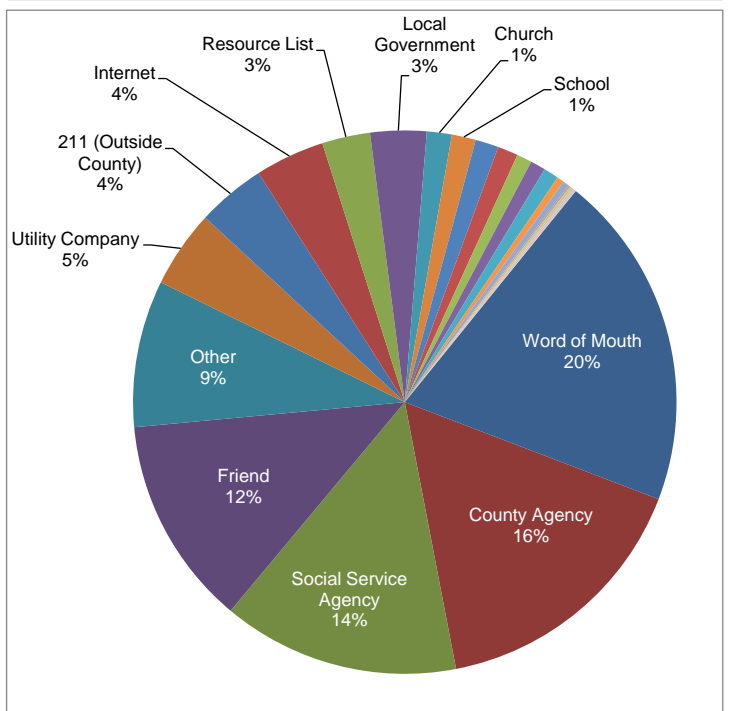


2-1-1 San Bernardino County

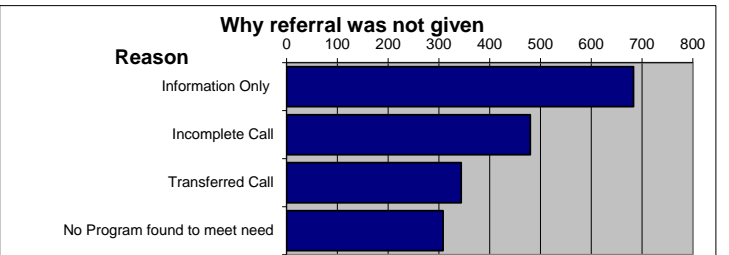
Monthly estimated household income			
\$0-400	211	195	158
\$401-900	387	406	272
\$901-1500	435	417	300
\$1501-1999	157	126	115
\$2000-2500	87	110	51
\$2501-3000	26	26	18
\$3001-3500	15	19	7
\$3501-4000	6	6	7
\$4001-4500	6	4	5
\$4501-5000	6	4	
\$5501-6000	4		1
\$6001+	4	1	



How caller learned about 2-1-1			
	Sep	Aug	Jul
Word of Mouth	377	360	381
County Agency	305	322	269
Social Service Agency	266	296	192
Friend	235	257	169
Other	165	90	83
Utility Company	87	106	64
211 (Outside County)	77	93	73
Internet	78	79	64
Resource List	54	62	56
Local Government	63	41	25
Church	28	38	16
School	27	19	13
Doctor Office/Clinic	26	17	15
Hospital	23	18	15
Law Enforcement	17	7	17
Veterans Organization	17	14	8
Brochure	17	13	4
Referral Card	8	5	5
SCE Cutoff Notice (Edison)	7	8	2
Billboard	2	5	6
Other I&R	3	7	1
411		4	3
Cable TV		2	4
Radio	2	1	3
Newspaper	2	2	1
Phone Book	1	2	1
Get Connected/ Cefl Fliers		1	3
HR	3	1	
Magazine	1	1	
Crisis Line			1
Return Caller (not incl. in chart)	2011	1937	1448



Why referral not given			
Reason	Sep	Aug	Jul
Information Only	683	682	650
Incomplete Call	480	474	382
Transferred Call	344	329	296
No Program found to meet need	308	297	250
Refused Referral	42	46	33
Chronic Caller/Abusive Caller	42	32	40

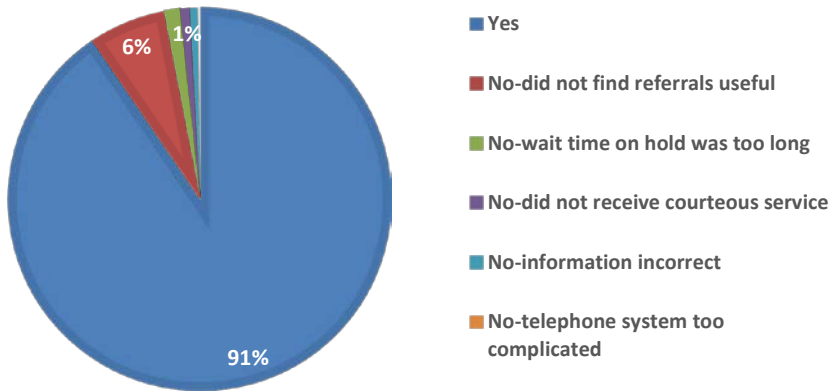


211 San Bernardino County Report

Callback Survey Responses

Callback Surveys of 2018 - 510 respondents

Contacted Agencies

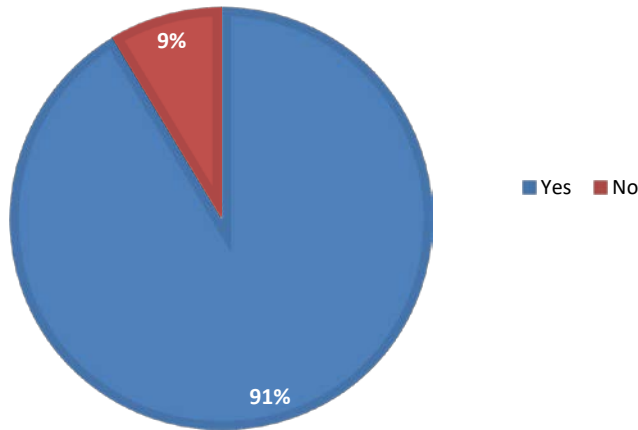


Among those who gave responses other than "No response" (510 of 555):

95% of callers were satisfied with the services received from 211.

91% reported that referrals received from 211 were accurate.

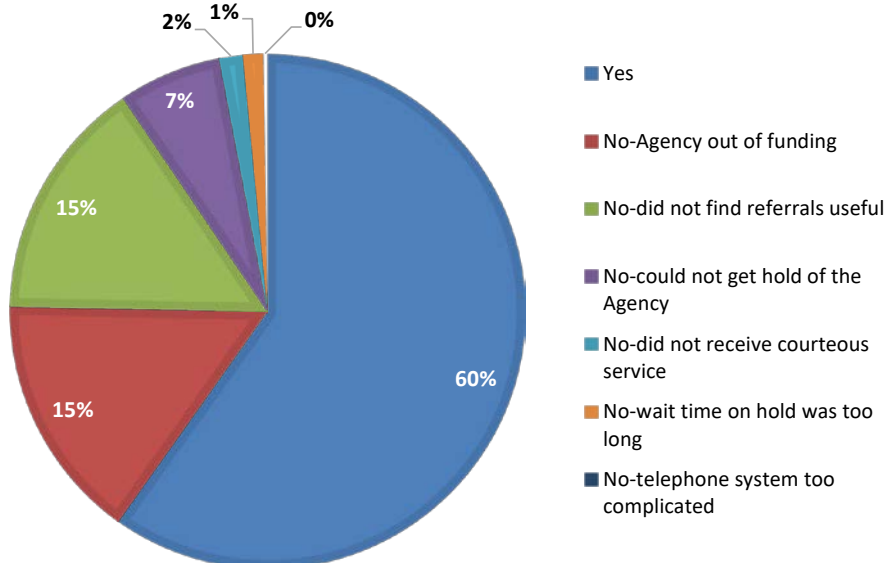
REFERRALS WERE ACCURATE



91% actually contacted the resources referred by 211.

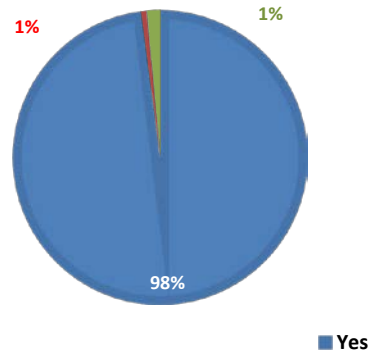
60% report receiving the needed help. More than half of those who were not helped indicated that the agencies referred were out of funding.

RECEIVED NEEDED HELP



98% report that they would call 211 again if they need additional help.

Will use 211 service again



211 Referrals

July-August-September 2018 Referrals

Agency / Program	Referral Totals
2-1-1 Humboldt	1
2-1-1 Information and Referral	1
2-1-1 Kern County	6
2-1-1 Information and Referral	6
2-1-1 Los Angeles County	180
2-1-1 Information and Referral	180
2-1-1 Orange County	25
2-1-1 Information and Referral	25
2-1-1 San Bernardino County	1645
2-1-1 San Bernardino County	5
211 Veterans Helpline	13
CalFresh and Medi-Cal Application Assistance	135
Children and Family Helpline	6
Pathways Homes	1423
Preschool Services Helpline	11
Re-entry Helpline	1
Reentry Helpline	51
2-1-1 San Diego	15
Information and Referral	15
2-1-1 Sonoma County	1
2-1-1 Sonoma County	1
211.ORG	6
211.org	6
211VetLink	3
211 Trip Planner	3
29 Palms Community Food Pantry & Outreach Ministries	14
Community Food Pantry	14
3Ps Christian Ministries	6
Food Pantry	6
A Place for Mom	2
Elder Care Referral	2
ABILITY TOOLS (AT)	5
Assistive Technology Network	5
Able Mediation and Counseling Services	9
Anger Management Classes	4
Parenting Skill Classes	5
Abundant Living Family Church	103
Food Pantry	98
Pastoral Counseling Services	5
Accelerating Ministries	11
Food Pantry	11
ACT Family Counseling Services	20
Counseling Services	20
Active Church	1
Manna Food Cupboard	1
Adelanto Animal Care & Control	2
Dog License & Rabies Vaccination	2
Adelanto Community Resource Center	32
Food Pantry	32
Adventist Community Team Services	8
Meals on Wheels	8
Aegis Treatment Centers	17

211 Referrals

Methadone Replacement Therapy	17
Alcoholics Anonymous	6
Alcoholics Anonymous	6
Alliance Human Services Foster Family	3
Foster Parent Recruiting and Training Services	2
Foster Care Placement Services	1
Al-Shifa Clinic	23
Dental Clinic	20
Medical Clinic	3
Alta Vista South	2
Independent Study	1
Homestudy	1
Alzheimer's Greater Los Angeles	2
Alzheimers Information and Referral	1
Direct Assistance	1
AMERICAN ASSOCIATION OF KIDNEY PATIENTS (AAKP)	1
Kidney Patient Support	1
American Association of Poison Control Centers	2
Poison Control	2
AMERICAN CANCER SOCIETY	1
Road to Recovery Cancer Patient Services (211CA)	1
American Cancer Society - Riverside	8
Education and Support	8
AMERICAN CHRONIC PAIN ASSOCIATION (ACPA)	1
Chronic Pain Support-Information	1
AMERICAN DENTAL ASSOCIATION (ADA)	1
Dental Care Information and Referral	1
AMERICAN ELDER CARE RESEARCH ORGANIZATION	1
Eldercare Financial Resource Locator Tool	1
AMERICAN HEART ASSOCIATION	1
Heart Health	1
American Heart Association - Riverside	2
Public Education and Public Advocacy	1
Living with Heart Failure Brochure	1
American Immigrant Lawyers Association	1
Immigration Lawyer Referral Service	1
AMERICAN KIDNEY FUND (AKF)	1
Kidney Disease Support Services	1
American Lung Association in California - San Bernardino	1
Stop Smoking Program	1
American Red Cross - Inland Empire Chapter	5
Disaster Recovery Services	2
Disaster Service Center	2
Armed Forces Services	1
American Red Cross Twentynine Palms MCAGCC	1
Armed Forces Emergency Services	1
AMTRAK	1
Bus and Train services	1
Annual Credit Report Request	2
Annual Credit Report	1
Fraud Victim Assistance	1
Another Way	2
Emergency Clothing Allowance	2
Apple Valley Fire Protection District	5
CPR and First Aid Classes	5

211 Referrals

Archibald Library	8
Back 2 Basics	3
Computer Classes	1
Storytime and Crafts	1
Cool Places to Go	3
Armed Services YMCA	3
Thrift Store	1
Bread Program	2
Armstrong Community Center	1
Cool Places to Go	1
Arrowhead Regional Medical Center	21
CPR Instruction	6
Hospital Services	4
Postpartum Support Group	5
Breastfeeding Classes	4
Mobile Medical Clinic	1
Womens Health Services	1
Arrowhead United Way	1
Arrowhead United Way	1
Ascend Hospice	1
Bereavement	1
Aspiranet	6
Transitional Housing Program Plus	1
Aftercare Program	5
Assistance League of Redlands	1
Dental Center	1
Assistance League of San Bernardino	10
Operation School Bell	8
Children's Dental Center	2
Assistance League of the Foothill Communities	4
Operation School Bell	4
Associated Clinical Therapists	11
Counseling Services	11
Assurance Wireless	6
Andriod Smartphone	6
Assure Pregnancy Clinic	1
Bridges Parenting Education and Support	1
Autism Society Inland Empire	4
Autism Information and Referral	4
Avector	19
Transitional Housing	19
Barstow Community Hospital	1
Hospital Services	1
Barstow Free Methodist Church	46
Neighborhood Food Pantry	46
Barstow Police Department	1
Police Department	1
Barstow Senior Center	1
Community Lunch	1
Barstow Unified School District	2
California School Age Families Education	1
School Readiness	1
Behavioral Awareness Center of San Bernardino County	14
Anger Management	1
Counseling Services	13

211 Referrals

Benevolent Animal Rescue Committee	3
Animal Rescue Committee	3
Better Business Bureau	9
Complaint Department	9
Bienestar Human Services	5
LGBT Outreach	1
Community Service	4
Big Bear Discovery Center	1
Campgrounds	1
Blindness Support Services	2
Support Services	1
Childrens Division	1
Boys & Girls Club of Fontana	2
Project Lean	1
Summer Day Camp	1
Boys Republic	1
Community-Based Residential Program	1
BOYS TOWN NATIONAL HOTLINE	2
Boys Town National Hotline	2
Building A Generation	16
Counseling Services	13
First 5 Nurturing Parenting Classes	3
Cal Aero Preserve Academy Branch Library	1
Homework Helpers	1
CALIFORNIA ADVOCATES FOR NURSING HOME REFORM (CANHR)	1
Advocate Services	1
CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES	3
Child Support Services Information	3
CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS	2
Department of Consumer Affairs	2
California Department of Corrections and Rehabilitation	3
Parole and Community Services Division	3
CALIFORNIA DEPARTMENT OF CORRECTIONS AND REHABILITATION (CDCR)	3
CDCR Services Center	3
CALIFORNIA DEPARTMENT OF FAIR EMPLOYMENT AND HOUSING (DFEH)	4
DFEH Support Services	4
CALIFORNIA DEPARTMENT OF FOOD AND AGRICULTURE	1
Farmers' Market Nutrition Program	1
CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES (DHCS)	6
Denti-Cal	2
Medi-Cal Member and Provider Helpline	4
California Department of Housing and Community Development	1
Housing Ombudsman	1
CALIFORNIA DEPARTMENT OF INDUSTRIAL RELATIONS (DIR)	1
Worker's Comp Information & Assistance Unit	1
California Department of Insurance - San Bernardino	14
Low Cost Auto Insurance	14
CALIFORNIA DEPARTMENT OF JUSTICE	1
Americans with Disabilities Act (ADA)	1
California Department of Motor Vehicles	13
DMV Services	9
Motor Vehicles Department (DMV)	4
CALIFORNIA DEPARTMENT OF OFFICE OF THE PATIENT ADVOCATE (OPA)	1
OPA Support Services	1
CALIFORNIA DEPARTMENT OF PARKS AND RECREATION	2

211 Referrals

Parks Information and Reservation	2
CALIFORNIA DEPARTMENT OF PUBLIC HEALTH	3
Vital Records	2
Office of Problem Gambling	1
CALIFORNIA DEPARTMENT OF REHABILITATION	1
Disability Rehabilitation Services (DOR)	1
CALIFORNIA DEPARTMENT OF SOCIAL SERVICES	1
Report Welfare Fraud	1
CALIFORNIA DEPARTMENT OF VETERANS AFFAIRS	5
CalVet	2
CalVet Home Loans	1
CalVet Women and Minority Veterans Divisions	2
CALIFORNIA DEPARTMENT ON AGING	1
Department of Aging	1
California Highway Patrol - Inland Division	19
Freeway Patrol Service	15
TELL-CHP	3
Child Passenger Safety Seat Inspections	1
CALIFORNIA HIV/AIDS HOTLINE	3
California HIV / AIDS Service Referrals	3
CALIFORNIA HOUSING FINANCE AGENCY	1
Home Loans Assistance (CalHFA)	1
CALIFORNIA INTEGRATED WASTE MANAGEMENT BOARD (CIWMB)	1
CalRecycle	1
California Lions Friends in Sight	13
Free Sight Clinic	13
California Public Utilities Commission - Los Angeles	16
LifeLine Telephone Service	12
California Public Utilities Commission	3
Deaf and Disabled Telecommunications Program	1
CALIFORNIA PUBLIC UTILITIES COMMISSION (CPUC)	42
California LifeLine Telephone/Wireless Programs	36
Utility Regulation and Complaints	6
CALIFORNIA REGISTRY	17
California Registry	17
California Room and Board Advisory Coalition	3
Shared Housing	3
California Smokers' Helpline	1
Smoking Cessation Program	1
CALIFORNIA STATE EMPLOYMENT DEVELOPMENT DEPARTMENT (EDD)	2
Unemployment Insurance (UI)	2
California State University San Bernardino	4
Counseling Services	1
Project Rebound	3
CALIFORNIA VICTIM COMPENSATION BOARD	2
California Victim Compensation Program (CVCP)	2
California Vision Foundation	6
Vision Foundation	6
Call for Life Pregnancy Help Center	8
Crisis Pregnancy Center	8
Camp Fire Inland Southern California	1
Summer Camp	1
Canine Support Teams	1
Specially Trained Service Dogs	1
Canyon Ridge Hospital	6

211 Referrals

Hospital Services	5
Access Center	1
CARECONNECT USA	19
Bankruptcy Advice Helpline	1
Debt Counseling Helpline	3
Mortgage Payment Loans	15
Career Institute	1
Workforce Innovation and Opportunity Act	1
Carolyn E Wylie Center	1
Autism Spectrum Treatment	1
Carolyn Owens Community Center	4
High Five	1
Family Counseling	2
Batterers Treatment	1
Casa Colina Hospital and Centers for Healthcare	1
Acute Rehabilitation	1
Castle Rock Christian Fellowship Baptist Church	108
Food and Groceries	108
Catholic Charities	2
Family and Community Services - Riverside	2
Catholic Charities - High Desert	34
Housing and Support Services	6
Clothing Referrals	1
Food Assistance	7
Prescription Service	2
Advocacy and Referrals	1
Clothes Items	16
Case Management	1
Catholic Charities - Ontario	341
Case Management	4
Utility Assistance	181
Housing and Support Services	63
Advocacy and Referrals	3
Clothing Referrals	2
Clothes/Household Items	50
Food Assistance	28
Funeral Referral	4
Life Skills / Parenting Classes	3
Prescription Service	3
Catholic Charities - San Bernardino	1007
Clothes/Household Items	180
Prescription Service	4
Refugee & Immigration Services	9
Utility Assistance	626
Housing and Support Services	109
Food Assistance	39
Advocacy and Referrals	8
Case Management	12
Funeral Program	15
Citizenship Workshop	3
Disaster Recovery Services	2
Cedar House Life Change Center	82
Outpatient Therapy and Counseling Program	2
Residential Treatment	27
Adult Outpatient Drug Free Program	1

211 Referrals

Drug and Alcohol Detoxification	52
Center for Disease Control and Prevention	1
Center for Disease Control National Hotline	1
Center for Effective Life Transitions	6
Anger Management	4
Child Abuse Prevention	1
Drug and Alcohol Intervention	1
Center for Employment Training	2
Truck Driver Training	1
Welding Fabrication	1
Center for Healing	5
Supervised Visitation	1
Parents United	2
Court Ordered Therapy	2
Center for Nonprofit Management	2
Nonprofit Development Program	2
Center on Deafness Inland Empire	2
Anger Management Classes	1
General Services	1
Central City Lutheran Mission	36
Counseling Services	9
Food Distribution	5
English as a Second Language	1
Mens Shelter	21
Central Detention Center	1
Detention Center	1
Chaffey Community College	2
Community College	2
Chaffey Joint Union High School District	1
Chaffey Adult School	1
Child Advocates of San Bernardino County	4
Court Appointed Special Advocates	4
Child Care Resource Center	43
Resource and Referral Subsidized Child Care	41
Disaster Child Care Referrals	2
Child Welfare Information Gateway	1
Information and Resources	1
Childhelp USA	4
Child Abuse Hotline	1
Foster Family and Adoption	2
Merv Griffin Village	1
Childrens Fund	1
Childrens Fund	1
Chino Neighborhood House	27
Clothes Closet	5
Food Pantry	22
Chino Police Department	1
Police Department	1
Chino Valley Medical Center	1
Living with Diabetes	1
Chino Valley Unified School District	12
Public Education	1
English as a Second Language	1
Health Center	1
CARE Program for Homeless and Transitional Students	6

211 Referrals

Chino Valley Adult School	1
Community CARE Closet	1
Excel Program	1
Chino Valley YMCA	9
School Age Care	1
Shower Facilities	8
Christian and Missionary Alliance Church	7
Clothing Giveaway	7
Christian Counseling Service	5
Anger Management Classes	1
Parenting Skill Classes	1
Parent Child Interaction Therapy	1
Screening Assesment Referral and Treatment	2
Christian Development Center	7
Clothing Giveaway Campaign	5
Parenting Classes/Support Groups	2
Church of the Valley	22
Food Pantry	22
Citrus College	1
Community College	1
City of Adelanto	2
City Hall	2
City of Big Bear Lake	1
Civic Center	1
City of Chino	2
Counseling Services	2
City of Colton	2
Community Services	1
Public Works	1
City of Fontana	10
City Hall	7
Cool Places to Go	1
Emergency Grant Program	1
Neighborhood Stabilization Program (NSP)	1
City of Grand Terrace	3
City Hall	1
Cool Places to Go	2
City of Hesperia	4
City Hall	4
City of Highland	1
Public Works	1
City of Montclair	6
City Hall	3
Montclair Medical Clinic	3
City of Ontario	3
City Hall	2
Code Enforcement	1
City of Ontario Fire Department	2
CPR and First Aid Classes	2
City of Rancho Cucamonga	3
City Hall	1
Community Services	2
City of Rancho Cucamonga Fire Department	3
CPR and First Aid Certification	3
City of Redlands	1

211 Referrals

City Hall	1
City of Rialto	1
Housing Division	1
City of San Bernardino	12
City Hall	8
Sharps Disposal	1
Home Repairs	1
Passports	1
Senior Companion Program	1
City of San Bernardino Fire Department	1
Hazardous Materials	1
City of San Bernardino Retired and Senior Volunteer Program (RSVP)	1
Retired and Senior Volunteer Program	1
City of Upland	2
City Hall	2
City of Victorville	13
City Hall	8
Community Services	2
Senior Home Repair Program	1
Owner Occupied Rehabilitation Loan	2
CityLink	137
Food Pantry	62
English as a Second Language	2
Identification Vouchers	14
Rapid Rehousing	49
Homeless Prevention/Rapid-Re-Housing	10
Cleavage Club Breastfeeding Support Group	1
Breastfeeding Support	1
Clinica Medica Familiar	2
Comprehensive Perinatal Service	2
COALITION OF CALIFORNIA WELFARE RIGHTS ORGANIZATIONS (CCWRO)	5
Public Benefits Assistance	5
COCAINE ANONYMOUS WORLD SERVICES OFFICE (CAWSO)	1
Cocaine Anonymous Support Group (CAWSO)	1
Colton Clinical Services	1
Outpatient Substance Abuse Treatment	1
Community Action Partnership of Riverside County	1
Home Energy Assistance	1
Community Action Partnership of San Bernardino County	1301
Family Development	403
Food Bank	10
Individual Development Accounts (IDA)	2
Energy Education and Environmental Services Department	886
Community Assistance Program	25
English as a Second Language	1
Food Warehouse	22
Community Assistance	1
The Give	1
Community Connect	128
2-1-1 Riverside County	128
Community Health Action Network	42
Parent Resource Center	38
GED Classes	4
Community Health Systems	40
Dental Clinic	5

211 Referrals

Medical Clinic	4
Optometry Services	11
Dental and Medical Services	8
Teen Clinic	1
Behavioral Health Clinic	9
Vaccine Clinic	2
COMMUNITY HELPLINE	2
Community Helpline	2
Community Senior Services	2
Volunteer Driver Program	1
Senior Helpline	1
Community Services Ministries	12
Community Health Fair	12
Community Warehouse	61
Food Pantry	37
Parenting Skill Classes	3
Job Training and Placement	21
CONGRESS OF CALIFORNIA SENIORS	1
Congress of California Seniors	1
Connect 2 Compete	4
Internet Service	4
Consulate of Guatemala	1
Consular Services	1
CONSUMER ACTION	1
Consumer Information	1
Contra Costa Crisis Center	1
Crisis Lines	1
Corona Norco Rescue Mission	40
Transitional Living Program	40
County of San Bernardino Children's Network	6
Screening Assessment Referral and Treatment	2
Child Abuse Prevention Council	4
County of San Bernardino Department of Veterans Affairs	21
Veterans Claims Assistance	6
Veterans Homes	2
Home Improvements and Structural Alterations Grant	2
Veterans Pensions	1
Health Care	1
Temporary Residence Assistance Grant	3
Veterans Photo ID Card Program	3
California College Fee Waiver	2
Special Automobile Adaptive Equipment Grant	1
County of San Bernardino Preschool Services Department	40
Early Head Start	15
Head Start	19
State Preschool Services	3
First Time Pregnant Mothers (LIFT)	2
Nurse Visitation	1
County of San Bernardino Public Works	3
Transportation	3
County of San Bernardino Regional Parks	3
Swimming	1
Campgrounds	2
COVENANT HOUSE	1
National Homeless Youth Crisis Hotline	1

211 Referrals

Covered California	9
California Health Insurance	4
Covered California Marketplace	5
COVIA	1
Well Connected	1
Credit.org	1
Credit Counseling	1
CRIBS FOR KIDS	2
National Infant Safe Sleep Initiative	2
CRIME VICTIMS ASSISTANCE NETWORK (I-CAN)	1
I-CAN Support Services	1
Cristo La Roca Ministries	1
Brown Bag Food Program	1
Cucamonga Christian Fellowship Compassion Center	24
Clothes Closet	4
CCF Compassion Center Food Pantry	20
Cypress Community Center	1
Youth Anger Management Classes	1
David & Margaret Youth and Family Services	11
Residential Treatment	3
Transitional Housing Program	8
DEAF AND DISABLED TELECOMMUNICATIONS PROGRAM (DDTP)	1
California Telephone Access Program (CTAP)	1
Delmann Heights Community Center	4
Head Start	2
Homework Helpers	1
Cool Places to Go	1
Denti-Cal Referral Line	4
Dental Hotline	4
Department of Rehabilitation Inland Empire District	11
Vocational Rehabilitation	8
Independent Living	3
DEPRESSION AND BIPOLAR SUPPORT ALLIANCE (DBSA)	1
DBSA Support Services	1
Desert Manna	22
Cold Weather Shelter	2
Emergency Shelter	7
Food Pantry	1
Edison Electric Assistance Fund	12
Desert Mountain Children's Center	1
Student Assistance Program	1
Desert Sanctuary	20
Haley House Domestic Violence Shelter	13
Community Resource Center	4
Bus Passes	3
Desert Valley Hospital	9
Hospital Services	5
Breastfeeding Information Line	4
Didi Hirsch Psychiatric Service	10
Suicide Prevention Center	10
Dignity Health - Community Hospital of San Bernardino	25
Behavioral Health Services	4
Hospital	3
Breastfeeding Center	3
Community Health Navigator	15

211 Referrals

DISABILITY RIGHTS CALIFORNIA	1
Support Services	1
Disability Rights Legal Center	4
Disability Rights Legal Center	4
Disabled American Veterans	1
Veterans Transportation	1
Don Day Community Center	1
Cool Places to Go	1
DONATE CAR FOR CHARITY	2
Car Donation	2
Dorothy A Quesada Community Center	2
English as a Second Language	1
Computer Lab	1
Dorothy Inghram Branch Library	4
Cool Places to Go	4
DOVES of Big Bear Valley	25
Counseling Services	1
Domestic Violence Shelter	24
Down Syndrome Association of Los Angeles	1
Support Group	1
Dynamics for Victims and Supportive Services	15
Anger Management	4
Parenting and Co-Parenting Classes	6
Domestic Violence Support Group	1
Batterer Treatment	1
Court Advocacy	1
Domestic Violence Education	2
East Valley Charlee	1
Residential Care Facility	1
East Valley Community Health Center	1
General Medical Services	1
Easter Seals Southern California	5
Early Head Start	5
EI Sol Neighborhood Educational Center	2
English as a Second Language	2
EMOTIONS ANONYMOUS	1
Emotions Anonymous Support Groups	1
Employment Development Department	108
CalJobs Employment Services	65
State Disability Insurance	1
Unemployment Insurance	11
Job Services	14
Bus Passes	13
Youth Employment Opportunity Program	4
Empowered Living Community Outreach	22
Clothes Distribution	15
Soup Kitchen	7
Empowering Success Now	1
Empowering Success Now	1
Epilepsy Education Everywhere	1
Epilepsy Support	1
EPILEPSY FOUNDATION	1
Epilepsy Information and Advocacy Support Services	1
Epilepsy Foundation of Greater Los Angeles	1
Epilepsy Information and Advocacy Support Services	1

211 Referrals

Equal Employment Opportunity Commission	1
Employment Discrimination Assistance	1
EQUALITY CALIFORNIA	2
LGBT Advocacy	2
Etiwanda School District	1
Students Bus Passes	1
Family Assistance	82
Anger Management Classes	8
Domestic Violence Program Services	62
Food Pantry	4
Parenting Skill Classes	2
Diapers	1
Our House	1
Restraining Order Court Support	1
Domestic Violence Support Group	1
The Open Door	1
Medical Equipment	1
Family Service Agency of San Bernardino	52
Anger Management	7
Individual and Family Therapy	18
Mental Health and Case Management	1
Outpatient Mental Health clinic	23
Nurturing Children and Families Parenting Class	1
Nuturing Children and Families	2
Family Service Association	6
Counseling Services	2
Garden Drive Apartments	3
Older Adults Program Services	1
Family Service Association of Redlands	492
Clothes Closet	20
Emergency Food	40
Parenting Skill Classes	3
Soup Kitchen	7
Surplus Food	13
Employment Classes	1
Rapid Rehousing	82
Emergency Motel Vouchers	171
Rental Assistance	155
Federal Bureau of Investigation	1
Investigations	1
Feed My Sheep	56
Emergency Food Pantry	56
Feeding America Riverside San Bernardino	1
Agency Food Distribution	1
Fifth Street Senior Center	1
Cool Places to Go	1
FINANCIAL FRAUD ENFORCEMENT TASK FORCE	1
Financial Fraud Reporting	1
First Baptist Church Hesperia	13
Good Shepherd Clothing Ministry	13
First Christian Church	10
Food Pantry	10
First Church of the Nazarene	399
Clothes Closet	100
Food Pantry	210

211 Referrals

Hot Meals	11
Free Clinic	1
Shower Facility	77
First Presbyterian Church	91
USDA Food Distribution	91
Fontana Community Senior Center	1
Senior Transportation	1
Fontana Counseling and Recovery Center	8
Counseling Services	8
Fontana Police Department	5
Fontana Police	5
Fontana Rehabilitation Workshop	1
Disabilities work program	1
Fontana Unified School District	1
GED Preparation Classes	1
Food for Life Ministry	12
Food for Life	12
Foothill AIDS Project	9
Case Management	3
Homeless Prevention	1
Housing Assistance	4
Mental Health and Substance Abuse Counseling	1
Foothill Family Shelter	240
Harolds Help Desk	59
Transitional Housing	158
Foothill Family Thrift Store	23
Frazee Community Center	54
Clothes Closet	35
Food Distribution	3
Veterans Sober Living Transitional Homes	9
Hygiene Kits	7
Gay and Lesbian Alliance Against Defamation	1
Support Groups	1
George Gibson Senior Center	3
Senior Center	2
Cool Places to Go	1
George White Senior Center	7
Home Delivered Meals	7
Global One Development Center	4
Transitional Age Youth Housing	4
Golden Shore Medical	21
Pediatric and Children Services	21
Good Steward Day Care	14
Child Care Service	14
GoodFaith Medical Transportation	4
Non-Emergency Medical Transportation	4
Goodwill Southern California	209
Career Resource Center	171
Youth Opportunity Programs	1
Goodwill Retail Stores	10
Inland Empire Veteran Employment Program	4
Bus Passes	22
Computer Skill Classes	1
Grand Terrace Branch Library	2
Basic Computer Classes	1

211 Referrals

English as a Second Language	1
Grand Terrace Senior Center	2
Home Delivered Meals	2
Hannahs House	1
Foster Care and Adoptions	1
Health Advocates	2
Health Advocates	2
HEALTH WELL FOUNDATION	4
Financial Assistance Services	4
Hearts & Lives	1
First 5 Family Resource Center	1
Heartsent Adoptions	1
Domestic Adoption	1
Helping Hands Pantry	17
Food Distribution	17
Helping Hands Transportation	4
Non-Emergency Medical Transportation	4
Hesperia Branch Library	1
Basic Computer Classes	1
Hesperia Park and Recreation District	1
Swimming Pool	1
Hesperia Unified School District	4
Summer Lunch Program	3
GED Testing Preparation and Testing	1
Hi Desert Medical Center	2
Individual Counseling	1
Family Counseling	1
HICAP of Riverside and San Bernardino County	3
HICAP Medicare Counseling	3
High Desert Child Adolescent and Family Services Center	22
Anger Management	5
Counseling Services	9
Drug Testing	2
Adult Outpatient Drug Free Program	2
Parenting/Child Abuse Classes	4
High Desert Homeless Services	458
Clothes Closet	8
Emergency Shelter	434
Showers	5
Bus Passes	11
High Desert New Beginnings	1
Job Search and continuing Education	1
High Desert Pregnancy Clinic	3
Family Resource Center	3
High Desert Transitional Living Connection	42
Clothes Closet	11
Food Pantry	31
Highland Family YMCA	1
Swimming	1
Highland Sam J. Racadio Library and Environmental Learning Center	11
Job Preparation and Job Search	7
Parenting Skill Classes	1
Cool Places to Go	3
Highland Senior Center	8
Senior Transportation	5

211 Referrals

Cool Places to Go	3
Holy Family Catholic Church	29
Food Pantry	29
HomeStrong USA	5
Debt Consolidation	1
HomeStrong's Heroes Home Repair Program	2
Unemployment Mortgage Assistance	2
Hope Homes	18
Sober Living Homes	18
House of Ruth	128
Counseling Services	11
Domestic Violence Shelters	98
Emergency Hotline	7
Emergency Shelter	7
Transitional Living	5
Housing Authority of the County of San Bernardino	258
Mainstream Program	38
Public Housing	162
Senior Housing	26
Veterans Affairs Supportive Housing Program (VASH)	9
Shelter Plus Care Program	8
Fraud Reporting	2
Housing Opportunities for People With AIDS	13
Housing Opportunities Collaborative Inland Empire	785
Credit Counseling	1
Foreclosure Intervention	1
Fair Housing	11
Rental Listing	760
Housing Information and Referral	12
Howard M Rowe Branch Library	2
Cool Places to Go	2
Human Rights Project	2
Immigration Legal Services	2
Humane Society of San Bernardino Valley	12
Veterinary Clinic	12
Humanity Center 4 Change	3
Humanity Center 4 Change - Counseling Services	3
Hutton Community Center	2
Cool Places to Go	2
Identity Theft Resource Center	2
Identity Theft Victim Resources	1
Victim Resources	1
IE511	4
Freeway Service Patrol	2
Rideshare	2
Iglesia Cristiana Misionera Supremo Llamamiento	46
Food Pantry	30
Soup Kitchen	1
Clothing Closet	15
Immaculate Conception Church Dinner Hour Ministries	8
Soup Kitchen	8
Impression Healthcare Services	1
Crisis Intervention Counseling	1
Inland Behavioral and Health Services	24
Dental Services	10

211 Referrals

Westside Counseling Center	6
PC1000 Drug Diversion Program	3
Adult Outpatient Drug Free Program	5
Inland Caregiver Resource Center	20
Counseling Services	1
Support Groups	4
Caregivers Information and Referral	1
Respite Care	7
Residential Repairs	4
Adult Day Care	3
Inland Counties Legal Services	323
Legal Assistance	320
Housing Law Services Center	1
Free Citizenship	1
Senior Assistance	1
Inland Empire Health Plan	93
Child Passenger Safety Seats	14
Nurse Advice Line	7
Community Resource Center	9
IEHP Member Services	62
Smoking Education	1
Inland Empire Healthcare Training Institute	3
CPR Training	3
Inland Empire Job Corps	3
Job Training	3
Inland Empire Latino Lawyers Association	90
Legal Assistance and Counseling	87
Expungement Project	3
Inland Empire Lighthouse for the Blind	2
Lighthouse for the Blind School	2
Inland Empire United Way	2
MyFreeTaxes	1
ieVolunteers	1
Inland Empire Womens Business Center	1
Mentoring	1
Inland Fair Housing and Mediation Board	206
Senior Services	31
HUD Approved Counseling Agencies	1
Fair Housing	171
Homebuyer and Home Purchase Counseling	3
Inland Family Community Health Center	14
Dental Services	9
Medical Services	5
Inland Regional Center	8
Case Management	8
Inland Valley Hope Partners	194
Food Pantry	20
Family Stabilization Program	27
Rapid Re-housing	12
Family Stabilization	135
Inland Valley Recovery Services	163
Detoxification	52
Family Counseling	32
Domestic Violence Intervention	4
Youth Enrichment Services	5

211 Referrals

Adult Outpatient Services	11
Adolescent Outpatient Services	3
Adult Residential Services	17
Recovery and Aftercare Services	1
Adults with Children Residential Services	9
Parent Project Classes	1
Transitional Sober Living	26
Group Couple Counseling	1
Prenatal Day Treatment and Intensive Outpatient Services	1
INSTITUTE ON AGING (IOA)	2
The Friendship Line	2
Internal Revenue Service - San Bernardino	5
Internal Revenue Service	1
Identity Theft	4
INTERNAL REVENUE SERVICES (IRS)	2
Taxpayer Assistance	2
International Legal Center	10
Legal Services	10
Internet Service Providers	39
arcZip	4
Copper.net	4
DSL Extreme	1
Frontier Broadband	21
AT&T	5
Spectrum	2
Localnet	1
AT&T Access	1
James L Brulte Senior Center	4
Home Delivered Meals	1
Senior Services	3
Joshua Tree Community Center	3
Legal Aid	3
Joshua Tree National Park	1
Campgrounds	1
Joslyn Senior Center	1
Joslyn Senior Center	1
Judson Baptist Church	64
Food Pantry	64
Justice for Homicide Victims	1
Justice for Homicide Victims	1
Juvenile Diabetes Foundation International	1
Diabetes Information	1
Kaiser Permanente Medical Center	3
Nurse Advice Line	1
Lactation Consultation	2
Knowledge and Education for Your Success	30
Veteran Homeless Prevention	15
Veteran Rapid Rehousing	15
La Leche League - Corona	5
Breastfeeding Support and Information	5
LA LECHE LEAGUE INTERNATIONAL (LLLI)	2
Breast Feeding Support	2
LaSalle Medical Associates	36
Health Clinic	33
Pediatric Medicine	3

211 Referrals

Legal Aid Society of San Bernardino	92
We Salute	8
Legal Aid Society of San Bernardino	84
Levy Community Services	4
Band of Brothers	4
LGBT National Help Center	3
LGBT National Hotline	2
SAGE LGBT Elder Hotline	1
Libreria del Pueblo	1
Immigration Legal Services	1
Life Community Development	86
Transitional Housing	82
Transitional Housing for Veteran Women	4
Lighthouse Social Service Center	63
Transitional Living	3
Family Stabilization Rapid Rehousing	2
Veteran Homeless Prevention	38
Veteran Rapid Rehousing	20
Loma Linda Branch Library	2
Cool Places to Go	1
Basic Computer Skills	1
Loma Linda Marriage & Family Therapy Clinic	25
Individual Counseling/Therapy	9
Marriage and Family Therapy	15
Group Psychotherapy	1
Loma Linda University Behavioral Health	9
Behavioral Medicine Center	3
General Counseling Services	2
Marriage & Family Counseling	4
Loma Linda University Behavioral Health Institute Office	6
Psychological Services Clinic	6
Loma Linda University Medical Center	12
School of Dentistry	9
Breastfeeding Basics	2
Mother's Breastfeeding Circle	1
Loveland Church	1
USDA Food Distribution	1
LSS Community Care	6
Our Children Project	2
Batterers Intervention	2
Big Bear Crisis Response Line	1
Probation: Juvenile Anger Management Substance Abuse Truancy Petty Theft	1
LSS Community Care Centers	1
Emergency Food Assistance	1
Lucerne Valley Domestic Violence Outreach	1
Batterers Intervention Program	1
Lucerne Valley Unified School District	1
First 5 PACT Program	1
Lupus Foundation of Southern California	1
Patient Services	1
Luque Community Center	3
Neighbor Helping Neighbor	3
Lutheran Church of the Desert	10
Community Food Pantry	10
Lytle Creek Community Center	3

211 Referrals

Cool Places to Go	3
Make A Wish Foundation	1
Make A Wish	1
Making a Difference Association (MADA)	11
Counseling Services	4
Parenting Skill Classes	1
Supervised Visitation	2
Special Needs Parenting Skill Classes	1
Domestic Violence Classes	3
Mama's House	1
Mama's House	1
MARCHEX	14
Free 411 - Directory Assistance	14
Marys Mercy Center	284
Saint Joseph Clothes Closet	35
Showers	49
Veronicas Home of Mercy	48
Marys Table	19
Emergency Food Bag Program	2
Marys Children Program	131
Matrix Institute	2
Adolescent Outpatient Services	1
Court Supervised Drug Treatment	1
Meals On Wheels - Barstow	9
Home Delivered Meals	9
Meals On Wheels - Montclair	1
Home Delivered Meals	1
Meals On Wheels - Upland	4
Meals on Wheels	4
MEDICARE	3
Medicare Helpline	3
MEDICARE RIGHTS CENTER	1
National Medicare Helpline	1
Mental Health Systems	24
DUI Program	4
Helping Hands Kinship Support Services	2
Adult Outpatient Services	2
Transitional Age Youth Center	14
Central Valley Prevention Program	1
Ontario One Stop Transitional Age Youth Center	1
Mercy House	408
Support Groups	2
Access Center - Ontario	73
Transitional Housing	333
Mesothelioma Center	1
Asbestos	1
Metrolink	2
Metrolink Travel Information	2
Metropolitan Family Medical Clinics	48
Family and Community Medicine	29
Pediatric and Children Services	18
Family Planning	1
Mexican Consulate	3
Consular Services	3
Miller Fitness Center and Park	2

211 Referrals

Swimming Pool	2
MISS FOUNDATION	1
ISS Foundation Online Bereavement Support Group Forums	1
MODEST NEEDS	5
Self-Sufficiency Grant	5
Molina Healthcare	9
Nurse Advice Line	1
Molina Health Plan	8
MONEY MANAGEMENT INTERNATIONAL (MMI)	2
Financial Management and Credit Counseling Services	2
Montclair Police Department	4
Police Department	4
Montclair Senior Center	3
Legal Assistance	3
Morongo Basin Community Health Center	1
Morongo Basin Community Health Center	1
Morongo Basin Healthcare District	1
Lift Transportation Services	1
Morongo Basin Unity Home	18
Domestic Violence Shelter	14
Transitional Housing	4
Moses House Ministries	46
Case Management	1
The Boutique	43
First 5 Nurturing Parents Program	1
Mentors of Moms	1
MOTHERTOBABY CALIFORNIA	1
MotherToBaby California	1
Mountain Communities Boys & Girls Club	1
Homework and Tutoring	1
Mountain Community Hospital	4
Rural Health Clinic	4
Mountain Counseling and Training	12
Anger Management Classes	1
Parenting Classes	5
Marriage and Family Counseling	1
Domestic Violence Classes	3
Success First	1
Probation and Enrichment Counseling	1
Mountain View Child Care	6
Kidship-Preschool and Pediatric Day Health	4
Totally Kids Rehabilitation Hospital	2
Mountain View Family Development	37
Food Pantry	37
Mt. Rubidoux Seventh-day Adventist Church	1
Food Pantry	1
Narcotics Anonymous	9
Narcotics Anonymous - Eastern Inland Empire	2
Narcotics Anonymous - Southern California Region	5
Narcotics Anonymous - Inland Empire Foothills	1
Narcotics Anonymous - Inland Empire West	1
National Alliance on Mental Illness	2
Information and Referral Helpline	2
National Association for the Advancement of Colored People	1
Discrimination Assistance	1

211 Referrals

National Community Renaissance of California	891
Affordable Housing	891
NATIONAL COUNCIL ON ALCOHOLISM AND DRUG DEPENDENCE (NCADD)	2
Alcoholism and Drug Dependence Helpline	2
NATIONAL DOMESTIC VIOLENCE HOTLINE	14
National Domestic Violence Hotline	14
NATIONAL INSTITUTE OF MENTAL HEALTH (NIMH)	1
Mental Health Information and Education	1
NATIONAL INSTITUTE ON DRUG ABUSE	1
Drug Abuse Support Materials	1
NATIONAL KIDNEY FOUNDATION	1
National Kidney Foundation Information Center	1
NATIONAL OCEANIC AND ATMOSPHERIC ADMINISTRATION	1
National Weather Service	1
National Organization on Fetal Alcohol Syndrome	1
Fetal Alcohol Information and Referral	1
NATIONAL SUICIDE PREVENTION LIFELINE	5
National Suicide Prevention Lifeline (& Veteran Suicide Prevention Hotline)	5
Needles Animal Shelter	1
Animal Vaccinations	1
Neighborhood Housing Services of the Inland Empire	3
Home Maintenance Education	2
One on One Counseling	1
Neighborhood Vineyard Church	8
Food Pantry	8
New Creation Behavioral Healthcare Foundation	70
Detoxification	51
Mens Residential Treatment	11
Women's Residential Treatment	4
Outpatient Treatment	3
Family Treatment	1
New Day Recovery Center	40
Child Abuse Treatment Program	6
Anger Management Program	10
Counseling Services/Victims of Crimes	21
Parenting Group	1
Sex Offender Treatment Program	2
NEW HOPE CRISIS COUNSELING HOTLINE	6
Crisis Telephone Counseling	6
New Hope Village	23
Housing and Services for Homeless Families	23
New Life Chapel	2
Food Distribution	2
News Resource	8
News Section	8
Norman F Feldheim Central Library	3
Cool Places to Go	3
Northtown Housing Development	6
Computer Classes	1
Homeownership Program	4
College Scholarship Program	1
Office of Emergency Services	2
TENS (Telephone Emergency Notification System)	2
Olive Branch Counseling Center	47
Anger Management and Domestic Violence	15

211 Referrals

Drug and Alcohol Counseling	9
Individual Counseling	6
Parenting and Co-Parenting Classes	6
Bereavement Counseling	1
Family Counseling	10
Omnitrans	70
Access Service	42
Omnitrans	10
Transportation Reimbursement Escort Program (TREP)	7
Discount Summer Youth Fare	6
NexTrip	3
Taxi Voucher & Lyft Program	2
ONESIGHT	6
Give the Gift of Sight Services	6
Ontario Police Department	3
Police Department	3
Ontario Senior Center	8
Home Delivered Meals	5
Social Services	2
Silvers STARS	1
Ontario/Montclair YMCA	6
Afterschool Program	5
Silver Stars Transportation	1
Ontario-Montclair School District	5
Public Education	1
Family Solutions	4
Operation Grace	118
USDA Food Distribution	2
Womens Shelter	116
OPERATION HOMEFRONT	1
Critical Assistance Program	1
Operation Hope	3
Home Buyers Program	3
Operation New Hope	2
Life Skills Classes	2
Operation Provider	37
Food Pantry	7
Utility Assistance	30
Operation Safehouse	6
Runaway Shelter	1
Main Street Transitional Living	5
Option House Administration	154
Domestic Violence Shelter	131
Parenting Classes	7
Community Education	2
Domestic Violence Support Group	4
Courthouse Family Violence Outreach	9
Domestic Violence Training	1
Orenda Foundation Veterans Project	9
Transitional Housing	9
Our Lady of Hope	4
Soup Kitchen	4
Our Lady of the Desert	47
Food Pantry	47
Outreach Nation	16

211 Referrals

Clothes Closet	6
Food Pantry	10
Ovitt Family Community Library	5
Basic Computer Classes	2
Cool Places to Go	1
Veteran Resource Center	2
Pacific Clinics	6
Family Resource Center	5
Donations Accepted	1
Pacific Lifeline	56
Transitional Housing	51
Transitional/Long-Term Shelter	5
Parents Anonymous - San Bernardino	1
Parenting Skill Class	1
ParentzatWork	1
ParentzatWork	1
Parktree Community Health Center	20
Behavioral Health Services	3
Dental Care	12
Health Center	5
Parkview Community Hospital Medical Center	1
Bestbeginnings	1
Path of Life Ministries	1
Permanent Supportive Housing	1
Patient Advocate Foundation	1
Medical Advocacy	1
Patton State Hospital	4
Hospital Services	4
Paul A Biane Library	2
Back 2 Basics	2
Paul Villasenor Branch Library	1
Cool Places to Go	1
Peer Driven Room & Board Advisory Coalition of San Bernardino County	48
Information and Referral	48
Peoples Care Autism	1
Applied Behavior Analysis	1
Percy Bakker Center	2
Line Dancing	1
Fitness and Fun	1
Perris Hill Senior Center	2
Cool Places to Go	2
Planned Parenthood of Orange and San Bernardino Counties	9
Family Planning	4
Women's Health	2
HIV/AIDS and STD Testing	3
Point of Grace Christian Fellowship	1
Clothes Closet	1
Pomona Community Health Center	1
Pediatric Care	1
Pomona Unified School District Child Development (Resource and Referral)	8
Childcare Resource and Referral	8
Pomona Valley Hospital Medical Center	4
Lactation Center	1
Central Avenue Urgent Care Center	1
Pregnancy & Postpartum Stress Group	2

211 Referrals

Pregnancy and Family Resource Center	21
Resource Center	21
Project Life Impact	5
Veterans Food Giveaway	5
Project Sister Family Services	4
Crisis Intervention Hotline	4
Provisional Accelerated Learning (PAL) Center	3
Youth Job Training and Job Placement Assistance	3
PTSD UNLIMITED	2
PTSD Helpline	2
QUEST RESOURCE HOLDING CORPORATION	1
Earth911	1
RAINN	1
National Sexual Assault Hotline	1
Rancho Cucamonga and Fontana YMCA	4
Senior Transportation	2
Before and After School Child Care	2
Rancho Cucamonga Family Resource Center	63
Clothes Closet	34
Family Resource Center	6
Food Pantry	21
Math Tutoring	2
REACH	40
USDA Food Distribution	1
Occasional Emergency Food Assistance	39
Reach Centers	1
Nursing Resource and Learning Center	1
Reach Out	4
Student Assistance Program	3
Youth Crossroads	1
Reach Out Morongo Basin	5
Family Caregiver Support	1
Minor Home Repairs	2
Medical Transportation	1
Yardwork	1
Rebound	2
Court Approved Intervention Programs	2
Redlands Community Center	3
Home Delivered Meals	1
Senior Transportation	2
Redlands Community Hospital	6
Family Clinic	2
Financial Assistance	1
Perinatal Services	3
Redlands Day Nursery	6
Child Care	6
Redlands Police Department Recreation Bureau	4
Enrichment Classes	2
Redlands Police Department	1
Youth Sports	1
Redlands Unified School District	1
High School Diploma Program	1
RedRover	1
RedRover Relief	1
Restoration House of Refuge	118

211 Referrals

Transitional Housing	114
USDA Food Distribution	4
Restoring Hope	2
Food Pantry	2
ReWritten	1
Core	1
Rialto Branch Library	7
Basic Computer Classes	1
Citizenship Classes	4
Homework Buddies	1
Cool Places to Go	1
Rialto Child Assistance	5
Food Pantry	5
Rialto Family Health Services	3
Moving Forward Child Development	3
Rialto Police Department	1
Police Department	1
Rialto Unified School District	2
Health Clinic	1
Public Education	1
Rim Family Services	2
Mobile Resource Center	2
RISE Interpreting	1
American Sign Language Interpretation	1
Riverside City Mission	2
City Mission Ministries	2
Riverside Community Hospital	1
Breastfeeding Center	1
Riverside County Housing Authority	1
GoSection8.com	1
Riverside County Injury Prevention Services Department	1
Child Passenger Safety Programs	1
Rock Church & World Outreach Center	58
Food Pantry	57
GED Preparation Classes	1
Rolling Start	198
Housing	115
Information and Referral	37
Personal Assistance	4
Support Groups / Workshop	2
Computer Classes	1
Independent Living Skills	3
Assistive Technology	32
Technical Assistance	2
Systems and Individual Advocacy	2
Rose of Sharon	51
Pregnancy Resource Center	3
Baby Items	48
Ruben Campos Community Center	2
Neighborhood Multipurpose Centers	1
Cool Places to Go	1
Rudy C Hernandez Community Center	5
Cool Places to Go	5
Running Springs Assembly of God	5
Food Ministry	5

211 Referrals

Rx Outreach	2
Mail Order Pharmacy	2
Sahaba Initiative	73
Food Pantry	59
Counseling	11
Path to Peace	3
Salem Christian Homes	1
Supported Living Services	1
SALVATION ARMY - LONG BEACH	3
The Salvation Army Missing Persons Service	3
Salvation Army - Sierra del Mar Division	2
Family Services - Riverside	2
Samaritan Counseling Center	7
Counseling Services	7
Samaritans Helping Hand	232
Clothing Voucher	52
Emergency Food Assistance	51
Food Pantry	32
Water Payment Assistance	77
Bus Passes	20
San Antonio Regional Hospital	4
Educational Suite	3
Urgent Care	1
San Bernardino City Unified School District	8
Computer Literacy Classes	1
Public Education	1
Child Development Program	1
English as a Second Language	3
GED Preparation Classes	2
San Bernardino Community Church	1
USDA Food Distribution	1
San Bernardino Community Service Center	3
Immigration Legal Services	3
San Bernardino County Animal Care and Control	23
Animal Services	19
Spay and Neuter Voucher Program	2
Dead Animal Pick-up	2
San Bernardino County Bar Association	70
Attorney Information and Referral Service	69
Arbitration Service	1
San Bernardino County Children and Family Services	37
Foster Care	3
Placement Resources Division	7
Child Abuse Hotline	27
San Bernardino County Coroners Office	1
Coroner Services	1
San Bernardino County Department of Aging and Adult Services	370
Adult Protective Services	38
In Home Supportive Services	115
Family Caregiver Support	2
Senior Information and Assistance Program	157
Senior Nutrition Services	46
Senior Community Service Employment Program	5
Multipurpose Senior Services	4
Long-Term Care Ombudsman	3

211 Referrals

San Bernardino County Department of Behavioral Health	268
Alcohol and Drug Services	18
Community Crisis Response Team	40
The Access Unit	23
Agewise Program	7
Crisis Walk-In Clinic	26
Transitional Age Youth	14
Centralized Children's Intensive Case Management Services	1
Recovery and Aftercare Services	1
Clubhouses	4
Walk-In Clinics	20
Housing and Employment Program	9
Counseling Center	57
Homeless Outreach Support Team	2
Screening Assessment and Referral Center(SARC)	3
Homeless Program	34
Juvenile Justice Program	1
San Bernardino One Stop Transitional Age Youth Center	8
San Bernardino County Department of Child Support Services	3
Child Support Services	3
San Bernardino County Department of Community Development and Housing	8
Information and Referral	5
Housing Information	3
San Bernardino County Department of Probation	5
Probation	5
San Bernardino County Department of Public Health	165
Immunizations	17
Reproductive Health Centers	2
Tuberculosis Control Program	1
Vector Control	18
Women Infants and Children (WIC)	25
Alcohol and Drug Abuse Prevention Program	4
Prenatal Clinic	1
Public Health Clinics	45
Food Handler Training and Test	3
Environmental Health	2
Breast Pump	2
Black Infant Health	6
Health Promotion and Education	1
HIV Prevention Program	2
Car Seat Safety	32
Epidemiology	2
Coordinated Asthma Referral and Education (CARE)	2
San Bernardino County District Attorney	10
Bureau of Victim Services	1
San Bernardino County District Attorney's Office	6
Victim Compensation Claims	3
San Bernardino County Fire Protection District	2
Fire and Rescue	1
Household Hazardous Materials	1
San Bernardino County Land Use Services Department	16
Code Enforcement Division	16
San Bernardino County Office Of The Assessor-Recorder-County Clerk	19
County Clerk	2
The Assessor	1

211 Referrals

The Recorder	16
San Bernardino County Public Defender	5
Public Defenders Office	2
Record Expungement Assistance	3
San Bernardino County Registrar of Voters	1
Voting Information	1
San Bernardino County Sheriffs Department	38
Juvenile Intervention Program (JIP)	6
Law Enforcement	26
Detention Facilities	1
Homeless Outreach and Proactive Enforcement	4
Explorer	1
San Bernardino County Superintendent of Schools	3
Counseling and Early Intervention	3
San Bernardino County Transitional Assistance Department	346
C4Yourself	6
CalFresh (Food Stamp Program)	129
CalWORKs Program	94
Health Care Options	2
Medi-Cal Program	87
The General Relief Program	13
Child Care Programs	10
EBT Reporting (Lost or Stolen)	4
Refugee Resettlement Program	1
San Bernardino Family YMCA	3
Afterschool Program	2
Swimming	1
San Bernardino Police Department	17
Police Department	17
San Bernardino Sexual Assault Services	2
Sexual Assault Program	1
Crime Survivor Services	1
San Bernardino Valley College	2
Community College	1
Reading Lab	1
San Bernardino Westside Christian Center Church	1
Westside Kinship Support Services	1
Santa Claus Incorporated	1
Christmas Toy Giveaway	1
Saving Grace Homes	12
Sober Living Transitional Assistance	12
Scherer Senior Center	4
Home Delivered Meals	2
Senior Center	1
Cool Places to Go	1
SCHEU Family YMCA of Upland	1
Afterschool Program	1
SEIU United Long Term Care Workers Union	5
Home Care Registry	5
Self Determination Initiative	1
Reentry Workshops	1
Service Center for Independent Life	4
Support Groups	1
Benefits Assistance	1
Personal Assistance Referrals	1

211 Referrals

Youth Readiness Workshop	1
Set Free Christian Fellowship	31
Transitional Living Program	14
Christian Discipleship Program	16
Food Box Program	1
Shepherds of Faith	1
Emergency Food Box	1
Sisters of Soul Youth and Family	12
Counseling Services	12
Snowline Joint Unified School District	1
Summer Lunch Program	1
Social Action Community Health System	49
Dental Care	13
Parenting Skill Classes	3
Primary Health Care	3
HIV/AIDS Care	1
Community Resource Center Computer Lab	3
SAC Health System Clinic	8
Postpartum Depression Support Group	2
Behavioral Health Care	2
Federally Qualified Health Center	14
Social Security Administration	42
Social Security	42
SOCIAL SECURITY ADMINISTRATION (SSA)	9
Social Security Services	9
South Coast Air Quality Management	1
Asbestos Information	1
South Coast Community Services	3
Student Assistance Program	1
General Mental Health	2
Southern California Edison	77
California Alternate Rates for Energy	28
Level Pay Plan	2
Community Energy Partnership - Home Energy Efficiency Tune-Ups	37
Energy Management Assistance	4
Medical Baseline	6
Southern California Gas Company	3
CARE	2
Energy Savings Assistance Program	1
Southwest Gas Company	65
California Alternate Rates for Energy	25
Deferred Payment Program	10
Medical Baseline Program	3
Energy Efficiency Weatherization Program	27
Sowing Seeds for Life	1
Food Pantry	1
Special Angels Group Facilities	65
Transitional Housing	24
Elderly Residential Care	7
Room and Board	34
St Bernardine Medical Center	6
Hospital Services	1
Health Education Classes	3
Grief and Loss Support Groups	1
Breastfeeding Support Group	1

211 Referrals

St John of God Health Care Services	47
Detoxification	27
Residential Substance Abuse Treatment	6
Sober Living Homes	11
Adult Outpatient Drug Free Program	3
St Joseph Health St Mary Medical	7
Hospital Services	1
Bright Future Mobile Services	3
Bridges for Families	1
Mommy and Me	2
St Pauls United Methodist Church	22
Food Pantry	22
St. John's Community Success Center	41
Standing Community Services	41
STANISLAUS COUNTY COMMUNITY SERVICES AGENCY	1
Medi-cal	1
Star Behavioral Health Group	1
The Stay	1
Starkey Hearing Foundation	1
Hear Now	1
Starting Over Inc.	1
Transitional Housing Program	1
Steps 4 Life Community Services	112
Supervised Treatment After Release	6
Traditional Sober Supportive Housing - Women with Children	49
Traditional Sober Transitional Housing - Men with Children	6
Transitional Supportive Sober Housing - Single Adults	45
Steps 4 Life Community Services Homeless Housing	6
Summit Payee Services	1
Representative Payee Services	1
Sunline Transit Agency	2
SunDial	1
Taxi Voucher	1
Superior Court of California County of San Bernardino	13
Criminal Court	1
Family Court	4
Probate Court	2
Small Claims Court	2
Civil Court/Unlawful Detainer	1
Self Help Resource Center	3
Support The Enlisted Project	1
Emergency Financial Assistance	1
SUSAN G KOMEN FOUNDATION	3
Cancer Information and Referral	3
Swapping Mamas	5
Clothes Closet	5
Teen Challenge of Southern California	3
Drug Education and Prevention Outreach	2
Mens Residential Substance Abuse Program	1
The Best Hope 4U	3
Counseling and Reentry Services	3
THE FAMILY NETWORK INC (TFN)	1
Adoption & Foster Care Services	1
The Lighthouse of Restoration	68
Children Clothing Closet	25

211 Referrals

Single Mothers Rock	11
Reentry Hygiene Care Package	1
School Supplies	31
The Lords Table	20
Soup Kitchen	17
USDA Food Giveaway	3
The Mom and Dad Project	2
Car Seat Program	2
The Salvation Army - Ontario	26
Food Pantry	5
Soup Kitchen	20
Homework Assistance	1
The Salvation Army - Redlands	72
Electric and Gas Assistance Fund (EAF & GAF)	36
Emergency Food Box	22
Shower Facilities	5
Laundry Facilities	9
The Salvation Army - San Bernardino	894
Emergency Shelter	459
Food Giveaway	8
Soup Kitchen	117
Transitional Living Center	309
Salvation Army Adult Rehabilitation Center	1
The Salvation Army - Victor Valley	314
Food Assistance	83
Southwest Gas Energy Share	229
Homeless Take Out Lunch	2
The Salvation Army Service Extension	23
Food Pantry	4
Utility Assistance	19
The Sober Living Network	9
Internet Information and Referral Service	9
The Spirit of Freedom Drug and Alcohol Program	2
Christian Intervention Program	2
The Unforgettables Foundation	6
Burial Assistance	6
The Way Station	17
Food Assistance	17
The White House Healing Center	15
Transitional Housing	15
THINK Together	4
Elementary Expanded Learning	4
Time for Change Foundation	573
Sweet Dreams House	386
Phoenix Square Affordable Housing	6
Mt. View House	181
TODEC Legal Center	17
Pro Bono Attorney Clinic	13
AB 60	3
Classes	1
Total Commitment Consulting Services	1
Anger Management Classes	1
Town of Apple Valley	5
CPR Instruction	4
Parks and Recreation	1

211 Referrals

Tri-City Mental Health Center	4
Adult Outpatient Services	4
Tri-County Dental Society	1
Give Families a Smile	1
Trinity Foster Care	1
Trinity Youth Service	1
Twentynine Palms Senior Center	1
Home Delivered Meals	1
UNITED STATES DEPARTMENT OF HOMELAND SECURITY	2
Homeland Security	2
United States Adaptive Recreation Center	1
Summer Program	1
UNITED STATES CITIZENSHIP AND IMMIGRATION SERVICES	2
Citizenship and Immigration Services	2
UNITED STATES DEPARTMENT OF COMMERCE	1
Department of Commerce	1
United States Department of Education	1
Federal Student Aid	1
United States Department of Labor	9
Labor and Employment Law	9
United States Department of Veterans Affairs	6
Vet Center Program	1
Bus Passes	2
Homeless Veteran Hotline	2
Veterans Benefits	1
UNITED STATES EQUAL EMPLOYMENT OPPORTUNITY COMMISSION	1
Equal Employment Opportunity Commission	1
United States Post Offices	5
Postal Services	5
United States Veterans Initiative	48
Veteran Homeless Prevention	31
Veterans Rapid Rehousing	16
Veteran Permanent Supportive Housing	1
Upland Animal Shelter	4
Pet Adoption	1
Spay/Neuter	2
Education and Volunteering	1
Upland Church of Christ	8
Food Pantry	8
Upland Public Library	1
Cool Places to Go	1
Upland Unified School District	1
Adult Education	1
US Citizenship and Immigration Services	7
Citizenship and Immigration Services	7
Valley Star Community Services	32
Basic Computer Classes	1
Family Resource Center	3
Mental Health Services	5
Postpartum Support Group	2
Valley Star Crisis Walk-in Center	16
Active Parenting	2
Career Assistance	1
Valley Star One Stop TAY Center	1
PRAAC Program	1

211 Referrals

Veronica's Home of Mercy	1
Women's Shelter	1
Veterans Affordable Housing	1
Affordable Housing	1
Veterans Health Administration - United States Department of Veterans Affairs	2
Veterans Affairs Medical Center	2
Veterans Partnering with Communities	2
Fontana Banner	1
Vet 2 Vet Counseling Service	1
VICTIMS OF CRIME RESOURCE CENTER	4
Victims of Crime Information Center	4
Victor Community Support Services - San Bernardino	3
Screening Assessment Referral and Treatment	2
Therapeutic Behavioral Services	1
Victor Community Support Services - Victorville Campus	12
Transitional Aged Youth	4
Ready Set Go	5
Family Resource Center (FRC)	1
Victorville Transitional Age Youth Center	2
Victor Community Support Services - West San Bernardino	12
Family Resource Center	3
Early Intervention Counseling	4
Pre-Employment Skills	2
Nurturing Parenting Class	2
Children's Intensive Services	1
Victor Elementary School District	3
Public Education	3
Victor Valley College	1
Community College	1
Victor Valley Community Services Council	4
Senior Needs	1
Alternative Sentencing Program	2
Volunteer Center	1
Victor Valley Domestic Violence	7
Domestic Violence Shelter	2
Referral Services for a "A Better Way"	4
Victim Impact Class	1
Victor Valley Family Resource Center	136
Family Resource Center	2
Transitional Housing	122
Parenting Education	1
Reentry Transitional Housing	9
Bridge Housing	1
Computer Literacy Training	1
Victor Valley Global Medical Center	2
Hospital Services	2
Victor Valley Rescue Mission	81
Clothes Closet	3
Cold Weather Shelter	13
Food Pantry	62
Soup Kitchen	2
Life Recovery Program	1
Victor Valley Transit Authority	15
Direct Access	9
Victor Valley Transit Authority	5

211 Referrals

B-V Link	1
Victorville City Library	2
Cool Places to Go	2
Victorville Senior Citizens Club	2
Senior Citizens Club	2
Vida Life Ministries	13
Food Pantry	11
Immigration Services	2
Villa de Ninos Center - Mexican American Opportunity Foundation	2
Preschool	2
Visiting Nurse Association of the Inland Counties	4
Therapy Services	4
VNA Hospice & Palliative Care of Southern California - Claremont	1
Hospice and Palliative Care	1
VNA Hospice & Palliative Care of Southern California - San Bernardino	1
Private Duty Care	1
Vocational Improvement Program	4
Direct Placement	2
Work Activity Program	1
PVSA Services	1
Volunteer Income Tax Assistance (VITA)	2
VITA	2
Volunteers of America Southwest	20
Child Care	13
Early Head Start	6
Full and Half Day Preschool	1
Walden Family Services	5
First 5 Nurturing Parenting Class	1
Baby Steps	1
First 5 Family Workshop	3
Way World Outreach Ministry	682
Soup Kitchen	17
Utility Assistance	665
WE TIP	1
Bullying Helpline	1
West End Family Counseling Services	19
Department of Behavioral Health Outpatient Services	13
Screening Assesment Referral and Treatment	4
Older Adult Community Services	1
Full Service Partnership Program	1
West Valley Detention Center	2
Detention Center	2
Westwind Community Center	3
Swimming Pool	1
Homework Helpers	2
Whitney Young Family Health Clinic	16
Dental Services	10
Medical Services	6
Women Who Matter Too	194
Shared Living House	194
WOUNDED WARRIOR PROJECT	2
Wounded Warrior Project	2
X_KEEP YOUR HOME CALIFORNIA	4
Mortgage Reinstatement Assistance Program (MRAP)	3
Unemployment Mortgage Assistance (UMA)	1

211 Referrals

YMCA of the East Valley	1
School Age Care	1
Yucaipa Branch Library	1
Cool Places to Go	1
Yucaipa Community Center	1
Cool Places to Go	1
Yucaipa Seventh-day Adventist Church	7
Food Pantry	5
Clothing Distribution	2
Yucca Valley Senior Center	2
Home Delivered Meals	2
Grand Total	21427

211 Referrals

211 Referrals

211 Referrals