



For The Quarter Ending September 30, 2017

211 San Bernardino County Statistical Update

211 San Bernardino County Quarterly Report: Jul-Aug-Sep 2017



United Ways serving
San Bernardino County



211 News Items

211 Open House, 4-6pm on November 1st. Your invited!!

Please join us for a celebration on the one year anniversary of Pathways Home, San Bernardino County's homeless response system. Pathways Home is a powerful collaboration of more than 30 agencies working together ending homelessness for our communities' most vulnerable. *Search for 211 on Eventbrite.com.*

Text to 898211 with your zip code to access 211 live via text messaging!

November 1st is also the activation of our text messaging tool. Anyone texting to 898211 with a San Bernardino County zip code will get connected to live 211 staff for 24/7 help finding resources using texting.

211 Statistics in Brief

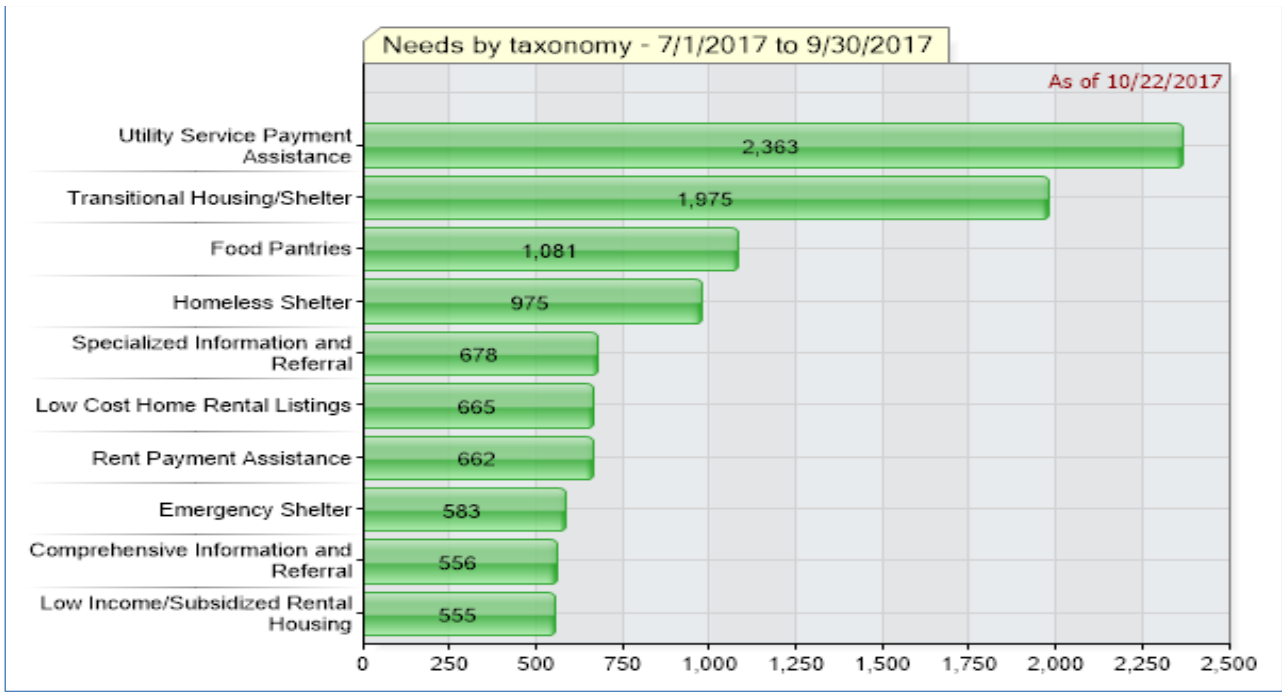
Quarter total referrals to services:	25,298
Total year to date referrals to services:	47,512
Quarter total for San Bernardino County calls answered:	17,701
Total San Bernardino County calls answered YTD:	47,597
Agencies listed in 211 database:	978 (Plus 414 in shared statewide database)
Programs listed in 211 database:	2,937 (Plus 476 in shared statewide database)
Percentage of female callers:	76%
Total quarterly number of children in callers' homes:	10,965
Total known number of children under 6 for the quarter:	3,742
Total number of people touched by 211 for the quarter:	26,626
Households of more than 9 people for the quarter:	32
Top calling cities:	San Bernardino, Victorville, Ontario, Fontana
Advocacy performed:	
(Past 3 months)	
Adult Abuse	2
Child Abuse	2
Domestic Violence	7
Emergency/911	1
Maternal Health Crisis	1
Reentry Crisis	8
Suicide Call	3

2006 callers (11%) indicated homelessness, 1124 (6%) with disabilities, 131 served in the military

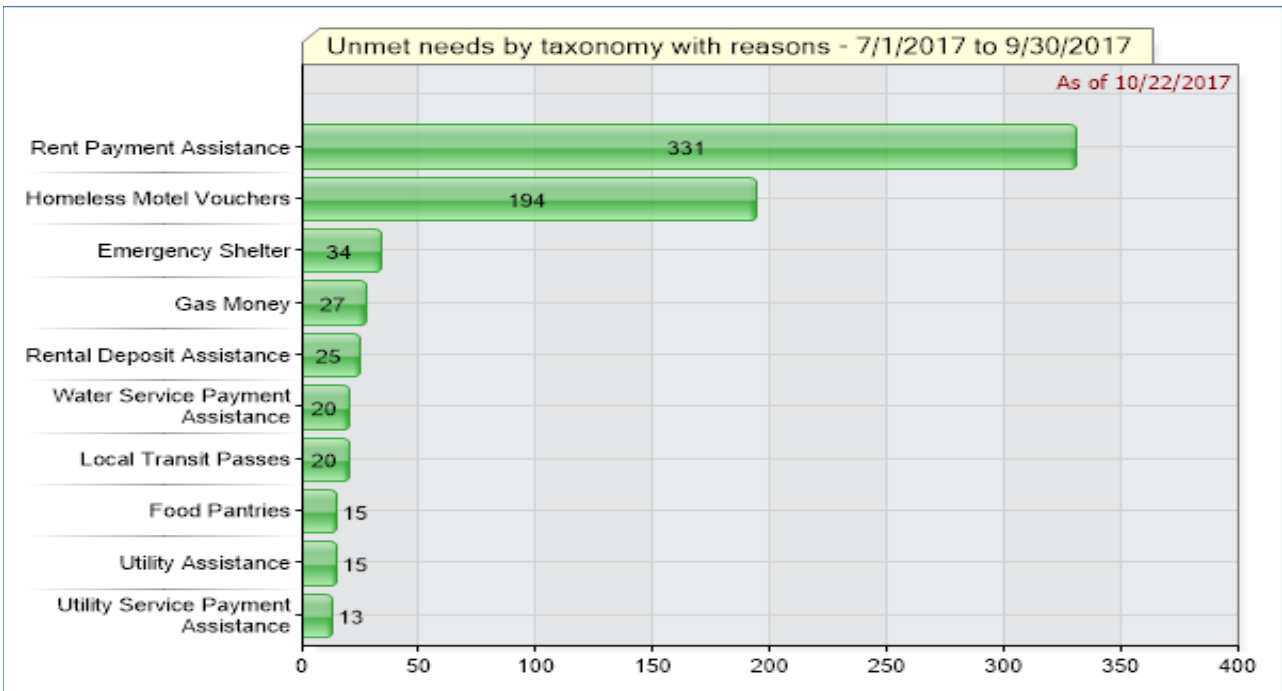
Target Populations:			
(non-overlapping)			
(Past 3 months)			
Homeless	1683	10%	
Disabled	710	4%	
Senior/Aging Adult	298	2%	
Disabled; Senior/Aging Adult	177	1%	
Disabled; Homeless	158		
Previously incarcerated	129		
Homeless; Previously incarcerated	83		
Served in the U.S. Military	74		
Homeless; Senior/Aging Adult	32		
Disabled; Previously incarcerated	27		
Homeless; Served in the U.S. Military	20		

Note that 23 (18%) of veterans were also homeless and 25 (19%) were also disabled.

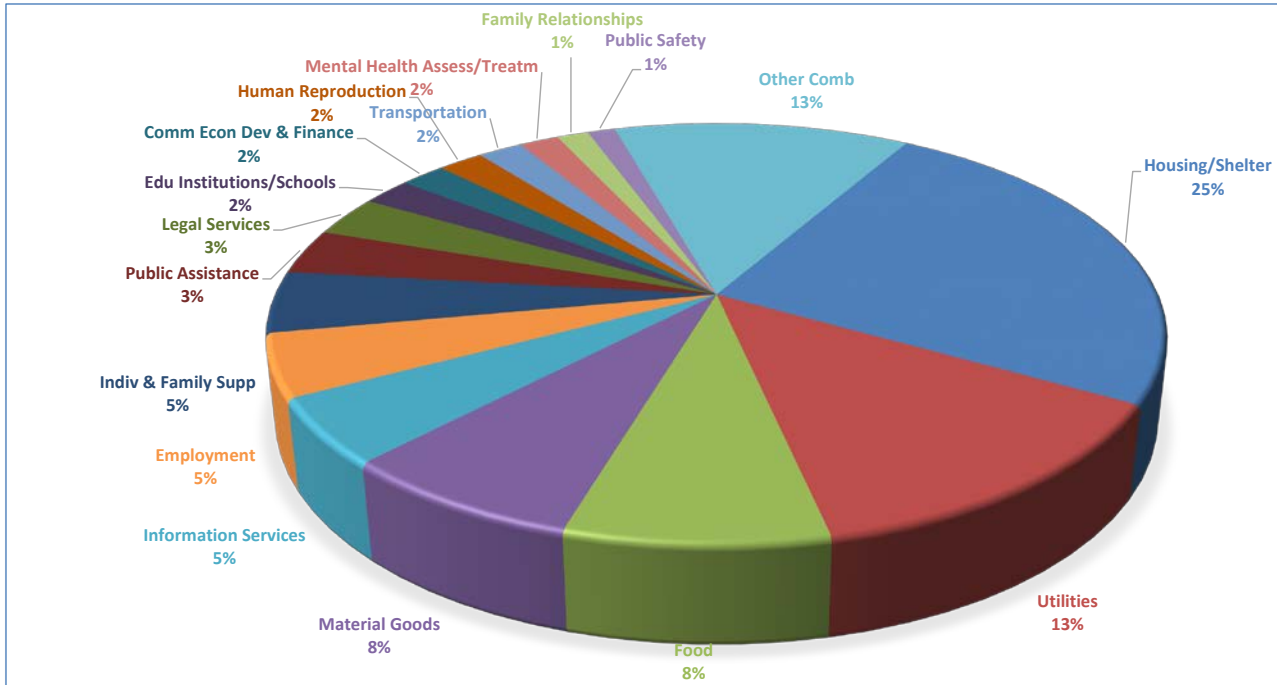
Caller Needs - Past 3 Months



Unmet Needs - Past 3 Months



Zero to 5 Families Needs last 3 months



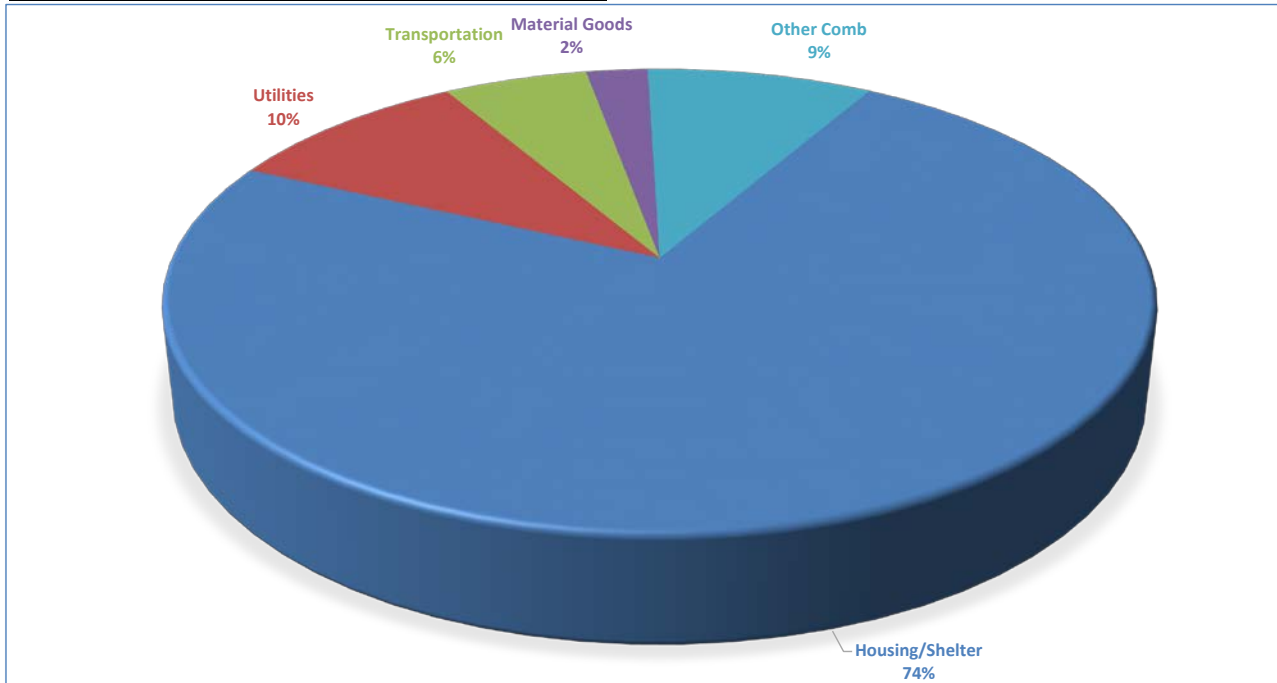
Number of Zero to 5 family calls: 2445

Zero to 5 callers self identifying as homeless: 322 13% Down from 26%

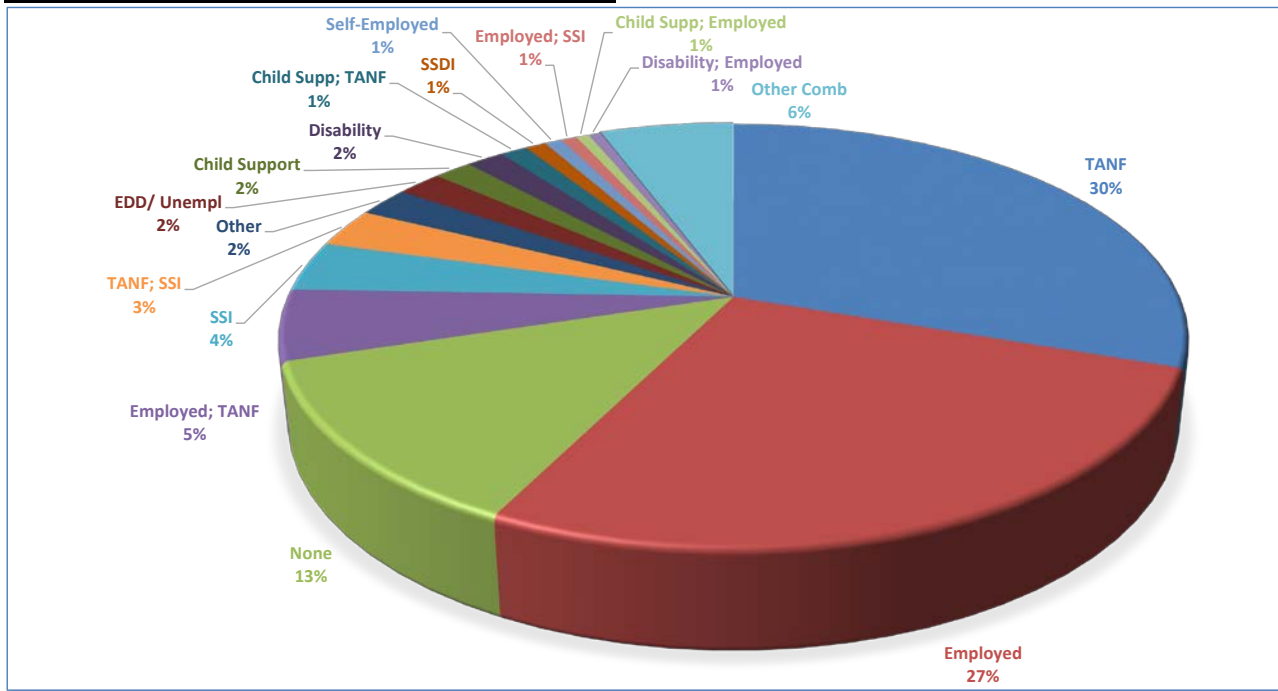
Zero to 5 callers with Maternal Mental Health needs: 8

Zero to 5 callers self identifying as disabled: 77 3%

Zero to 5 Families Unmet Needs over the past 3 months



Zero to 5 Families Main Sources of Income last 3 months



Percentage of First 5 families **without** their own transportation: **36%**

Thank You and Be Well!

Gary Madden, Director
 2-1-1 San Bernardino
 909-980-2857 ext 211
gmadden@ieuw.org



And many thanks to our major funders:

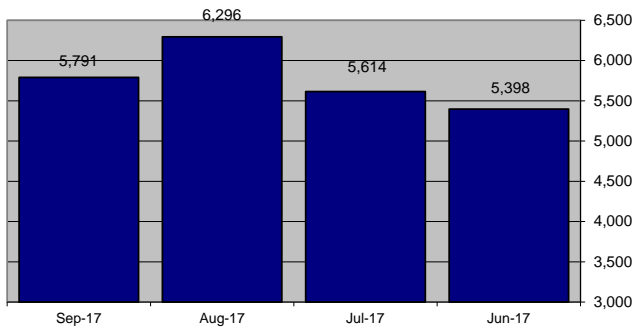


See following pages for additional data

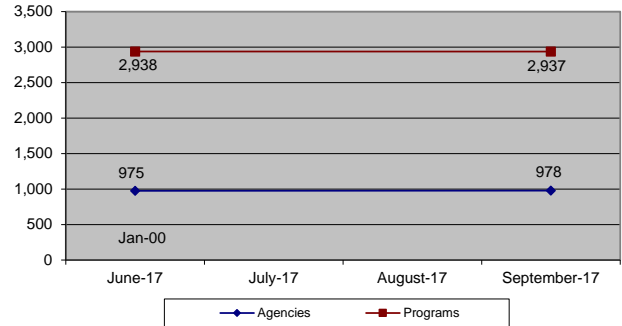
2-1-1 San Bernardino County

July through September, 2017

Total number of documented calls



2-1-1 database totals



Total countywide number of documented I&R calls**

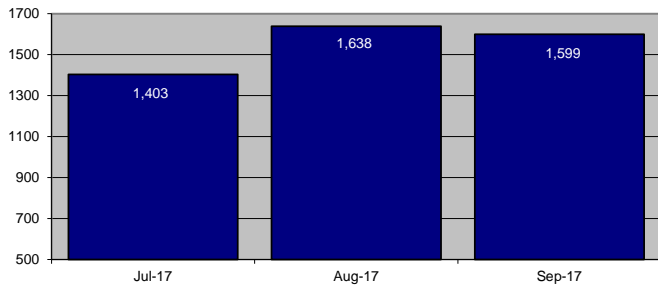
Sep-17	5,791
Aug-17	6,296
Jul-17	5,614
Jun-17	5,398

Agencies	Database totals (Active Only)	Programs
978	Sep-17	2,937
975	Jun-17	2,938

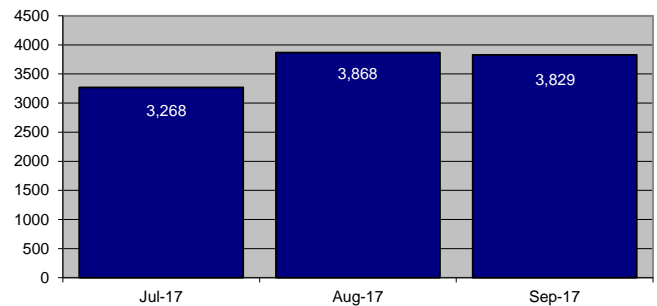
(An additional ~400 State & National Resources not included)

** Does not include hangups, wrong numbers, internal, etc.

Total # of callers with children in the households



Total number of children involved



Call totals per # of children in household:

	Sep-17	Aug-17	Jul-17
0 or unknown	4,192	4,658	3,976
1	499	513	496
2	493	498	380
3	321	334	256
4	160	175	159
5	61	75	76
6	37	24	18
7	12	9	11
8	14	6	2
9	2	3	3
More than 9		1	2
Total	1599	1638	1403

Total Number of Children

Sep-17	3,829
Aug-17	3,868
Jul-17	3,268
Percentage of callers w/children	28%

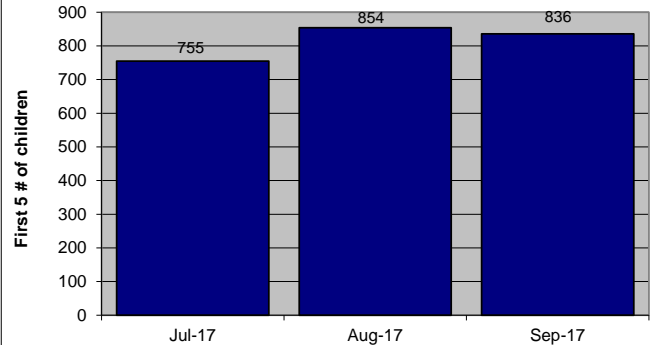
First 5 Calls

Total # First 5 Children represented this quarter	3,742
Total number of calls this Quarter	17,701
Total # of First 5 Calls	2445
Percentage of F5 calls	14%

Call totals per # of children under 6:

	Sep-17	Aug-17	Jul-17
0 or unknown	4,955	5,442	4,760
1	518	496	478
2	219	240	214
3	76	97	58
4	14	17	4
5	8	4	1
6	1		
7			
8			
9			
More than 9			
Total F5 Calls	836	854	755

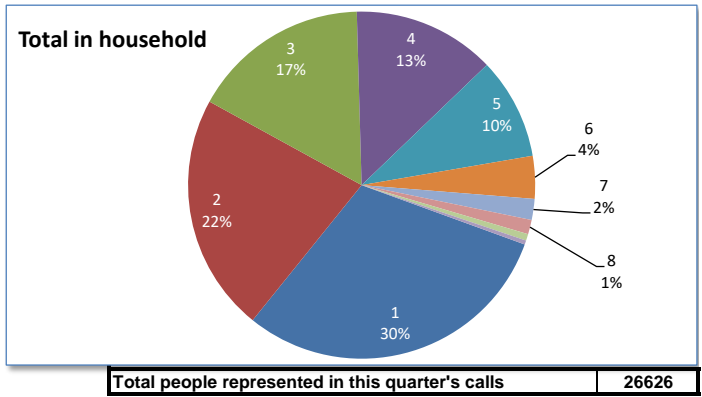
Total number of children under 6



2-1-1 San Bernardino County

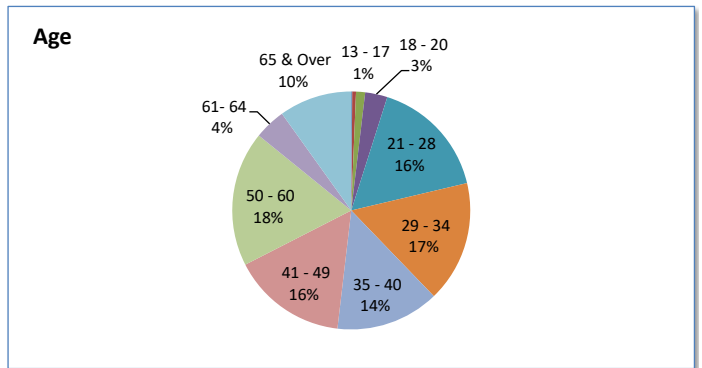
Total # in household:			
	Sep-17	Jun-17	Jul-17
Unknown (not in chart)	2,875	3,264	2,907
1	882	952	881
2	647	690	674
3	483	479	409
4	387	421	310
5	276	259	210
6	116	135	134
7	57	53	49
8	39	21	18
9	18	12	11
9+	11	10	11
Total	2916	3032	2707

NA
30%
22%
17%
13%
9%
4%
2%
1%
1%
0%

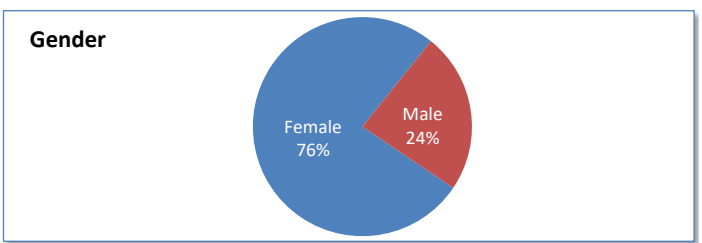


Total people represented in this quarter's calls 26626

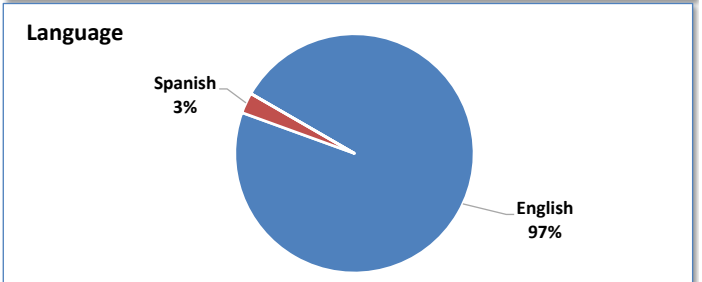
Age:			
	Sep-17	Jun-17	Jul-17
0 - 5	3	3	1
6 - 12	11	10	9
13 - 17	27	37	24
18 - 20	66	85	89
21 - 28	358	405	330
29 - 34	360	337	269
35 - 40	307	326	288
41 - 49	341	336	275
50 - 60	401	394	382
61 - 64	93	106	87
65 & Over	216	230	153
Total	2183	2039	1754



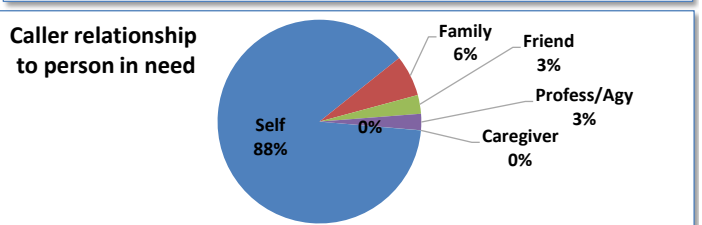
Gender			
	Sep-17	Jun-17	Jul-17
Female	3129	3497	3201
Male	971	1043	1011
Other		1	3
Transgender			
Undisclosed	1,691	1359	1004
Total	5,791	6,296	5,614



Language			
	Sep-17	Jun-17	Jul-17
English	5629	6121	5481
Spanish	162	175	133

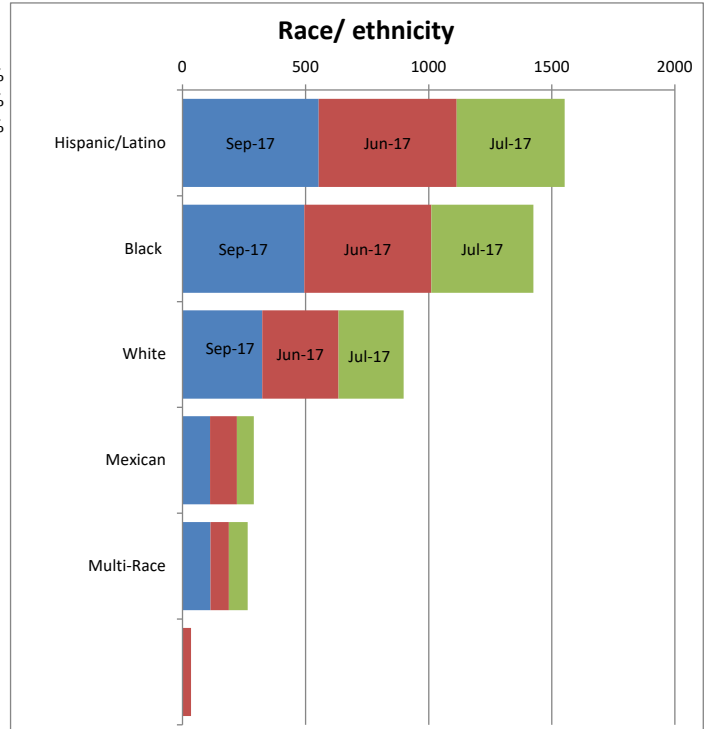


Caller relationship to person in need:			
	Sep-17	Jun-17	Jul-17
Self	3426	3799	3513
Family	254	274	197
Friend	116	101	115
Profess/Agy	101	104	105
Caregiver	1	10	3
Disaster			

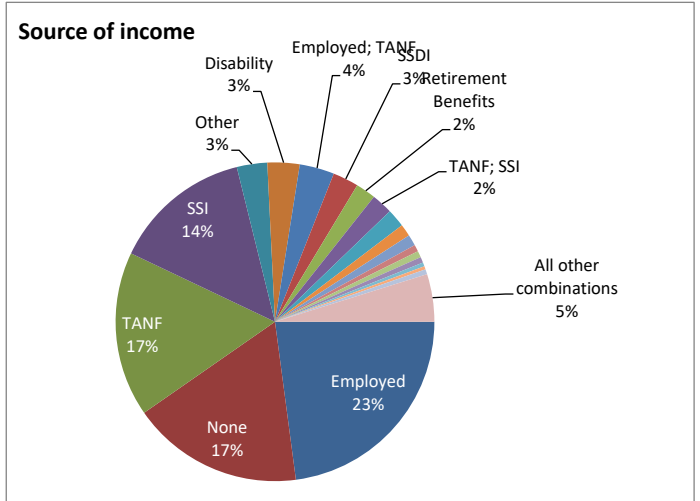


2-1-1 San Bernardino County

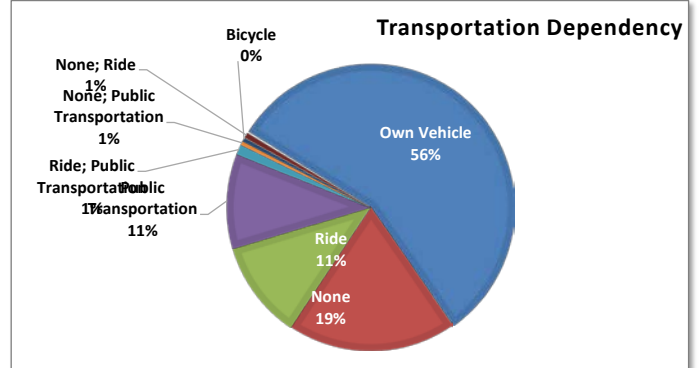
Race/ ethnicity				
	Sep-17	Jun-17	Jul-17	
Hispanic/Latino	553	561	438	32%
Black	495	516	414	29%
White	324	310	264	19%
Mexican	112	109	69	6%
Multi-Race	114	74	77	7%
Other	35	35	24	2%
Mexican-American	33	18	29	2%
Native American	12	19	10	1%
Central American	8	15	7	
Asian	10	7	2	
Puerto Rican	7	6	5	
Filipino	4	2	9	
South American	5	5	1	
Pacific Islander	3	2	1	
Asian-Indian	1	2	2	
Laotian	1	3	1	
Vietnamese	3	1		
Samoan	3	1		
Spanish	1	1	1	
Hawaiian		1	2	
Cambodian	1	1	1	
Cuban	2	1		
Chinese		1	1	
Japanese	1			
Unknown	4063	4605	4256	
Total Known	1728	1691	1358	



Sources of income:			
	Sep-17	Jun-17	Jul-17
Employed	631	571	514
None	480	548	465
TANF	461	531	405
SSI	388	425	372
Other	85	95	93
Disability	90	95	86
Employed; TANF	97	79	65
SSDI	72	60	77
Retirement Benefits	56	73	48
TANF; SSI	59	44	43
EDD/ Unemployment	51	44	46
Self-Employed	34	28	28
Employed; SSI	31	31	16
Child Support	19	21	26
Retirement Benefits; SSI	18	16	15
SSI; SSDI	16	15	11
Child Support; TANF	11	18	11
Other; SSI	9	12	17
Disability; SSI	14	12	11
All other combinations	133	135	130

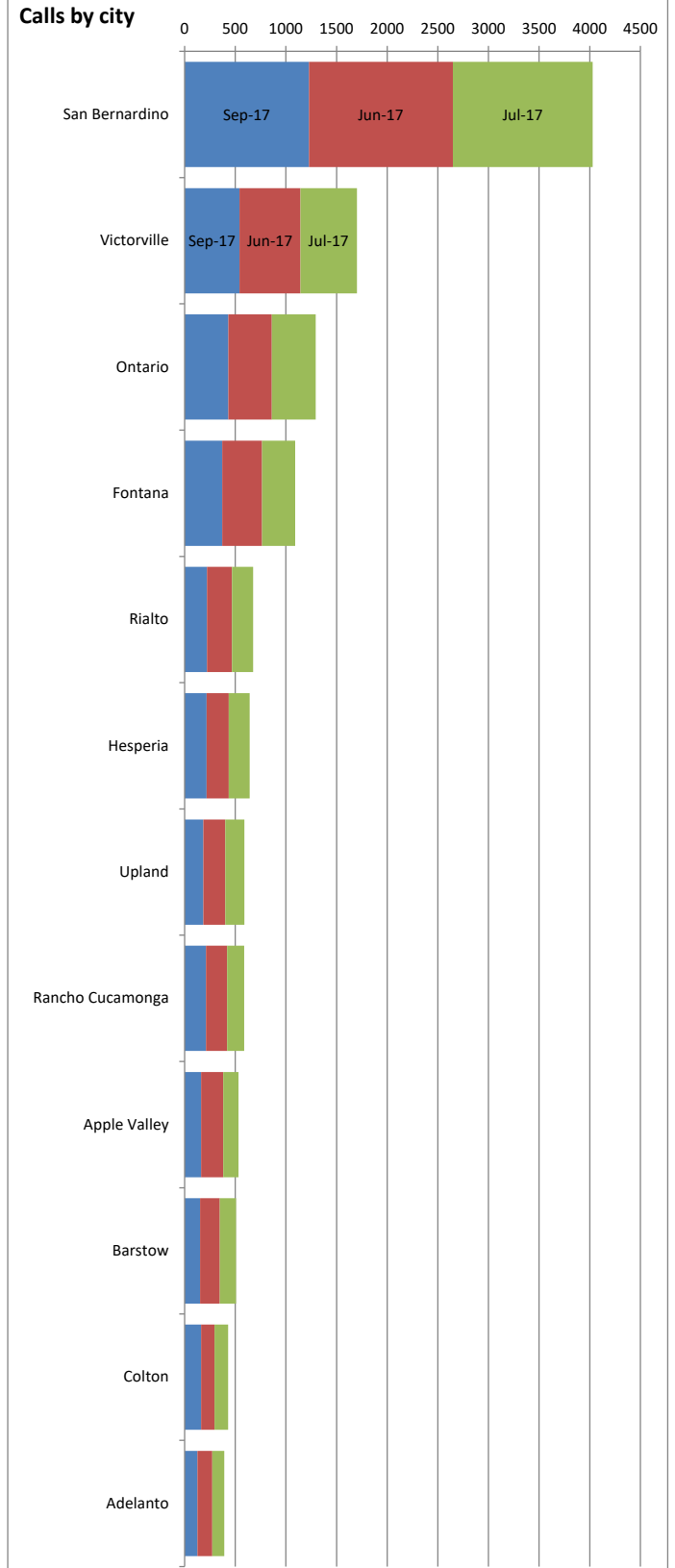


Transportation dependency:			
	Sep-17	Jun-17	Jul-17
Own Vehicle	1042	1043	944
None	351	322	373
Ride	204	243	220
Public Transportation	196	229	180
Ride; Public Transportation	21	24	20
None; Public Transportation	9	11	4
Bicycle	8	7	6
None; Ride	11	3	2
Own Vehicle; Public Transportation	4	8	1
Own Vehicle; Ride	4	3	1
Other combinations	12	7	3



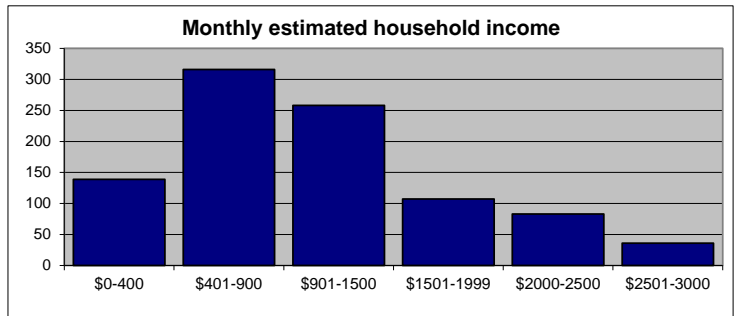
2-1-1 San Bernardino County

Calls per city/town			
City	Sep-17	Jun-17	Jul-17
San Bernardino	1227	1421	1380
Victorville	542	601	559
Ontario	431	430	434
Fontana	372	393	327
Rialto	220	248	208
Hesperia	217	218	207
Upland	185	217	188
Rancho Cucamonga	210	209	169
Apple Valley	162	220	149
Barstow	152	195	161
Colton	163	132	135
Adelanto	127	145	120
Redlands	114	111	115
Highland	106	112	94
Chino	88	92	77
Yucaipa	58	56	52
Twentynine Palms	50	65	45
Montclair	57	42	53
Loma Linda	49	50	49
Bloomington	42	41	46
Yucca Valley	46	30	53
Crestline	15	20	27
Chino Hills	23	13	24
Joshua Tree	20	12	17
Phelan	11	20	16
Mentone	15	15	13
Lucerne Valley	10	16	15
Grand Terrace	9	17	11
Morongo Valley	19	10	7
Big Bear City	8	7	11
Twntynine Plm	8	9	7
Helendale	5	6	8
Running Springs	8	3	5
Oro Grande	4	6	6
Pinon Hills	3	10	3
Big Bear Lake	4	6	5
Cedarpines Park	4	6	2
Landers	6	1	5
Lake Arrowhead	4	5	3
Wrightwood	3	4	4
Etiwanda	1	8	
Needles	3	3	3
Newberry Springs	3	2	3
Sugarloaf	3	1	3
Muscoy	3	1	3
Yermo	1	1	4
Daggett	3	1	1
Crest Park	1	2	1
Twin Peaks		2	2
Lytle Creek	3		
Trona	1	2	
Forest Falls			2
Hinkley		2	
Vidal	1	1	
Amboy		1	
Cedar Glen			1
Green Valley Lake			1
Baker		1	
Cima			1
Earp	1		
Outside County or Unknown	970	1,054	779

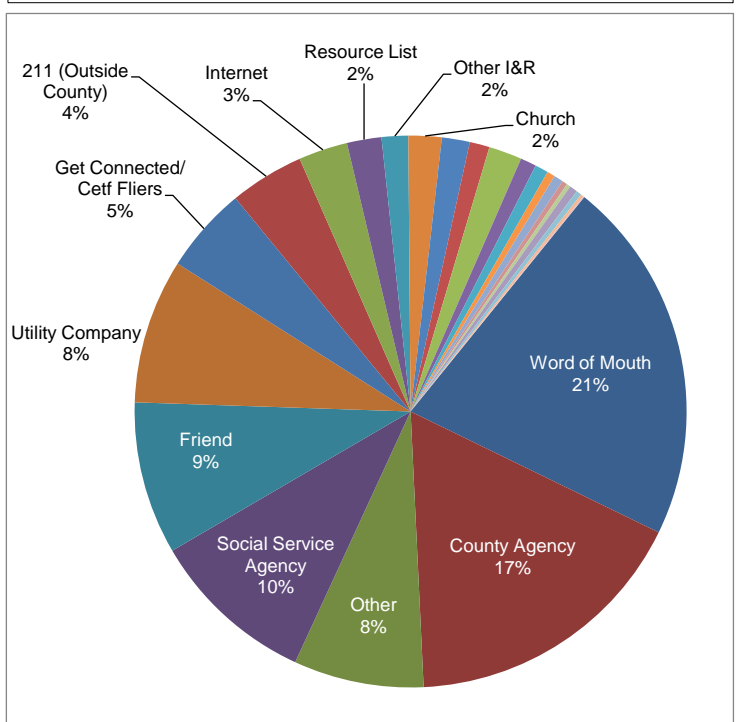


2-1-1 San Bernardino County

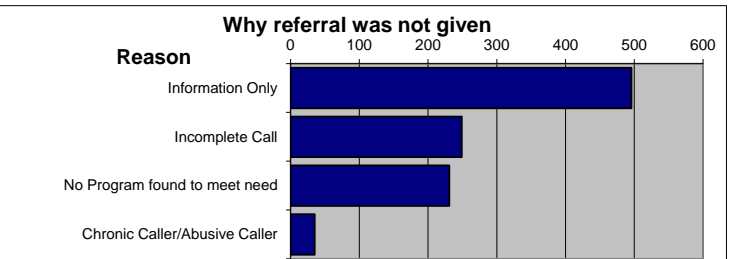
Monthly estimated household income			
\$0-400	139	143	135
\$401-900	316	255	242
\$901-1500	258	201	156
\$1501-1999	107	73	49
\$2000-2500	83	55	46
\$2501-3000	36	24	12
\$3001-3500	19	10	6
\$3501-4000	8	2	6
\$4001-4500	5	1	
\$4501-5000	2	2	
\$5501-6000	4	2	1
\$6001+	2		1



How caller learned about 2-1-1			
	Sep-17	Jun-17	Jul-17
Word of Mouth	275	288	242
County Agency	219	202	170
Other	98	164	100
Social Service Agency	125	103	109
Friend	115	116	103
Utility Company	109	101	62
Get Connected/ Cef Fliers	65	48	78
211 (Outside County)	56	33	26
Internet	37	15	35
Resource List	26	32	21
Other I&R	20	17	31
Church	25	7	23
SCE Cutoff Notice (Edison)	21	22	9
Doctor Office/Clinic	15	9	12
School	25	5	5
Law Enforcement	12	13	8
Return Caller	10	7	7
Hospital	6	10	8
Brochure	7	3	12
Local Government	4	8	7
Billboard	3	3	6
Veterans Organization	6	4	1
Cable TV	4	2	1
Referral Card	2	3	2
Parole/Probation Officer		1	5
Phone Book	1	1	2
Penny Saver Ad	2	1	
Other			2
Radio	2		
Detention Center	2		
Return Caller (not incl. in chart)	819	756	956



Why referral not given			
Reason	Sep-17	Jun-17	Jul-17
Information Only	496	594	520
Incomplete Call	249	219	174
No Program found to meet need	231	184	184
Chronic Caller/Abusive Caller	35	17	24
Refused Referral	19	14	21

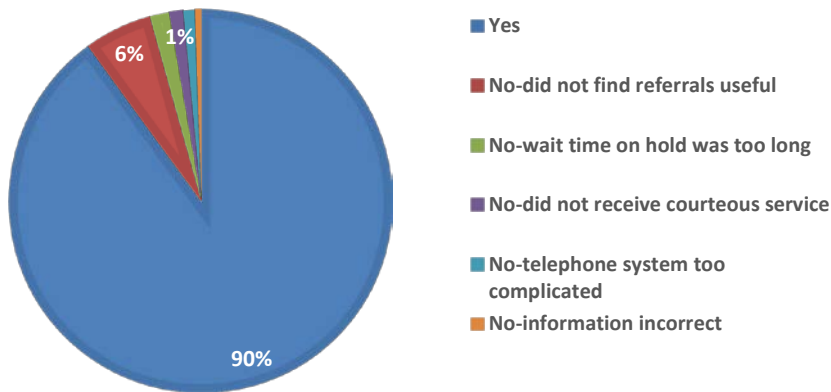


211 San Bernardino County Report

Callback Survey Responses

Callback Surveys of 2017 - 378 respondents

Contacted Agencies

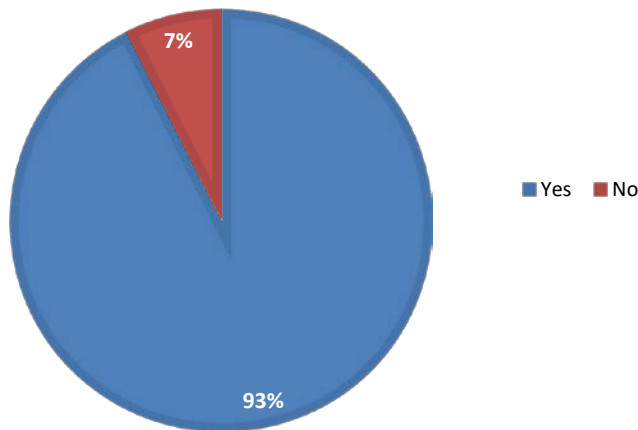


Among those who gave responses other than "No response":

97% of callers were satisfied with the services received from 211.

93% reported that referrals received from 211 were accurate.

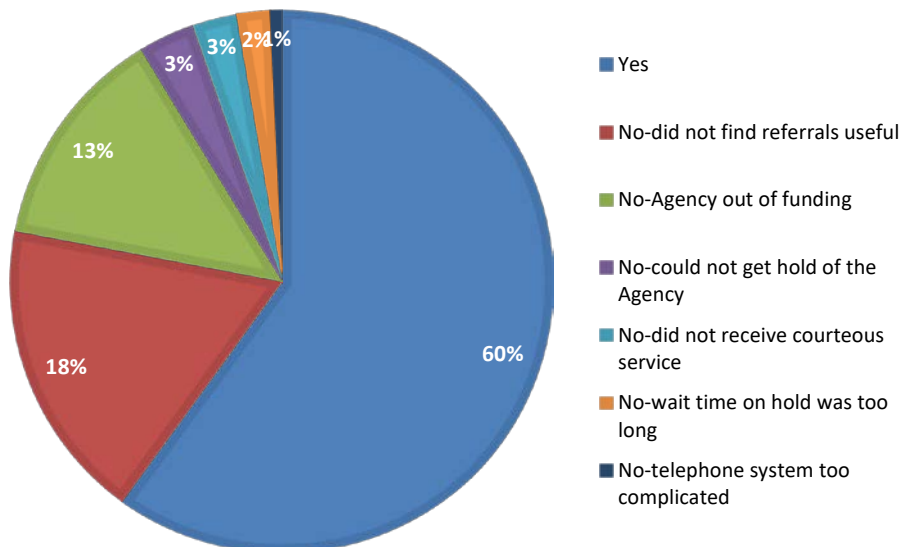
REFERRALS WERE ACCURATE



90% actually contacted the resources referred by 211.

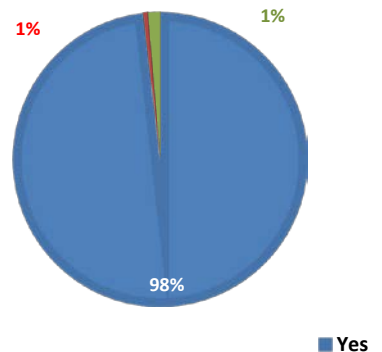
60% report receiving the needed help. More than half of those who were not helped indicated that the agencies referred were out of funding.

RECEIVED NEEDED HELP



98% report that they would call 211 again if they need additional help.

Will use 211 service again



211 Referrals

July - August - September 2017 Referrals

Agency / Program	Referral Totals
1st Free E Waste Removal and Recycling Service	3
Removal and Recycling Service	3
2-1-1 Fresno County	1
2-1-1 Information and Referral	1
2-1-1 Kern County	1
2-1-1 Information and Referral	1
2-1-1 Los Angeles County	272
2-1-1 Information and Referral	272
2-1-1 National	2
2-1-1 Search	2
2-1-1 Orange County	24
2-1-1 Information and Referral	24
2-1-1 Sacramento	2
2-1-1 Information and Referral	2
2-1-1 San Bernardino County	532
2-1-1 San Bernardino County	14
211 Veterans Helpline	6
CalFresh and Medi-Cal Application Assistance	89
Children and Family Helpline	2
Low Cost Internet Enrollment	97
Pathways Homes	256
Preschool Services Helpline	50
Re-entry Helpline	18
2-1-1 San Diego	17
Information and Referral	17
2-1-1 Santa Barbara County	1
2-1-1 Information and Referral	1
211.ORG	6
211.ORG	6
211VetLink	9
211 Trip Planner	9
3Ps Christian Ministries	5
Food Pantry	5
800-Free-411	27
Directory Assistance	27
A Place for Mom	15
Elder Care Referral	15
ABILITY TOOLS (AT)	4
Assistive Technology Network	4
Able Mediation and Counseling Services	21
Anger Management Classes	5
Parenting Skill Classes	8
Resource Center	7
Domestic Violence/Batterers Intervention	1
Abundant Living Family Church	135
Food Pantry	129
Pastoral Counseling Services	6
ACT Family Counseling Services	5
Counseling Services	5
Active Church	9
Manna Food Cupboard	9
Adelanto Community Resource Center	32
Food Pantry	32
Adelanto Detention Center	6
Detention Center	6
Adventist Community Team Services	3
Meals on Wheels	1
JOBS Program	2
Aegis Treatment Centers	12
Methadone Replacement Therapy	12

211 Referrals

AL-ANON Family Groups	3
Inland Empire of California Al-Anon and Alateen	3
Alcoholics Anonymous	6
Alcoholics Anonymous	6
ALERT 1	1
Alert 1	1
Alliance Human Services Foster Family	1
Foster Parent Recruiting and Training Services	1
Al-Shifa Clinic	33
Dental Clinic	22
Medical Clinic	11
Alta Vista South	1
Independent Study	1
Alzheimer's Greater Los Angeles	3
Alzheimers Information and Referral	3
American Association of Poison Control Centers	1
Poison Control	1
AMERICAN ASSOCIATION OF UNIVERSITY WOMEN (AAUW)	1
Fellowships and Grants	1
American Cancer Society	3
Road to Recovery Cancer Patient Services	3
American Cancer Society - Riverside	7
Education and Support	5
Patient Services	2
AMERICAN CHRONIC PAIN ASSOCIATION (ACPA)	1
Chronic Pain Support-Information	1
AMERICAN CIVIL LIBERTIES UNION (ACLU)	1
Civil Rights Advocacy	1
American Civil Liberties Union Of Southern California	1
Civil Liberties and Legal Issues	1
AMERICAN DENTAL ASSOCIATION (ADA)	3
Dental Care Information and Referral	3
AMERICAN ELDER CARE RESEARCH ORGANIZATION	3
Eldercare Financial Resource Locator Tool	3
AMERICAN FOUNDATION FOR SUICIDE PREVENTION (AFSP)	1
Suicide Prevention	1
American Immigrant Lawyers Association	1
Immigration Lawyer Referral Service	1
AMERICAN KIDNEY FUND (AKF)	1
Kidney Disease Support Services	1
American Parkinsons Disease Association	1
Donated Medical Equipment	1
American Red Cross - Inland Empire Chapter	17
Disaster Recovery Services	13
Disaster Service Center	4
AMTRAK	1
Bus and Train services	1
Annual Credit Report Request	6
Annual Credit Report	3
Fraud Victim Assistance	3
Another Level for Women	518
Utility Assistance	511
Employment Preparation Program	7
Another Way	5
Emergency Clothing Allowance	5
Anthony Munoz Community Center	2
Cooling Center	1
Cool Places to Go	1
Apple Valley Newton T Bass Branch Library	3
Library Services	1
Storytime and Crafts	1
Cool Places to Go	1
Apple Valley Senior Center	1

211 Referrals

Senior Fitness Activities	1
Appointed Time Centers Ministry	7
Creative Minds Learning Center	7
Archibald Library	1
Homebound Services	1
Armed Services YMCA	3
Thrift Store	3
Armstrong Community Center	1
Cooling Center	1
Arrowhead Regional Medical Center	21
CPR Instruction	8
Hospital Services	6
Postpartum Support Group	2
Emergency Department	2
Lamaze Classes	2
Mobile Medical Clinic	1
Arrowhead United Way	1
Arrowhead United Way	1
Ascend Hospice	2
Bereavement	2
Asian-American Resource Center	3
Citizenship Classes	1
Interpreting and Translation Services	2
Aspiranet	10
Transitional Housing Program Plus	9
FFA Mental Health Services	1
Assistance League of San Bernardino	16
Operation School Bell	16
Assistance League of the Foothill Communities	10
Operation School Bell	8
San Antonio Community Hospital Dental Center	2
Associated Clinical Therapists	25
Counseling Services	25
Assure Pregnancy Clinic	4
Pregnancy Care	1
Bridges Parenting Education and Support	3
Autism Society Inland Empire	5
Autism Information and Referral	5
Avector	85
Transitional Housing	85
Barstow Branch Library	1
Library Services	1
Barstow Community College	1
Foster and Kinship Care Education (FKCE)	1
Barstow Community Hospital	1
Hospital Services	1
Barstow Free Methodist Church	24
Neighborhood Food Pantry	24
Barstow Police Department	2
Police Department	2
Barstow Senior Center	2
Senior Services	2
Barstow Unified School District	4
Public Education	1
California School Age Families Education	1
First 5 Pre-K Program	2
Bear Valley Unified School District	1
Public Education	1
Behavioral Awareness Center of San Bernardino County	18
Counseling Services	18
Benevolent Animal Rescue Committee	6
Animal Rescue Committee	6
Better Business Bureau	6

211 Referrals

Complaint Department	6
Bienestar Human Services	10
Community Service	4
LGBT Workshops	4
LGBT Peer Counseling	2
Big Bear Parks and Recreation District	1
USDA Food Distribution	1
Bloomington Branch Library	1
Cool Places to Go	1
Boys & Girls Club of Fontana	1
Core Programs	1
Boys & Girls Club of Greater Redlands-Riverside	1
Sight for Students	1
Boys & Girls Club of San Bernardino	3
USDA Food Distribution	1
Day Camp	2
Boys & Girls Club of the Hi Desert	1
Homework and Tutoring	1
Boys Republic	1
Residential Treatment	1
Boys Town National Hotline	18
Boys Town National Hotline	18
Braille Institute of America	2
Youth and Career Services	1
Counseling and Support Services	1
Building A Generation	4
Family Resource Center	2
First 5 Nurturing Parenting Classes	2
Burn Institute - Inland Empire	1
Special Assistance Fund	1
CALIFORNIA ADVOCATES FOR NURSING HOME REFORM (CANHR)	1
Advocate Services	1
CALIFORNIA BUREAU OF AUTOMOTIVE REPAIR	2
Vehicle Community Assistance Program	2
CALIFORNIA COALITION FOR YOUTH (CCY)	1
California Youth Crisis Line (CYCL)	1
CALIFORNIA COALITION TO ABOLISH SLAVERY AND TRAFFICKING (CAST)	2
CAST Hotline	2
CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES	1
Child Support Services Information	1
CALIFORNIA DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT	9
Energy Assistance	9
California Department of Consumer Affairs	4
Department of Consumer Affairs	4
California Department of Corrections and Rehabilitation	10
Parole and Community Services Division	6
Prisoner Locator Services	1
Parole and Community Team	3
CALIFORNIA DEPARTMENT OF CORRECTIONS AND REHABILITATION (CDCR)	1
CDCR Services Center	1
CALIFORNIA DEPARTMENT OF DEVELOPMENTAL SERVICES	1
Support Services	1
CALIFORNIA DEPARTMENT OF FAIR EMPLOYMENT AND HOUSING (DFEH)	1
DFEH Support Services	1
CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES (DHCS)	5
Denti-cal	5
California Department of Housing and Community Development	4
Housing Ombudsman	4
California Department of Insurance - San Bernardino	5
Low Cost Auto Insurance	5
CALIFORNIA DEPARTMENT OF JUSTICE	3
Americans with Disabilities Act (ADA)	3
CALIFORNIA DEPARTMENT OF MANAGED HEALTH CARE	2

211 Referrals

Help Center	2
California Department of Motor Vehicles	16
DMV Services	8
Driver Safety Branch	1
Motor Vehicles Department (DMV)	7
CALIFORNIA DEPARTMENT OF OFFICE OF THE PATIENT ADVOCATE (OPA)	2
OPA Support Services	2
California Department of Public Health	6
Vital Records	3
Health Care Licensing and Certification	3
CALIFORNIA DEPARTMENT OF REHABILITATION	6
Disability Rehabilitation Services (DOR)	6
California Department of Social Services	2
Child Care Licensing	1
Welfare Fraud Hotline	1
CALIFORNIA DEPARTMENT OF SOCIAL SERVICES	12
Report Welfare Fraud	12
California Department of Transportation	1
Caltrans	1
CALIFORNIA DEPARTMENT OF VETERANS AFFAIRS	2
CalVet	1
CalVet Home Loans	1
California Endowment - We Connect	1
We Connect	1
California HealthCare Foundation	1
Provider Search	1
California Highway Patrol - Inland Division	17
Freeway Patrol Service	15
TELL-CHP	1
Child Passenger Safety Seat Inspections	1
CALIFORNIA HOUSING FINANCE AGENCY	3
Home Loans Assistance	3
California Indian Legal Services	1
Legal Services	1
California Lions Friends in Sight	25
Free Sight Clinic	25
CALIFORNIA OFFICE OF SYSTEMS INTEGRATION	1
Electronic Benefit Transfer Project	1
CALIFORNIA POISON CONTROL SYSTEM (CPCS)	2
Poison Control Center	2
California Public Utilities Commission	1
Assurance Wireless	1
California Public Utilities Commission - Los Angeles	34
LifeLine Telephone Service	16
California Public Utilities Commission	18
CALIFORNIA PUBLIC UTILITIES COMMISSION (CPUC)	55
California LifeLine Telephone/Wireless Programs	40
Utility Regulation and Complaints	15
CALIFORNIA REGISTRY	10
California Registry	10
CALIFORNIA RURAL LEGAL ASSISTANCE INC.	1
California Rural Legal Assistance	1
California Secretary of State	2
Safe at Home	2
CALIFORNIA STATE EMPLOYMENT DEVELOPMENT DEPARTMENT (EDD)	8
Unemployment Insurance (UI)	8
California State University San Bernardino	2
Counseling Services	2
CALIFORNIA VICTIM COMPENSATION BOARD	4
Victim Compensation Program	1
California Victim Compensation Program (CVCP)	3
California Vision Foundation	11
Vision Foundation	11

211 Referrals

Call for Life Pregnancy Help Center	1
Crisis Pregnancy Center	1
Calvary Chapel Antorcha De Fe	1
Thanksgiving Baskets	1
Cancer Information Service	2
Cancer Information Service	2
Canine Support Teams	4
Puppy Raiser	1
Specially Trained Service Dogs	3
Canyon Ridge Hospital	3
Hospital Services	1
Access Center	2
CareConnect USA	8
Bankruptcy Advice Helpline	4
Mortgage Assistance Helpline	2
Debt Counseling Helpline	1
Identity Theft Recovery	1
Carolyn E Wylie Center	1
Postive Parenting Program	1
Carolyn Owens Community Center	3
High Five	2
Batterers Treatment	1
Carter Branch Library	1
Cool Places to Go	1
Casa Colina Hospital and Centers for Healthcare	1
Outdoor Adventures	1
CASTLE Parenting	3
Parenting Skill Classes	1
Co-Parenting Classes	2
Castle Rock Christan Fellowship Baptist Church	44
Our Daily Bread	33
Clothes and Shoes Giveaway	11
Catholic Charities	1
Family and Community Services - Moreno Valley	1
Catholic Charities - High Desert	821
Housing and Support Services	64
Clothing Referrals	1
Utility Assistance	624
Food Assistance	27
Transportation Assistance	55
Prescription Service	1
Advocacy and Referrals	6
Clothes Items	36
Case Management	7
Catholic Charities - Ontario	522
Case Management	13
Utility Assistance	349
Housing and Support Services	49
Advocacy and Referrals	7
Clothing Referrals	4
Clothes/Household Items	51
Food Assistance	23
Funeral Referral	6
Life Skills / Parenting Classes	11
Prescription Service	8
Citizenship Workshop	1
Catholic Charities - San Bernardino	973
Clothes/Household Items	207
Prescription Service	3
Refugee & Immigration Services	9
Utility Assistance	565
Housing and Support Services	100
Food Assistance	38

211 Referrals

Advocacy and Referrals	7
Case Management	27
Funeral Program	11
Citizenship Workshop	3
Disaster Recovery Services	3
Cedar House Life Change Center	121
Outpatient Therapy and Counseling Program	4
Residential Treatment	26
Women with Children Program	1
DUI Program	4
Adult Residential Services	8
Adult Outpatient Drug Free Program	2
Adults with Children Residential Services	3
Drug and Alcohol Detoxification	73
Center for Disease Control and Prevention	2
Center for Disease Control National Hotline	2
Center for Effective Life Transitions	9
Anger Management	3
Drug and Alcohol Intervention	1
Batterer's Intervention Program	2
Individual Couples and Family Therapy Services	2
Child Abuse Prevention	1
Center for Employment Training	5
HVAC Technician and Green Technology	1
Truck Driver Training	3
Automotive Specialist	1
Center for Oral Health	2
Early Smiles	2
Center for Restorative Justice Works	1
Get On The Bus	1
Center of Refuge Counseling Agencies	19
Anger Management Classes	4
Individual Counseling	2
Family Counseling	1
Couple Counseling	4
Loss and Grief Counseling	2
Youth Wellness and Intervention	6
Center on Deafness Inland Empire	3
Anger Management Classes	1
General Services	2
Centers for Medicare and Medicaid Services	4
Nursing Home Compare	2
Home Health Compare	2
Central City Lutheran Mission	319
Counseling Services	2
Food Distribution	7
Mens Shelter	289
Permanent Supportive Housing	1
Transitional Housing - St Martin Too	19
After School Tutoring	1
Central Detention Center	4
Detention Center	4
Chaffey Community College	1
Community College	1
Chaffey Joint Union High School District	2
Chaffey Adult School	2
Child Care Resource Center	89
Resource and Referral Subsidized Child Care	89
Childhelp USA	4
Child Abuse Hotline	2
Foster Family and Adoption Agency	2
Childrens Fund	1
Children's Fund	1

211 Referrals

Chino Branch Library	1
Library Services	1
Chino Hills Counseling	1
Counseling Services	1
Chino Neighborhood House	28
Clothes Closet	5
Emergency Food	23
Chino Valley Independent Fire District	1
CPR Instruction	1
Chino Valley Medical Center	1
Hospital Services	1
Chino Valley Unified School District	8
Public Education	1
Behavioral Health Center	1
Chino Valley Adult School	1
Health Center	2
CARE Program for Homeless and Transitional Students	3
Chino Valley YMCA	16
School Age Care	3
Shower Facilities	13
Christian and Missionary Alliance Church	7
Clothing Giveaway	7
Christian Counseling Service	8
Anger Management Classes	3
Parenting Skill Classes	4
Parent Child Interaction Therapy	1
Christian Development Center	5
Clothing Giveaway Campaign	2
Parenting Classes/Support Groups	3
Christian Life Center	25
Clothes Closet	12
Emergency Food	13
Church of the Valley	21
Food Pantry	21
City of Adelanto	3
City Hall	3
City of Barstow	1
Community Services	1
City of Chino	2
City Hall	1
Counseling Services	1
City of Chino Hills	1
Community Services	1
City of Colton	2
Community Services	1
Police Department	1
City of Fontana	5
City Hall	5
City of Grand Terrace	5
City Clerks Office	2
City Hall	1
Community Services	2
City of Hesperia	3
City Hall	3
City of Highland	1
City Hall	1
City of Hope	1
Cancer Treatment Services	1
City of Loma Linda	6
City Hall	4
Public Works	2
City of Montclair	12
Montclair Medical Clinic	11

211 Referrals

USDA Food Distribution	1
City of Ontario	6
City Hall	4
Code Enforcement	1
Promise Scholars	1
City of Ontario Fire Department	1
CPR and First-Aid Classes	1
City of Rancho Cucamonga	4
City Hall	1
Rancho Cucamonga Police Department	3
City of Rancho Cucamonga Fire Department	2
CPR Certification - American Heart Association	2
City of Redlands	1
Senior Transportation	1
City of Rialto	6
City Hall	5
Public Works	1
City of San Bernardino	27
City Clerks Office	1
City Hall	15
Public Works	10
Passports	1
City of San Bernardino Fire Department	2
Fire and Rescue	1
Hazardous Materials	1
City of San Bernardino Retired and Senior Volunteer Program (RSVP)	1
Retired and Senior Volunteer Program	1
City of Twentynine Palms	1
Community Services	1
City of Upland	7
City Hall	6
Recreation & Community Services	1
City of Victorville	20
City Hall	12
Community Services	2
Senior Home Repair Program	5
Owner Occupied Rehabilitation Loan	1
City of Victorville Fire Department	1
Fire and Rescue	1
CityLink	245
Food Pantry	106
English as a Second Language	5
Identification Vouchers	14
Rapid Rehousing	29
Homeless Prevention/Rapid-Re-Housing	90
Trunk or Treat	1
Clinica Medica Familiar	10
Family PACT	2
Cancer Detection	1
Child Health Disability Prevention	7
Coalition Against Sexual Exploitation	1
CASE	1
COALITION OF CALIFORNIA WELFARE RIGHTS ORGANIZATIONS (CCWRO)	1
Public Benefits Assistance	1
Coalition to Abolish Slavery & Trafficking	2
Shelter	1
Slavery and Trafficking Information and Referral	1
Colton Clinical Services	3
Outpatient Substance Abuse Treatment	3
Colton Joint Unified School District	1
Parenting Skill Classes	1
Colton-Redlands-Yucaipa ROP	1
Operation MONEY	1

211 Referrals

Community Action Partnership of Riverside County	1
Home Energy Assistance Program	1
Community Action Partnership of San Bernardino County	1431
Family Development	201
Food Bank	6
Energy Education and Environmental Services Department	1220
Springboard Workshops	4
Community Assistance Program	32
English as a Second Language	5
Food Warehouse	25
Community Assistance	2
Community Assisting Recovery	1
Disaster Recovery Services	1
Community Connect	244
2-1-1 Riverside County	244
Community Health Action Network	50
Parent Resource Center	47
GED Classes	3
Community Health Systems	41
Dental Clinic	12
Medical Clinic	12
Optometry Services	16
Dental and Medical Services	1
Community Hospital of San Bernardino	16
Behavioral Health Services	9
Hospital	5
Childbirth Education	2
Community Senior Services	3
Volunteer Driver Program	3
Community Services Ministries	11
Community Health Fair	11
Connect 2 Compete	4
Freedom Pop	4
Consulate of Guatemala	1
Consular Services	1
Corona Norco Rescue Mission	50
Transitional Living Program	50
County of San Bernardino Children's Network	6
Screening Assesment Referral and Treatment	4
Child Abuse Prevention Council	2
County of San Bernardino Department of Veterans Affairs	8
Veterans Claims Assistance	1
Home Improvements and Structural Alterations Grant	3
Veterans Pensions	1
Health Care	1
Temporary Residence Assistance Grant	1
Veteran Designation California Driver License	1
County of San Bernardino Preschool Services Department	105
Early Head Start	10
Support Services	3
Head Start	79
State Preschool Services	4
First Time Pregnant Mothers (LIFT)	5
First 5 Nurturing Parenting Class	3
Nurse Visitation	1
County of San Bernardino Public Works	3
Transportation	3
County of San Bernardino Regional Parks	1
Swimming	1
COVENANT HOUSE	1
National Homeless Youth Crisis Hotline	1
Covered California	8
Covered California Marketplace	8

211 Referrals

Credit.org	8
Credit Counseling	8
Crest Forest Senior Citizens Club	3
Senior Center	3
CRIBS FOR KIDS	4
National Infant Safe Sleep Initiative	4
Cristo La Roca Ministries	3
Brown Bag Food Program	3
Crystal Meth Anonymous	3
Crystal Meth Anonymous	3
Cucamonga Christian Fellowship Compassion Center	33
Clothes Closet	7
Food Pantry	26
Cucamonga School District	2
Cucamonga State Preschool	2
Curbside Community Center	3
Food Distribution	3
Cypress Community Center	6
First 5 Nurturing Parenting Class	3
Cool Places to Go	3
David & Margaret Youth and Family Services	17
Transitional Housing Program	10
Foster Family and Adoption Services	2
Emergency Shelter Program	4
Community Based Education	1
De Anza Community and Teen Center	2
Summer Lunch Program	1
Computer Lab	1
DEAF AND DISABLED TELECOMMUNICATIONS PROGRAM (DDTP)	1
California Telephone Access Program (CTAP)	1
DEFENSE CENTERS OF EXCELLENCE (DCOE)	1
Psychological Health and Traumatic Brain Injury	1
Delmann Heights Community Center	5
USDA Food Distribution	1
Head Start	1
Homework Helpers	1
Community Center	1
Cooling Center	1
Department of Rehabilitation Inland Empire District	27
Vocational Rehabilitation	20
Independent Living	7
Depression and Bipolar Support Alliance	1
Information Referrals and Advocacy	1
DEPRESSION RECOVERY GROUPS	2
Online Depression Recovery Groups	2
Desert Manna	233
Clothes Closet	7
Cold Weather Shelter	3
Emergency Shelter	53
Food Pantry	30
Soup Kitchen	5
Showers	1
Edison Electric Assistance Fund	134
Desert Mountain Children's Center	4
Screening Assessment Referral and Treatment	1
Student Assistance Program	1
Children's Intensive Services	1
Early Identification Intervention Services	1
Desert Sanctuary	34
Cedar Chest Thrift Shop	1
Haley House Domestic Violence Shelter	25
Community Resource Center	8
Desert Valley Hospital	2

211 Referrals

Hospital Services	2
Didi Hirsch Psychiatric Service	8
Suicide Prevention Center	8
DISABILITY RIGHTS CALIFORNIA	5
Support Services	5
Disability Rights Legal Center	8
Disability Rights Legal Center	8
Disabled American Veterans	1
Veterans Transportation	1
DONATE CAR FOR CHARITY	4
Car Donation	4
Dorothy A. Quesada Community Center	1
Summer Lunch Program	1
Dorothy Inghram Branch Library	3
Library Services	1
Cooling Center	1
Cool Places to Go	1
Douglass and Associates Supervised Visitation Agency	1
Supervised Visitation Monitoring	1
DOVES of Big Bear Valley	14
Counseling Services	1
Domestic Violence Shelter	12
Restraining Orders	1
Dynamics for Victims and Supportive Services	19
Anger Management	5
Parenting and Co-Parenting Classes	5
Batterer Treatment	2
Court Advocacy	4
Domestic Violence Education	2
Monitored Visitation	1
East Valley Community Health Center	5
General Medical Services	5
Easter Seals Southern California	23
Early Head Start	17
Child Development Center	6
Ecclesia Christian Fellowship	5
USDA Food Distribution	1
Proud Parenting Classes	4
Educate Advocate	1
Conferences	1
El Sol Neighborhood Educational Center	4
English as a Second Language	3
Healthy Children and Resilient Families	1
Employment Development Department	171
CalJobs Employment Services	109
State Disability Insurance	5
Unemployment Insurance	13
Job Services	28
Bus Passes	15
Youth Employment Opportunity Program	1
Empowered Living Community Outreach	16
Clothes Distribution	12
Soup Kitchen	4
Empowering Success Now	1
Empowering Success Now	1
Epilepsy Education Everywhere	1
Epilepsy Support	1
Equus Medendi	1
Equine Assisted Learning and Therapy	1
Faith Lutheran Church	6
Community Food Pantry	6
Families Anonymous	1
Drug and Alcohol Support Groups	1

211 Referrals

Family Assistance	79
Anger Management Classes	10
Domestic Violence Program Services	62
Parenting Skill Classes	1
Our House	3
Bus Passes	2
Court Ordered Supervised Visitation	1
Family Service Agency of San Bernardino	49
Crestline Food and Clothing Bank	4
Individual and Family Therapy	30
Domestic Violence	8
Older Adults Community Services	7
Family Service Association	40
Home Delivered Meals	37
Mental Health Services	2
Community Service Programs	1
Family Service Association of Redlands	416
Clothes Closet	8
Emergency Food	44
Parenting Skill Classes	5
Soup Kitchen	9
English as a Second Language	1
Surplus Food	7
Employment Classes	3
Rapid Rehousing	84
Emergency Motel Vouchers	153
Rental Assistance	102
Federal Bureau of Investigation	7
Investigations	7
FEDERAL EMERGENCY MANAGEMENT AGENCY: REGION IX (FEMA)	3
Disaster Response	3
FEDERAL TRADE COMMISSION (FTC)	2
Identity Theft Reporting and Recovery	1
National Do Not Call Registry	1
Feed My Sheep	76
Clothes Closet	25
Emergency Food Pantry	51
Feeding America Riverside San Bernardino	1
Agency Food Distribution	1
Fifth Street Senior Center	2
Senior Companions	2
Financial Fraud Enforcement Task Force	1
Financial Fraud Reporting	1
First 5 San Bernardino County	1
Kit for New Parents	1
First Baptist Church	1
Food Pantry	1
FIRST CANDLE	1
Grief Support	1
First Christian Church	18
Food Pantry	18
First Church of the Nazarene	318
Clothes Closet	63
Food Pantry	200
Hot Meals	15
Free Clinic	3
Shower Facility	37
First Presbyterian Church	5
USDA Food Distribution	5
Fontana Community Senior Center	3
Senior Transportation	2
Senior Fitness Activities	1
Fontana Counseling and Recovery Center	1

211 Referrals

Counseling Services	1
Fontana Lewis Library & Technology Center	3
Library Services	1
Adult Literacy Program	1
Cool Places to Go	1
Fontana Police Department	8
Fontana Police	8
Fontana Unified School District	8
Public Education	2
English as a Second Language	1
GED Preparation Classes	5
Food For Life Ministry	33
Food for Life	33
Foothill AIDS Project	1
Case Management	1
Foothill Family Shelter	226
Harolds Help Desk	99
Transitional Housing	97
Foothill Family Thrift Store	30
Foundation for Women Warriors	1
Emergency Financial Assistance	1
Frazer Community Center	38
Clothes Closet	26
Food Distribution	7
Hot Meals	2
Hygiene Kits	3
Fresh Start Ministries and Community Services	4
Anger Management Classes	4
Gang Reduction Intervention Team	2
CPR Training	1
Job Training in Healthcare	1
George Gibson Senior Center	2
Cooling Center	2
Glen Helen Rehabilitation Center	1
Rehabilitation Center	1
Global One Development Center	6
Transitional Age Youth Housing	6
God 24 Seven	6
Clothing Giveaway	6
Good Steward Day Care	25
Child Care Service	25
GoodFaith Medical Transportation	5
Non-Emergency Medical Transportation	5
Goodwill Southern California	427
Career Resource Center	371
Youth Opportunity Programs	3
Goodwill Retail Stores	18
Inland Empire Veteran Employment Program	6
Bus Passes	29
Grace Vargas Senior Center	3
Senior Center	3
Grand Terrace Branch Library	1
Cool Places to Go	1
Great Harvest Community Center	5
Lifeline	5
Greater Faith Grace Bible Church	3
Brown Bag Food Program	3
GREYHOUND BUS LINES	5
Bus Services	5
Guide Dogs of the Desert	1
Guide Dog Training	1
Habitat for Humanity San Bernardino Area Inc.	3
Habitat For Humanity	2

211 Referrals

Redlands ReStore	1
Hands On Inland Empire	5
Volunteer Opportunities	5
Hannahs House	1
Foster Care and Adoptions	1
HEALTH WELL FOUNDATION	3
Financial Assistance Services	3
HEART FAILURE SOCIETY OF AMERICA (HFSA)	1
Educational Resources	1
Hearts & Lives	1
Information and Referral	1
Helendale School District	1
Public Education	1
Help Hope Live	4
Financial Services	4
Helping Hands Pantry	35
Food Distribution	35
Helping Hands Transportation	12
Non-Emergency Medical Transportation	12
HelpPRO	1
Counseling Referrals	1
HeroCare	2
Housing and Financial Program	2
Hesperia Branch Library	3
Adult Literacy Program	1
Cool Places to Go	1
Storytime	1
Hesperia Unified School District	12
Public Education	1
Citizenship Classes	1
GED Classes	4
Family Story Time	1
Hesperia Career & Adult Education	5
Hi Desert Medical Center	4
Individual Counseling	3
Family Counseling	1
HICAP of Riverside and San Bernardino County	5
HICAP Medicare Counseling	5
Hi-Desert Family Health Clinic - Twentynine Palms	1
Health Clinic	1
High Desert Child Adolescent and Family Services Center	29
Anger Management	7
Counseling Services	14
Supervised Visitation	1
Adult Outpatient Drug Free Program	1
Delayed Entry of Judgement	1
Parenting/Child Abuse Classes	4
Outpatient Substance Abuse Treatment	1
High Desert Homeless Services	393
Emergency Shelter	341
Rapid Rehousing	48
Bus Passes	4
High Desert New Beginnings	7
Job Search and continuing Education	7
High Desert Pregnancy Clinic	3
Family Resource Center	3
High Desert Transitional Living Connection	83
Clothes Closet	8
Food Pantry	61
USDA Food Distribution	2
Job Search	12
Highland Family YMCA	2
Day Camp	1

211 Referrals

Swimming	1
Highland Sam J. Racadio Library and Environmental Learning Center	33
Job Preparation and Job Search	32
Parenting Skill Classes	1
Highland Senior Center	4
Senior Transportation	3
Cool Places to Go	1
Holy Family Catholic Church	13
Food Pantry	13
HomeStrong USA	10
Mortgage Assistance Program	7
Debt Consolidation	1
Heroes Home Repair Program	1
HomeStrong USA	1
Hootman Senior Center	1
Senior Center	1
Hope Homes	20
Sober Living Homes	20
House of Ruth	131
Counseling Services	12
Domestic Violence Shelters	91
Emergency Hotline	19
Transitional Living	9
Housing Authority of the County of San Bernardino	347
Mainstream Program	74
Public Housing	175
Senior Housing	52
Veterans Affairs Supportive Housing Program (VASH)	5
Shelter Plus Care Program	12
Career and Technology Centers	19
Rental Assistance Programs	3
Housing Opportunities for People With AIDS	6
Housing Assistance	1
Housing Opportunities Collaborative Inland Empire	686
Credit Counseling	4
Foreclosure Intervention	1
Fair Housing	3
Rental Listing	666
Housing Information and Referral	12
Howard M Rowe Branch Library	2
Cooling Center	1
Cool Places to Go	1
Humane Society of San Bernardino Valley	13
Veterinarian Clinic	6
Cruelty Investigations	1
Veterinary Clinic	6
Humanity Center 4 Change	3
Humanity Center 4 Change - Counseling Services	3
Hutton Community Center	7
Senior Center	1
USDA Food Distribution	3
Cooling Center	1
Cool Places to Go	2
Identity Theft Resource Center	2
Victim Resources	2
IE511	9
Freeway Service Patrol	6
Rideshare	3
Iglesia Cristiana Misionera Supremo Llamamiento	89
Food Distribution	70
Clothing Distribution	19
Immaculate Conception Church Dinner Hour Ministries	8
Soup Kitchen	5

211 Referrals

USDA Food Distribution	3
INDEPENDENT ADOPTION CENTER	1
Adoption Services	1
Independent Living Partnership	1
TRIP	1
Inland Behavioral and Health Services	46
Dental Services	16
Westside Counseling Center	19
Wholeness and Enrichment Center	1
PC1000 Drug Diversion Program	3
Adult Outpatient Drug Free Program	3
Inland Family Community Health Center	2
Summer Lunch Program	2
Inland Caregiver Resource Center	10
Caregivers Information and Referral	3
Respite Care	2
Residential Repairs	2
Adult Day Care	1
Adult Day Health	1
Education and Training	1
Inland Counties Legal Services	351
Legal Assistance	323
Housing Law Services Center	8
FREE CITIZENSHIP	5
Senior Assistance	15
Inland Empire Health Plan	119
Child Passenger Safety Seats	33
Nurse Advice Line	41
Community Resource Center	8
IEHP Member Services	35
Diabetes Self Management	1
Healthy Heart Classes	1
Inland Empire Job Corps	3
Job Training	1
Bus Passes	2
Inland Empire Latino Lawyers Association	106
Legal Assistance and Counseling	104
Expungement Project	2
Inland Empire Lighthouse for the Blind	2
Lighthouse for the Blind School	2
Inland Empire United Way	23
Bus Passes	17
MyFreeTaxes	5
ieVolunteers	1
Inland Empire Womens Business Center	2
Business Counseling	2
Inland Fair Housing and Mediation Board	299
Education and Outreach	8
Inland Fair Housing and Mediation	270
Senior Services	11
HUD Approved Counseling Agencies	5
Mortgage Delinquency and Default Resolution Counseling	4
Homebuyer and Home Purchase Counseling	1
Inland Family Community Health Center	35
Dental Services	15
Immunizations	1
Medical Services	12
Pregnant and Postpartum Counseling Service	4
Family PACT	3
Inland Regional Center	14
Case Management	14
Inland Valley Hope Partners	305
Food Pantry	36

211 Referrals

Shelter/Housing Program	49
Rapid Re - Housing	18
Family Stabilization Program	185
Rapid Re-housing	17
Inland Valley Humane Society and S.P.C.A	7
Veterinary Care Center	3
Animal Care & Control	4
Inland Valley Recovery Services	192
Detoxification	60
Family Counseling	39
Domestic Violence Intervention	3
Youth Enrichment Services	15
Adult Outpatient Services	13
Adult Residential Services	20
Recovery and Aftercare Services	1
Adults with Children Residential Services	7
Parent Project Classes	5
Transitional Sober Living	29
InnovAge Greater California (PACE)	2
All Inclusive Care	2
INSTITUTE ON AGING (IOA)	1
The Friendship Line	1
Interface Children Family Services	2
2-1-1 Ventura County	2
Internal Revenue Service - San Bernardino	14
Internal Revenue Service	9
Identity Theft	3
Taxpayer Advocate Service	2
INTERNAL REVENUE SERVICES (IRS)	1
Taxpayer Assistance	1
Internet Service Providers	125
arcZip	5
Copper.net	5
DSL Extreme	1
Earthlink	2
Juno	1
Frontier Broadband	105
Basic ISP	1
AT&T	1
AT&T Access	4
IPCN	2
Freedom of Choice	2
John Viola LCSW	1
Counseling Services	1
Joshua Tree Community Center	6
USDA Food Distribution	1
Legal Aid	5
Joslyn Senior Center	1
Deaf Club	1
Judson Baptist Church	97
Food Pantry	97
Kaiser Permanente Medical Center	6
Hospital Services	4
Nurse Advice Line	2
Keep Your Home California	15
Mortgage Reinstatement Assistance Program (MRAP)	14
Unemployment Mortgage Assistance (UMA)	1
Knowledge and Education for Your Success	43
Veteran Homeless Prevention	21
Veteran Rapid Rehousing	21
Job Skill Classes	1
KRISTIN BROOKS HOPE CENTER	1
National Hopeline Network	1

211 Referrals

LA LECHE LEAGUE INTERNATIONAL (LLLI)	1
Breast Feeding Support	1
LaSalle Medical Associates	39
Health Clinic	38
Well Women Exam	1
Legal Aid Society of San Bernardino	142
Legal Aid Clinic	20
We Salute	21
Legal Aid Society of San Bernardino	101
Leukemia & Lymphoma Society	1
Support Services	1
Libreria del Pueblo	35
Legal Clinic	26
Immigration Legal Services	9
Life Community Development	48
Transitional Housing	48
Lighthouse Social Service Center	32
Transitional Living	1
Family Stabilization Rapid Rehousing	5
Veteran Homeless Prevention	23
Veteran Rapid Rehousing	2
Hope for Heroes Permanent Supportive Housing	1
LOCKS OF LOVE: HAIR DONATIONS	2
Hair Donations	2
Loma Linda Branch Library	2
Library Services	1
Cool Places to Go	1
Loma Linda Marriage & Family Therapy Clinic	19
Individual Counseling/Therapy	7
Marriage and Family Therapy	11
Group Psychotherapy	1
Loma Linda University Behavioral Health	1
Loma Linda University Behavioral Medicine Center	1
Loma Linda University Behavioral Health Institute Office	15
Psychological Services Clinic	15
Loma Linda University Medical Center	38
School of Dentistry	23
Breastfeeding Basics	1
Heart Failure Clinic	1
Loma Linda University PossAbilities	11
Mothers Breastfeeding Circle	1
Shield Program for Adolescent Self-Injury	1
Loveland Jubilee Pantry	17
USDA Food Distribution	17
Loving Care In-Home Services	2
In-Home Assistance/ Respite Care	2
LSS Community Care	3
Our Children Project	1
Probation: Juvenile Anger Management Substance Abuse Truancy Petty Theft	1
Batterers Intervention	1
Lucerne Valley Domestic Violence Outreach	3
Anger Management Classes	1
Counseling	2
Luque Community Center	2
USDA Food Distribution	2
Lytle Creek Community Center	1
Summer Lunch Program	1
Making a Difference Association	4
Support Groups	1
Supervised Visitation	2
Special Needs Parenting Skill Classes	1
MARCHEX	2
Free 411 - Directory Assistance	2

211 Referrals

Marijuana Anonymous World Services	1
Marijuana Anonymous	1
Marys Mercy Center	273
Saint Joseph Clothes Closet	26
Showers	32
Veronicas Home of Mercy	58
Marys Table	9
Emergency Food Bag Program	4
Marys Children Program	142
Fire Recovery Information	2
Matrix Institute	3
Adult Outpatient Drug Free Program	3
Meals On Wheels - Barstow	3
Home Delivered Meals	3
Meals On Wheels - Montclair	1
Home Delivered Meals	1
Meals On Wheels - Redlands	1
Home Delivered Meals	1
MEDICARE	2
Medicare Helpline	2
Mental Health Systems	57
Substance Abuse Prevention Project	1
DUI Program	6
Therapeutic Behavioral Services	4
Helping Hands Kinship Support Services	4
Adolescent Outpatient Services	1
Adult Outpatient Drug Free Program	5
Recovery and Aftercare Services	1
Transitional Aged Youth Center	34
Peer Support Programs	1
Mentone Senior Center and Library	1
Senior Center	1
Mercy House	395
Guadalupe Residence	23
Support Groups	3
Access Center - Ontario	96
Transitional Housing	273
Metrolink	6
Metrolink Travel Information	6
Metropolitan Family Medical Clinics	54
Family and Community Medicine	28
Pediatric and Children Services	25
Family Planning	1
Mexican Consulate	11
Consular Services	9
Vision Exams	2
Modest Needs	2
Self-Sufficiency Grant	2
Molding Hearts	6
Transitional Living	6
Molina Healthcare	14
Pediatric and Children Services	7
Nurse Advice Line	2
Neighborhood Shuttle	3
Women Wellness	1
Pharmacy Department	1
MONEY MANAGEMENT INTERNATIONAL (MMI)	3
Financial Management and Credit Counseling Services	3
Montclair Hospital Medical Center	1
Hospital Services	1
Montclair Police Department	3
Police Department	3
Montclair Senior Center	6

211 Referrals

Legal Assistance	5
USDA Food Distribution	1
Morongo Basin Transit Authority	1
Local Transportation	1
Morongo Basin Unity Home	27
Domestic Violence Shelter	17
Transitional Housing	5
24 Hour Crisis Line	1
Legal Advocacy and Court Support	4
Moses House Ministries	48
The Boutique	48
Mosley Counseling Center	18
Counseling Services	18
MOTHERS AGAINST DRUNK DRIVING (MADD)	1
L.A.County Chapter- (MADD)	1
Mountain Area Regional Transit Authority	1
Dial-A-Ride	1
Mountain Community Hospital	4
Rural Health Clinic	4
Mountain Counseling and Training	7
Anger Management Classes	3
Parenting Classes	1
Marriage and Family Counseling	2
Domestic Violence Classes	1
Mountain View Child Care	7
Kidship-Preschool and Pediatric Day Health	7
Mountain View Family Development	47
Food Pantry	47
Narcotics Anonymous	7
Narcotics Anonymous Support Group	7
National Alliance on Mental Illness	2
Information and Referral Helpline	2
National Association for the Advancement of Colored People	2
Discrimination Assistance	2
NATIONAL ASSOCIATION OF ANOREXIA NERVOSA AND ASSOCIATED DISORDERS INC. (ANAD)	1
Eating Disorder Helpline and Email	1
National Center for Victims of Crime	2
Connect Directory	2
National Community Renaissance	709
Affordable Housing	709
National Consumer League	1
Fraud Hotline	1
National Domestic Violence Hotline	21
National Domestic Violence Hotline	21
National Human Trafficking Hotline	1
National Human Trafficking Hotline	1
National Multiple Sclerosis Society	1
Multiple Sclerosis Information and Referral	1
NATIONAL OCEANIC AND ATMOSPHERIC ADMINISTRATION	1
National Weather Service Bay Area	1
NATIONAL ORGANIZATION FOR RARE DISORDERS (NORD)	1
Rare Disorders Information Line	1
National Organization of Social Security Claimants' Representatives	1
Information and Referral	1
NATIONAL RESTAURANT ASSOCIATION	1
Servsafe	1
National Suicide Prevention Lifeline	2
National Suicide Prevention Lifeline (& Veteran Suicide Prevention Hotline)	2
Native American Resource Center	4
Information and Referrals	4
Neighborhood Housing Services of the Inland Empire	15
Foreclosure Prevention	4
Home Maintenance Education	4

211 Referrals

Down Payment Assistance	3
Home Buyer Education & Financial Fitness	1
One on One Counseling	3
Neighborhood Vineyard Church	2
Food Pantry	2
New Creation Behavioral Healthcare Foundation	106
Detoxification	74
Mens Residential Treatment	16
Women's Residential Treatment	9
Outpatient Treatment	6
Family Treatment	1
New Day Recovery Center	49
Child Abuse Treatment Program	11
Anger Management Program	7
Counseling Services/Victims of Crimes	18
Parenting Group	11
Batterers Intervention Program	1
Sex Offender Treatment Program	1
NEW EYES FOR THE NEEDY INC. (NEFTN)	4
Eyeglasses/Hearing Aid Distribution	4
NEW HOPE CRISIS COUNSELING HOTLINE	2
Crisis Telephone Counseling	2
New Hope Village	20
Housing and Services for Homeless Families	20
New Life Chapel	6
Food Distribution	6
News Resource	9
News Section	9
NID-HOUSING COUNSELING HUD APPROVED AGENCY (NID-HCA)	1
Keep Your Home California Programs	1
Nightlight Christian Adoptions	1
Adoption Services	1
Norman F Feldheim Central Library	3
Cooling Center	1
Cool Places to Go	2
Northtown Housing Development	5
Food Assistance	1
Homeownership Program	4
Office of Emergency Services	1
TENS (Telephone Emergency Notification System)	1
Office of the Attorney General	1
Bureau of Medi-Cal Fraud and Elder Abuse	1
Olive Branch Counseling Center	58
Anger Management and Domestic Violence	17
Drug and Alcohol Counseling	5
Family Therapy	5
Individual Counseling	14
Parenting and Co-Parenting Classes	9
Bereavement Counseling	5
Addictive Behavior	3
Olive Crest Foster & Adoption Agency	1
Foster & Adoption	1
Omnitrans	96
Access Service	62
Omnitrans	20
Next Trip	2
Transportation Reimbursement Escort Program (TREP)	4
Ride Program (Taxi Voucher & Lyft Program)	8
ONESIGHT	3
Give the Gift of Sight Services	3
Ontario Police Department	6
Police Department	6
Ontario Senior Center	16

211 Referrals

Social Services	11
Senior Excursions	1
Sliver STARS	2
Phone Assurance Line for Seniors (P.A.L.S.)	1
Computer Literacy	1
Ontario/Montclair YMCA	3
Afterschool Program	3
Ontario-Montclair School District	5
Family Solutions	3
Counseling Center	1
Postpartum Depression Information	1
OPARC	2
Adult Development Centers and Senior Services	1
Summit Services	1
Operation Grace	138
USDA Food Distribution	1
Womens Shelter	137
Operation New Hope	5
Education Program	1
Workforce Training Center	3
Youth Employment	1
Operation Provider	59
Food Pantry	18
Utility Assistance	41
Operation Safehouse	25
Runaway Shelter	10
Main Street Transitional Living	15
Option House	129
Domestic Violence Shelter Services	111
Parenting Classes	2
Support Groups	1
Community Education	2
Domestic Violence Support Group	1
Courthouse Family Violence Outreach	9
Domestic Violence Training	3
Orenda Foundation Veterans Project	3
Transitional Housing	3
Our Lady of Hope	7
Soup Kitchen	3
USDA Food Distribution	4
Our Lady of the Desert	60
Food Pantry	60
Ovitt Family Community Library	5
Basic Computer Classes	1
Library Services	2
Cooling Center	1
Cool Places to Go	1
Pacific Clinics	12
Family Resource Center	4
Donations Accepted	6
Clubhouse Programs	2
Pacific Lifeline	75
Transitional/Long-Term Shelter	75
Parents Anonymous	1
National Parent Helpline	1
Parktree Community Health Center	15
Dentistry	14
Health Center	1
Path of Life Ministries	1
POLM Community Shelter	1
Pathway from Boys to Men	2
Employment Workshops and Trainings	1
Introduction to Construction - Employment and Life Skills Workshops	1

211 Referrals

Patient Advocate Foundation	1
Medical Advocacy	1
Patton State Hospital	3
Hospital Services	3
Paul Villasenor Branch Library	1
Library Services	1
Peaceful Resolutions	1
Mediation	1
Peer Driven Room & Board Advisory Coalition of San Bernardino County	50
Information and Referral	50
People Against Childhood Trauma	4
Supervised Visitation	1
Parents United	1
Court Ordered Therapy	2
Peoples Care Autism	4
Applied Behavior Analysis	3
Social Skills Groups	1
Percy Bakker Center	6
Garden Club	4
Senior Fitness Activities	1
Fitness and Fun	1
Perris Hill Senior Center	7
Senior Center	7
Phelan Pinon Hills Community Service District	1
Community Service District	1
Phoenix Foundation	5
Burial Expense Assistance	5
Pinon Hills Senior Center	1
Senior Center	1
Planned Parenthood of Orange and San Bernardino Counties	17
Contraceptives and Family Planning	9
Women's Health	1
HIV/AIDS and STD Testing	5
General Health Care	2
Point of Grace Christian Fellowship	15
Food Distribution	9
Clothing Distribution	5
Thanksgiving Baskets	1
Pomona Community Health Center	3
Prenatal Care	1
Pediatric Care	2
Pomona Unified School District	17
Childcare Resource and Referral	17
Pomona Valley Workshop	9
Supported Employment Services	3
Adult Development Center	1
Work Program	1
Thrift Store	4
POSTPARTUM SUPPORT INTERNATIONAL (PSI)	2
Postpartum Support International Warmline (PSI)	2
Pregnancy and Family Resource Center	42
Pregnancy and Family Resource Center	42
Prescription Assistance	3
Prescription Assistance	3
Preserve Community Center	1
Cooling Center	1
Project Cuddle	1
Crisis Pregnancy Hotline	1
Project Inform	1
Hepatitis C Helpline	1
Project Life Impact	13
Brown Bag Food Program	2
Veterans Food Giveaway	11

211 Referrals

Project Sister Family Services	6
Counseling Services	4
Crisis Intervention	2
Provisional Accelerated Learning (PAL) Center	1
Youth Job Training and Job Placement Assistance	1
PTSD Unlimited	1
PTSD Helpline	1
Public Health Service Bureau	1
AIDS Drug Assistance Program	1
QUEST RESOURCE HOLDING CORPORATION	2
Earth911	2
Rancho Cucamonga and Fontana YMCA	4
Before and After School Child Care	4
Rancho Cucamonga Family Resource Center	70
Clothes Closet	49
Family Resource Center	3
Food Pantry	14
Parenting Skill Classes	1
First 5 Nurturing Parenting Class	3
Rancho Cucamonga Police Department	3
Police Department	3
Rancho Springs Medical Center	1
Hospital Services	1
Rape Abuse and Incest National Network	2
National Sexual Assault Hotline	2
RAPE ABUSE AND INCEST NATIONAL NETWORK (RAINN)	2
National Sexual Assault Hotline	2
REACH	4
USDA Food Distribution	4
Reach Centers	1
Nursing Resource and Learning Center	1
Reach Out	7
First 5 Nurturing Parenting Class	1
Student Assistance Program	1
Adult Crossroads	5
Reach Out Morongo Basin	12
Family Caregiver Support	2
Minor Home Repairs	7
Medical Transportation	1
Yardwork	2
Redlands Community Center	4
Senior Transportation	3
AARP Driver Safety Course	1
Redlands Community Hospital	6
Hospital Services	3
Family Clinic	3
Redlands Day Nursery	25
Child Care	25
Redlands Police Department Recreation Bureau	6
Redlands Police Department	4
Youth Coalition Teen Committee	1
Youth Sports	1
Redlands Unified School District	1
Public Education	1
RedRover	1
RedRover Readers	1
RESCUE ALERT OF CALIFORNIA	1
Rescue Alert Services	1
Restoration House of Refuge	76
Transitional Housing	69
USDA Food Distribution	7
Revolution Youth Advocates	3
The Landing	3

211 Referrals

Rialto Branch Library	4
Citizenship Classes	3
Cool Places to Go	1
Rialto Child Assistance	16
Food Pantry	16
Rialto Police Department	3
Rialto Police	3
Rialto Unified School District	2
Health Clinic	2
Rim Family Services	2
Family Resource Center	1
Mobile Resource Center	1
Rolling Start	78
Computer Literacy Classes	1
Housing	19
Information and Referral	6
Personal Assistance	2
Support Groups / Workshop	7
Special Needs Information and Referral	31
Independent Living Skills	2
Assistive Technology	6
Technical Assistance	1
Systems and Individual Advocacy	3
Ronald McDonald House - Inland Empire	1
Health Related Temporary Housing	1
Rose of Sharon	55
Pregnancy Resource Center	2
Baby Items	53
Ruben Campos Community Center	2
Summer Lunch Program	1
Cool Places to Go	1
Rudy C Hernandez Community Center	4
Senior Nutrition Lunch Program	1
Neighborhood Multipurpose Centers	1
Swimming Pool	1
Summer Lunch Program	1
Running Springs Assembly of God	3
Food for Life	3
SAFE PLACE	2
Txt 4 Help	2
Sahaba Initiative	123
Food Pantry	102
Counseling	18
Path to Peace	3
Salem Christian Homes	3
Supported Living Services	3
Samaritan Counseling Center	17
Counseling Services	16
Behavior Education and Management Services	1
Samaritans Helping Hand	280
Clothing Voucher	14
Emergency Food Assistance	57
Food Pantry	41
Motel Voucher	65
Water Payment Assistance	84
Bus Passes	17
EAF Assistance	2
SAMHSA	2
Disaster Distress Helpline	2
San Antonio Regional Hospital	14
Educational Suite	7
Urgent Care	4
Healthy Beginnings Prenatal Program	2

211 Referrals

Breast Cancer Support Group	1
San Bernardino City Unified School District	23
Computer Literacy Classes	2
Public Education	3
State Preschool Program	7
USDA Food Distribution	2
Child Development Program	2
English as a Second Language	3
First 5 Family Resource Center	2
GED Preparation Classes	1
California School Age Families Education (Cal-Safe)	1
San Bernardino Community Church	1
USDA Food Distribution	1
San Bernardino Community Service Center	2
Immigration Legal Services	2
San Bernardino County Animal Care and Control	37
Animal Services	27
Spay and Neuter Voucher Program	5
Animal abuse and neglect	2
Dead Animal Pick-up	3
San Bernardino County Bar Association	110
Attorney Information and Referral Service	110
San Bernardino County Children and Family Services	73
Foster Care	5
Placement Resources Division	3
Child Abuse Hotline	65
San Bernardino County Coroners Office	1
Coroner Services	1
San Bernardino County Department of Aging and Adult Services	363
Adult Protective Services	86
In Home Supportive Services	103
Family Caregiver Support	4
Senior Information and Assistance Program	129
Senior Nutrition Services	27
Senior Community Service Employment Program	4
Multipurpose Senior Services	3
Long-Term Care Ombudsman	6
Senior Scam Alerts	1
San Bernardino County Department of Behavioral Health	328
Alcohol and Drug Services	29
Community Crisis Response Team	32
The Access Unit	124
Agewise Program	2
Crisis Walk-In Clinic	17
Transitional Age Youth	14
Centralized Children's Intensive Case Management Services	3
Adult Outpatient Drug Free Program	1
Substance Abuse Treatment and Education Services	11
Mentally Ill Homeless Program	19
Clubhouses	1
Walk-In Clinics	27
Housing and Employment Program	8
Counseling Center	12
Homeless Outreach Support Team	12
Screening Assessment and Referral center(SARC)	5
Correctional Mental Health Services	1
Homeless Program	9
Recovery Based Engagement Support Teams	1
San Bernardino County Department of Child Support Services	21
Child Support Services	14
Child Support Enforcement Hotline	7
San Bernardino County Department of Probation	12
Anger Management	2

211 Referrals

Probation	8
Day Reporting Centers	1
Drug and Alcohol Classes - Juveniles	1
San Bernardino County Department of Public Health	244
Immunizations	31
Reproductive Health Centers	5
Traffic S.A.F.E. Program	28
Tuberculosis Control Program	6
Vector Control	10
Women Infants and Children (WIC)	41
Pet Adoption	2
Prenatal Clinic	2
Comprehensive Prenatal Services Program	1
Public Health Clinics	66
Food Handler Training and Test	3
Environmental Health	8
Child Health and Disability Prevention	1
Childhood Lead Poisoning Prevention	2
Black Infant Health	5
Health Promotion and Education	4
California Children Services	1
BONUS	1
Flu Shots	1
Traffic SAFE Program	26
San Bernardino County District Attorney	16
Bureau of Victim Services	5
San Bernardino County District Attorney Office - General Information	4
Victim Compensation Claims - San Bernardino County District Attorney's Office	7
San Bernardino County Fire Protection District	1
Household Hazardous Materials	1
San Bernardino County Land Use Services Department	35
Code Enforcement Division	35
San Bernardino County Office Of The Assessor-Recorder-County Clerk	26
The Assessor	1
The Recorder	25
San Bernardino County Public Authority	9
In-Home Supportive Services Registry	9
San Bernardino County Public Defender	6
Record Expungement Assistance	6
San Bernardino County Sheriffs Department	53
Juvenile Intervention Program (JIP)	20
Law Enforcement	28
Detention Facilities	1
Homeless Outreach and Proactive Enforcement	3
Citizens Volunteer Patrol (CVP)	1
San Bernardino County Superintendent of Schools	8
Counseling and Early Intervention	8
San Bernardino County Transitional Assistance Department	413
C4Yourself	11
CalFresh (Food Stamp Program)	145
CalWORKs Program	59
Health Care Options	4
Medi-Cal Program	112
The General Relief Program	59
Child Care Programs	9
Foster Care Program	3
EBT Reporting (Lost or Stolen)	5
Cash Aid Program for Immigrants	3
Refugee Resettlement Program	3
San Bernardino Family YMCA	5
Afterschool Program	4
Swimming	1
San Bernardino Fatherhood	4

211 Referrals

24/7 Dads Parenting	4
San Bernardino Police Department	20
Police Department	20
San Bernardino Sexual Assault Services	3
Sexual Assault Program	3
San Bernardino Valley College	3
Community College	2
Student Success Center	1
San Bernardino Westside Christian Center Church	1
Westside Kinship Support Services	1
Saving Grace Homes	18
Sober Living Transitional Assistance	18
Scherer Senior Center	1
Senior Center	1
SCHEU Family YMCA of Upland	4
Afterschool Program	3
Preschool	1
SEIU United Long Term Care Workers Union	6
Home Care Registry	6
SENIOR NET	1
Senior Net	1
Service Center for Independent Life	17
Assistive Technology	1
Benefits Assistance	1
Personal Assistance Referrals	14
Independent Living Skills Training	1
Set Free Christian Fellowship	100
Food Ministry	7
Transitional Living Program	92
USDA Food Distribution	1
SEX ADDICTS ANONYMOUS (SAA)	2
Support Groups	2
SEXAHOLICS ANONYMOUS INTERNATIONAL CENTRAL OFFICE	1
Sexaholics Anonymous Support Group	1
Shield Healthcare	6
Shield Healthcare	6
Sisters of Soul Youth and Family	14
Counseling Services	14
Social Action Community Health System	74
Dental Care	11
Primary Health Care	33
First 5 Family Resource Center	2
Community Resource Center Computer Lab	10
SAC Health System Clinic	5
First 5 Parenting Skill Classes	3
Postpartum Depression Support Group	3
Behavioral Health Care	7
Social Hazard Awareness Research and Education	162
Food Pantry	41
Parenting Skill Classes	7
Job Training and Placement	112
Reentry Workshops	2
Social Security Administration	63
Social Security	63
SOCIAL SECURITY ADMINISTRATION (SSA)	4
Social Security Retirement Benefits	4
South Coast Community Services	9
School Aged Treatment Services	2
Student Assistance Program	3
Childrens Intensive Services	3
General Mental Health	1
Southern California Edison	112
California Alternate Rates for Energy	33

211 Referrals

Level Pay Plan	5
Community Energy Partnership - Home Energy Efficiency Tune-Ups	29
Energy Management Assistance	35
Friendly Reminder Notification	2
Medical Baseline	8
Southern California Gas Company	16
CARE	10
Energy Savings Assistance Program	6
Southwest Gas Company	49
California Alternate Rates for Energy	18
Deferred Payment Program	2
Medical Baseline Program	1
Energy Efficiency Weatherization Program	28
Special Little Angels Group Facility	65
Elderly Residential Care	16
Shelter	15
Room and Board	34
Spirit of Freedom Ministries	2
Christian Intervention Program	2
St Bernardine Medical Center	20
Hospital Services	5
Health Education Classes	7
Grief and Loss Support Groups	6
Emergency Department	1
Baby & Family Services	1
St John of God Health Care Services	47
Detoxification	29
Residential Substance Abuse Treatment	10
Sober Living Homes	6
Residential Rehabilitation for Parents with Young Children	2
St Joseph Health St Mary Medical	8
Hospital Services	3
Bright Future Mobile Services	3
Bridges for Families	1
Mommy and Me	1
St Pauls United Methodist Church	35
Food Pantry	35
St. John's Community Success Center	16
Standing Community Services	12
Youth Outreach	4
Star Behavioral Health Group	5
The Stay	5
Starkey Hearing Foundation	1
Hear Now	1
Steps 4 Life Community Services	121
Supervised Treatment After Release	13
Traditional Sober Supportive Housing - Women with Children	56
Traditional Sober Transitional Housing - Men with Children	10
Transitional Supportive Sober Housing - Single Adults	42
Stuart Kaplowitz MFT	1
Victim of Crime Counseling	1
Summit Payee Services	1
Representative Payee Services	1
Superior Court of California County of San Bernardino	38
Criminal Court	5
Family Court	17
Probate Court	3
Traffic Court	3
Small Claims Court	1
Juvenile Court	4
Civil Limited and Unlimited Cases	2
Civil Court/Unlawful Detainer	2
Self Help Resource Center	1

211 Referrals

Susan G Komen - Inland Empire	6
Cancer Information and Referral	6
SUSAN G KOMEN FOUNDATION	2
Cancer Information and Referral	2
Swapping Mamas	10
Clothes Closet	10
Team of Advocates for Special Kids	1
Parent Training and Information Center	1
TEAM OF ADVOCATES FOR SPECIAL KIDS (TASK)	1
Team of Advocates for Special Kids (TASK) Support Services	1
Temple Community Outreach	4
Brown Bag Lunch	4
The 29 Palms Community Food Pantry & Outreach Ministries	13
Community Food Pantry	13
The Best Hope 4U	6
Counseling and reentry Services	6
The Blessing Center	71
Family Resource Center	3
Medical Clinic	2
General Dentistry	6
Storehouse Food and Clothing	59
H.O.P.E. Initiative	1
The Concerned Family	1
The Concerned Family	1
THE FAMILY NETWORK INC (TFN)	1
Adoption & Foster Care Services	1
The Foundation of the American Academy of Ophthalmology	2
EyeCare America	2
The Lighthouse of Restoration	70
Children Clothing Closet	25
Single Mothers Rock	18
Reentry Hygiene Care Package	4
School Supplies	23
The Lords Table	25
Soup Kitchen	22
USDA Food Giveaway	3
The Salvation Army - Barstow	70
Emergency Food Assistance	40
Southwest Gas Assistance	30
The Salvation Army - Long Beach	1
Missing Persons Service	1
The Salvation Army - Ontario	25
Disaster Recovery Services	7
Food Pantry	15
Soup Kitchen	3
The Salvation Army - Pomona	18
Disaster Recovery Services	1
Electric and Gas Assistance Fund (EAF & GAF)	17
The Salvation Army - Redlands	63
Cold Weather Shelter	8
Electric and Gas Assistance Fund (EAF & GAF)	46
Emergency Food Box	6
Shower Facilities	2
Thanksgiving Meals	1
The Salvation Army - San Bernardino	993
Emergency Shelter	599
Food Giveaway	14
Soup Kitchen	109
Transitional Living Center	271
The Salvation Army - Victor Valley	239
Disaster Recovery Services	2
Southwest Gas Energy Share	222
Homeless Take Out Lunch	15

211 Referrals

The Salvation Army Service Extension	99
Food Pantry	13
Utility Assistance	86
The Sober Living Network	15
Internet Information and Referral Service	15
The Stephans Center	1
Workshops and Trainings	1
The Unforgettables Foundation	6
Burial Assistance	6
The Way Station	20
Food Assistance	20
The White House Healing Center	41
Transitional Housing	41
THINK Together	1
Elementary Expanded Learning	1
Time for Change Foundation	584
Sweet Dreams House	416
Phoenix Square Affordable Housing	11
Mt. View House	157
TODEC Legal Center	1
Pro Bono Attorney Clinic	1
TOPS Club	1
TOPS Tools	1
Total Commitment Consulting Services	24
Anger Management Classes	5
Counseling Services	9
Parenting Classes	10
Town of Apple Valley	4
CPR Instruction	2
Town Hall	1
Clean Up and Recycle Program	1
Trans Lifeline	1
Trans Gender Warmline	1
Travelers Aid of the Inland Empire	40
Airport Travelers Assistance	40
TREVOR PROJECT	1
The Trevor Project Crisis Intervention and Prevention Resources	1
Tri-County Dental Society	1
Dental Care Information and Referral	1
Trinity Foster Care	1
Trinity Youth Service	1
Twentynine Palms Branch Library	1
Adult Literacy Program	1
Unidos Por La Musica	11
Clothing	10
Bags of Hope	1
UNITED STATES DEPARTMENT OF HOMELAND SECURITY	1
U.S. Citizenship and Immigration Services (USCIS)	1
UNITED STATES CENTERS FOR DISEASE CONTROL AND PREVENTION (CDC)	2
Centers for Disease Control and Prevention	2
United States Department of Education	3
Federal Student Aid (FSA)	3
UNITED STATES DEPARTMENT OF HEALTH AND HUMAN SERVICES	1
SAMHSA National Helpline - Center for Substance Abuse and Mental Health Services	1
United States Department of Labor	10
Labor and Employment Law	10
United States Department of Veterans Affairs	4
Vet Center Program	4
United States Embassy & Consulates in Mexico	1
US Consulate	1
UNITED STATES IMMIGRATION AND CUSTOMS ENFORCEMENT (USICE)	1
Enforcement	1
United States Post Offices	6

211 Referrals

Postal Services	6
United States Veterans Initiative	48
Veteran Homeless Prevention	39
Veterans Rapid Rehousing	7
Veteran Permanent Supportive Housing	1
US-VETS Workforce Development Program	1
Upland Animal Shelter	4
Pet Adoption	2
Animal Foster Care	1
Education and Volunteering	1
Upland Church of Christ	25
Food Pantry	25
Upland Public Library	2
Basic Computer Classes	1
Cooling Center	1
Upland Unified School District	2
Counseling Services	1
Childrens Resource	1
Uplift Family Services	1
Uplift Wraparound	1
US Citizenship and Immigration Services	5
Citizenship and Immigration Services	5
US Department of Health and Human Services	1
Health Care Options	1
Valencia Black Educational Services	1
GED Test Preparation/Adult Literacy Program/TABE Testing	1
Valley Star Community Services	24
Family Resource Center	8
Mental Health Services	5
Valley Star Crisis Walk-in Center	6
Drop-in One Stop Tay Center	1
Active Parenting	2
Short Term Counseling	1
Career Assistance	1
Veterans Affordable Housing	1
Affordable Housing	1
Veterans Health Administration - United States Department of Veterans Affairs	2
Veterans Affairs Medical Center	2
Victims of Crime Resource Center	3
Victims of Crime Information Center	3
Victor Community Support Services - San Bernardino	4
Screening Assessment Referral and Treatment	2
Therapeutic Behavioral Services	1
Early Identification Intervention	1
Victor Community Support Services - Victorville	45
Transitional Aged Youth	5
Family Resource Center	4
Ready Set Go	29
Mother's Support Support	2
Therapeutic Behavioral Services	3
Success First	2
Victor Community Support Services - West San Bernardino	27
Family Resource Center	1
Computer Classes	1
School Aged Treatment Services	2
Computer Lab	1
Early Intervention Counseling	9
Pre-Employment Skills	11
Nurturing Parenting Class	2
Victor Elementary School District	2
Public Education	2
Victor Valley College	2
English as a Second Language	2

211 Referrals

Victor Valley Community Services Council	1
Alternative Sentencing Program	1
Victor Valley Domestic Violence	33
Domestic Violence Shelter	23
Referral Services for a "A Better Way"	4
Domestic Violence Peer Support Group	1
Victim Impact Class	3
Temporary Restraining Orders	2
Victor Valley Family Resource Center	118
Family Resource Center	1
Transitional Housing	111
Computer Literacy Training	1
Reentry Transitional Housing	5
Victor Valley Rescue Mission	128
Clothes Closet	18
Cold Weather Shelter	7
Food Pantry	18
Life Recovery Program	2
Emergency Food Pantry	83
Victor Valley Transit Authority	43
Direct Access	29
Victor Valley Transit Authority	12
B-V Link	2
Victorville City Library	5
Library Services	2
Cooling Center	2