



For The Quarter Ending March 31, 2017

211 San Bernardino County Statistical Update

211 San Bernardino County Quarterly Report: Jan-Feb-Mar 2017



United Ways serving
San Bernardino County



211 News Items

2-1-1 Advisory Council Meeting

NOTE: The next meeting of the 211 Advisory Council is tentatively scheduled for May 18th, 2017. If you are interested in serving on the 211 Advisory Council, please email gadden@ieuw.org.

All New & Improved 211sb.org is live!!

The new 211 online portal is operational with vastly improved search tools, a community calendar and mobile optimization. Please use it and let us know how we can improve it even more.

211 Statistics in Brief

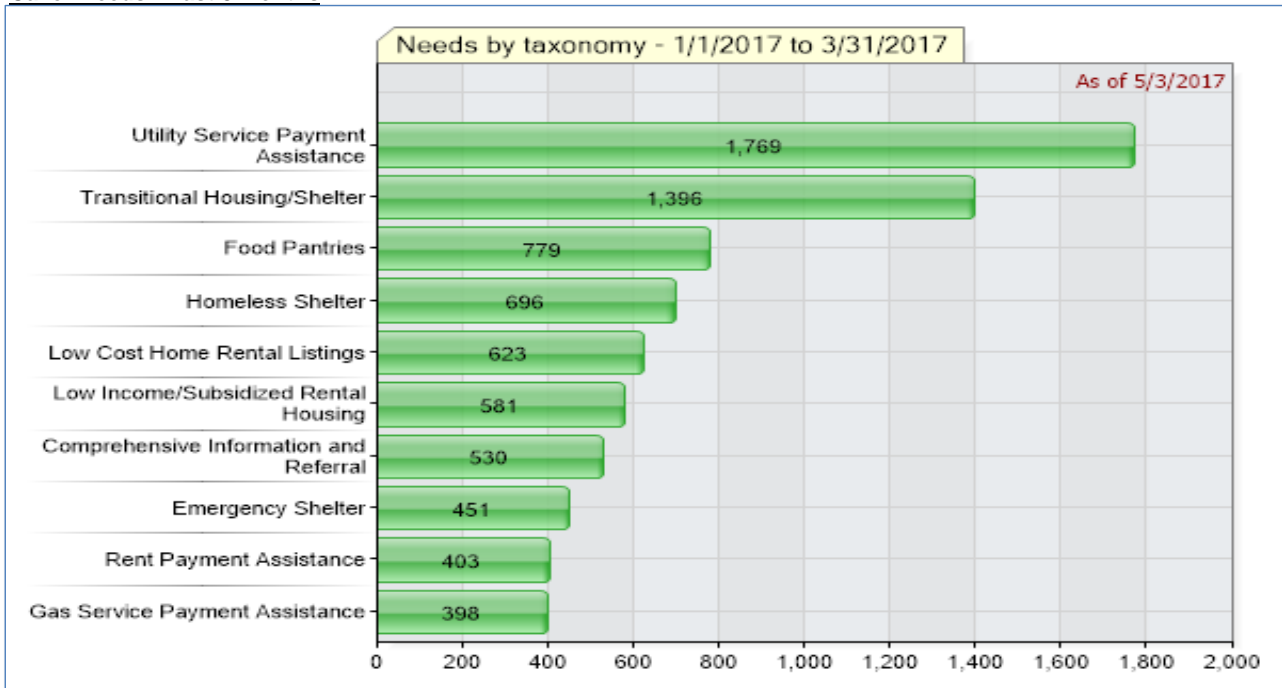
Quarter total referrals to services:	22,214
Total year to date referrals to services:	22,214
Quarter total for San Bernardino County calls answered:	14,852
Total San Bernardino County calls answered YTD:	14,852
211sb.org website quarterly unique visitors	23,284
211sb.org quarterly total searches	40,253
Agencies listed in 211 database:	1,094
Programs listed in 211 database:	3,076
Percentage of female callers:	67%
Total quarterly number of children in callers' homes:	8,443
Total number of children under 6 for the quarter:	1,888
Total number of people touched by 211 for the quarter:	25,781
Households of more than 9 people for the quarter:	38
Top calling cities:	San Bernardino, Victorville, Ontario, Fontana
Advocacy performed:	
(Past 3 months)	
Adult Abuse	3
Child Abuse	0
Domestic Violence	24
Emergency/911	0
Maternal Health Crisis	0
Re-entry Crisis	10
Suicide Call	1

1427 callers (10%) indicated that they were homeless, 954 (6%) were living with disabilities, 180 (1%) were Veterans

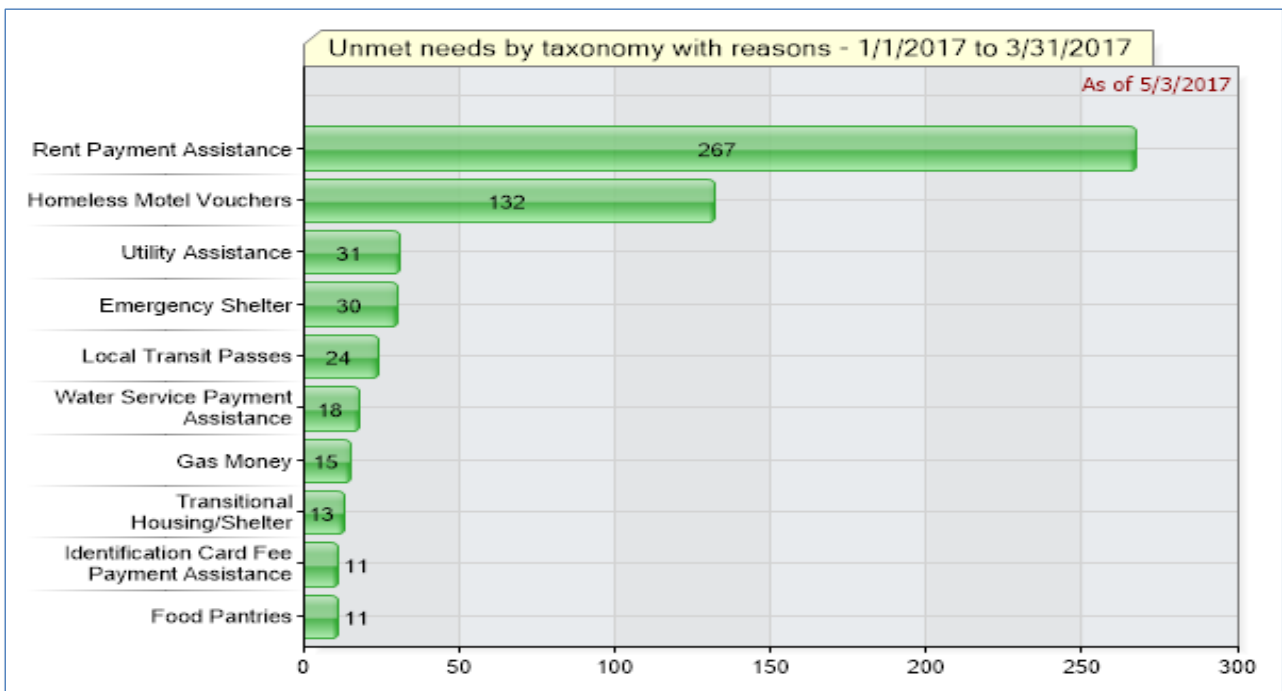
Target Populations:			
(non-overlapping)			
(Past 3 months)			
Homeless	1167	8%	
Disabled	554	4%	
Senior/Aging Adult	327	2%	
Disabled; Senior/Aging Adult	172	1%	
Previously incarcerated	124		
Disabled; Homeless	118		
Served in the U.S. Military	100		
Homeless; Previously incarcerated	55		
Disabled; Served in the U.S. Military	35		
Disabled; Homeless; Senior/Aging Adult	25		

Note that 44% of callers self identifying as veterans were also included in other target populations.

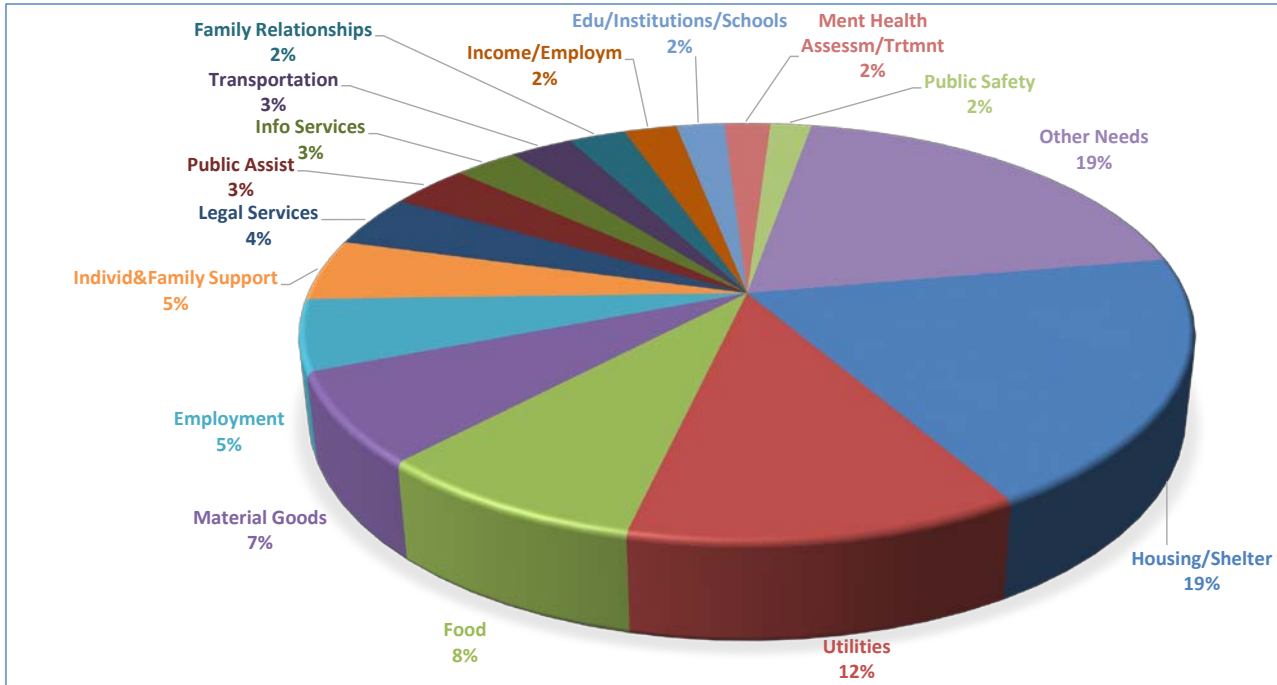
Caller Needs - Past 3 Months



Unmet Needs - Past 3 Months



Zero to 5 Families Needs last 3 months



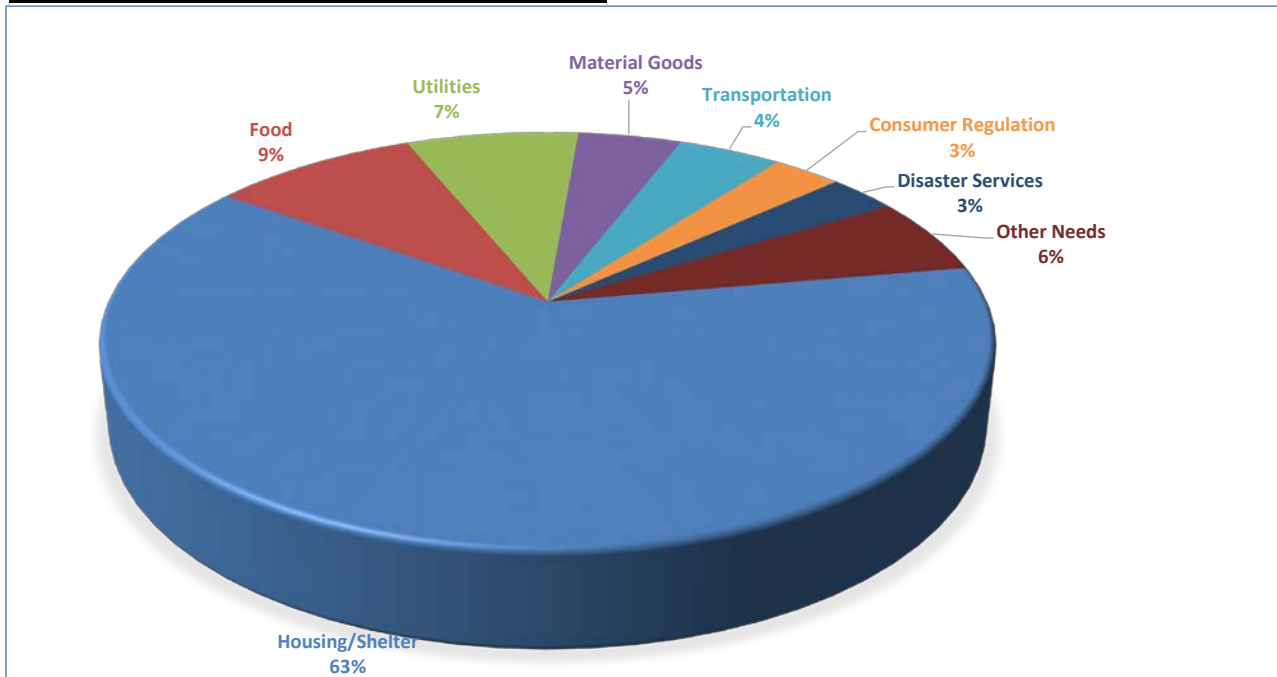
Number of Zero to 5 family calls: **1888**

Zero to 5 callers self identifying as homeless: 319 17%

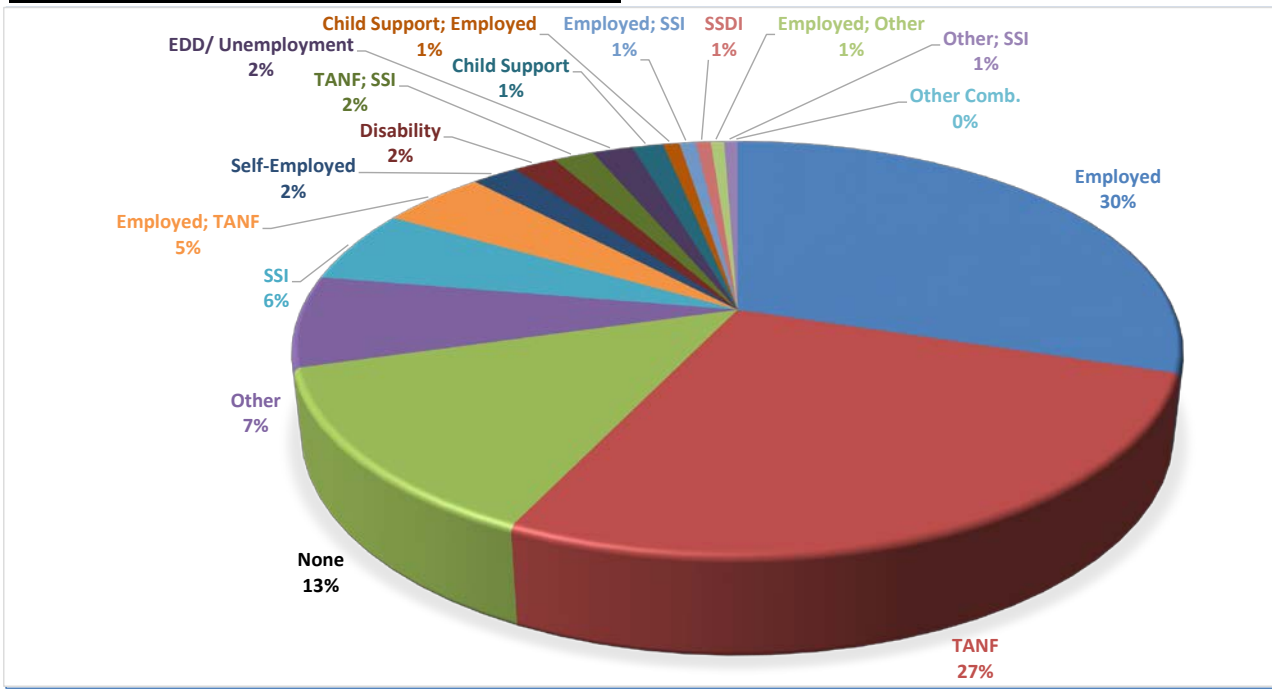
Zero to 5 callers with Maternal Mental Health needs: **8**

Zero to 5 callers self identifying as disabled: **84 4%**

Zero to 5 Families Unmet Needs over the past 3 months



Zero to 5 Families Main Sources of Income last 3 months



Percentage of First 5 families **without** their own transportation: **31%** 587

Thank You and Be Well!

Gary Madden, Director
 2-1-1 San Bernardino
 909-980-2857 ext 211
gmadden@ieuw.org



And many thanks to our major funders:



United Ways serving
 San Bernardino County

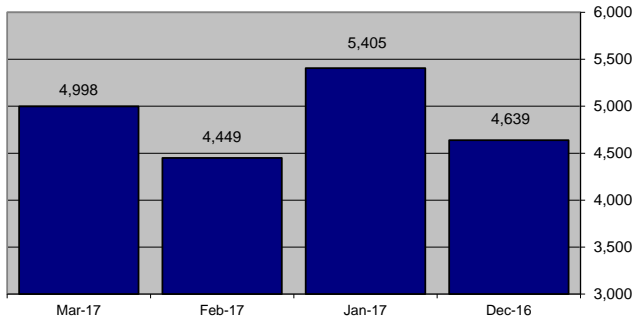


See following pages for additional data

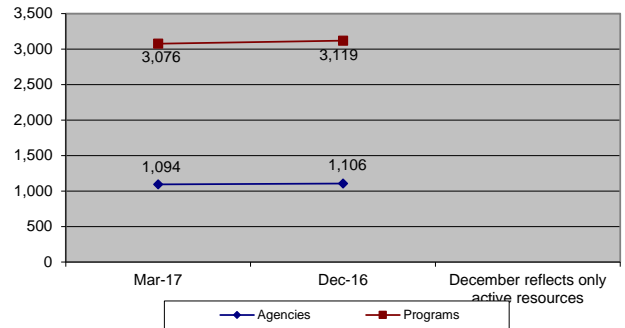
2-1-1 San Bernardino County

January through March, 2017

Total number of documented calls



2-1-1 database totals



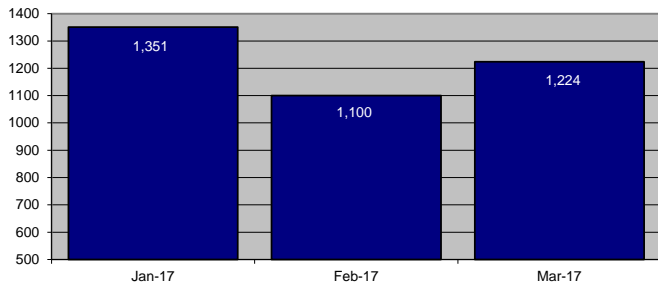
Total countywide number of documented I&R calls**

Mar-17	4,998
Feb-17	4,449
Jan-17	5,405
Dec-16	4,639

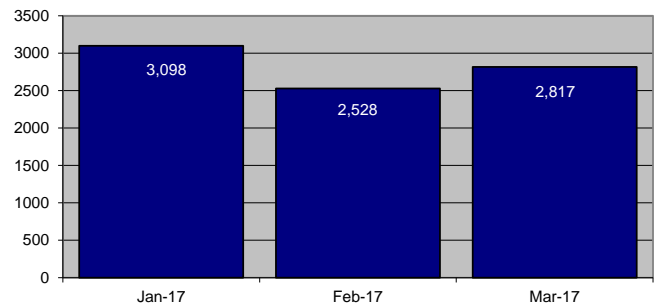
** Does not include hangups, wrong numbers, internal, etc.

Agencies	Database totals (Active Only)	Programs
1,094	Mar-17	3,076
1,106	Dec-16	3,119
December reflects only active resources		

Total # of callers with children in the households



Total number of children involved



Call totals per # of children in household:

	Mar-17	Feb-17	Jan-17
0 or unknown	3,774	3,349	4,305
1	414	361	443
2	345	318	436
3	263	244	253
4	118	107	124
5	58	46	55
6	17	11	24
7	5	6	12
8	2	3	2
9	1	1	1
More than 9	1	3	1
Total	1224	1100	1351

Total Number of Children

Mar-17	2817
Feb-17	2,528
Jan-17	3,098
Percentage of callers w/children	24%

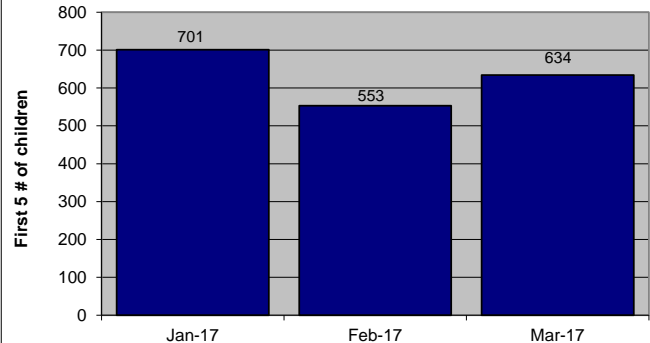
First 5 Calls

Total # First 5 Children represented this quarter	1,888
Total number of calls this Quarter	14,852
Total # of First 5 Calls	1888
Percentage of F5 calls	13%

Call totals per # of children under 6:

	Mar-17	Feb-17	Jan-17
0 or unknown	4,364	3,896	4,852
1	398	363	493
2	179	142	151
3	46	39	47
4	8	7	6
5	2	2	2
6	1		2
7			
8			
9			
More than 9			
Total F5 Calls	634	553	701

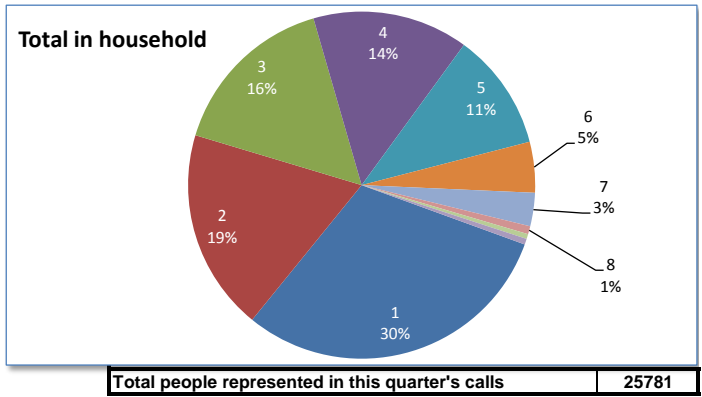
Total number of children under 6



2-1-1 San Bernardino County

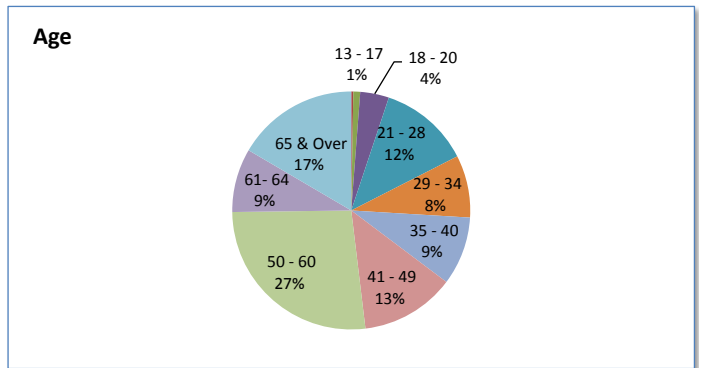
Total # in household:			
	Mar-17	Dec-16	Jan-17
Unknown (not in chart)	2,586	1,661	2,706
1	731	783	809
2	453	539	565
3	383	453	405
4	350	415	416
5	264	313	269
6	114	152	136
7	75	65	53
8	18	43	25
9	11	12	9
9+	13	13	12
Total	2412	2788	2699

NA
30%
19%
16%
15%
11%
5%
3%
1%
0%
1%

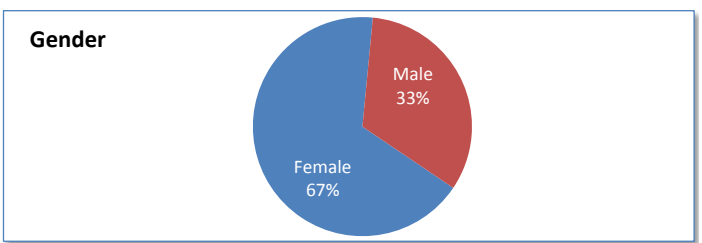


Total people represented in this quarter's calls **25781**

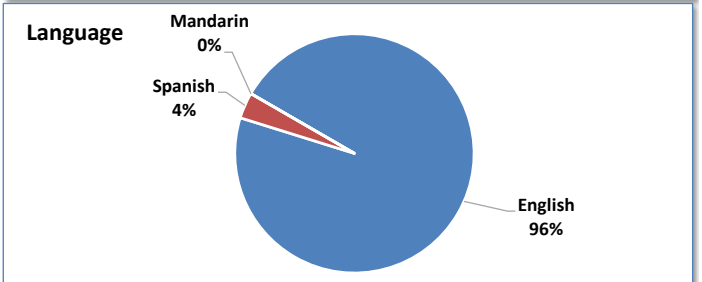
Age:			
	Mar-17	Dec-16	Jan-17
0 - 5	0	1	4
6 - 12	3	5	3
13 - 17	10	9	5
18 - 20	42	33	41
21 - 28	133	111	143
29 - 34	91	69	109
35 - 40	100	62	113
41 - 49	138	147	142
50 - 60	287	304	356
61 - 64	93	89	85
65 & Over	178	162	190
Total	1075	830	1001



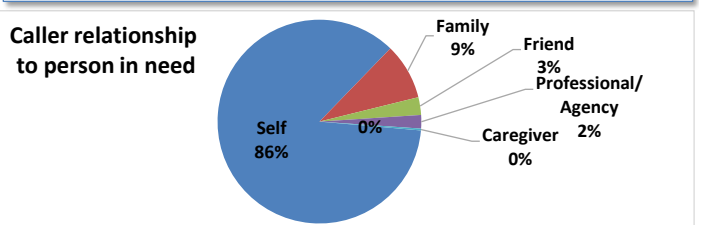
Gender			
	Mar-17	Dec-16	Jan-17
Female	1683	1654	1945
Male	826	693	860
Other	2		4
Transgender			
Undisclosed	2,487	1359	1004
Total	4,998	4,449	5,405



Language			
	Mar-17	Dec-16	Jan-17
English	4822	4254	5200
Spanish	176	194	204
Mandarin			1

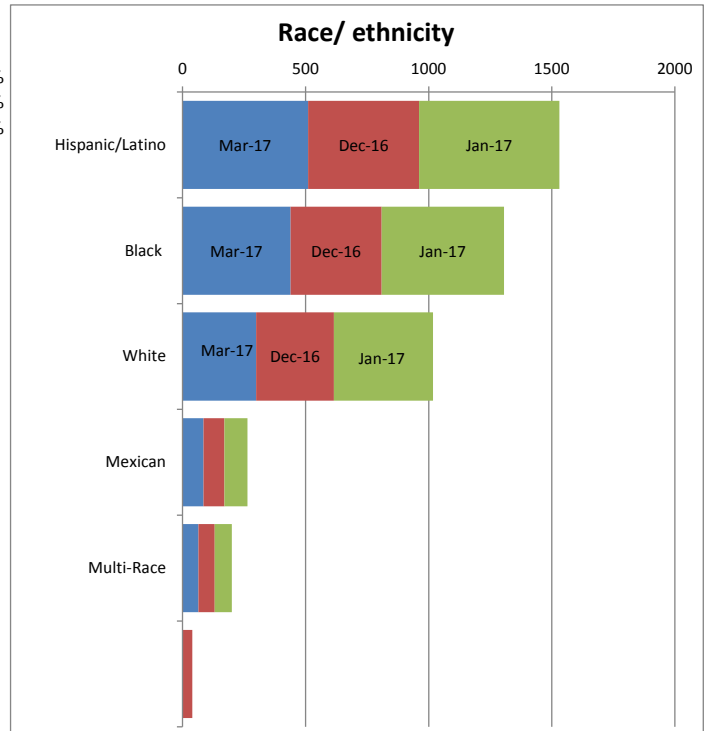


Caller relationship to person in need:			
	Mar-17	Dec-16	Jan-17
Self	2933	2548	3094
Family	304	249	237
Friend	96	83	98
Professional/ Agency	73	97	94
Caregiver	10	11	13
Other			

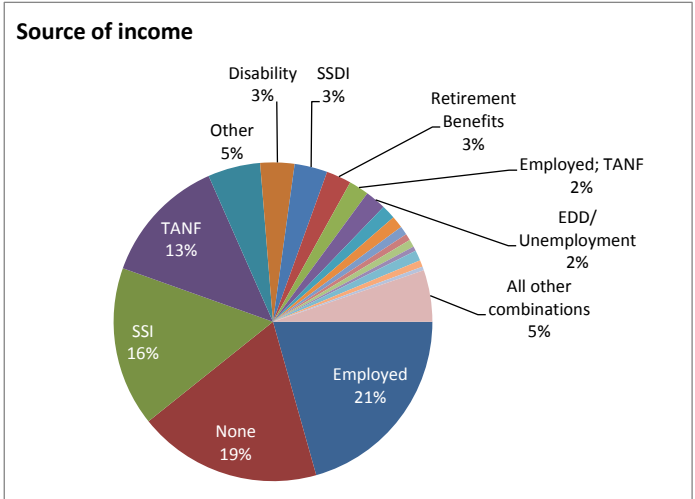


2-1-1 San Bernardino County

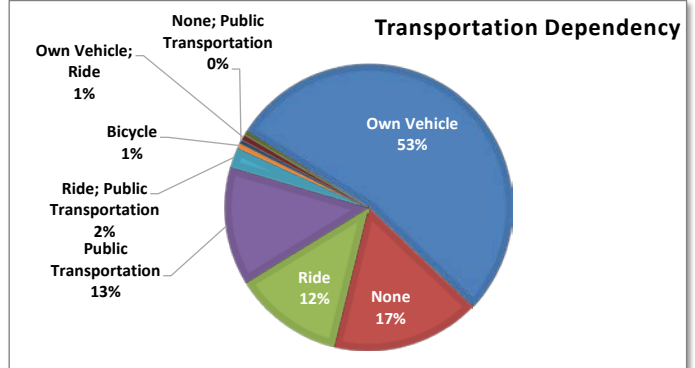
Race/ ethnicity				
	Mar-17	Dec-16	Jan-17	
Hispanic/Latino	510	451	570	34%
Black	439	370	497	29%
White	299	316	403	20%
Mexican	85	85	94	6%
Multi-Race	65	66	69	4%
Other	32	40	48	2%
Mexican-American	29	47	27	2%
Native American	13	8	16	1%
Central American	8	3	6	
Pacific Islander	7	3	6	
Filipino	5	6	7	
Asian	4	5	18	
Puerto Rican	3	3	5	
Korean	3	1	1	
Samoan	2	2	3	
Chinese	2	1		
Asian-Indian	1	3	2	
South American	1		3	
Laotian	1		2	
Japanese	1		1	
Spanish		3	2	
Vietnamese		1	2	
Cambodian			3	
Hawaiian			1	
Unknown	3488	3035	3619	
Total Known	1510	1414	1786	



Source of income:			
	Mar-17	Dec-16	Jan-17
Employed	488	470	516
None	441	378	431
SSI	383	405	404
TANF	306	265	319
Other	126	98	122
Disability	82	75	95
SSDI	79	60	65
Retirement Benefits	60	57	44
Employed; TANF	48	52	48
EDD/ Unemployment	50	31	49
Self-Employed	34	36	48
TANF; SSI	29	18	29
Employed; SSI	21	26	24
Child Support	16	21	24
Other; SSI	18	15	27
SSI; SSDI	11	16	30
Disability; SSI	25	8	14
Retirement Benefits; SSI	16	13	11
Employed; Other	9	12	9
All other combinations	124	117	136

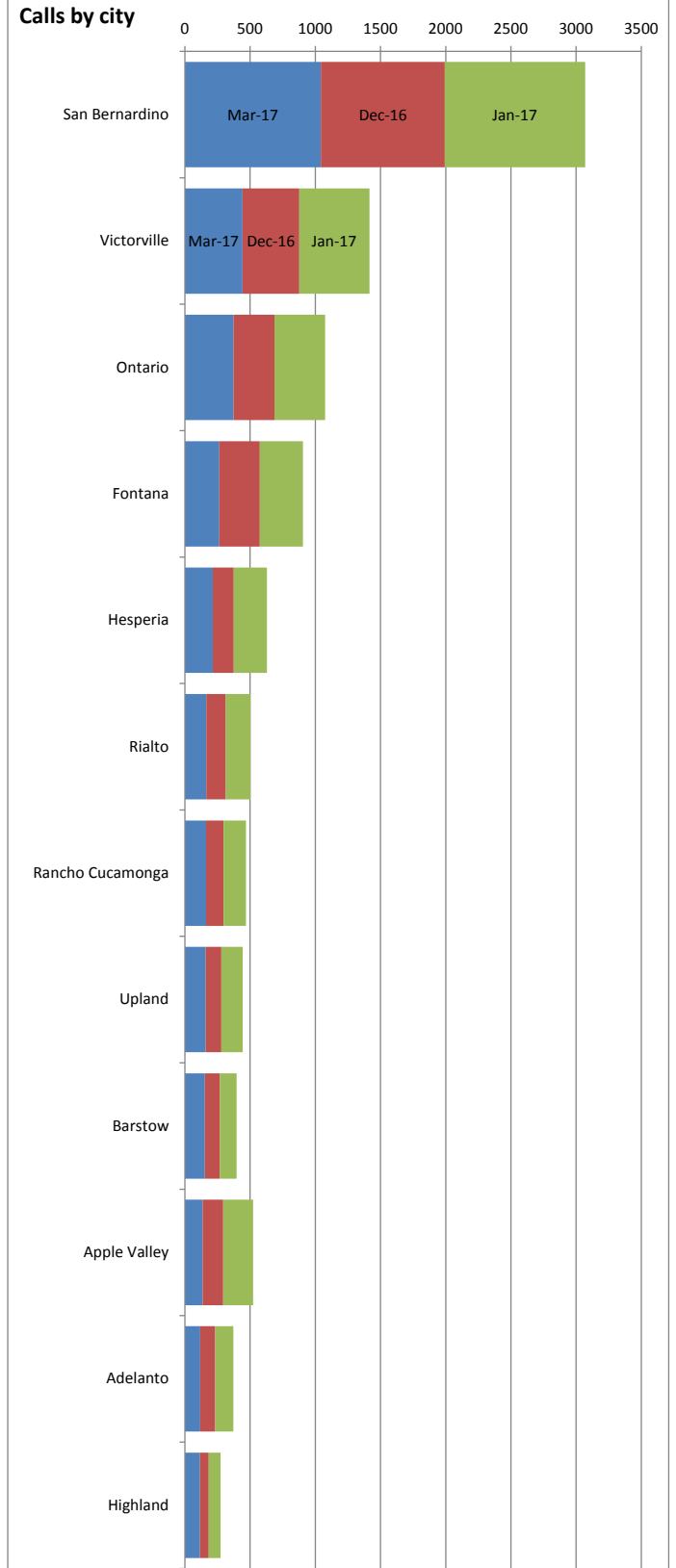


Transportation dependency:			
	Mar-17	Dec-16	Jan-17
Own Vehicle	927	874	1015
None	290	270	315
Ride	216	210	244
Public Transportation	231	190	218
Ride; Public Transportation	39	34	42
Bicycle	11	8	12
None; Public Transportation	7	12	9
Own Vehicle; Ride	11	10	7
Own Vehicle; Public Transportation	8	2	3
None; Ride		6	5
Other combinations	11	10	19



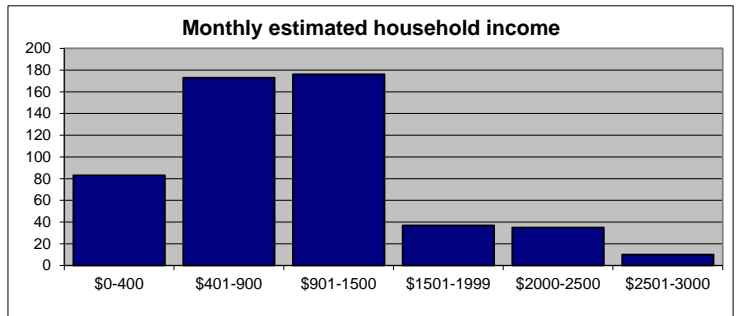
2-1-1 San Bernardino County

Calls per city/town			
City	Mar-17	Dec-16	Jan-17
San Bernardino	1043	950	1077
Victorville	442	435	538
Ontario	373	313	389
Fontana	264	310	331
Hesperia	214	160	255
Rialto	164	149	189
Rancho Cucamonga	162	134	173
Upland	160	120	164
Barstow	153	116	128
Apple Valley	136	157	230
Adelanto	117	116	139
Highland	115	68	90
Redlands	114	99	115
Colton	111	99	106
Chino	91	56	67
Yucaipa	67	65	64
Yucca Valley	43	35	52
Bloomington	42	37	41
Loma Linda	39	39	38
Montclair	38	33	46
Twentynine Palms	32	43	44
Mentone	26	17	15
Crestline	23	14	18
Big Bear City	18	14	8
Chino Hills	17	24	18
Landers	17	1	5
Phelan	15	22	19
Joshua Tree	15	16	16
Grand Terrace	10	10	7
Lucerne Valley	9	17	18
Big Bear Lake	9	7	12
Helendale	9	5	9
Morongo Valley	6	4	3
Twntynine Plm	6	3	4
Running Springs	3	7	7
Needles	3	5	4
Pinon Hills	3	3	5
Wrightwood	3	1	2
Trona	3		3
Twin Peaks	3		
Cedarpines Park	2	3	5
Oro Grande	2	2	4
Newberry Springs	2	2	2
Muscovy	2	2	1
Etiwanda	2	1	2
Rimforest	2		
Sugarloaf	1	4	4
Yermo	1	2	3
Parker Dam	1		1
Amboy	1		1
Patton	1		
Bryn Mawr	1		
Blue Jay	1		
Mountain Pass	1		
Fawnskin	1		
Hinkley		3	1
Forest Falls		2	2
Lake Arrowhead		1	11
Green Valley Lake		1	1
Cedar Glen		1	1
Outside County or Unknown	859	721	917

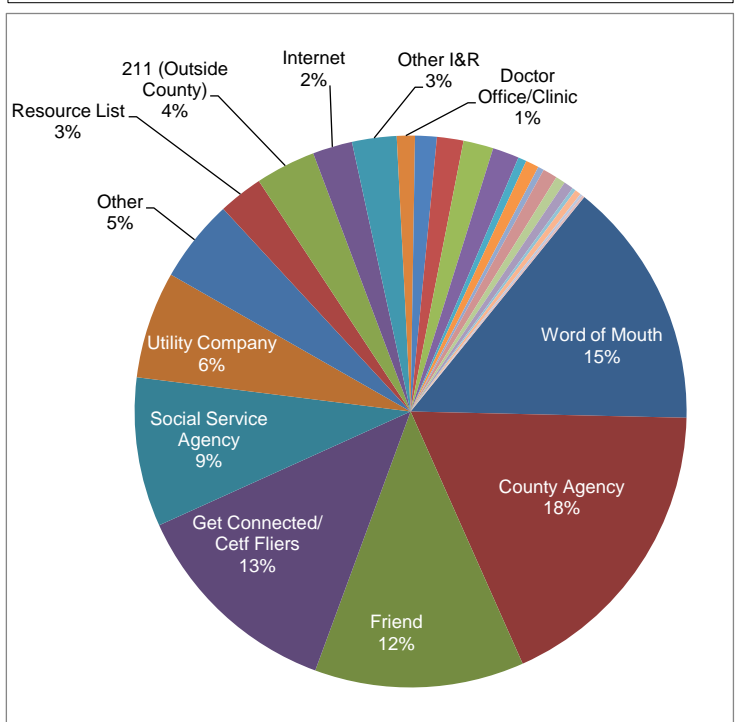


2-1-1 San Bernardino County

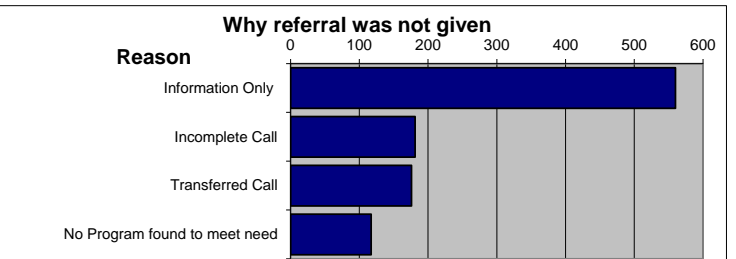
Monthly estimated household income			
\$0-400	83	92	129
\$401-900	173	187	208
\$901-1500	176	139	162
\$1501-1999	37	45	60
\$2000-2500	35	32	31
\$2501-3000	10	17	15
\$3001-3500	2	9	8
\$3501-4000	3	4	4
\$4001-4500	1	2	3
\$4501-5000	1	2	2
\$5501-6000		1	
\$6001+	3	1	



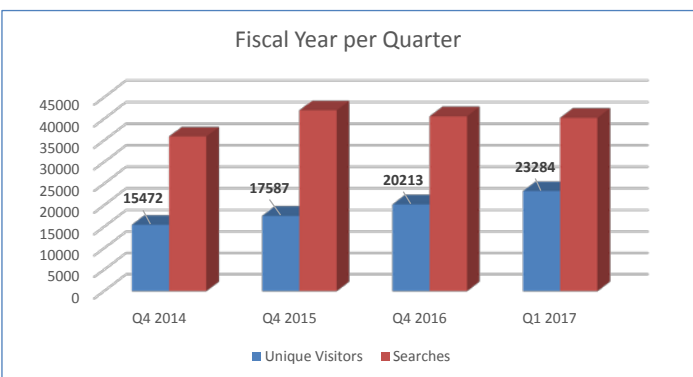
How caller learned about 2-1-1			
	Mar-17	Dec-16	Jan-17
Word of Mouth	206	214	343
County Agency	255	182	237
Friend	174	147	181
Get Connected/ Cef Fliers	179	71	101
Social Service Agency	124	132	91
Utility Company	89	103	109
Other	69	90	110
Resource List	37	46	21
211 (Outside County)	50	23	29
Internet	33	32	30
Other I&R	37	23	27
Doctor Office/Clinic	15	16	29
School	18	26	16
Church	22	17	14
Local Government	25	12	16
SCE Cutoff Notice (Edison)	22	13	15
Law Enforcement	7	21	7
Brochure	11	7	7
Hospital	5	8	8
Cable TV	12	4	5
Veterans Organization	8	8	4
Billboard	8	9	2
Referral Card	3	6	10
Radio	5	2	6
Phone Book	2	1	5
Newspaper	2		5
911			4
Other	1		2
Detention Center	2		
411		2	
Return Caller (not incl. in chart)	819	756	956



Why referral not given			
Reason	Mar-17	Dec-16	Jan-17
Information Only	560	380	403
Incomplete Call	181	162	160
Transferred Call	176	140	157
No Program found to meet need	117	113	149
Chronic Caller/Abusive Caller	30	22	44
Refused Referral	17	18	28



Web Statistics



Top Public Search Terms - past 3 months

Transitional Housing, food, transportation, clothing, Support Groups, Individual Counseling, clothing, older adults, dental care, community clinics, Utility Assistance, Rental Assistance, Crisis Intervention Hotlines, housing, homeless, Tutoring Services, Bill Payment Assistance/Utils, Food Pantries, Adult Literacy Programs, Mentoring Programs, low income housing, diapers, child care, Transitional Housing/Shelter, ged, School Based Teen Parent / Pregnant Teen, Emergency Shelter, domestic violence, mental health, Homeless Shelter

211 San Bernardino County Report

Callback Survey Responses

Callback Surveys of 2017 - 37 respondents

Contacted Agencies

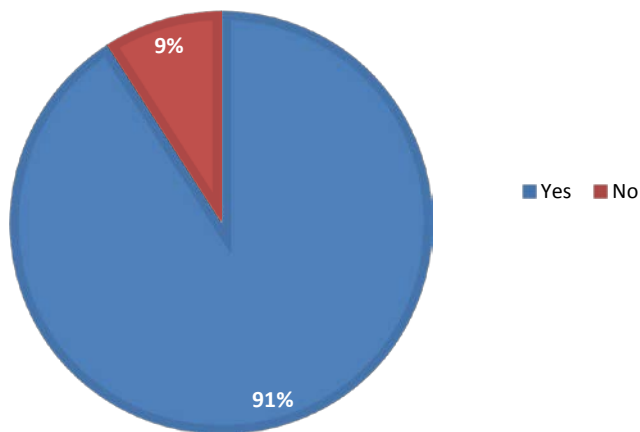


Among those who gave responses other than "No response":

97% of callers were satisfied with the services received from 211.

91% reported that referrals received from 211 were accurate.

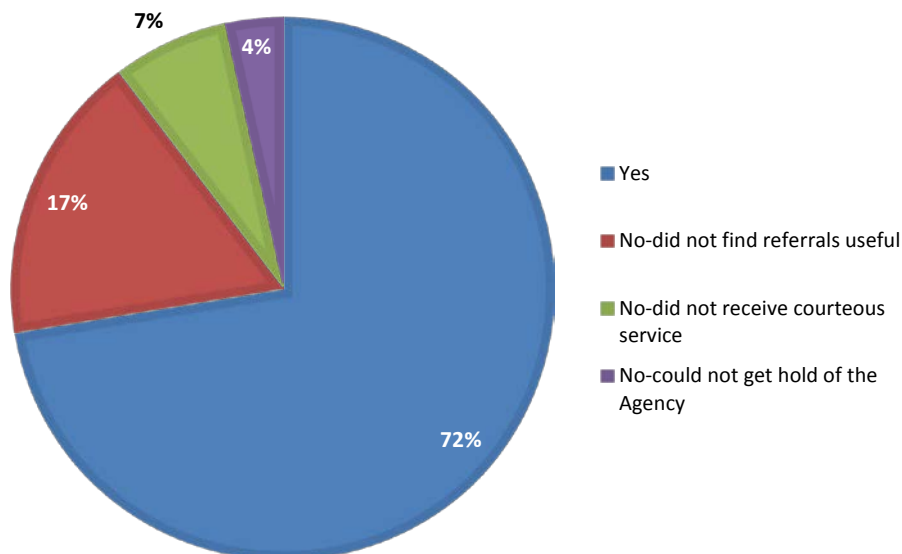
REFERRALS WERE ACCURATE



97% actually contacted the resources referred by 211.

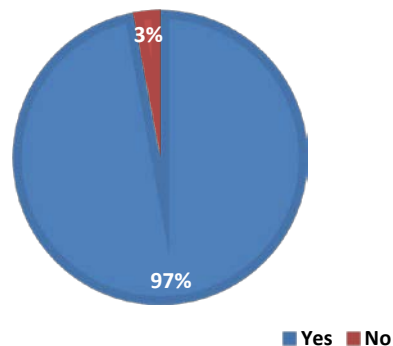
72% report receiving the needed help. More than half of those who were not helped indicated that the agencies referred were out of funding.

RECEIVED NEEDED HELP



97% report that they would call 211 again if they need additional help.

Will use 211 service again



211 Referrals

January-February-March 2017 Referrals

Agency / Program	Referral Totals
1st Free E Waste Removal and Recycling Service	1
Removal and Recycling Service	1
2-1-1 Alameda County	1
2-1-1 Information and Referral	1
2-1-1 Fresno County	1
2-1-1 Information and Referral	1
2-1-1 Kern County	6
2-1-1 Information and Referral	6
2-1-1 Los Angeles County	286
2-1-1 Information and Referral	286
2-1-1 National	32
2-1-1 Search	32
2-1-1 Orange County	18
2-1-1 Information and Referral	18
2-1-1 Sacramento	1
2-1-1 Information and Referral	1
2-1-1 San Bernardino County	1
2-1-1 San Bernardino County	1
2-1-1 San Diego	9
2-1-1 Information and Referral	9
2-1-1 Santa Clara County	1
2-1-1 Information and Referral	1
211VetLink	126
211 Trip Planner	126
3Ps Christian Ministries	5
Food Pantry	5
800-Free-411	37
Directory Assistance	37
A Place for Mom	21
Elder Care Referral	21
Ability Tools	1
AT Exchange	1
Able Mediation and Counseling Services	27
Anger Management Classes	7
Parenting Skill Classes	8
Resource Center	12
Abundant Living Family Church	90
Counseling Services	9
Outreach Center	81
Accelerating Ministries	7
Food Pantry	7
ACT Family Counseling Services	22
Counseling Services	22
Adelanto Community Resource Center	4
Food Pantry	4
Adelanto Detention Center	2
Detention Center	2
Adventist Community Team Services	4
Meals on Wheels	3
ACTS Transit	1
Advokids	1
Telephone Support Hotline	1

211 Referrals

Aegis Treatment Centers	6
Methadone Replacement Therapy	6
AIDS Healthcare Foundation	2
AIDS Program	2
AL-ANON Family Groups and ALATEEN	3
Inland Empire of California Al-Anon and Alateen	3
Alcoholics Anonymous	17
Alcoholics Anonymous	17
Alliance Human Services Foster Family	3
Foster Parent Recruiting and Training Services	3
Al-Shifa Clinic	48
Dental Clinic	32
Medical Clinic	16
Alta Loma School District	1
Public Education	1
Alta Vista South	2
Independent Study	1
Homestudy	1
Alzheimer's Greater Los Angeles	6
Alzheimers Information and Referral	4
Direct Assistance	2
American Association of Poison Control Centers	3
Poison Control	3
American Association of Retired Persons	18
Tax Aide	15
AARP	3
American Cancer Society	13
Education and Support	13
American Civil Liberties Union Of Southern California	1
Civil Liberties and Legal Issues	1
American Diabetes Association	1
Diabetes Information	1
American Foundation for the Blind	2
Information and Referral	2
American Heart Association	1
Public Education and Public Advocacy	1
American Immigrant Lawyers Association	1
Immigration Lawyer Referral Service	1
American Lung Association in California	3
Stop Smoking Program	1
First 5 Home Visit Asthma Education	1
Asthma 101 Class	1
American Red Cross - Inland Empire Chapter	7
Disaster Recovery Service	7
Amyotrophic Lateral Sclerosis Association	1
Information and Referral	1
Annual Credit Report Request	4
Annual Credit Report	2
Fraud Victim Assistance	2
Another Level for Women	354
Utility Assistance	336
Employment Preparation Program	16
Financial Literacy Program	2
Another Way	2
Emergency Clothing Allowance	2

211 Referrals

Anthony Munoz Community Center	1
Neighborhood Multipurpose Centers	1
Apple Valley Fire Protection District	2
CPR and First Aid Classes	1
Friends of Animals During Disasters	1
Apple Valley Newton T Bass Branch Library	1
Storytime and Crafts	1
Apple Valley Senior Center	2
Senior Fitness Activities	2
Appointed Time Centers	14
Creative Minds Learning Center	13
12-Step Group and Support Services	1
Arrowhead Regional Medical Center	29
CPR Instruction	2
Hospital Services	14
Postpartum Support Group	4
Family and Elder Care Center	4
Womens Health Services	1
Emergency Department	3
Lamaze Classes	1
Ascend Hospice	2
Bereavement	2
Asian-American Educational and Cultural Center	2
Citizenship Classes	1
Homework After School Program	1
Aspiranet	6
Transitional Housing Program Plus	4
Aftercare Program	2
Assistance League of San Bernardino	7
Operation School Bell	1
Dr. Earl R. Crane Children's Dental Center	6
Assistance League of the Foothill Communities	4
San Antonio Community Hospital Dental Center	4
Associated Clinical Therapists	31
Counseling Services	31
Assure Pregnancy Clinic	7
Pregnancy Care	4
Bridges Parenting Education and Support	3
Autism Research Institute	2
Autism Information and Referrals	2
Autism Society Inland Empire	2
Autism Information and Referral	1
Children Teen Adults and Family Programs	1
Avector	4
Transitional Housing	4
Barstow Community College	2
Foster and Kinship Care Education (FKCE)	1
Office of Student Support	1
Barstow Community Hospital	1
Hospital Services	1
Barstow Free Methodist Church	23
Neighborhood Food Pantry	23
Barstow Humane Society	3
Animal Care	3
Barstow Police Department	1

211 Referrals

Police Department	1
Barstow Senior Center	1
Senior Services	1
Barstow Unified School District	1
California School Age Families Education	1
Behavioral Awareness Center of San Bernardino County	20
Counseling Services	20
Benevolent Animal Rescue Committee	3
Animal Rescue Committee	3
Bergmann & Moore	1
Veterans Legal Assistance	1
Bethany Christian Services	2
Infant Domestic and International Adoption	1
Pregnancy Counseling	1
Better Business Bureau	14
Complaint Department	14
Bienestar Human Services	12
LGBT Outreach	6
Community Service	5
LGBT Workshops	1
Big Bear Discovery Center	1
Campgrounds	1
Big Bear Lake Branch Library	1
Library Services	1
Big Bear Valley and Recreational Center	1
Senior Center	1
Big Brothers Big Sisters of the Inland Empire	1
Mentoring	1
Board of Equalization	1
Board of Equalization	1
Boys & Girls Club of Barstow	1
Homework and Tutoring	1
Boys & Girls Club of Fontana	1
Project Lean	1
Boys & Girls Club of San Bernardino	1
Day Camp	1
Boys Republic	5
Residential Treatment	3
Community-Based Residential Program	2
Boys Town National Hotline	15
National Hotline	15
Braille Institute of America	2
Low Vision Rehabilitation Services	1
Youth and Career Services	1
Brainstorming 4 Us	1
Brain Injury Support	1
Break	1
Food Pantry	1
Building A Generation	3
Family Resource Center	1
First 5 Nurturing Parenting Classes	2
Burn Institute - Inland Empire	1
Adult Support Group	1
C.A.S.T.L.E Parenting	3
Parenting Skill Classes	2

211 Referrals

Co-Parenting Classes	1
California Conservation Corps	2
Training and Education Program	2
California Council of the Blind	1
Community Services	1
California Dental Association Foundation	2
Dental Care Complaints	1
CDA Cares	1
California Department of Aging	3
California Care Network	3
California Department of Business Oversight	2
Corporations Commissioner	2
California Department of Consumer Affairs	9
Bureau of Automotive Repair	2
Consumer Information Center	6
Bureau of electronics and Appliance Repair Home Furnishing and Thermal Insulation	1
California Department of Corrections and Rehabilitation	10
Parole and Community Services Division	7
Prisoner Locator Services	3
California Department of Health Care Services	1
Every Woman Counts	1
California Department of Housing and Community Development	5
Housing Ombudsman	5
California Department of Industrial Relations	4
Division of Labor Standards Enforcement	4
California Department of Insurance	15
Low Cost Auto Insurance	14
Consumer Service	1
California Department of Motor Vehicles	14
DMV Services	14
California Department of Public Health	3
H1N1 Hotline	1
California AIDS Hotline	2
California Department of Social Services	12
Child Care Licensing	2
Social Security Complaints	2
Welfare Fraud Hotline	7
Assistance Dog Special Allowance	1
California Department of Transportation	6
Caltrans	6
California Franchise Tax Board	3
Tax Information	3
California HealthCare Foundation	6
Calquality Care	6
California Highway Patrol - Inland Division	16
Freeway Patrol Service	13
TELL-CHP	3
California Indian Legal Services	2
Legal Services	2
California Lions Friends in Sight	32
Free Sight Clinic	32
California Office of the Patient Advocate	1
California Office of the Patient Advocate	1
California Public Utilities Commission	80
LifeLine Telephone Service	47

211 Referrals

California Public Utilities Commission	29
California Telephone Access Program	4
California Rx Card	1
RX Card	1
California State University San Bernardino	1
Counseling Services	1
California Student Aid Commission	1
Cal Grants	1
California Victim Compensation and Government Claims Board	4
Victim Compensation Program	4
California Vision Foundation	15
Vision Foundation	15
Call for Life Pregnancy Help Center	8
Crisis Pregnancy Center	8
Cancer Information Service of California	2
Cancer Information Service	2
CancerCare	2
Financial Assistance	2
Canine Companions for Independence	1
Canine Companions for Independence	1
Canyon Ridge Hospital	4
Hospital Services	1
Access Center	3
CareConnect USA	16
Bankruptcy Advice Helpline	7
Student Loan Relief Helpline	1
Discount Prescription Assistance	3
Mortgage Assistance Helpline	3
Debt Counseling Helpline	2
Carolyn E Wylie Center	2
Postive Parenting Program	1
Autism Spectrum Treatment	1
Carolyn Owens Community Center	4
Counseling Services	1
High Five	2
Batterers Treatment	1
Casa Colina Hospital and Centers for Healthcare	2
Outpatient Rehabilitation	2
Castle Rock Christan Fellowship Baptist Church	41
Our Daily Bread	32
Clothes and Shoes Giveaway	9
Catholic Charities - High Desert	890
Clothing Referrals	3
Utility Assistance	683
Food Assistance	53
Case Management	7
Housing and Support Services	64
Transportation Assistance	45
First 5 Family Resource Center	2
Prescription Service	6
Advocacy and Referrals	5
Clothes Items	22
Catholic Charities - Ontario	501
Case Management	8
Utility Assistance	323

211 Referrals

Housing and Support Services	56
Advocacy and Referrals	4
Clothing Referrals	1
Clothes/Household Items	43
Food Assistance	43
Funeral Referral	4
Life Skills / Parenting Classes	8
Prescription Service	9
Citizenship Workshop	2
Catholic Charities - San Bernardino	580
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Clothes/Household Items	144
Parenting Skill Classes	2
Prescription Service	6
Refugee & Immigration Services	21
Utility Assistance	215
Housing and Support Services	95
Food Assistance	45
Disaster Recovery Services	1
Advocacy and Referrals	12
Case Management	18
Funeral Program	16
Citizenship Workshop	3
DACA Services	2
Cedar House Life Change Center	102
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Outpatient Therapy and Counseling Program	6
Residential Treatment	21
Women with Children Program	1
DUI Program	2
Adult Residential Services	9
Adult Outpatient Drug Free Program	3
Adults with Children Residential Services	2
Drug and Alcohol Detoxification	58
Center for Effective Life Transitions	22
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Anger Management	11
Counseling Services	4
Drug and Alcohol Intervention	2
Batterer's Intervention Program	4
Individual Couples and Family Therapy Services	1
Center for Employment Training	4
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HVAC Technician and Green Technology	2
Truck Driver Training	1
Automotive Specialist	1
Center For Healthy Generations	2
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Computer Training	2
Center for Nonprofit Management	1
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Nonprofit Development Program	1
Center for Oral Health	1
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Early Smiles	1
Center of Refuge Counseling Agency	19
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Anger Management Classes	5
Individual Counseling	3
Family Counseling	1
Couple Counseling	4
Loss and Grief Counseling	6
Center on Deafness Inland Empire	3
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211 Referrals

General Services	3
Centers for Medicare and Medicaid Services	3
Nursing Home Compare	3
Central City Lutheran Mission	276
Food Distribution	20
English as a Second Language	1
Mens Shelter	246
Permanent Supportive Housing	1
Transitional Housing - St Martin Too	8
Central Detention Center	1
Detention Center	1
Chaffey Joint Union High School District	13
Chaffey Adult School	13
Charity Cars	5
Program Vehicles	5
Child Advocates of San Bernardino County	1
Court Appointed Special Advocates	1
Child Care Resource Center	76
Resource and Referral Subsidized Child Care	73
Disaster Child Care Referrals	3
Child Find of America	3
Parent Help	3
Childhelp USA	1
Child Abuse Hotline	1
Chino Branch Library	1
Library Services	1
Chino Hills Counseling	4
Counseling Services	4
Chino Hills James S. Thalman Branch Library	1
English Improvement Class	1
Chino Neighborhood House	14
Clothes Closet	3
Emergency Food	11
Chino Senior Center	2
Case Management	1
Senior Transportation	1
Chino Valley Medical Center	1
Living with Diabetes	1
Chino Valley Unified School District	14
Public Education	1
English as a Second Language	8
CVUSD Health Center	2
First 5 Family Literacy	1
Hope Family Resource Centers	1
First 5 Tykes Nurturing Parenting	1
Chino Valley YMCA	17
Preschool	1
School Age Care	2
Shower Facilities	14
Christian and Missionary Alliance Church	11
Clothing Giveaway	10
Disaster Clothing	1
Christian Counseling Service	9
Anger Management Classes	2
Parent Child Interaction Therapy	3

211 Referrals

Screening Assessment Referral and Treatment	2
Military Family Support Services	2
Christian Development Center	5
Clothing Giveaway Campaign	4
USDA Food Distribution	1
Christian Life Center	30
Clothes Closet	11
Emergency Food	19
Church of the Valley	25
Food Pantry	25
City of Adelanto	2
City Hall	2
City of Barstow	4
City Clerks Office	3
Community Services	1
City of Big Bear Lake	4
Civic Center	3
Snow Removal	1
City of Calimesa	5
City Hall	2
Norton Younglove Multipurpose Senior Center	1
Building and Safety Department	2
City of Chino	4
Chino Human Services Programs	3
City Hall	1
City of Chino Hills	1
City Hall	1
City of Colton	5
City Hall	2
Early Childhood Education	2
Sierra Vista State Pre-School Program	1
City of Fontana	19
City Hall	13
Sandbag Program	1
Community Services and Recreation	1
Fontana Reentry Support Team	3
Senior Emergency Home Repairs	1
City of Grand Terrace	3
City Hall	2
Community Services	1
City of Hesperia	12
City Hall	11
Public Works	1
City of Highland	8
City Hall	8
City of Hope Medical Center	2
Cancer Treatment Services	1
Diabetes Program	1
City of Loma Linda	1
City Hall	1
City of Montclair	15
City Hall	3
Health Service Alliance	8
Montclair Medical Clinic	3
Senior Transportation	1

211 Referrals

City of Ontario	18
City Hall	18
City of Ontario Fire Department	4
CPR and First-Aid Classes	1
Sandbag Program	3
City of Rancho Cucamonga	5
City Hall	4
Rancho Cucamonga Police Department	1
City of Redlands	7
City Hall	3
Community Services	1
Licenses/Permits	2
Quality of Life Department	1
City of Rialto	5
City Hall	2
Home Sweet Home	3
City of San Bernardino	44
City Clerks Office	3
City Hall	28
Public Works	12
Passports	1
City of San Bernardino Fire Department	3
Fire and Rescue	3
City of Upland	7
City Hall	7
City of Victorville	40
City Hall	24
Community Services	4
Senior Home Repair Program	9
Owner Occupied Rehabilitation Loan	3
City of Yucaipa	2
City Hall	2
CityLink	179
Food Pantry	75
English as a Second Language	8
Identification Vouchers	11
Rapid Rehousing	25
Homeless Prevention/Rapid-Re-Housing	60
Clear View Treatment Center	5
Substance Abuse Recovery	5
Clinica Medica Familiar	6
Child Health Disability Prevention	4
Family PACT	1
Presumptive Eligibility	1
Coalition Against Sexual Exploitation	3
CASE	3
Coalition to Abolish Slavery & Trafficking	2
Shelter	2
Co-Dependents Anonymous	2
Co-Dependent Support Groups	2
Colton Joint Unified School District	3
Parenting Skill Classes	1
Public Education	1
Student Services Center	1
Colton Public Library	1

211 Referrals

Homework Assistance Center	1
Colton-Redlands-Yucaipa ROP	3
Career Guidance Services	3
Community Action Partnership Kern County	1
Women Infants and Children (WIC)	1
Community Action Partnership of San Bernardino County	762
Family Development	172
Food Bank	7
Home Weatherization Services	85
Individual Development Accounts (IDA)	1
Energy Education and Environmental Services Department	493
Springboard Workshops	4
Community Assistance Program	41
Community Assistance Program	3
English as a Second Language	7
Food Warehouse	31
Community Assisting Recovery	1
Disaster Recovery Services	1
Community Connect	208
2-1-1 Riverside County	207
Public Benefits Application Assistance	1
Community Health Action Network	60
Parent Resource Center	57
GED Classes	2
CX3	1
Community Health Systems	60
Dental Clinic	16
Medical Clinic	14
Optometry Services	17
Dental and Medical Services	10
Nutrition Management Class	2
Teen Clinic	1
Community Hospital of San Bernardino	19
Behavioral Health Services	3
Health Education Classes	1
Hospital	8
Breastfeeding Center	5
Childbirth Education	2
Community Senior Services	8
Volunteer Driver Program	6
Get About	1
The Enrichment Center Adult Day Program	1
Community Services Ministries	4
Community Health Fair	4
Connect 2 Compete	6
Freedom Pop	6
Consulate of Guatemala	2
Consular Services	1
Vision Exams	1
Copper Mountain College	2
GED Test Preparation	1
Community College	1
Corona Norco Rescue Mission	26
Transitional Living Program	26
County of San Bernardino Children's Network	3

211 Referrals

Screening Assessment Referral and Treatment	3
County of San Bernardino Department of Veterans Affairs	13
Mental Health Services	1
Veterans Claims Assistance	5
Veterans Homes	1
Burial Benefits	2
Home Improvements and Structural Alterations Grant	2
Veterans Pensions	1
Automobile Grant	1
County of San Bernardino Preschool Services Department	81
Early Head Start	18
Support Services	2
Head Start	56
State Preschool Services	1
First Time Pregnant Mothers (LIFT)	3
Nurse Visitation	1
County of San Bernardino Public Works	4
Transportation	1
Flood Control District	3
County of San Bernardino Regional Parks	1
Campgrounds	1
County of San Bernardino Solid Waste Management Division	1
Report Illegal Dumping	1
Covered California	26
California Health Insurance	26
Credit.org	8
Credit Counseling	8
Crest Forest Senior Citizens	1
Senior Center	1
Cristo La Roca Ministries	1
Brown Bag Food Program	1
Critical Signal Technologies	1
CST Your Link to Life	1
Cucamonga Christian Fellowship Compassion Center	23
Clothes Closet	4
Food Pantry	18
USDA Food Distribution	1
Cucamonga School District	1
Cucamonga State Preschool	1
Curbside Community Center	5
Food Distribution	5
Cypress Community Center	9
First 5 Nurturing Parenting Class	3
Youth Anger Management Classes	3
Drug and Alcohol Support Group	3
David & Margaret Youth and Family Services	8
Transitional Housing Program	3
Foster Family and Adoption Services	1
Emergency Shelter Program	1
Community Based Education	3
De Anza Community and Teen Center	5
English as a Second Language	5
Delmann Heights Community Center	2
Community Center	2
Denti-Cal Referral Line	7

211 Referrals

Dental Hotline	7
Department of Rehabilitation Inland Empire District	42
Vocational Rehabilitation	39
Independent Living	3
Depression and Bipolar Support Alliance	2
Information Referrals and Advocacy	2
Desert Manna	221
Clothes Closet	7
Cold Weather Shelter	7
Emergency Shelter	45
Food Pantry	23
Soup Kitchen	7
Showers	7
Edison Electric Assistance Fund	125
Desert Mountain Children's Center	1
Screening Assessment Referral and Treatment	1
Desert Sanctuary	20
Cedar Chest Thrift Shop	2
Haley House Domestic Violence Shelter	15
Community Resource Center	3
Desert Valley Hospital	4
Hospital Services	4
Didi Hirsch Psychiatric Service	8
Suicide Prevention Center	8
Diocese Of San Bernardino	1
Disaster Recovery Services	1
Disability Rights Legal Center	6
Disability Rights Legal Center	6
Disabled American Veterans	1
Veterans Transportation	1
Dogs for the Deaf	1
Assistance Dog Training	1
Dore Centers	2
Learning Difficulties and Attention Deficits	2
Dorothy A. Quesada Community Center	3
English as a Second Language	3
Dorothy Inghram Branch Library	1
Storytime and Crafts	1
Douglass and Associates Supervised Visitation Agency	1
Supervised Visitation Monitoring	1
DOVES of Big Bear Valley	7
Domestic Violence Shelter	7
Down Syndrome Association of Los Angeles	1
Support Group	1
Drug Alternative Program	1
Drug Alternative Program	1
Dynamics for Victims and Supportive Services	8
Anger Management	4
Parenting and Co-Parenting Classes	2
Battered Treatment	2
Dyslexia Foundation	1
Dyslexia Information and Referral	1
East Valley Charlee	1
Residential Care Facility	1
East Valley Community Health Center	5

211 Referrals

General Medical Services	5
Easter Seals Southern California	24
Early Head Start	16
Child Development Center	7
Head Start	1
Ecclesia Christian Fellowship	2
USDA Food Distribution	2
Echos Of Faith World Outreach Ministries	16
Operation Fresh Start	16
EI Rescate Legal Services	1
Immigration Legal Services	1
EI Sol Neighborhood Educational Center	6
Community Outreach	1
English as a Second Language	3
Nutrition Classes	1
Healthy Children and Resilient Families	1
Employment Development Department	148
CalJobs Employment Services	71
State Disability Insurance	4
Unemployment Insurance	23
Job Services	30
Bus Passes	18
Youth Employment Opportunity Program	2
Empowered Living Community Outreach	20
Clothes Distribution	12
Soup Kitchen	8
Epilepsy Education Everywhere	1
Epilepsy Support	1
Equal Employment Opportunity Commission	1
Employment Discrimination Assistance	1
Etiwanda School District	1
Public Education	1
Fairplex Child Development Center	1
Child Development Center	1
Faith Lutheran Church	13
Community Food Pantry	13
Families Anonymous	1
Drug and Alcohol Support Groups	1
Family Assistance	68
Anger Management Classes	15
Domestic Violence Program Services	36
Parenting Skill Classes	6
Our House	2
Restraining Order Court Support	1
Domestic Violence Support Group	1
Bus Passes	4
Youth Drop-in Center	2
The Open Door	1
Family Service Agency of San Bernardino	36
Crestline Food and Clothing Bank	7
Domestic Violence Program	4
Individual and Family Therapy	25
Family Service Association - Moreno Valley	47
Home Delivered Meals	40
Mental Health Services	5

211 Referrals

Senior Nutrition Program	1
Garden Drive Apartments	1
Family Service Association of Redlands	288
Clothes Closet	10
Emergency Food	38
Soup Kitchen	12
English as a Second Language	3
Surplus Food	10
Employment Classes	1
Homeless Prevention	1
Rapid Rehousing	73
Emergency Motel Vouchers	140
Federal Bureau of Investigation	6
Investigations	6
Federal Trade Commission	1
Stop Unwanted Calls	1
Feed My Sheep	87
Clothes Closet	21
USDA Food Distribution	2
Emergency Food Pantry	64
Feeding America Riverside San Bernardino	1
Agency Food Distribution	1
Fifth Street Senior Center	5
Senior Companions	5
Financial Fraud Enforcement Task Force	3
Fraud Reporting	3
First 5 San Bernardino County	2
Kit for New Parents	2
First Baptist Church	1
Food Pantry	1
First Christian Church	19
Food Pantry	19
First Church of the Nazarene	189
Clothes Closet	34
Food Pantry	126
Hot Meals	9
Free Clinic	3
Shower Facility	17
First Presbyterian Church	3
USDA Food Distribution	3
First United Methodist Church of Upland	3
Hot Meal	3
Fontana Community Senior Center	3
Basic Computer Classes	1
Senior Transportation	2
Fontana Counseling and Recovery Center	3
Counseling Services	3
Fontana Lewis Library & Technology Center	1
Math Tutoring	1
Fontana Police Department	5
Fontana Police	5
Fontana Unified School District	18
First 5 Preschool	3
English as a Second Language	10
GED Preparation Classes	5

211 Referrals

Food For Life Ministry	2
Food for Life	2
Foothill AIDS Project	1
Housing Assistance Program	1
Foothill Family Shelter	198
Harolds Help Desk	80
Transitional Housing	79
Foothill Family Thrift Store	39
Fraze Community Center	19
Clothes Closet	15
Veterans Sober Living Transitional Homes	1
Hygiene Kits	3
Fresh Start Ministries and Community Services	3
Anger Management Classes	2
Mentoring and Tutoring	1
Gamblers Anonymous	2
Gamblers Anonymous	2
Gang Reduction Intervention Team	6
Intervention Team	1
Job Placement and Career Molding	3
CPR Training	2
GLBT National Help Center	2
SAGE LGBT Elder Hotline	2
Global One Development Center	1
Transitional Age Youth Housing	1
God 24 Seven	9
Clothing Giveaway	9
Good Steward Day Care	15
Child Care Service	15
Goodwill Southern California	447
Career Resource Center	396
Youth Opportunity Programs	2
Goodwill Retail Stores	18
Inland Empire Veteran Employment Program	7
Bus Passes	24
Grace Vargas Senior Center	6
Senior Center	6
Grand Terrace Branch Library	4
Basic Computer Classes	2
English as a Second Language	2
Great Harvest Community Center	7
Lifeline	7
Greater Faith Grace Bible Church	3
Brown Bag Food Program	3
Guide Dogs for The Blind	1
Guide Dog Program	1
Guide Dogs of the Desert	3
Guide Dog Training	3
Habitat For Humanity	5
Habitat For Humanity	4
ReStore	1
Hands On Inland Empire	2
Volunteer Opportunities	2
Hannahs House	1
Foster Care and Adoptions	1

211 Referrals

Healthy Relationships California	1
R3 Academy	1
Hearts & Lives	1
Information and Referral	1
Heartsent Adoptions	2
Heartsent Adoptions	2
Help Hope Live	5
Financial Services	5
Helping Hands Pantry	27
Food Distribution	26
USDA Food Distribution	1
Hesperia Branch Library	2
Basic Computer Classes	1
Library Services	1
Hesperia Unified School District	5
Adult School	1
Public Education	1
English as a Second Language	1
GED Classes	1
Family Resource and Parent Center	1
Hi Desert Medical Center	3
Individual Counseling	2
Family Counseling	1
HICAP of Riverside and San Bernardino County	2
Council on Aging	2
Hi-Desert Family Health Clinic - Twentynine Palms	1
Health Clinic	1
Hi-Desert Family Health Clinic - Yucca Valley	2
Health Clinic	2
High Desert Child Adolescent and Family Services Center	39
Anger Management	11
Counseling Services	12
Parenting Classes	8
Supervised Visitation	6
Perinatal Day Treatment and Intensive Outpatient Services	1
Youth Outpatient Services	1
High Desert Homeless Services	269
Emergency Shelter	230
Rapid Rehousing	33
Bus Passes	6
High Desert New Beginnings	1
Work Force Development Title I Youth Program	1
High Desert Outreach Center	46
Food Pantry	35
Donations Accepted	1
Car Seat Training	10
High Desert Pregnancy Clinic	9
Family Resource Center	9
High Desert Transitional Living Connection	79
Clothes Closet	14
Food Pantry	44
USDA Food Distribution	2
Job Search	19
Highland Sam J. Racadio Library and Environmental Learning Center	17
Job Preparation and Job Search	16

211 Referrals

Parenting Skill Classes	1
Highland Senior Center	5
Senior Transportation	4
Beginning Computer Class	1
Holy Family Catholic Church	23
Food Pantry	23
HomeStrong USA	12
Foreclosure Prevention	3
Mortgage Assistance Program	2
Debt Consolidation	5
Heroes Home Repair Program	2
Hootman Senior Center	1
Senior Center	1
Hope Homes	9
Sober Living Homes	9
Horizon Cross Cultural Center	1
Immigration Legal Services	1
Hospice Education Institute	1
Hospice Education Institute	1
House of Ruth	92
Counseling Services	10
Domestic Violence Shelters	62
Emergency Hotline	19
Transitional Living	1
Housing Authority of the County of San Bernardino	326
Mainstream Program	26
Public Housing	118
Senior Housing	52
Veterans Affairs Supportive Housing Program (VASH)	8
Shelter Plus Care Program	5
Career and Technology Centers	6
Rental Assistance Programs	96
Project Based Programs	13
Housing Opportunities for People With AIDS	2
Housing Opportunities Collaborative Inland Empire	650
Credit Counseling	4
Foreclosure Intervention	7
Fair Housing	2
Rental Listing	622
Debt Management	1
Housing Information and Referral	14
Humane Society of San Bernardino Valley	17
Veterinarian Clinic	14
Cruelty Investigations	3
Humanity Center 4 Change	1
Humanity Center 4 Change - Counseling Services	1
Hutton Community Center	5
Senior Center	1
USDA Food Distribution	4
Identity Theft Resource Center	5
Victim Resources	5
IE511	5
Ride Sharing	3
Freeway Service Patrol	2
Iglesia Cristiana Misionera Supremo Llamamiento	57

211 Referrals

Food Distribution	43
Clothing Distribution	14
Immaculate Conception Church Dinner Hour Ministries	2
Soup Kitchen	2
Inland Behavioral and Health Services	56
Dental Services	32
Westside Counseling Center	9
Wholeness and Enrichment Center	2
PC1000 Drug Diversion Program	4
Perinatal Care Network	2
Adolescent Outpatient Services	3
Adult Outpatient Drug Free Program	3
Inland Family Community Health Center	1
Inland Caregiver Resource Center	27
Counseling Services	2
Caregivers Information and Referral	11
Respite Care	2
Residential Repairs	9
Adult Day Care	1
Senior Companion	1
Adult Day Health	1
Inland Counties Legal Services	412
Legal Assistance	381
Housing Law Services Center	19
Senior Assistance Program	8
FREE CITIZENSHIP	4
Inland Empire Health Plan	64
Child Passenger Safety Seats	24
Nurse Advice Line	8
Community Resource Center	9
IEHP Member Services	23
Inland Empire Job Corps	5
Job Training	3
Bus Passes	2
Inland Empire Latino Lawyers Association	96
Legal Assistance and Counseling	93
Expungement Project	3
Inland Empire Lighthouse for the Blind	1
Lighthouse for the Blind School	1
Inland Empire United Way	11
United Way 211 Community Information Center	1
Bus Passes	5
VOAD Membership	1
MyFreeTaxes	4
Inland Fair Housing and Mediation Board	178
Education and Outreach	18
Inland Fair Housing and Mediation	146
Senior Services	5
HUD Approved Counseling Agencies	4
Mortgage Delinquency and Default Resolution Counseling	2
Mortgage Foreclosure Information	2
Homebuyer and Home Purchase Counseling	1
Inland Family Community Health Center	41
Dental Services	24
Immunizations	1

211 Referrals

Medical Services	12
Pregnant and Postpartum Counseling Service	4
Inland Housing Solutions	1
Rapid Rehousing	1
Inland Regional Center	13
Resource Center	10
Family Resource Library	2
Resoure Center	1
Inland Valley Hope Partners	154
Food Pantry	22
Shelter/Housing Program	45
Rapid Re - Housing	20
Family Stabilization Program	67
Inland Valley Humane Society and S.P.C.A	17
Veterinary Care Center	7
Animal Care & Control	6
Animal Adoption	4
Inland Valley Recovery Services	143
Detoxification	49
Family Counseling	35
Domestic Violence Intervention	1
Youth Enrichment Services	11
Adult Outpatient Services	7
Adult Residential Services	13
Recovery and Aftercare Services	1
Adults with Children Residential Services	9
Parent Project Classes	7
Transitional Sober Living	9
Group Couple Counseling	1
InnovAge Greater California (PACE)	4
All Inclusive Care	4
Interface Children Family Services	3
2-1-1 Ventura County	3
Internal Revenue Service - San Bernardino	23
Internal Revenue Service	19
Identity Theft	4
International Hearing Society	1
Helpline	1
Internet Service Providers	154
arcZip	10
Copper.net	11
DSL Extreme	4
Earthlink	1
Juno	1
Frontier Broadband	125
Basic ISP	1
SoCal Free Net (Dial-up)	1
IPCN	5
Freedom of Choice	5
James L Brulte Senior Center	2
Senior Services	2
Joshua Tree Community Center	10
Legal Aid	9
Foster Parenting Training	1
Joslyn Senior Center	2

211 Referrals

Senior Center	1
Deaf Club	1
Judson Baptist Church	82
Food Pantry	82
Kaiser Permanente Medical Center	2
Nurse Advice Line	2
Keep Your Home California	25
Mortgage Assisatance	10
Mortgage Assistance	15
Kingdom Culture Worship Centre	29
Food Distribution	29
Knowledge and Education for Your Success	50
Veteran Homeless Prevention	18
Veteran Rapid Rehousing	28
Job Skill Classes	4
La Leche League	2
Breastfeeding Support and Information	2
LaSalle Medical Associates	52
Health Clinic	46
Pediatric Medicine	5
Well Women Exam	1
Learning Ally	3
Digital Recorded Textbooks	3
Legal Aid Society of San Bernardino	147
Legal Aid Clinic	133
We Salute	14
Leukemia & Lymphoma Society	1
Co-Pay Assistance	1
Libreria del Pueblo	43
Legal Clinic	22
Immigration Legal Services	21
Life Changing Ministry	1
Caregiver and Mentor Training	1
Life Community Development	84
Transitional Housing	84
Lighthouse Social Service Center	47
Transitional Living	1
Family Stabilization Rapid Rehousing	4
Veteran Homeless Prevention	30
Veteran Rapid Rehousing	12
Loma Linda Branch Library	2
English as a Second Language	1
Homework Buddies	1
Loma Linda Marriage & Family Therapy Clinic	23
Individual Counseling/Therapy	6
Marriage and Family Therapy	17
Loma Linda University Behavioral Health	4
Loma Linda University Behavioral Medicine Center	4
Loma Linda University Behavioral Health Institute Office	13
Psychological Services Clinic	13
Loma Linda University Medical Center	35
School of Dentistry	30
Breastfeeding Basics	1
Heart Failure Clinic	1
Loma Linda University PossAbilities	2

211 Referrals

Moms Joining Moms	1
Loveland Jubilee Pantry	13
USDA Food Distribution	13
Loving Care In-Home Services	1
In-Home Assistance/ Respite Care	1
LSS Community Care	2
Our Children Project	2
Lucerne Valley Domestic Violence Outreach	6
Anger Management Classes	3
Counseling	2
Batterers Intervention Program	1
Lucerne Valley Senior Club	1
Senior Center	1
Luque Community Center	1
USDA Food Distribution	1
Marijuana Anonymous World Services	2
Marijuana Anonymous	2
Marys Mercy Center	191
Saint Joseph Clothes Closet	11
Showers	23
Veronicas Home of Mercy	27
Marys Table	4
Emergency Food Bag Program	5
Marys Children Program	121
Matrix Institute	1
Adolescent Outpatient Services	1
Meals On Wheels - Barstow	5
Home Delivered Meals	5
Meals On Wheels - Claremont	1
Home Delivered Meals	1
Meals On Wheels - Montclair	2
Home Delivered Meals	2
Meals On Wheels - Upland	1
Meals on Wheels	1
Medical Board of California	4
Medical Board	4
Mental Health Systems	53
Substance Abuse Prevention Project	2
DUI Program	7
Helping Hands Kinship Support Services	4
Adult Outpatient Drug Free Program	6
Transitional Aged Youth Center	33
Probationers Recovering through Intervention and Drug Education	1
Mentone Senior Center and Library	2
Library Services	1
Senior Center	1
Mercy House	345
Guadalupe Residence	11
Support Groups	1
Access Center - Ontario	72
Transitional Housing	261
Metrolink	1
Metrolink Travel Information	1
Metropolitan Family Medical Clinics	67
Family and Community Medicine	39

211 Referrals

Pediatric and Children Services	21
Family Planning	7
Mexican Consulate	10
Consular Services	9
Vision Exams	1
Modest Needs	12
Self-Sufficiency Grant	10
Homecoming Heroes Grant	2
Molding Hearts	2
Transitional Living	2
Molina Healthcare	11
Pediatric and Children Services	3
Transportation	2
Nurse Advice Line	2
Information Center	3
Women Wellness	1
Montclair Branch Library	1
Library Services	1
Montclair Hospital Medical Center	3
Hospital Services	2
Charity Bill Assistance	1
Montclair Senior Center	2
Legal Assistance	2
Morongo Basin Unity Home	21
Domestic Violence Shelter	14
Transitional Housing	4
24 Hour Crisis Line	2
Legal Advocacy and Court Support	1
Moses House Ministries	49
Case Management	3
The Boutique	45
First 5 Nurturing Parents Program	1
Mosley Counseling Center	19
Counseling Services	19
Mountain Area Regional Transit Authority	2
Public Transportation	1
Dial-A-Ride	1
Mountain Communities Senior Center	1
Senior Center	1
Mountain Community Hospital	8
Rural Health Clinic	8
Mountain Counseling and Training	4
Anger Management Classes	1
Recovery Program	1
Marriage and Family Counseling	2
Mountain View Child Care	16
Kidship-Preschool and Pediatric Day Health	16
Mountain View Family Development	46
Food Pantry	43
Disaster Food Pantry	3
Narcotics Anonymous	14
Narcotics Anonymous Support Group	14
National Alliance for Hispanic Health	1
Prenatal Helpline	1
National Alliance on Mental Illness	2

211 Referrals

Information and Referral Helpline	2
National Center for Missing & Exploited Children	1
Missing Children Hotline	1
National Center for Victims of Crime	3
Connect Directory	3
National Community Renaissance	597
Affordable Housing	597
National Consumer League	3
Fraud Hotline	3
National Domestic Violence Hotline	35
Domestic Violence Hotline	35
National Federation of the Blind of California	1
Community Services	1
National Institute of Mental Health (NIMH)	1
Mental Health Information and Education	1
National Institute of Neurological Disorders and Stroke	2
Clinical Trials	1
Neurological Disorder and Stroke Information and Referral	1
National Multiple Sclerosis Society	1
Multiple Sclerosis Information and Referral	1
National Organization for Rare Disorders	2
Nords Patient Assistance Program	2
National Organization of Social Security Claimants Representatives	1
Information and Referral	1
National Stroke Association	1
Support and Information	1
National Weather Service	3
Weather Service	3
Native American Resource Center	7
Information and Referrals	7
Neighborhood Housing Services of the Inland Empire	15
Foreclosure Prevention	4
Home Maintenance Education	3
Down Payment Assistance	4
Home Buyer Education & Financial Fitness	1
One on One Counseling	3
Neighborhood Partnership Housing Services	1
Home Ownership	1
Neighborhood Vineyard Church	5
Food Pantry	5
New Creation Behavioral Healthcare Foundation	55
Detoxification	45
Mens Residential Treatment	2
Women's Residential Treatment	8
New Day Recovery Center	46
Child Abuse Treatment Program	7
Anger Management Program	13
Counseling Services/Victims of Crimes	14
Parenting Group	8
Batterers Intervention Program	4
New Hope Village	14
Housing and Services for Homeless Families	14
New Life Chapel	8
Food Distribution	8
Nicholson Community Center	2

211 Referrals

Neighborhood Multipurpose Center	2
Norman F Feldheim Central Library	1
Library Services	1
Northtown Housing Development	7
Food Assistance	1
Homeownership Program	6
Office of Emergency Services	5
TENS (Telephone Emergency Notification System)	4
Debris and Clean-up Assistance	1
Office of the Attorney General	3
Regulatory Services	2
Registry of Charitable Trusts	1
Olive Branch Counseling Center	75
Anger Management and Domestic Violence	21
Drug and Alcohol Counseling	8
Family Therapy	13
Individual Counseling	14
Parenting and Co-Parenting Classes	9
Bereavement Counseling	6
Drug Testing	1
Addictive Behavior	3
Omnitrans	94
Access Service	65
Omnitrans	12
Next Trip	2
Transportation Reimbursement Escort Program (TREP)	11
Ride Program (Taxi Voucher & Lyft Program)	4
Ontario Police Department	7
Police Department	7
Ontario Senior Center	16
Social Services	6
Senior Excursions	1
Senior Fitness Activities	1
Sliver STARS	5
Phone Assurance Line for Seniors (P.A.L.S.)	2
Safe Driving Class	1
Ontario/Montclair YMCA	8
Afterschool Program	8
Ontario-Montclair School District	5
Public Education	1
Family Solutions	3
Special Education	1
Operation Grace	72
Transitional Housing	72
Operation New Hope	8
Education Program	4
Career Development	2
Workforce Training Center	1
Life Skills Learning Center	1
Operation Provider	39
Disaster Recovery Services	1
Food Pantry	7
Utility Assistance	31
Operation Safehouse	23
Transitional Living Program	21

211 Referrals

Runaway Shelter	2
Option House	91
Domestic Violence Shelter Services	82
Parenting Classes	4
Support Groups	2
Courthouse Family Violence Outreach	3
Orenda Foundation Veterans Project	1
Transitional Housing	1
Our Lady of Hope	9
Soup Kitchen	6
USDA Food Distribution	3
Our Lady of the Desert	43
Food Pantry	43
Ovitt Family Community Library	1
Library Services	1
Pacific Clinics	9
Family Resource Center	7
Donations Accepted	1
Clubhouse Programs	1
Pacific Lifeline	56
Transitional/Long-Term Shelter	56
ParentzatWork	3
ParentzatWork	3
Parktree Community Health Center	5
Bags of Hope	1
Insurance Application Assistance	2
Shape'n Up Slim'n Down Classes	2
Parkview Community Hospital Medical Center	2
Bestbeginnings	1
Sweet Success Program	1
Partnership for Prescription Assistance	2
Prescription Assistance	2
Pathway from Boys to Men	26
Employment Workshops and Trainings	26
Patient Advocate Foundation	2
Medical Advocacy	2
Patton State Hospital	2
Hospital Services	2
Paul A Biane Library	1
Back 2 Basics	1
Peer Driven Room & Board Advisory Coalition of San Bernardino County	21
Information and Referral	21
People Against Childhood Trauma	2
Supervised Visitation	1
Parents United	1
Peoples Care Autism	1
Consultations and Training	1
Percy Bakker Center	5
Garden Club	2
Nutritional Lunch	2
Line Dancing	1
Perris Hill Senior Center	7
Senior Center	7
Phoenix Foundation	4
Burial Expense Assistance	4

211 Referrals

Planned Parenthood of Orange and San Bernardino Counties	10
Contraceptives and Family Planning	6
Women's Health	3
Men's Health	1
Point of Grace Christian Fellowship	5
Food Distribution	4
Clothing Distribution	1
Pomona Community Health Center	13
Prenatal Care	6
Pediatric Care	7
Pomona Public Library	1
Passport Acceptance Office	1
Pomona Unified School District	20
Childcare Resource and Referral	20
Pomona Valley Hospital Medical Center	5
Central Avenue Urgent Care Center	1
Pregnancy & Postpartum Stress Group	2
Boot Camp	1
Lactation Center	1
Pomona Valley Workshop	6
Supported Employment Services	5
Adult Development Center	1
Pregnancy and Family Resource Center	22
Pregnancy and Family Resource Center	22
Pregnancy Information	1
Information and Referral	1
Prescription Assistance	9
Prescription Assistance	9
Project Life Impact	5
Brown Bag Food Program	1
Veterans Food Giveaway	4
Project Sister Family Services	1
Accompaniment/Advocacy	1
Provisional Accelerated Learning (PAL) Center	1
Youth Job Training and Job Placement Assistance	1
Rancho Cucamonga and Fontana YMCA	10
Senior Transportation	1
Before and After School Child Care	9
Rancho Cucamonga Family Resource Center	39
Clothes Closet	20
Family Resource Center	1
Food Pantry	9
Parenting Skill Classes	1
First 5 Nurturing Parenting Class	4
Al-Anon Support Group	1
Alcoholics Anonymous	2
Moms with Multiple Sclerosis	1
Rancho Cucamonga Library	5
Library Services	2
Computer Classes	1
Bookmobile	2
Rancho Cucamonga Police Department	2
Police Department	2
Rape Abuse and Incest National Network	1
National Sexual Assault Hotline	1

211 Referrals

REACH	2
USDA Food Distribution	2
Reach Out	6
Community Education	1
First 5 Nurturing Parenting Class	1
Student Assistance Program	2
Adult Crossroads	2
Reach Out Morongo Basin	14
Family Caregiver Support	1
Minor Home Repairs	10
Medical Transportation	3
Redlands Community Hospital	14
Hospital Services	2
Family Clinic	6
Perinatal Services	6
Redlands Community Senior Center	5
Senior Center	1
Legal Services	2
Senior Transportation	2
Redlands Day Nursery	18
Child Care	18
Redlands Police Department Recreation Bureau	3
Enrichment Classes	3
Redlands Unified School District	4
Public Education	3
California School Age Families Education	1
RedRover	2
RedRover Readers	2
Restoration House of Refuge	66
Transitional Housing	56
USDA Food Distribution	10
ReWritten	1
Core	1
Rialto Branch Library	5
Citizenship Classes	4
Homework Buddies	1
Rialto Family Health Services	2
Moving Forward Child Development	1
Veteran Disability Services	1
Rialto Police Department	2
Rialto Police	2
Rialto Unified School District	4
Health Clinic	2
State Preschool	2
Rim Family Services	1
Parent Education	1
Riverside Community Hospital	1
Breastfeeding Center	1
Rolling Start	97
Computer Literacy Classes	1
Housing	26
Personal Assistance	2
Support Groups / Workshop	7
Special Needs Information and Referral	32
Independent Living Skills	4

211 Referrals

Peer Advising	2
Assistive Technology	18
Technical Assistance	2
Systems and Individual Advocacy	3
Ronald McDonald House - Inland Empire	1
Health Related Temporary Housing	1
Rose of Sharon	67
Pregnancy Resource Center	1
GED Classes	3
Baby Items	63
Ruben Campos Community Center	3
Neighborhood Multipurpose Centers	2
Homework Helpers	1
Rudy C Hernandez Community Center	4
Senior Nutrition Lunch Program	1
Neighborhood Multipurpose Centers	1
Swimming Pool	1
Homework Helpers	1
Running Springs Assembly of God	1
Food for Life	1
Safe and Sound Visitation Solutions	1
Monitored Visitation	1
Sahaba Initiative	86
Food Pantry	55
Resource Center	1
Counseling	26
Path to Peace	3
Community Garden	1
Salem Christian Homes	2
Supported Living Services	2
Samaritan Counseling Center	11
Counseling Services	10
Behavior Education and Management Services	1
Samaritans Helping Hand	331
Clothing Voucher	13
Emergency Food Assistance	58
Food Pantry	28
Motel Voucher	119
Water Payment Assistance	84
Propane Assistance	16
Bus Passes	13
Samaritans Purse	1
US Disaster Relief Unit	1
Samhsa Disaster Distress Helpline	1
Disaster Distress Helpline	1
San Antonio Community Hospital	11
Educational Suite	3
Hospital Services	1
Urgent Care	2
Charity Bill Assistance	1
Healthy Beginnings Prenatal Program	4
San Bernardino City Unified School District	23
Adult School	5
Public Education	3
State Preschool Program	3

211 Referrals

Child Development Program	2
English as a Second Language	4
First 5 Family Resource Center	2
GED Preparation Classes	4
San Bernardino Community Church	1
USDA Food Distribution	1
San Bernardino Community Service Center	4
Immigration Legal Services	4
San Bernardino County Animal Care and Control	23
Animal Services	13
Spay and Neuter Voucher Program	4
Animal abuse and neglect	3
Dead Animal Pick-up	3
San Bernardino County Bar Association	96
Attorney Information and Referral Service	96
San Bernardino County Children and Family Services	53
Foster Care	2
Child and Adult Abuse Hotline	20
Local Child Care Planning Council	1
Children and Family Services	13
Placement Resources Division	1
Child Abuse Hotline	16
San Bernardino County Coroners Office	1
Coroner Services	1
San Bernardino County Department of Aging and Adult Services	348
Adult Protective Services	26
In Home Supportive Services	87
Family Caregiver Support	4
Senior Information and Assistance Program	175
Senior Nutrition Services	34
Senior Community Service Employment Program	15
Multipurpose Senior Services	5
Long-Term Care Ombudsman	2
San Bernardino County Department of Behavioral Health	320
Alcohol and Drug Services	33
Community Crisis Response Team	26
The Access Unit	105
Agewise Program	3
Crisis Walk-In Clinic	22
Transitional Age Youth	15
Centralized Children's Intensive Case Management Services	4
Adult Outpatient Drug Free Program	1
Substance Abuse Treatment and Education Services	10
Mentally Ill Homeless Program	35
Clubhouses	2
Walk-In Clinics	39
Juvenile Justice Program	1
Housing and Employment Program	6
Counseling Center	11
Homeless Outreach Support Team	6
Screening Assessment and Referral center(SARC)	1
San Bernardino County Department of Child Support Services	18
Child Support Services	14
Child Support Enforcement Hotline	4
San Bernardino County Department of Probation	7

211 Referrals

Anger Management	1
Probation	3
Day Reporting Centers	2
Drug and Alcohol Classes - Juveniles	1
San Bernardino County Department of Public Health	227
Immunizations	16
Reproductive Health Centers	8
Traffic S.A.F.E. Program	43
Tuberculosis Control Program	3
Vector Control	12
Women Infants and Children (WIC)	48
Pet Adoption	3
Alcohol and Drug Abuse Prevention Program	1
Prenatal Clinic	1
Comprehensive Prenatal Services Program	3
Coordinated Asthma Referral and Education (CARE)	2
Public Health Clinics	65
Food Handler Training and Test	2
Environmental Health	12
Child Health and Disability Prevention	3
Breast Pump	1
Childhood Lead Poisoning Prevention	2
Black Infant Health	2
San Bernardino County District Attorney	10
Bureau of Victim Services	5
San Bernardino County District Attorney Office - General Information	2
Victim Compensation Claims-- San Bernardino County District Attorney's Office	3
San Bernardino County Fire Protection District	8
Sandbag Program	7
Household Hazardous Materials	1
San Bernardino County General Information Line	2
General Information	2
San Bernardino County Land Use Services Department	44
Code Enforcement Division	44
San Bernardino County Office Of The Assessor-Recorder-County Clerk	34
County Clerk	8
The Assessor	3
The Recorder	23
San Bernardino County Public Authority	18
In-Home Supportive Services Registry	18
San Bernardino County Public Defender	3
Public Defenders Office	3
San Bernardino County Sheriffs Department	59
Juvenile Intervention Program (JIP)	15
Law Enforcement	31
Detention Facilities	2
Homeless Outreach and Proactive Enforcement	9
Citizens Volunteer Patrol (CVP)	2
San Bernardino County Superintendent of Schools	1
San Bernardino County Superintendent of Schools	1
San Bernardino County Transitional Assistance Department	410
C4Yourself	19
CalFresh (Food Stamp Program)	184
CalWORKs Program	38
Health Care Options	3

211 Referrals

Medi-Cal Program	107
The General Relief Program	26
Child Care Programs	8
Volunteer Income Tax Assistance (VITA)	10
Foster Care Program	3
EBT Reporting (Lost or Stolen)	2
Volunteer Income Tax Assistance	10
San Bernardino Employment and Training Agency	3
One Stop Career Center	2
GED Program	1
San Bernardino Family YMCA	4
Afterschool Program	3
Swimming	1
San Bernardino Police Department	15
Police Department	15
San Bernardino Sexual Assault Services	3
Sexual Assault Program	3
San Bernardino Valley College	3
Community College	3
San Bernardino Westside Christian Center Church	3
Westside Kinship Support Services	3
San Joaquin Valley College	2
Dental Hygiene Services	2
Saving Grace Homes	12
Sober Living Transitional Assistance	12
Scherer Senior Center	2
Senior Center	1
USDA Food Distribution	1
Science Care	5
Whole Body Donor Program and Cremation	5
SEIU United Long Term Care Workers Union	8
Home Care Registry	8
Service Center for Independent Life	16
Support Groups	1
Personal Assistance	10
Independent Living Skills	1
Assistive Technology	2
Benefits Assistance	2
Set Free Christian Fellowship	55
Food Ministry	6
Transitional Living Program	48
USDA Food Distribution	1
Sierra Vista Community Church	2
USDA Food Distribution	2
Sisters of Soul Youth and Family	18
Counseling Services	18
Social Action Community Health System	74
Dental Care	24
Primary Health Care	26
HIV/AIDS Care	3
First 5 Family Resource Center	7
Community Resource Center Computer Lab	11
SAC Health System Clinic	3
Social Hazard Awareness Research and Education	29
Job Training and Placement	27

211 Referrals

Electronics Recycling Center	2
Social Security Administration	58
Social Security	58
South Coast Air Quality Management	1
Radiation Control	1
South Coast Community Services	8
School Aged Treatment Services	2
Student Assistance Program	4
Childrens Intensive Services	1
Mental Health Clubhouse	1
Southern California Edison	89
California Alternate Rates for Energy	46
Medical Baseline Program	7
Energy Management Assistance Program	12
Level Pay Plan	2
Community Energy Partnership - Home Energy Efficiency Tune-Ups	21
Friendly Reminder Notification Program	1
Southern California Gas Company	27
CARE	21
Level Pay Plan	1
Energy Savings Assistance Program	4
Gas Assistance Fund	1
Southwest Gas Company	50
California Alternate Rates for Energy	26
Deferred Payment Program	6
Medical Baseline Program	2
Energy Efficiency Weatherization Program	16
Special Little Angels Group Facility	44
Elderly Residential Care	20
Transitional Shelter/Housing	15
Shelter	4
Room and Board	5
St Bernardine Medical Center	18
Hospital Services	4
Health Education Classes	6
Grief and Loss Support Groups	2
Emergency Department	1
Baby & Family Services	1
Breastfeeding Support Group	4
St John of God Health Care Services	49
Detoxification	39
Residential Substance Abuse Treatment	6
Sober Living Homes	3
Adult Outpatient Drug Free Program	1
St Joseph Health St Mary Medical	11
Hospital Services	3
First 5 Family Resource Center	1
Bright Future Mobile Services	2
Bridges for Families	2
Mommy and Me	2
Infant Massage	1
St Pauls United Methodist Church	27
Food Pantry	27
St. John's Community Success Center	29
Standing Community Services	28

211 Referrals

Youth Outreach	1
Star Behavioral Health Group	2
The Stay	2
Starkey Hearing Foundation	3
Hear Now	3
State Bar of California	7
Attorney Information and Referral Service	7
State Council on Developmental Disabilities	1
Clients Rights Advocate	1
Stay Designated	1
Counseling Services	1
Steps 4 Life Community Services	80
Supervised Treatment After Release	6
Traditional Sober Supportive Housing - Women with Children	28
Traditional Sober Transitional Housing - Men with Children	4
Transitional Supportive Sober Housing - Single Adults	42
Superior Court of California County of San Bernardino	52
Criminal Court	4
Family Court	19
Probate Court	1
Traffic Court	4
Small Claims Court	2
Juvenile Court	5
Civil Limited and Unlimited Cases	1
Civil Court/Unlawful Detainer	12
Self Help Resource Center	3
Juvenile Dependency Court	1
Support The Enlisted Project	1
Emergency Financial Assistance	1
Susan G Komen - Inland Empire	4
Cancer Information and Referral	4
Swapping Mamas	8
Clothes Closet	8
Team of Advocates for Special Kids	1
Tech Center	1
Teen Challenge of Southern California	1
Mens Residential Substance Abuse Program	1
Temple Community Outreach	5
Hot Meals	1
Brown Bag Lunch	4
The 29 Palms Community Food Pantry & Outreach Ministries	15
Community Food Pantry	15
The Best Hope 4U	1
Counseling and reentry Services	1
The Blessing Center	94
Family Resource Center	2
General Dentistry	7
Medical Clinic	4
Storehouse Food and Clothing	81
The Lighthouse of Restoration	25
Diapers	2
Children Clothes Closet	1
Children Clothing Closet	13
Single Mothers Rock	9
The Lords Table	10

211 Referrals

Soup Kitchen	9
USDA Food Giveaway	1
The Salvation Army - Barstow	74
Emergency Food Assistance	24
Southwest Gas Assistance	50
The Salvation Army - Long Beach	1
Missing Persons Service	1
The Salvation Army - Ontario	18
Disaster Recovery Services	6
Food Pantry	4
Soup Kitchen	3
USDA Food Distribution	3
Homework Assistance	2
The Salvation Army - Pomona	4
Electric and Gas Assistance Fund (EAF & GAF)	4
The Salvation Army - Redlands	271
Cold Weather Shelter	207
Electric and Gas Assistance Fund (EAF & GAF)	38
Emergency Food Box	6
Hot Meals	5
Shower Facilities	8
Laundry Facilities	7
The Salvation Army - San Bernardino	757
Emergency Shelter	444
Food Giveaway	10
Soup Kitchen	71
Transitional Living Center	232
The Salvation Army - Victor Valley	371
Disaster Recovery Services	2
Southwest Gas Energy Share	361
Homeless Take Out Lunch	8
The Salvation Army Service Extension	114
Emergency Shelter	1
Food Pantry	21
Utility Assistance	92
The Sober Living Network	3
Internet Information and Referral Service	3
The Unforgettables Foundation	6
Burial Assistance	6
The Way Station	19
Food Assistance	19
The White House Healing Center	11
Transitional Housing	11
THINK Together	2
Elementary Expanded Learning	2
Time for Change Foundation	353
Sweet Dreams House	253
Phoenix Square Affordable Housing	8
Mt. View House	92
Total Commitment Consulting Services	2
Anger Management Classes	1
Parenting Classes	1
Town of Apple Valley	8
CPR Instruction	4
Town Hall	1

211 Referrals

Clean Up and Recycle Program	3
Trans Lifeline	2
Transgender Hotline	2
Travelers Aid of the Inland Empire	43
Emergency Services	28
Airport Travelers Assistance Programs	15
Tri-County Dental Society	4
Dental Care Information and Referral	3
Give Families a Smile	1
Twentynine Palms Branch Library	1
Adult Literacy Program	1
Twentynine Palms Senior Center	1
Transportation Assistance	1
Uncommon Good	1
Connect to College	1
Unidos Por La Musica	4
Clothing	3
Bags of Hope	1
United States Department of Labor	10
Labor and Employment Law	10
United States Department of Veterans Affairs	3
Vet Center Program	3
United States Post Offices	5
Postal Services	5
United States Small Business Administration	1
SBA Federal Disaster Loan Program	1
United States Veterans Initiative	74
Veteran Homeless Prevention	35
Veterans Rapid Rehousing	38
Career Center	1
Upland Animal Shelter	5
Pet Adoption	1
Animal Foster Care	4
Upland Church of Christ	14
Food Pantry	14
Upland Unified School District	8
English as a Second Language	6
First 5 Nurturing Parenting Class	1
California School Age Families Education	1
US Citizenship and Immigration Services	19
Citizenship and Immigration Services	19
US Department of Health and Human Services	9
Health Care Options	9
Valencia Black Educational Services	4
GED Test Preparation/Adult Literacy Program/TABE Testing	4
Valley Star Community Services	16
Family Resource Center	6
Mental Health Services	4
Valley Star Crisis Walk-in Center	5
Drop-in One Stop Tay Center	1
Veterans Affordable Housing	1
Affordable Housing	1
Veterans Health Administration - United States Department of Veterans Affairs	4
Veterans Affairs Medical Center	4
Victims of Crime Resource Center	3

211 Referrals

Victims of Crime Resource Center	3
Victor Community Support Services - Barstow	1
Military Services and Family Support Project	1
Victor Community Support Services - San Bernardino	4
Screening Assessment Referral and Treatment	2
Therapeutic Behavioral Services	2
Victor Community Support Services - Victorville	34
Transitional Aged Youth	2
Family Resource Center	15
Ready Set Go	15
Mother's Support Support	2
Victor Community Support Services - West San Bernardino	34
Family Resource Center	5
School Aged Treatment Services	6
Early Intervention Counseling	17
Nurturing Parenting Class	1
Pre-Employment Skills	4
Computer Lab	1
Victor Elementary School District	4
Public Education	4
Victor Valley College	3
Community College	3
Victor Valley Community Services Council	4
Volunteer Center	1
Senior Needs	1
Alternative Sentencing Program	1
First Call for Help	1
Victor Valley Domestic Violence	17
Domestic Violence Shelter	13
Referral Services for a "A Better Way"	1
Domestic Violence Peer Support Group	1
Victim Impact Class	1
Life Skills Education	1
Victor Valley Family Resource Center	134
Family Resource Center	5
Transitional Housing	112
Computer Literacy Training	2
Basic Life Skills Classes	2
Parenting Education	1
Reentry Transitional Housing	12
Victor Valley Global Medical Center	3
Hospital Services	3
Victor Valley Rescue Mission	234
Clothes Closet	29
Cold Weather Shelter	66
Food Pantry	21
Life Recovery Program	2
Emergency Food Pantry	108
Shower Facilities	8
Victor Valley Transit Authority	27
Direct Access	22
Victor Valley Transit Authority	4
B-V Link	1
Victorville Senior Citizens Club	5
Senior Citizens Club	5

211 Referrals

Vida Life Ministries	17
Clothes Closet	8
Food Pantry	4
Immigration Services	5
Villa de Ninos	4
Preschool	4
Visiting Nurse Association Of The Inland Counties	3
Therapy Services	2
Home Health Aide Services	1
VNA Hospice & Palliative Care of Southern California - Claremont	1
Hospice Care	1
VNA Hospice & Palliative Care of Southern California - San Bernardino	2
Home Health Care	1
Hospice Care	1
Vocational Improvement Program	18
Supported Employment Program	5
Direct Placement	8
Work Activity Program	2
Vocational Evaluation	3
Volunteer Income Tax Assistance (VITA)	138
VITA	138
Volunteermatch	1
VolunteerMatch	1
Volunteers of America Southwest	19
Child Care	13
Early Head Start	6
Walden Family Services	7
First 5 Nurturing Parenting Class	5
First 5 Family Workshop	1
Cal Learn	1
Way World Outreach Ministry	889
Soup Kitchen	8
USDA Food Giveaway	74
Utility Assistance	807
West End Family Counseling Services	17
Department of Behavioral Health Outpatient Services	10
School Aged Treatment Services	3
Screening Assesment Referral and Treatment	4
West Valley Detention Center	5
Detention Center	5
WestCare Needles	1
First 5 Nurturing Parenting Class	1
Westside Park Student Health Center	8
Primary Care Services	6
Childhood Immunizations	2
Whitney Young Family Health Clinic	60
Dental Services	43
Medical Services	17
Wildhaven Ranch	1
Wings N' Things and Paws N' Claws	1
Women Who Matter Too	95
Shared Living House	95
Womens Breast Cancer Resource Center	4
Pink Ribbon Program	4
YMCA of the East Valley	2

211 Referrals

School Age Care	2
Young Visionaries Youth Leadership Academy	1
The Print Center	1
Youthful Creations and Interventions	2
Life Skills Management	2
Yucaipa Christian Church	18
Manna Food Cupboard	18
Yucaipa Seventh-Day Adventist Church	28
Food Pantry	20
Clothing Distribution	8
Yucca Valley Community Center	3
USDA Food Distribution	3
Yucca Valley Senior Center	1
Home Delivered Meals	1
Grand Total	22214